



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

ORLENE HAWKS
DIRECTOR

September 13, 2022

Asari Offiong
Romarie Residential Services, Inc.
5541 W Outer Drive
Detroit, MI 48235

RE: License #: AS820286212
Investigation #: 2022A0119040
House of Marie Ephraim

Dear Mrs. Offiong:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

If you desire technical assistance in addressing these issues, please feel free to contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (313) 456-0380.

Sincerely,

A handwritten signature in black ink that reads "Shatonla Daniel". The signature is written in a cursive style with a large initial "S".

Shatonla Daniel, Licensing Consultant
Bureau of Community and Health Systems
Cadillac Pl. Ste 9-100
3026 W. Grand Blvd
Detroit, MI 48202
(313) 919-3003

Enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AS820286212
Investigation #:	2022A0119040
Complaint Receipt Date:	07/08/2022
Investigation Initiation Date:	07/11/2022
Report Due Date:	09/06/2022
Licensee Name:	Romarie Residential Services, Inc.
Licensee Address:	5541 W Outer Drive Detroit, MI 48235
Licensee Telephone #:	(313) 506-6888
Administrator:	Asari Offiong
Licensee Designee:	Asari Offiong
Name of Facility:	House of Marie Ephraim
Facility Address:	20521 Westmoreland Rd. Detroit, MI 48219
Facility Telephone #:	(313) 362-7516
Original Issuance Date:	01/19/2007
License Status:	1ST PROVISIONAL
Effective Date:	08/21/2022
Expiration Date:	02/20/2023
Capacity:	5
Program Type:	DEVELOPMENTALLY DISABLED MENTALLY ILL AGED

II. ALLEGATION(S)

	Violation Established?
It is alleged that Staff- Latroya Banks sits in her car while working.	Yes

III. METHODOLOGY

07/08/2022	Special Investigation Intake 2022A0119040
07/08/2022	APS Referral
07/08/2022	Contact - Document Received Office of Recipient Rights
07/11/2022	Special Investigation Initiated - Telephone Licensee Designee- Asari Offiong
07/11/2022	Contact - Telephone call made Staff- Chidinma Onyenach
07/21/2022	Inspection Completed On-site Staff- Demarco Duncan and Residents A- B
07/21/2022	Inspection Completed-BCAL Sub. Compliance
08/11/2022	Contact - Telephone call made Attempted to call Staff- Latroya Banks but her telephone is rejecting telephone calls
09/12/2022	Exit Conference Licensee Designee- Asari Offiong

ALLEGATIONS:

It is alleged that Staff- Latroya Banks sits in her car while working.

INVESTIGATION:

On 07/11/2022, I telephoned Licensee Designee/ Administrator – Asari Offiong and Staff- Chidinma Onyenach regarding the above allegations. Ms. Offiong stated she

has no knowledge of any staff waiting in their cars during working hours. Ms. Offiong stated there are cameras installed in the facility as well.

Ms. Onyenach stated she arrived at the facility to begin her shift at 11:30 p.m. and could not locate Staff- Latroya Banks. Ms. Onyenach stated she discovered Ms. Banks sitting in her car, smoking a cigarette. Ms. Onyenach stated she is unsure of the timeframe in which Ms. Banks was sitting her car. Ms. Onyenach stated she did inform Asari Offiong.

On 07/21/2022, I completed an unannounced onsite inspection and interviewed Staff- Demarco Duncan and Residents A- B regarding the above allegations. Mr. Duncan denied the allegations. He stated he only works two days a week during the day time. Mr. Duncan stated the residents attend day program on Mondays, Wednesday, and Fridays. He stated Ms. Banks no longer works at the facility. Mr. Duncan stated there is Ms. Onyenach and himself working at the facility.

Residents A and B stated staff has left them in the facility for no longer than 15 minutes and will sit in their car. Residents A and B where not able to identify the staff nor provide the number of times this has occurred. Both Residents A and B stated the staff do come back into the facility.

APPLICABLE RULE	
R 400.14206	Staffing requirements.
	(2) A licensee shall have sufficient direct care staff on duty at all times for the supervision, personal care, and protection of residents and to provide the services specified in the resident's resident care agreement and assessment plan.
ANALYSIS:	<p>Ms. Onyenach stated she arrived at the facility to begin her shift at 11:30 p.m. and could not locate Staff- Latroya Banks. Ms. Onyenach stated she discovered Ms. Banks sitting in her car, smoking a cigarette. Ms. Onyenach stated she is unsure of the timeframe in which Ms. Banks was sitting her car.</p> <p>Residents A and B stated staff has left them in the facility for no longer than 15 minutes and will sit in their car. Both Residents A and B stated the staff do come back into the facility.</p> <p>Therefore, there was not sufficient direct care staff on duty at all times for the supervision and protection of residents.</p>
CONCLUSION:	VIOLATION ESTABLISHED

IV. RECOMMENDATION

Contingent upon an acceptable corrective action plan, I recommend the continuation of the provisional license from LSR dated 08/19/2022 and CAP dated 09/04/2022.

Shatonla Daniel

09/12/2022

Shatonla Daniel
Licensing Consultant

Date

Approved By:

A. Hunter

09/13/2022

Ardra Hunter
Area Manager

Date