



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

ORLENE HAWKS
DIRECTOR

September 7, 2022

Delissa Payne
Spectrum Community Services
Suite 700
185 E. Main St
Benton Harbor, MI 49022

RE: License #: AS410289784
Investigation #: 2022A0467059
Blythefield Home

Dear Mrs. Payne:

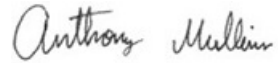
Attached is the Special Investigation Report for the above referenced facility. Due to the violation identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with the rule will be achieved.
- Who is directly responsible for implementing the corrective action for the violation.
- Specific time frames for the violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

If you desire technical assistance in addressing these issues, please contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (616) 356-0183.

Sincerely,

A handwritten signature in cursive script that reads "Anthony Mullins".

Anthony Mullins, Licensing Consultant
Bureau of Community and Health Systems
Unit 13, 7th Floor
350 Ottawa, N.W.
Grand Rapids, MI 49503

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AS410289784
Investigation #:	2022A0467059
Complaint Receipt Date:	08/18/2022
Investigation Initiation Date:	08/18/2022
Report Due Date:	10/17/2022
Licensee Name:	Spectrum Community Services
Licensee Address:	Suite 700, 185 E. Main St Benton Harbor, MI 49022
Licensee Telephone #:	(231) 887-4130
Administrator:	Delissa Payne
Licensee Designee:	Delissa Payne
Name of Facility:	Blythefield Home
Facility Address:	3485 Rogue River Rd. NE Belmont, MI 49306
Facility Telephone #:	(616) 447-9380
Original Issuance Date:	06/25/2007
License Status:	REGULAR
Effective Date:	12/29/2021
Expiration Date:	12/28/2023
Capacity:	5
Program Type:	DEVELOPMENTALLY DISABLED MENTALLY ILL

II. ALLEGATION(S)

	Violation Established?
Staff member Sara Campbell engaged in an inappropriate relationship with Resident A.	Yes

III. METHODOLOGY

08/18/2022	Special Investigation Intake 2022A0467059
08/18/2022	Special Investigation Initiated - Telephone
08/18/2022	Inspection Completed On-site
08/18/2022	Contact - Telephone call received Discussed allegations with Officer Robertson with Kentwood PD
08/18/2022	Contact - Telephone call made Spoke to licensee designee, Delissa Payne
08/24/2022	Contact – Telephone call received Melissa Gekeler – Recipient Rights Officer through Network 180.
08/24/2022	Contact – Telephone call made Officer Robertson with Kentwood PD
09/06/2022	Complaint sent to APS
09/06/2022	Exit conference completed with licensee designee, Delissa Payne.

ALLEGATION: Staff member Sara Campbell engaged in an inappropriate relationship with Resident A.

INVESTIGATION: On 8/18/22, I received a voicemail from licensee designee, Delissa Payne. Mrs. Payne stated that the complaint is regarding Resident A and staff member Sara Campbell. A previous complaint had been filed and investigated in June 2022 (#2022A0467042) which alleged that Resident A and Mrs. Campbell were engaging in an inappropriate relationship. Mrs. Payne stated that she was able to confirm this morning that Mrs. Campbell is either, “seeing him or involved with him,” referring to Resident A. Mrs. Payne stated that Resident A now resides at Stauffer AFC and Mrs. Campbell continues to work at Blythefield Home. Mrs. Payne stated that within the hour, she will be suspending Ms. Campbell and processing her

for immediate termination. Mrs. Payne requested a call back to discuss the matter further.

On 8/18/22, I returned a call to Mrs. Payne, who stated that Resident A has continued to tell staff that he's "seeing someone" who works within Spectrum Community Services but did not provide a name. When Resident A made these comments, staff at Stauffer AFC would redirect him as he would not provide further information. Mrs. Payne Stated that approximately two weeks ago, Resident A stated that he was going to Michigan Adventure Amusement Park, but he refused to tell staff who he was going with. Mrs. Payne checked the staff's schedule and noticed that Mrs. Campbell was not scheduled to work that day. Mrs. Payne acknowledged that Mrs. Campbell not being scheduled to work the same day that Resident A went to Michigan Adventures did not provide proof that she was engaging in an inappropriate relationship with Resident A.

