

GRETCHEN WHITMER
GOVERNOR

# STATE OF MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS LANSING

ORLENE HAWKS DIRECTOR

November 3, 2022

Robert and Laura Hopkins P O Box 728 Evart, MI 496310728

> RE: License #: AM670009378 Investigation #: 2023A0009003

> > Hopkins 110th Ave AFC

### Dear Robert and Laura Hopkins:

Attached is the Special Investigation Report for the above referenced facility. Due to the violation identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with the rule will be achieved.
- Who is directly responsible for implementing the corrective action for the violation.
- A specific time frame for the violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

If you desire technical assistance in addressing these issues, please contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (231) 922-5309.

Sincerely,

Adam Robarge, Licensing Consultant

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Bureau of Community and Health Systems

Suite 11

701 S. Elmwood

Traverse City, MI 49684

(231) 350-0939

enclosure

# MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS BUREAU OF COMMUNITY AND HEALTH SYSTEMS SPECIAL INVESTIGATION REPORT

## I. IDENTIFYING INFORMATION

| License #:   | AM670009378                          |
|--|--------------------------------------|
|  |                                      |
| Investigation #:   | 2023A0009003                         |
| Complaint Receipt Date:  | 10/10/2022                           |
| Complaint Receipt Date.  | 10/10/2022                           |
| Investigation Initiation Date:   | 10/11/2022                           |
|  | 10,11,202                            |
| Report Due Date:   | 11/09/2022                           |
|  |                                      |
| Licensee Name:   | Robert and Laura Hopkins             |
| I to a constant of the constan | 4075 01 1                            |
| Licensee Address:  | 1375 Chaput                          |
|  | Sears, MI 49679                      |
| Licensee Telephone #:  | (231) 734-5936                       |
|  | (====)                               |
| Administrator:   | Laura Hopkins                        |
|  |                                      |
| Name of Facility:  | Hopkins 110th Ave AFC                |
|  | 0075 44011 A                         |
| Facility Address:  | 8675 110th Avenue<br>Evart, MI 49631 |
|  | Evalt, Wii 49031                     |
| Facility Telephone #:  | (231) 734-3014                       |
|  |                                      |
| Original Issuance Date:  | 09/15/1992                           |
| _  |                                      |
| License Status:  | REGULAR                              |
| Effective Date:  | 04/11/2021                           |
| Effective Date:  | 04/11/2021                           |
| Expiration Date:   | 04/10/2023                           |
|  | 5 15,2525                            |
| Capacity:  | 12                                   |
| _  |                                      |
| Program Type:  | DEVELOPMENTALLY DISABLED             |
|  | MENTALLY ILL                         |

# II. ALLEGATION(S)

Violation Established?

| The window for the bathroom is placed behind a fixed shower. It   | Yes |
|---|-----|
| cannot be reached without climbing onto the tub. There is no vent |     |
| in the bathroom.  |     |

#### III. METHODOLOGY

| 10/10/2022 | Special Investigation Intake 2023A0009003  |
|------------|--|
| 10/11/2022 | Special Investigation Initiated – Telephone with Community Mental Health (CMH) caseworker Hilary Rappuhn, left message |
| 10/14/2022 | Inspection Completed – Onsite Interview with direct care worker Gerald Lepard Inspection of facility                   |
| 10/18/2022 | Contact – Telephone call received from CMH caseworker Hilary Rappuhn   |
| 11/2/2022  | Contact – Telephone call made to CMH caseworker Karen<br>Bressette   |
| 11/2/2022  | Exit conference with licensee/administrator Laura Hopkins  |

ALLEGATION: The window for the bathroom is placed behind a fixed shower. It cannot be reached without climbing onto the tub. There is no vent in the bathroom.

**INVESTIGATION:** I made an unannounced site visit at the Hopkins 110th Ave AFC home on October 14, 2022. I spoke with direct care worker Gerald Lepard at that time. He took me to both bathrooms available to residents. The bathroom on the West side of the home did not have a window. There was a fan which was operational at the time of the inspection. I noted that the fan is on a timer switch and asked Mr. Lepard about that. He said that the residents do know how to use the timer switch. Mr. Lepard said that he will check after residents shower to make sure the switch has been activated.

The other bathroom available to residents in near the center of the home. I noted that there is a window in this bathroom, but the tub surround enclosure has been constructed to partially block the window. I had to climb onto the side of the tub in order to reach behind the enclosure to open the window. The window did open at the time of the inspection but could only be reached from that precarious position.

Mr. Lepard did not have any explanation to offer for this construction mishap. He was not aware of residents climbing onto the tub to open the window. There is no fan in the bathroom. There was an extra switch in the bathroom which may have been used for a fan in the past but there is no fan in the bathroom at this time.

I spoke with Community Mental Health (CMH) caseworker Hilary Rappuhn on October 18, 2022. She said that she had noted the lack of a fan or window that could be opened easily during one of her visits. She said that her corrective action plan was her reporting the incident to Adult Foster Care (AFC) Licensing.

I also spoke with CMH caseworker Karen Bressette on November 2, 2022. She said that she was working with licensee/administrator Laura Hopkins on some physical-plant issues in the home. Ms. Bressette stated there has been some compliance with the issues.

| APPLICABLE RULE |  |  |
|-----------------|--|--|
| R 400.14407     | Bathrooms.   |  |
|                 | (1) Bathrooms and toilet facilities that do not have windows shall have forced ventilation to the outside. Bathroom windows that are used for ventilation shall open easily.   |  |
| ANALYSIS:       | It was confirmed through this investigation that one of the resident bathrooms in the home does not have forced ventilation to the outside. There is a window in the bathroom, but it is partially covered by a tub enclosure and can only be opened by climbing onto the side of the tub and reaching behind the enclosure. It cannot be opened easily. |  |
| CONCLUSION:     | VIOLATION ESTABLISHED  |  |

I conducted an exit conference by telephone with licensee/administrator Laura Hopkins on November 2, 2022. I told her of the citation and we spoke of how she might correct the issue. Ms. Hopkins agreed to provide me with a corrective action plan and said that planned on installing a fan in the bathroom.

#### IV. RECOMMENDATION

Upon receipt of an acceptable corrective action plan, I recommend no change in the license status.

Adam Robarge, Licensing Consultant

Date

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11/03/2022

Jerry Hendrick, Area Manager

Date