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STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

ORLENE HAWKS
DIRECTOR

August 17, 2022

Kimberly Rawlings
Beacon Specialized Living Services, Inc.
890 N. 10th St., Suite 110
Kalamazoo, MI 49009

RE: License #: AS500390453
Investigation #: 2022A0604024
Beacon Home At New Haven

Dear Ms. Rawlings:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

If you desire technical assistance in addressing these issues, please feel free to contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (248) 975-5053.

Sincerely,

A handwritten signature in cursive script that reads "Kristine Cilluffo".

Kristine Cilluffo, Licensing Consultant
Bureau of Community and Health Systems
Cadillac Place
3026 West Grand Blvd Ste 9-100
Detroit, MI 48202
(248) 285-1703

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AS500390453
Investigation #:	2022A0604024
Complaint Receipt Date:	05/27/2022
Investigation Initiation Date:	05/27/2022
Report Due Date:	07/26/2022
Licensee Name:	Beacon Specialized Living Services, Inc.
Licensee Address:	890 N. 10th St. Suite 110 Kalamazoo, MI 49009
Licensee Telephone #:	(269) 427-8400
Administrator:	Kimberly Rawlings
Licensee Designee:	Kimberly Rawlings
Name of Facility:	Beacon Home At New Haven
Facility Address:	36790 28 Mile Road Lenox Township, MI 48048
Facility Telephone #:	(269) 427-8400
Original Issuance Date:	03/13/2018
License Status:	REGULAR
Effective Date:	09/18/2020
Expiration Date:	09/17/2022
Capacity:	6
Program Type:	PHYSICALLY HANDICAPPED DEVELOPMENTALLY DISABLED MENTALLY ILL

II. ALLEGATION(S)

	Violation Established?
The home's bathroom is in disrepair. There is a hole in the floor and in the bathtub. There is also black mold/mildew in bathroom and no handles on faucet.	Yes
Additional Findings	Yes

III. METHODOLOGY

05/27/2022	Special Investigation Intake 2022A0604024
05/27/2022	Special Investigation Initiated - Letter Email to Recipient Rights, Amber Sultes. Received return email with pictures of needed repairs.
05/31/2022	Inspection Completed On-site Completed unannounced onsite investigation. Interviewed Staff, Barb Bayhan and observed the home.
05/31/2022	Contact - Document Sent Email to Beacon Executive Vice President, Kevin Kalinowski. Received return email.
06/01/2022	Contact - Document Received Received return email from Kevin Kalinowski with repair updates.
06/07/2022	Contact - Document Received Email from Kevin Kalinowski
06/07/2022	Contact - Document Sent Email to Kevin Kalinowski
07/15/2022	Exit Conference Completed exit conference by phone with Licensee Designee, Kimberly Rawlings.

ALLEGATION:

The home's bathroom is in disrepair. There is a hole in the floor and in the bathtub. There is also black mold/mildew in bathroom and no handles on faucet.

INVESTIGATION:

On 05/27/2022, I received a complaint regarding Beacon Home At New Haven. It was alleged that there is a hole in the floor near the bathtub with air coming through, a hole in the bathtub, the floor by the toilet is "soft", there is black mildew/mold growing in it and no handles on the faucet. Beacon has said they were going to fix it, but they have not. There are photographs that have been posted to Facebook of these conditions. It is believed that there are multiple bathrooms in the home, and it is unknown if this bathroom is sectioned off for repair or if the residents are using this bathroom on a regular basis.

On 05/27/2022, I emailed Recipient Rights Specialist, Amber Sultes. Ms. Sultes provided photos by email of bathroom that were posted on Facebook. The pictures showed faucet with missing handles, damaged flooring and drywall and mold.

On 05/31/2022, I completed an unannounced onsite investigation at Beacon Home At New Haven. I interviewed Staff, Barb Bayhan. Ms. Bayhan stated that a work order was requested in November 2021 or maybe longer ago to repair the bathroom. She stated that the repairs have not been made. She stated that residents still use the toilet in the bathroom.

On 05/31/2022, I observed Bathroom #1. The flooring near the toilet and bathtub was extremely soft. There was a crack between the flooring and the tub and it felt like someone could easily fall through the flooring. There was damage to the drywall behind toilet. In addition, there appeared to be mold running along the edges of the flooring. The tub had a crack that appeared to have been previously patched. There were no knobs on the faucet in the bathtub. I observed Bathroom #2 during the onsite inspection. The flooring near the shower also appeared to be soft due to water damage. I observed what appeared to be mold running along the bottom edges of flooring near the shower.

On 06/01/2022, I received an email from Beacon Executive Vice President, Kevin Kalinowski with update from maintenance team. Maintenance indicated that the mold issue can be remediated with bleach and prevented by wiping the floor dry after use. Maintenance has scheduled a meeting with contractor for small bathroom repairs.

On 06/07/2022, I received an email from Kevin Kalinowski. He stated that the window has been fixed and they have found a repair person to fix the tub and the floors. The soonest they could get someone out was 06/20/2022.

APPLICABLE RULE	
R 400.14403	Maintenance of premises.
	(1) A home shall be constructed, arranged, and maintained to provide adequately for the health, safety, and well-being of occupants.
ANALYSIS:	On 05/31/2022, I completed an unannounced onsite investigation at Beacon Home At New Haven. I observed what appeared to be mold in both bathrooms. There was a crack in the bathtub that had been previously patched and knobs missing from the faucet in bathtub.
CONCLUSION:	VIOLATION ESTABLISHED

APPLICABLE RULE	
R 400.14403	Maintenance of premises.
	(7) All water closet compartments, bathrooms, and kitchen floor surfaces shall be constructed and maintained so as to be reasonably impervious to water and to permit the floor to be easily kept in a clean condition.
ANALYSIS:	On 05/31/2022, I observed that the flooring in both Bathroom #1 and Bathroom #2 appeared to be damaged by water with mold along edges of the flooring. The flooring in Bathroom # 1 was very soft with cracks between flooring and the tub.
CONCLUSION:	VIOLATION ESTABLISHED

ADDITIONAL FINDINGS:

During the onsite inspection, I observed a cracked window in the living room. Staff, Barb Bayhan stated that they have requested for the window to be repaired as there is concern that the glass could easily be knocked out.

On 06/01/2022, I received an email from Beacon Executive Vice President, Kevin Kalinowski with an update from maintenance team. The email indicated that maintenance found a small crack in bottom sash of window. Maintenance did not have enough material to repair but stated they would address today and indicated the window is not a safety hazard at this time.

On 07/15/2022, I completed an exit conference with Licensee Designee, Kimberly Rawlings by phone. I informed her of the violations found and that a copy of the special investigation report would be mailed once approved. I also informed her that a corrective action plan would be requested. Ms. Rawlings stated that the home repairs have been made and that they would provide pictures.

APPLICABLE RULE	
R 400.14403	Maintenance of premises.
	(4) A roof, exterior walls, doors, skylights, and windows shall be weathertight and watertight and shall be kept in sound condition and good repair.
ANALYSIS:	On 05/31/2022, I observed a crack in the living room window. According to staff Barb Bayhan, they have requested for the window to be repaired as there is concern that the glass could easily be knocked out.
CONCLUSION:	VIOLATION ESTABLISHED

IV. RECOMMENDATION

Contingent upon receipt of an acceptable corrective action plan, I recommend no change in license status.

Kristine Cilluffo

07/15/2022

Kristine Cilluffo
Licensing Consultant

Date

Approved By:

Denise Y. Nunn

08/17/2022

Denise Y. Nunn
Area Manager

Date