Mrs. Payne stated that last week, the residents at Stauffer AFC went on an outing. Resident A was the only resident that did not go on the outing as he had other plans. While the Stauffer residents and staff were on their outing, a staff member observed Resident A lying in the park area with an unknown woman. When the unknown woman noticed that Stauffer staff was near her, Mrs. Payne stated that the woman ran away. On the same day in question, Mrs. Payne stated that the Stauffer staff and residents returned home from the park. Mrs. Payne stated that when staff pulled in the driveway, a Volkswagen sedan "backed out of the driveway extremely fast, almost hitting the work vehicle." Mrs. Payne stated that her staff took a picture of the vehicle and the license plate. Mrs. Payne eventually compared the car and license plate to Mrs. Campbell's vehicle and confirmed that it was in fact Mrs. Campbell dropping Resident A off at Stauffer AFC. I explained to Mrs. Payne that I would interview Resident A first and then speak to Mrs. Campbell. Mrs. Payne agreed to delay Mrs. Campbell's suspension to allow me to speak to her first.

On 8/18/22, I made an unannounced onsite investigation to Stauffer AFC due to Resident A residing here. However, it should be noted that Resident A resided at Blythefield Home AFC when the allegations of an inappropriate relationship first began in June 2022, which were investigated under SIR #2022A0467042. Therefore, this complaint will be investigated under the Blythefield Home license as well. Upon arrival to the AFC, introductions were made with staff and they agreed to ask Resident A to come upstairs to speak with me. Resident A made his way upstairs and stated he immediately remembered me from the previous investigation. Resident A agreed to speak to me on the back deck. Resident A denied having any knowledge as to why I was there to speak to him. I explained to Resident A that it was brought to my attention that he told staff he is in a relationship with a Spectrum Community Services employee. Resident A denied making said statements and denied being involved in a romantic relationship with Mrs. Campbell. Resident A stated that he has not seen Mrs. Campbell since he was a resident at Blythefield Home. I then asked Resident A if he has spoken to Mrs. Campbell via phone and he stated that he recently texted her stating "hi" and she responded by saying, "she's

good.” Resident A stated that it was a short conversation between he and Mrs. Campbell, and he could not provide a specific timeframe as to when he spoke to her. During his brief conversation with Mrs. Campbell, Resident A stated that the two of them did not talk about the previous investigation, nor did they discuss being in a relationship.

Resident A was then asked about being seen on an outing with a woman. Resident A acknowledged that staff saw him with a woman from a distance. However, he stated that the woman did not take off running. Resident A stated that since he was with a woman, he assumes that people think he was with Mrs. Campbell. Resident A was adamant that the woman that he was with was not Mrs. Campbell. He did not provide the name of the woman that he was with. I then asked Resident A if he would allow me to look at his phone to see if there was any communication between he and Mrs. Campbell. I explained to Resident A that it is his right to refuse my request. Resident A was reserved with his phone and stated that he does not like anyone holding it. Although Resident A did not allow me to hold his phone, he did agree to show me see the names of the people he was talking to via text. There was no text message conversation between Resident A and Mrs. Campbell as he admitted to deleting her phone number.

Resident A searched Mrs. Campbell’s name in his phone and this led to a text message conversation between he and his father on 8/3/22. Resident A initiated the conversation by asking his father, “did you speak with mom about me and Sara?” Resident A went on to tell his father that “she’s (his mother) the reason the whole state investigation got started and if mom makes another report I’m breaking off our relationship, completely done for! I’m happy with (Mrs. Campbell) and if mom wants to cause depression and hatred in my life then she can continue living her life without her son.” I immediately asked Resident A if he could explain what he meant when he told his father that he is happy with Mrs. Campbell. Resident A stated that he was complaining to his father about something his mother did. Resident A’s response did not answer my question and he did not provide further explanation as to what his text message meant regarding Mrs. Campbell. I then asked Resident A if he and Mrs. Campbell are involved in a romantic relationship and he stated “no.” Resident A refused to allow me to look at pictures in his phone.

