



GRETCHEN WHITMER  
GOVERNOR

STATE OF MICHIGAN  
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
LANSING

ORLENE HAWKS  
DIRECTOR

September 20, 2022

Boris Frenkel  
Frenkel Adult Foster Care Inc.  
2600 Lahser Rd.  
Bloomfield Hills, MI 48302

RE: License #: AS630299534  
Investigation #: 2022A0612013  
Frenkel AFC Home I

Dear Mr. Frenkel:

Attached is the Special Investigation Report for the above referenced facility. No substantial violations were found.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (248) 975-5053.

Sincerely,

A handwritten signature in cursive script that reads "Johnna Cade".

Johnna Cade, Licensing Consultant  
Cadillac Place  
3026 W. Grand Blvd. Ste 9-100  
Detroit, MI 48202  
Phone: 248-302-2409

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
BUREAU OF COMMUNITY AND HEALTH SYSTEMS  
SPECIAL INVESTIGATION REPORT**

**I. IDENTIFYING INFORMATION**

<b>License #:</b>	AS630299534
<b>Investigation #:</b>	2022A0612013
<b>Complaint Receipt Date:</b>	08/23/2022
<b>Investigation Initiation Date:</b>	08/23/2022
<b>Report Due Date:</b>	10/22/2022
<b>Licensee Name:</b>	Frenkel Adult Foster Care Inc.
<b>Licensee Address:</b>	2600 Lahser Rd. Bloomfield Hills, MI 48302
<b>Licensee Telephone #:</b>	(248) 396-4242
<b>Administrator:</b>	Boris Frenkel
<b>Licensee Designee:</b>	Boris Frenkel
<b>Name of Facility:</b>	Frenkel AFC Home I
<b>Facility Address:</b>	184 Whittemore Pontiac, MI 48342
<b>Facility Telephone #:</b>	(248) 981-7646
<b>Original Issuance Date:</b>	10/20/2009
<b>License Status:</b>	REGULAR
<b>Effective Date:</b>	06/19/2022
<b>Expiration Date:</b>	06/18/2024
<b>Capacity:</b>	6
<b>Program Type:</b>	DEVELOPMENTALLY DISABLED MENTALLY ILL

**II. ALLEGATION(S)**

	<b>Violation Established?</b>
There are no living room/living area furnishings making the residents of the home either sit in their bedrooms or at the dining room table.	No
One bedroom is missing a dresser/bureau and the closet door is missing.	No

**III. METHODOLOGY**

08/23/2022	Special Investigation Intake 2022A0612013
08/23/2022	Special Investigation Initiated - Telephone I completed a telephone interview with complainant
08/25/2022	Inspection Completed On-site I completed an unannounced onsite inspection. I interviewed licensee, Boris Frenkel, Resident A, Resident B, Resident C, and Resident D. I interviewed home manager, Sophia Frenkel via telephone
08/30/2022	Exit Conference I left a voicemail message for licensee, Boris Frenkel

**ALLEGATION:**

**There are no living room/living area furnishings making the residents of the home either sit in their bedrooms or at the dining room table.**

**INVESTIGATION:**

On 08/24/22, I received a complaint that indicates, during an onsite visit to the home on 08/03/22, it was observed that one bedroom was missing a dresser/bureau and the closet doors were missing. It was also noted there was no living room/living area furnishings - making the residents of the home either sit in their bedrooms or at the dining room table. I initiated this investigation with a call to the complainant. On 08/25/22, I completed an unannounced onsite inspection. I interviewed licensee, Boris Frenkel, Resident A, Resident B, Resident C, and Resident D.

On 08/24/22, I completed a telephone interview with Susan Pitts, Disability Rights Michigan Representative Payee Specialist. Ms. Pitts stated on 08/03/22, she completed a home visit at which time she observed that the living room did not have furniture. She stated there may have been some furniture pushed to the sides of the room, but it was not useable/accessible to the residents. Ms. Pitts stated the residents were sitting in their bedrooms on their beds. Ms. Pitts did not ask for an explanation as to why the home was missing furniture and an explanation was not provided to her.

On 08/25/22, I interviewed Resident A. Resident A stated he has lived in the home for five years, he likes living here. Resident A stated he likes spending time in his bedroom. He has a TV in his bedroom, and he reads books. Resident A stated he is allowed to spend time in the living room and feels comfortable doing so however, he prefers to stay in his room most of the time.

