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GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

ORLENE HAWKS
DIRECTOR

October 19, 2022

Catherine Bracey
1345 Marquette Avenue
Muskegon, MI 49442

RE: License #:	AF610275867
Investigation #:	2022A0356040
	Bracey Home

Dear Ms. Bracey:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

If you desire technical assistance in addressing these issues, please contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action.

Please review the enclosed documentation for accuracy and contact me with any questions. If I am not available and you need to speak to someone immediately, please contact the local office at (616) 356-0100.

Sincerely,

A handwritten signature in black ink that reads "Elizabeth Elliott". The signature is written in a cursive style with a large, looping initial "E".

Elizabeth Elliott, Licensing Consultant
Bureau of Community and Health Systems
Unit 13, 7th Floor
350 Ottawa, N.W.
Grand Rapids, MI 49503
(616) 901-0585

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AF610275867
Investigation #:	2022A0356040
Complaint Receipt Date:	09/14/2022
Investigation Initiation Date:	09/14/2022
Report Due Date:	11/13/2022
Licensee Name:	Catherine Bracey
Licensee Address:	1345 Marquette Avenue Muskegon, MI 49442
Licensee Telephone #:	(231) 747-9227
Administrator:	N/A
Licensee Designee:	N/A
Name of Facility:	Bracey Home
Facility Address:	1345 Marquette Avenue Muskegon, MI 49442-1355
Facility Telephone #:	(231) 329-5493
Original Issuance Date:	06/14/2005
License Status:	REGULAR
Effective Date:	12/15/2021
Expiration Date:	12/14/2023
Capacity:	1
Program Type:	PHYSICALLY HANDICAPPED DEVELOPMENTALLY DISABLED MENTALLY ILL

II. ALLEGATION(S)

	Violation Established?
The conditions of the home are poor.	Yes

III. METHODOLOGY

09/14/2022	Special Investigation Intake 2022A0356040
09/14/2022	Special Investigation Initiated - Telephone Garland Kilgore, Office of Recipient Rights, HealthWest.
09/15/2022	Contact - Telephone call received Licensee, Cathy Bracey.
09/27/2022	Contact - Document Received Garland Kilgore and Cynthia Spielmaker.
09/28/2022	Inspection Completed On-site No one answered door.
10/11/2022	Contact - Telephone call received Cathy Bracey
10/12/2022	Inspection Completed On-site
10/19/2022	APS Referral
10/19/2022	Exit Conference-Licensee, Cathy Bracey.

ALLEGATION: The conditions of the home are poor.

INVESTIGATION: On 09/14/2022, I received a telephone message from Muskegon County HealthWest (Community Mental Health) Office of Recipient Rights, Garland Kilgore. Mr. Kilgore reported he conducted a site review, and the conditions of the home are poor, the home smells of urine, Resident A's bedroom smelled of urine, the railing going into the home is loose and the bathroom does not have flooring.

On 09/15/2022, I received a telephone call from Licensee, Cathy Bracey. Ms. Bracey confirmed Mr. Kilgore was at the home to conduct an inspection for HealthWest and expressed concern to her regarding the condition of the home. Ms. Bracey stated they are working on replacing the flooring in the bathroom and have the materials but are waiting for the work to be done. Ms. Bracey stated the person who is going to install the flooring was sick with Covid and it is taking him longer to get back to the

project than expected. Ms. Bracey stated Resident A has been having trouble with urinary continence issues, and she has an appointment with his urologist on 09/16/2022. Ms. Bracey stated Resident A is getting a new mattress and the dining room chairs that are upholstered will be replaced with chairs that are easier to clean. Ms. Bracey acknowledged that due to Resident A's incontinence issues, the house smelled of urine. Ms. Bracey stated she and Resident A have spent a lot of time over the summer and recently at her mother's cottage, cleaning and getting ready to sell so she had a young woman coming to the house to take care of the cats. Ms. Bracey stated the young woman did not do a very good job of cleaning the litter boxes and therefore, the house did have cat odor due to the lack of clean litter boxes. Ms. Bracey stated the railing leading from the front door to the driveway has been tightened up and is no longer loose. Ms. Bracey stated she submitted a letter to Mr. Kilgore stating all repairs and issues will be completed/resolved by 10/29/2022.

On 09/27/2022, I received an email from Cynthia Spielmaker, Lakeshore Regional Entity, Facilities Reviewer and included in the email was Mr. Kilgore. Ms. Spielmaker reported the concern she had while conducting her inspection was the smoke detector was not mounted to the wall in the living room at the home. Ms. Spielmaker stated the issue was resolved and she will follow up on 10/18/2022 and will then then conduct another review in 3-6 months.

On 09/28/2022, I conducted an unannounced inspection at the home and there was no answer.

On 10/12/2022, I conducted an inspection at the home with Stan Bracey, Responsible Person and Ms. Bracey's husband. I observed Resident A sitting on the couch, he appeared clean and there was no smell of urine, human or cat, in the home. I observed cats outside of the home but not inside. I inspected Resident A's room, and it did not smell of urine. The bed and bedding were adequate. I observed the bathroom floor and there is new flooring laid out but not installed. Mr. Bracey stated they have the flooring cut and ready for installation and plan to have it completed in the next week. Mr. Bracey stated Ms. Bracey submitted a letter to Mr. Kilgore that stated all the issues he (Mr. Kilgore) noted from his onsite review would be completed by 10/29/2022. I inspected the railings on the outside front steps. The railing on the north side of the steps is tight and does not move, the railing on the south side of the steps is loose and in need of tightening. Mr. Bracey stated he tightened the one railing and will tighten the other, so it is firm.

On 10/19/2022, I conducted an exit conference with licensee, Cathy Bracey via telephone. Ms. Bracey stated she will have the remainder of the flooring and the loose railing completed by 10/29/2022 and continue to keep up the maintenance of the home.

APPLICABLE RULE	
R 400.1426	Maintenance of premises.
	Maintenance of premises. (1) The premises shall be maintained in a clean and safe condition.
ANALYSIS:	<p>Mr. Kilgore conducted a site review and found the home smelled of human and cat urine, Resident A's bedroom smelled of urine, the railing going into the home was loose and the bathroom did not have flooring.</p> <p>Ms. Bracey acknowledged having incontinence issues with Resident A and issues with cat urine smell due to unclean litter boxes.</p> <p>Ms. Bracey stated the issues documented by Mr. Kilgore are completed or being worked on and will be completed by 10/29/2022.</p> <p>Ms. Spielmaker stated the issue noted during her inspection was a smoke detector not mounted to the wall in the living room. The issue was resolved and a follow up will be completed in 3-6 months</p> <p>I observed flooring in the bathroom, but it is not installed. One side of the outside handrail is tight, the other is loose, there is no smell of human or cat urine, and Resident A's bedroom is adequate.</p> <p>Based on investigative findings, The licensee acknowledged Resident A has incontinence issues and the cat litter boxes were not cleaned regularly for a period of time which led to human and cat urine smells in the house. The licensee continues to work on fixing the flooring in the bathroom and the loose railing outside the home, however, these items were unfinished at the time of the inspection and therefore, a violation of this applicable rule is established.</p>
CONCLUSION:	VIOLATION ESTABLISHED

IV. RECOMMENDATION

Upon receipt of an acceptable corrective action plan, I recommend the status of the license remain unchanged.

Elizabeth Elliott

10/19/2022

Elizabeth Elliott
Licensing Consultant

Date

Approved By:

Jerry Hendrick

10/19/2022

Jerry Hendrick
Area Manager

Date