Resident A proceeded to tell me that his grandmother passed away a couple weeks ago after falling in the bathroom and hitting her head. In addition to this, Resident A stated that his mother was recently diagnosed with M.S, which I assume to be multiple sclerosis. Due to the recent events, Resident A stated that the changes have been a lot for him and his maternal side of the family. Resident A was able to list some coping skills that he relies on to help him during this difficult time. Resident A confirmed that he did share this personal information with Mrs. Campbell during his recent text conversation. He also shared that Mrs. Campbell told him that her father is having back surgery soon and she will be in Arizona for approximately 3-4 months to help provide care to her family. Resident A denied discussing spending time with Mrs. Campbell while she is in Arizona.

Without being prompted, Resident A stated that his friend has the same make and model vehicle as Mrs. Campbell, which is a blue Volkswagen sedan. When asked how he knows this, Resident A stated that he has seen Mrs. Campbell's vehicle when he was a resident at Blythefield home. Prior to telling Resident A about the vehicle he described being at the home last week, he stated that his friend stopped at the home within the last week-and-a-half. Due to reports of the vehicle accelerating from the home and almost hitting a staff member driving a company vehicle, I asked Resident A if his friend mentioned anything about accelerating out of the driveway and he stated no and added that his friend has a "lead foot." Resident A denied Mrs. Campbell dropping him off to Stauffer AFC at any time.

I again asked Resident A about the nature of his relationship with Mrs. Campbell. Resident A stated that there was one time where he and Mrs. Campbell were "thinking it was a relationship." Resident A stated that he backed-off and told Mrs. Campbell he couldn't do it and she reportedly told him that she respected his decision. Resident A was adamant that he and Mrs. Campbell never did anything physical. Instead, he stated that he and Mrs. Campbell "just talked." Resident A stated, "why does this matter to you? It shouldn't matter since I'm different than the other residents and she (Mrs. Campbell) works at a different home." I asked Resident A to explain what he meant by being different from the other residents. Resident A stated that he functions at a higher level than his peers. I explained it is still wrong for a staff member to engage in an inappropriate relationship with him. Resident A continued to deny being involved in an inappropriate relationship with Mrs. Campbell. The interview concluded with Resident A and he was thanked for his time.

On 8/18/22, I made an unannounced onsite investigation to Blythefield Home. Upon arrival, staff member Sara Campbell answered the door and allowed entry into the home. Mrs. Campbell stated that the residents and staff were on an outing, and she was the only person at the home. Mrs. Campbell was able to remember me from the previous investigation. Mrs. Campbell stated that she had no idea why I was at the home speaking to her today. I explained to Mrs. Campbell that I received new allegations regarding her relationship with Resident A. Mrs. Campbell was asked if she's had any communication with Resident A since the last investigation. Mrs. Campbell stated that Resident A called her on Google Duo while he was still a resident at Blythefield Home to have her assist in calming Resident B down to prevent him from walking into traffic. Mrs. Campbell stated that she has good rapport with Resident B and that's why she was called to speak with him. Mrs. Campbell stated that the program manager, Zach Clelland was present and aware that she spoke to Resident A when he called her to calm Resident B.

Mrs. Campbell stated that sometime within the last month, Resident A called her hysterical. Mrs. Campbell stated that Resident A told her that he hit a staff member and they were calling the police on him. Mrs. Campbell encouraged Resident A to return to where the rest of the group was and, "that was about it." Mrs. Campbell

stated that it was not a long call between she and Resident A and since this call, there has not been any communication between the two as she blocked his number. I then asked Mrs. Campbell if she has engaged in a sexual/romantic relationship with Resident A and she stated no.

Mrs. Campbell stated that she has not seen Resident A since working at Blythefield Home in June. In fact, Mrs. Campbell stated that she recently did not attend a group outing last week Thursday with all of Spectrum Community Services residents to avoid seeing Resident A. Mrs. Campbell stated that she told the program administrator, Jordan Walch about this and she was supportive of it.