On 08/25/22, I observed Resident B lying in bed asleep. Resident B did not wake up to be interviewed.

On 08/25/22, I interviewed Resident C. Resident C stated sometimes he and his housemates sit around in the living room or outside. He stated he is comfortable sitting in the living room however, he usually prefers to spend time in his bedroom.

On 08/25/22, I interviewed Resident D. Resident D stated he can spend time in the living room with his housemates however, he feels the most comfortable spending time upstairs in his bedroom because he has a TV.

On 08/25/22, I interviewed licensee, Boris Frenkel. Mr. Frenkel stated he runs a good home. The residents are well taken care of. Mr. Frenkel stated all residents have their own TV in their bedroom and that is where they like to spend their time. Mr. Frenkel stated there are chairs in the living room that residents can sit in if they want. Residents are welcome to spend time in the living room if they chose to. Mr. Frenkel stated none of the residents have said that they were not satisfied with the furniture in the home.

On 08/25/22, I interviewed home manager, Sophia Frenkel via telephone. Ms. Frenkel stated the group of residents who currently live in the home have lived together between five and seven years. The residents who live in the home like privacy and prefer to spend time in their bedrooms. Every resident has a TV in their bedroom, and they enjoy watching it in their free time. Ms. Frenkel stated they use to have a couch in the living room, but now they have a table because the residents enjoy playing cards and chest. Additionally, the residents see a visiting physician that comes to the home. Some of the residents receive injections. Having a table in the living room allows them a space to meet with their doctor. They found that this set up has been more practical for the residents and their needs.

On 08/25/22, I completed an inspection of the home. I observed that the main living space/living room had no couch/sofa, or a TV. There was a total of 13 padded chairs with arms placed around the room. Five of the chairs were around a table, the

remaining chairs were sat up against the wall of the room. In the kitchen there was a dining room table with four wooden dining room chairs. There was a covered pile of wood flooring stacked to the corner of the living room. Licensee, Mr. Frenkel stated he plans to replace the floors all throughout the home. Every bedroom in the home had a TV. During my onsite inspection I observed each resident in their bedroom either lying in bed or sitting on a chair in their bedroom. The residents were observed reading, sleeping, and watching TV.

<b>APPLICABLE RULE</b>	
<b>R 400.14403</b>	<b>Maintenance of premises.</b>
	(2) Home furnishings and housekeeping standards shall present a comfortable, clean, and orderly appearance.
<b>ANALYSIS:</b>	Based on the information gathered through my investigation, there is insufficient information to conclude that the Frenkel home furnishings are not comfortable for the residents who reside in the home. The living room area has several chairs and a table that is practical to the needs of the residents. The chairs are padded and have arms. Resident A, Resident B, Resident C, and Resident D stated that they are allowed to spend time in the living room and feel comfortable doing so however, they prefer to spend most of their time in their bedrooms.
<b>CONCLUSION:</b>	<b>VIOLATION NOT ESTABLISHED</b>

**ALLEGATION:**

**One bedroom is missing a dresser/bureau and the closet door is missing.**

**INVESTIGATION:**

On 08/24/22, I completed a telephone interview with Susan Pitts, Disability Rights Michigan Representative Payee Specialist. Ms. Pitts stated on 08/03/22, she completed a home visit at which time she observed that one of the bedrooms in the home did not have a dresser and the closet doors were missing in that room. There was a plastic tub in the closet that the resident was using as a dresser. Ms. Pitts stated this bedroom is located upstairs, to the left of the hallway however, she was unable to provide the resident's name as she did not have a release of information.

On 08/25/22, I interviewed Resident A. Resident A shares a bedroom with Resident B. Resident A has a walk-in closet that he shares with Resident B. The closet does not have a door. Resident A stated not having a closet door does not bother him. Resident A has a three-drawer plastic storage cart that he uses as a dresser in addition to hanging clothes in his closet. Resident A stated he is satisfied with storing his clothes this way.

On 08/25/22, I observed Resident B lying in bed asleep. Resident B did not wake up to be interviewed. Resident B shares a bedroom with Resident A. I observed a three-drawer plastic storage cart next to Resident B's bed that he is utilizing as a dresser. Resident B's clothing is also hung up in the walk – in closet that he shares with Resident A.

