



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

ORLENE HAWKS
DIRECTOR

October 19, 2022

Daniel Bogosian
Moriah Incorporated
3200 E Eisenhower
Ann Arbor, MI 48108

RE: License #: AM810015275
Investigation #: 2022A0575035
Eisenhower Center - Congregate

Dear Mr. Bogosian:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan was required. On October 6, 2022, you submitted an acceptable written corrective action plan.

It is expected that the corrective action plan be implemented within the specified time frames as outlined in the approved plan.

Please review the enclosed documentation for accuracy and contact me with any questions. If I am not available, and you need to speak to someone immediately, please contact the local office at (517) 284-9720.

Sincerely,

A handwritten signature in blue ink that reads "Jeffrey J. Bozsik".

Jeffrey J. Bozsik, Licensing Consultant
Bureau of Community and Health Systems
(734) 417-4277

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AM810015275
Investigation #:	2022A0575035
Complaint Receipt Date:	09/27/2022
Investigation Initiation Date:	09/27/2022
Report Due Date:	10/27/2022
Licensee Name:	Moriah Incorporated
Licensee Address:	3200 E Eisenhower Ann Arbor, MI 48108
Licensee Telephone #:	(734) 677-0070
Administrator:	Daniel Bogosian, Designee
Licensee Designee:	Daniel Bogosian, Designee
Name of Facility:	Eisenhower Center - Congregate
Facility Address:	3200 E Eisenhower Ann Arbor, MI 48108
Facility Telephone #:	(734) 677-0070
Original Issuance Date:	08/09/1993
License Status:	REGULAR
Effective Date:	05/21/2022
Expiration Date:	05/20/2024
Capacity:	12
Program Type:	PH; DD; MI; TBI

II. ALLEGATION(S)

	Violation Established?
Resident A was mistreated by staff Christina Kinshoku	Yes

III. METHODOLOGY

09/27/2022	Special Investigation Intake 2022A0575035
09/27/2022	Special Investigation Initiated - Telephone
09/27/2022	APS Referral-received
09/27/2022	Referral - Recipient Rights
10/06/2022	Inspection Completed On-site-interviews with (a) Resident A; (b) direct care staffs (1) Cydney Dodd, and (2) Cathy Yergenson
10/06/2022	Contact - Telephone call made-(a) direct care staffs (1) Christina Kinshoku, and (2) Dakaelen White; (b) Resident A's guardian
10/06/2022	Inspection Completed-BCAL Sub. Compliance
10/06/2022	Corrective Action Plan Requested and Due on 10/06/2022
10/06/2022	Corrective Action Plan Received
10/06/2022	Corrective Action Plan Approved
10/06/2022	Exit Conference with Dan Bogosian, licensee designee

ALLEGATION: Resident A was mistreated by staff Christina Kinshoku

INVESTIGATION:

An APS referral was received, and an ORR referral was made.

On 10/6/2022, I interviewed Resident A. She stated that she got into an argument with staff Christina Kinshoku on 9/23/2022. She said she couldn't remember what it was about, but during the argument and physical altercation, Christina Kinshoku

pushed her, grabbed her neck, and caused an abrasion, although it is no longer visible.

On 10/6/2022, I interviewed both staffs Cydney Dodd and Cathy Yergenson. They stated they did not witness the physical altercation, but stated Resident A was crying, claimed her neck hurt, was visibly upset, and had an abrasion and redness on her neck. They stated another staff, Dakaelen White, broke up the altercation before they arrived on the scene.

On 10/6/2022, I interviewed Dakaelen White. He stated he did not witness Christina Kinshoku touch Resident A. He witnessed Resident A holding/pulling Christina Kinshoku by the hair, and he broke up the fight. He stated Christina Kinshoku was getting upset during the altercation.

On 10/6/2022, I interviewed Christina Kinshoku. She stated she never had a problem with Resident A and didn't know why she was upset. She stated Resident A attempted to physically assault her with a shoe and although she tried to calm Resident A, she (Resident A) began pulling her (Christina Kinshoku) hair. Christina Kinshoku said she reflexively pushed Resident A's face to get her away. She said she believes that's how Resident A got a neck abrasion and was scratched by her fingernails. Finally, she stated she did not know Resident A's specific behavior plan and did not know if she was following it.

On 10/6/2022, I spoke with Resident A's guardian who expressed satisfaction with her residential placement.

On 10/6/2022, I conducted an exit conference with Dan Bogosian, licensee designee. He stated Eisenhower Center had terminated Christina's employment.

APPLICABLE RULE	
R 400.14308	Resident behavior interventions prohibitions.
	(1) A licensee shall not mistreat a resident and shall not permit the administrator, direct care staff, employees, volunteers who are under the direction of the licensee, visitors, or other occupants of the home to mistreat a resident. Mistreatment includes any intentional action or omission which exposes a resident to a serious risk or physical or emotional harm or the deliberate infliction of pain by any means.

ANALYSIS:	Although the push is explained as a reflexive response to being assaulted, Christina Kinshoku admitted she was unaware of Resident A's behavior plan and therefore wasn't following it. As such, her actions constitute mistreatment as defined in this rule.
CONCLUSION:	VIOLATION ESTABLISHED

IV. RECOMMENDATION

An acceptable plan of correction was received; therefore, I recommend no changes in the status of the license.



Jeffrey J. Bozsik
Licensing Consultant

Date: 10/6/2022

Approved By:



Ardra Hunter
Area Manager

Date: 10/19/2022