I asked Mrs. Campbell if Resident A has reached out to her today and she stated no. Although Mrs. Campbell initially told me that she has not talked to Resident A since he was a resident at Blythefield Home, she then acknowledged that the two of them have talked more recently. Mrs. Campbell stated that her conversation with Resident A did not include discussions about being in a relationship. Instead, Mrs. Campbell stated that Resident A told her that he's not happy at his current home since he doesn't get along well with staff. Mrs. Campbell was unable to recall what else she and Resident A discussed during their recent phone call. Mrs. Campbell was unable to give a specific date as to when she spoke to Resident A other than sometime prior to last week Thursday.

In addition to speaking to Resident A about not liking his AFC home, Mrs. Campbell also stated that she spoke to Resident A last week Thursday (8/11/22) when he called to inform her that he was upset due to staff thinking they saw the two of them together. Mrs. Campbell stated that she assumes Resident A told her this so she wouldn't be surprised if she received a phone call about this. During Mrs. Campbell's 8/11/22 phone conversation with Resident A, she admitted that she told him that her marriage isn't going well. Mrs. Campbell stated that sharing this information with Resident A was a, "stupid decision" and Resident A is not the person she should have shared this information with. Mrs. Campbell stated that Resident A told her he feels bad that her marriage isn't going well. Mrs. Campbell stated that she told Resident A that her marriage isn't going well due to issues related to him. Mrs. Campbell expanded on her statement by saying that her husband thinks she engaged in a sexual relationship with Resident A due to there being a full investigation. Mrs. Campbell stated that she did share with her husband that her communication with Resident A was inappropriate.

Mrs. Campbell shared that she also talked to Resident A about needing to take time off work due to her dad having an upcoming back surgery. Mrs. Campbell told Resident A that she will be in Arizona to take care of her grandparents while her mom returns to Michigan to care for her dad after his surgery. It should be noted that Resident A's mother resides in Arizona and Mrs. Campbell stated that he discussed hanging out together while in Arizona. Mrs. Campbell stated that she told Resident A no because his mom would not allow it to happen. She then clarified that she would not hangout with Resident A in Arizona, even if his mother approved of it.

I then asked Mrs. Campbell if she could tell me why she was at Stauffer AFC last week Thursday (8/11/22). Mrs. Stauffer immediately denied being at the AFC home. I then explained to Mrs. Stauffer that I know for a fact that she was at the home due to having a picture of her vehicle and license plate while she was outside of the home. Mrs. Campbell then acknowledged that she was at the home to drop off a t-shirt that Resident A left at Blythefield Home. While Mrs. Campbell was attempting to drop off the t-shirt, she stated that a staff member "whipped in the driveway and almost hit my car." This caused Mrs. Campbell to "freak out" and she took off fast in her vehicle. Mrs. Campbell stated that she was parked on the street and denied

being the one that almost caused an accident. I asked Mrs. Campbell why she didn't give the t-shirt to a manager to give to Resident A and she stated, "I honestly wasn't thinking." Mrs. Campbell stated that it was her idea to drop the shirt off at the home.

I asked Mrs. Campbell why she lied about talking to and seeing Resident A. Mrs. Campbell acknowledged that her decision was "stupid" and she doesn't know why she lied. Despite lying about talking to and spending time with Resident A, Mrs. Campbell remained adamant that she did not engage in a sexual relationship with Resident A. I then asked Mrs. Campbell if she has sent Resident A any nude pictures. Mrs. Campbell stated, "kind of." She expanded on her statement by saying that she recalls drinking one night and thought it would be funny to send Resident A a picture of herself. Mrs. Campbell stated that she took a picture of her breast and sent it to Resident A. Mrs. Campbell stated that her breast was visible in the picture, but her arm was covering her nipples. Mrs. Campbell denied Resident A responding to the picture and denied Resident A sending her an inappropriate picture. Mrs. Campbell was visibly upset with herself as she was crying and asked herself why she would risk her job.