On 08/25/22, I interviewed Resident C. Resident C has his own bedroom. He stated that he has adequate space to store his clothing. Resident C stated he has a closet, there are no doors on the closet, but not having closet doors does not bother him. Resident C stated he hangs his clothes in the closet and he has a three- drawer plastic storage cart where he also stores clothing. He states he likes using the storage cart.

On 08/25/22, I interviewed Resident D. Resident D has his own bedroom. Resident D has a closet, the closet does not have doors, but he stated that he does not mind. Resident D stated he has enough space to store his clothing. He stores clothes in his closet and in a three-drawer plastic storage cart. Resident D stated he has no issue using the plastic storage cart as a dresser. He stated he is happy with his bedroom.

On 08/25/22, I interviewed licensee, Boris Frenkel. Mr. Frenkel stated the doors were removed from all the closets for safety. They were difficult for residents to open and close. All the residents have space to store their clothing in the closet and/or in their three-drawer storage cart. Mr. Frenkel stated none of the residents have said that they were not satisfied with the furniture in the home.

On 08/25/22, I interviewed home manager, Sophia Frenkel via telephone. Ms. Frenkel stated the home does not have doors on any of the bedroom closets for safety. She explained that the doors were not able to be easily opened by residents and to avoid any accidents or injuries they were removed. Ms. Frenkel stated previously the home had wooden dressers. The residents found the drawers to be heavy and difficult to open and close. The dressers would frequently break because of the way residents were opening the drawers. As such, they were removed from the home and replaced with plastic storage carts that are easier for the residents to utilize. Ms. Frenkel stated residents usually use these storage carts to hold their underclothes (socks, underwear, t-shirts).

On 08/25/22, I completed an inspection of the home. I observed Resident A, Resident B, Resident C, and Resident D's bedrooms. Resident A and Resident B share a bedroom. Resident C and Resident D have their own rooms. All the bedrooms had sufficient closet space. None of the closets had doors. Each resident had the same three-drawer plastic storage cart that they were using as a dresser. The storage carts are white in color and in good repair. Resident A, Resident B, Resident C, and Resident D appeared to have ample space to store their clothing between the plastic storage cart and their closets.

On 08/30/22 I called licensee Boris Frenkel to complete an exit conference and review my findings. There was no answer. I left a voicemail detailing my findings. I also called home manager, Sophia Frenkel and reviewed my findings. Ms. Frenkel thanked me for calling. Ms. Frenkel again stated the doors on the bedroom closet were removed for safety and the living room has a table and chairs as opposed to a couch as it is more practical for the residents who live in the home.

<b>APPLICABLE RULE</b>	
<b>R 400.14410</b>	<b>Bedroom furnishings.</b>
	(1) The bedroom furnishings in each bedroom shall include all of the following: (a) An adequate closet or wardrobe. (c) A bureau or dresser or equivalent.
<b>ANALYSIS:</b>	Based on the information gathered through my investigation, there is insufficient information to conclude that the Frenkel home does not have adequate closets and/or a dresser or equivalent in each room. On 08/25/22, I completed an onsite inspection of the home. Resident A, Resident B, Resident C, and Resident D each have sufficient closet space. None of the closets have doors. There were no complaints from any resident that their closets are without doors. Licensee, Boris Frenkel and home manager, Sophia Frenkel both stated the closet doors were removed for the resident's safety as they were difficult for them to open and close. Each resident had the same three-drawer plastic storage cart that they are using as a dresser equivalent. The storage carts were all in good repair. Resident A, Resident B, Resident C, and Resident D stated they have no issues or complaints about using a plastic storage cart as a dresser. Home manager, Ms. Frenkel stated that the plastic storage carts are easier for the residents to use, and they are usually used to store their underclothes. Resident A, Resident B, Resident C, and Resident D stated that they have ample space to store their clothing between the three- drawer plastic storage cart and their closet.
<b>CONCLUSION:</b>	<b>VIOLATION NOT ESTABLISHED</b>

**IV. RECOMMENDATION**

I recommend that this special investigation be close with no change to the status of the license.



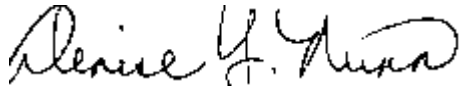
08/30/2022

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Johnna Cade  
Licensing Consultant

Date

Approved By:



09/20/2022

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Denise Y. Nunn  
Area Manager

Date