



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

ORLENE HAWKS
DIRECTOR

September 20, 2022

Randy and Bonnie Reeves
20544 McAllister Rd
Battle Creek, MI 49016

RE: License #: AM130281778
Investigation #: 2022A1024046
Reeves Adult Foster Care

Dear Randy and Bonnie Reeves:

Attached is the Special Investigation Report for the above referenced facility. No substantial violations were found.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (616) 356-0183.

Sincerely,

A handwritten signature in cursive script that reads "Ondrea Johnson".

Ondrea Johnson, Licensing Consultant
Bureau of Community and Health Systems
427 East Alcott
Kalamazoo, MI 49001

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AM130281778
Investigation #:	2022A1024046
Complaint Receipt Date:	07/26/2022
Investigation Initiation Date:	07/27/2022
Report Due Date:	09/24/2022
Licensee Name:	Randy and Bonnie Reeves
Licensee Address:	20544 McAllister Rd Battle Creek, MI 49016
Licensee Telephone #:	(269) 962-3628
Administrator:	Bonnie Reeves
Licensee Designee:	N/A
Name of Facility:	Reeves Adult Foster Care
Facility Address:	20544 McAllister Rd. Battle Creek, MI 49016
Facility Telephone #:	(269) 962-3628
Original Issuance Date:	08/23/2006
License Status:	REGULAR
Effective Date:	08/10/2021
Expiration Date:	08/09/2023
Capacity:	12
Program Type:	PHYSICALLY HANDICAPPED DEVELOPMENTALLY DISABLED MENTALLY ILL

	AGED
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II. ALLEGATION(S)

	Violation Established?
Direct care staff are not providing proper services to Resident A.	No

III. METHODOLOGY

07/26/2022	Special Investigation Intake 2022A1024046
07/26/2022	Contact-Document Received-APS denied allegations for investigation
07/27/2022	Special Investigation Initiated – Telephone with Nurse Misty Elkins from Urgent Care
08/25/2022	Inspection Completed On-site with Bonnie and Randy Reeves
08/25/2022	Contact - Telephone call made with guardian Virginia Lawson
08/25/2022	Exit Conference with licensee Bonnie Reeves

ALLEGATION:

Direct care staff are not providing proper services to Resident A

INVESTIGATION:

On 7/26/2022, I received this complaint through the Bureau of Community and Health Systems (BCHS) online complaint system. This complaint alleged direct care staff are not providing proper services to Resident A. This complaint further stated on 7/19/2022 Resident A came to the emergency room for a broken hand but did not have transportation back to his home and his guardian or the AFC homeowners could not be reached. This complaint also stated someone is taking Resident A's money at the home.

On 7/27/2022, I conducted an interview with Urgent Care Nurse Misty Elkins who stated Resident A was seen in the emergency room on 7/20/2022 and voiced concerns someone was stealing his money. Ms. Elkins stated Resident A came into the emergency room for a follow-up visit for broken knuckles as Resident A was also seen by an emergency room doctor on 7/19/2022. Ms. Elkins stated she does not believe Resident A's guardian is effectively caring for him and is neglecting her duties as a public guardian.

On 8/25/2022, I conducted an onsite investigation at the facility with licensee Bonnie and Randy Reeves. Ms. Reeves stated Resident A no longer resides at Reeves Adult

Foster Care and was discharged on 3/31/2022, well before the allegations referred to in this complaint, to an independent setting that she owns located at 21524 Clear Lake Ave in Battle Creek. Mr. and Mrs. Reeves stated Resident A's guardian believed Resident A was ready to live independently on his own and relocated him. Mr. and Mrs. Reeves further stated when Resident A resided in their adult foster care home, they took him to all his doctor appointments and did not receive any personal spending money for him which was taken care of by his guardian, Virginia Lawson.

While at the facility, I reviewed the facility's *Resident Register* which documented Resident A was admitted to the facility on 8/3/2021 and discharged on 3/31/2022 to an independent setting. I also reviewed Resident A's *AFC-Resident Care Agreement* dated 8/3/2021 which stated that Resident A agreed to pay \$3,000 a month for basic fee including transportation and the licensee will not manage any of Resident A's personal funds.

On 8/25/2022, I conducted an interview with public guardian Virginia Lawson. Ms. Lawson stated she relocated Resident A to an independent setting on 3/31/2022 because he demonstrated that he could take care of his own needs. Ms. Lawson stated when Resident A resided in Reeves Adult Foster Care home, she did not have any issues with care and services provided in the home.

APPLICABLE RULE	
R 400.14301	Resident admission criteria; resident assessment plan; emergency admission; resident care agreement; physician's instructions; health care appraisal.
	(7) A department resident care agreement form shall be used unless prior authorization for a substitute form has been granted, in writing, by the department. A resident shall be provided the care and services as stated in the written resident care agreement.

ANALYSIS:	Based on this allegation which included interviews with licensee Bonnie and Randy Reeves, nurse Misty Elkins, guardian Virginia Lawson, review of the facility's Resident Register and Resident A's care agreement there is no evidence to support the allegation direct care staff members did not provide proper services to Resident A. According to the allegations, Resident A has concerns for where he is currently residing, which is not this licensed AFC facility, and made these concerns on 7/19/2022. According to Mr. and Ms. Reeves, Ms. Lawson, and the facility's register, Resident A discharged from Reeves Adult Foster Care home on 3/31/2022 to an independent setting therefore the allegations does not apply to Reeves Adult Foster Care.
CONCLUSION:	VIOLATION NOT ESTABLISHED

On 8/25/2022, I conducted an exit conference with license Bonnie and Randy Reeves. I informed Mr. and Mrs. Reeves of my findings and allowed them an opportunity to ask questions or make comments.

IV. RECOMMENDATION

I recommend the current license status remain unchanged.



Ondrea Johnson
Licensing Consultant

09/13/2022
Date

Approved By:



09/20/2022

Dawn N. Timm
Area Manager

Date