After Mrs. Campbell disclosed that she sent Resident A this picture, I asked her additional follow-up questions related to the investigation. Mrs. Campbell then admitted that on Thursday, 8/11/22, she was in fact with Resident A while the rest of the residents and staff were on a group outing. She also admitted to putting Resident A's bike in her vehicle and dropping him off at the home. Despite spending time alone with Resident A outside of the AFC home and sending him a picture, Mrs. Campbell continued to remain adamant that she and Resident A never kissed or engaged in a sexual relationship. She did share that when Resident A first arrived to Blythefield Home, "he told me that he wanted to fuck me." Mrs. Campbell told Resident A no as she is married and an employee of the home that he lives in. Mrs. Campbell stated that she also told Resident A that he is not going to talk to her like that, but she never reported this to her supervisor or peers. When asked why, Mrs. Campbell stated, "hindsight is 20/20." Mrs. Campbell acknowledged that she made a "stupid decision." Mrs. Campbell voluntarily showed me Resident A's name and number blocked in her phone. She also showed me her social media messages, none of which showed conversation between she and Resident A. Mrs. Campbell had Resident A blocked on Facebook and Instagram. Mrs. Campbell was thanked for her time as this interview concluded.

It should be noted that while I was initiating contact with Mrs. Campbell at Blythefield Home, I received a call from Officer Robertson from the Kentwood PD. We exchanged information related to the case and he planned to follow-up with licensee designee, Delissa Payne and me later.

After concluding my interview with Mrs. Campbell at Blythefield home, I spoke to licensee designee, Delissa Payne via phone and informed her of the outcome of my interview with Mrs. Campbell. Mrs. Payne stated that Mrs. Campbell called her direct

supervisor and told him that she's resigning effective immediately. Mrs. Payne stated that she still plans to move forward with terminating Mrs. Campbell's employment.

On 8/18/22, I spoke to Officer Robertson with Kentwood PD. I informed him of my findings, and he plans to submit the information to the detective unit.

On 8/24/22, I spoke to Recipient Rights Officer, Melissa Gekeler via phone. I informed her of my findings and explained that I would be substantiating a violation as a result of my findings. Mrs. Gekeler informed me that she will also be substantiating for the inappropriate relationship between Mrs. Campbell and Resident A.

On 8/24/22, I spoke to Officer Robertson via phone. He again confirmed that the case was submitted to the detective unit, and he is unsure if the case was assigned. Officer Robertson encouraged me to follow-up with the sergeant on the detective unit.

On 8/25/22, I spoke to staff at the Kentwood Detective Unit. I was informed that the case was assigned to Detective Tim Nelson.

On 8/29/22, I left a voicemail for Detective Nelson. On 9/6/22, I left another voicemail for Detective Nelson. As of the completion of this investigation, I have not heard back from him.

On 09/06/2022, I conducted an exit conference with licensee designee, Delissa Payne. She was informed of the investigative findings and agreed to complete a corrective action plan within 15 days of receipt of this report.

APPLICABLE RULE	
R 400.14305	Resident protection.
	(1) A resident shall be assured privacy and protection from moral, social, and financial exploitation.
ANALYSIS:	Resident A admitted to having a conversation with Mrs. Campbell about the two of them being in a relationship. However, Resident A stated he decided to "back off" and Mrs. Campbell respected his decision. Resident A denied engaging in any sexual acts with Mrs. Campbell or spending time with her outside of the AFC home. Mrs. Campbell initially denied talking to or spending time with Resident A outside of the AFC home. She later admitted to talking to Resident A about her marriage, which initiated from the inappropriate relationship she had with him. Mrs. Campbell also admitted to spending time with Resident A outside of the

	<p>AFC home and sending him a picture of her breasts. Mrs. Campbell acknowledged that what she did was wrong and was adamant that she never engaged in a sexual act with Resident A.</p> <p>Licensee Designee, Delissa Payne stated that Mrs. Campbell resigned immediately after I interviewed her on 8/18/22. Mrs. Payne planned to terminate Mrs. Campbell's employment.</p> <p>Based on the information provided, there is a preponderance of evidence to support the allegation. There is no evidence to suggest that other staff were aware of this inappropriate relationship between Mrs. Campbell and Resident A.</p>
CONCLUSION:	VIOLATION ESTABLISHED

IV. RECOMMENDATION

Upon receipt of an acceptable corrective action plan, I recommend no change to the current license status.

Anthony Mullins

09/06/2022

Anthony Mullins, Licensing Consultant Date

Approved By:

Jerry Hendrick

09/07/2022

Jerry Hendrick, Area Manager Date