



GRETCHEN WHITMER  
GOVERNOR

STATE OF MICHIGAN  
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
LANSING

ORLENE HAWKS  
DIRECTOR

October 12, 2022

Andrew Akunne  
Joak American Homes, Inc.  
Unit A  
3879 Packard Road  
Ann Arbor, MI 48108

RE: License #: AS820237919  
Investigation #: 2022A0101034  
Our Lady's Home

Dear Mr. Akunne:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

If you desire technical assistance in addressing these issues, please feel free to contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available, and you need to speak to someone immediately, please contact the local office at (313) 456-0380.

Sincerely,

A handwritten signature in blue ink, appearing to read "Edith Richardson".

Edith Richardson, Licensing Consultant  
Bureau of Community and Health Systems  
Cadillac Pl. Ste 9-100  
3026 W. Grand Blvd  
Detroit, MI 48202  
(313) 919-1934

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
BUREAU OF COMMUNITY AND HEALTH SYSTEMS  
SPECIAL INVESTIGATION REPORT**

**I. IDENTIFYING INFORMATION**

<b>License #:</b>	AS820237919
<b>Investigation #:</b>	2022A0101034
<b>Complaint Receipt Date:</b>	08/16/2022
<b>Investigation Initiation Date:</b>	08/17/2022
<b>Report Due Date:</b>	10/15/2022
<b>Licensee Name:</b>	Joak American Homes, Inc.
<b>Licensee Address:</b>	Unit A 3879 Packard Road Ann Arbor, MI 48108
<b>Licensee Telephone #:</b>	(734) 973-7764
<b>Administrator:</b>	Andrew Akunne
<b>Licensee Designee:</b>	Andrew Akunne
<b>Name of Facility:</b>	Our Lady's Home
<b>Facility Address:</b>	3054 Inkster Road Inkster, MI 48141
<b>Facility Telephone #:</b>	(313) 565-6967
<b>Original Issuance Date:</b>	02/27/2003
<b>License Status:</b>	REGULAR
<b>Effective Date:</b>	04/22/2022
<b>Expiration Date:</b>	04/21/2024
<b>Capacity:</b>	6
<b>Program Type:</b>	DEVELOPMENTALLY DISABLED MENTALLY ILL

## II. ALLEGATION(S)

	<b>Violation Established?</b>
Resident A was admitted to the hospital on 08/09/2022, due to COVID exposure. Resident A was ready for discharge on 08/12/2022. The group home staff would not allow her back. The group home staff wanted Resident A to have a negative COVID test result before returning to the home. According to hospital personnel, COVID treatment can occur at home and does not require hospitalization unless necessary.	Yes

## III. METHODOLOGY

08/16/2022	Special Investigation Intake 2022A0101034
08/17/2022	Referral received APS & ORR
08/17/2022	Special Investigation Initiated - Telephone Angela Asi
08/17/2022	Contact- Telephone call made Andrew Akunne, Licensee Designee
08/17/2022	Contact- Telephone call received Chigor Nweke, Home Manager
09/27/2022	Contact- Telephone call made Chigor Nweke, Home Manager
09/27/2022	Contact- Telephone call made Resident A's guardian
10/06/2022	Contact- Telephone call made Shelby Culpepper, Hospital Social worker
10/06/2022	Contact- Telephone call made Resident A's guardian.
10/11/2022	Contact- Telephone call received Resident A's guardian

10/11/2022	Exit Conference Andrew Akunne
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**ALLEGATION:** Resident A was admitted to the hospital on 08/09/2022, due to COVID exposure. Resident A was ready for discharge on 08/12/2022. The group home staff would not allow her back. The group home staff wanted Resident A to have a negative COVID test result before returning to the home. According to hospital personnel, COVID treatment can occur at home and does not require hospitalization unless necessary.

**INVESTIGATION:** On 08/17/2022, I spoke with direct care staff (DCS) Angela Asi. Ms. Asi stated Resident A was at home and she was picked up from the hospital on 08/15/2022.

On 08/17/2022, I spoke with the Licensee Designee Andrew Akunne. I informed him that COVID treatment can occur at home, and he should not be leaving residents at the hospital when they are discharged.

On 08/17/2022, I received a phone call from the home manager, Chigor Nweke. Ms. Nweke stated they did not leave Resident A at the hospital. She stated the guardian told her that Resident A has a heart condition, and the doctor needs to address her heart condition before being discharged.

I spoke with the hospital social worker, Shelby Culpepper. Ms. Culpepper stated she informed Ms. Nweke and left the guardian a message indicating that Resident A was ready for discharge, and she needed to be picked up.

I spoke with Resident A's guardian on 10/11/2022. Resident A's guardian stated, "There must had been some miscommunication because I absolutely did not tell the group home not to pick her up."

<b>APPLICABLE RULE</b>	
<b>R 400.14310</b>	<b>Resident health care.</b>
	<p><b>(1) A licensee, with a resident's cooperation, shall follow the instructions and recommendations of a resident's physician or other health care professional with regard to such items as any of the following:</b></p> <ul style="list-style-type: none"> <li><b>(a) Medications.</b></li> <li><b>(b) Special diets.</b></li> <li><b>(c) Susceptibility to hyperthermia and hypothermia and related limitations for physical activity, as appropriate.</b></li> <li><b>(d) Other resident health care needs that can be provided in the home. The refusal to follow the instructions</b></li> </ul>

	<b>and recommendations shall be recorded in the resident's record.</b>
<b>ANALYSIS:</b>	The licensee failed to follow the physician's instruction. Resident A was ready for discharge on 08/12/2022 to continue care at the facility, and the adult foster care staff did not pick her up until 08/15/2022.
<b>CONCLUSION:</b>	<b>VIOLATION ESTABLISHED</b>

**IV. RECOMMENDATION**

Contingent upon submission of an acceptable corrective action plan, I recommend the status of the license remains unchanged.



10/11/2022

Edith Richardson  
Licensing Consultant

Date

Approved By:



10/12/2022

Ardra Hunter  
Area Manager

Date