



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

ORLENE HAWKS
DIRECTOR

August 15, 2022

Tracy Coleman
Faith House In Motion, Inc.
228 MLK Jr. Blvd. South
Pontiac, MI 48342

RE: License #: AS630307603
Investigation #: 2022A0611034
Faith House In Motion

Dear Ms. Coleman:

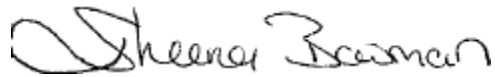
Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

If you desire technical assistance in addressing these issues, please feel free to contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (248) 975-5053.

Sincerely,

A handwritten signature in black ink that reads "Sheena Bowman". The signature is written in a cursive, flowing style.

Sheena Bowman, Licensing Consultant
Bureau of Community and Health Systems
Cadillac Place
3026 W. Grand Blvd, Suite 9-100
Detroit, MI 48202

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT
CAUTION: THIS REPORT CONTAINS QUOTED PROFANITY**

I. IDENTIFYING INFORMATION

License #:	AS630307603
Investigation #:	2022A0611034
Complaint Receipt Date:	07/29/2022
Investigation Initiation Date:	08/02/2022
Report Due Date:	09/27/2022
Licensee Name:	Faith House In Motion, Inc.
Licensee Address:	93 Whittemore Pontiac, MI 48342
Licensee Telephone #:	(248) 454-1773
Administrator:	Tracy Coleman
Licensee Designee:	Tracy Coleman
Name of Facility:	Faith House In Motion
Facility Address:	93 Whittemore Pontiac, MI 48342
Facility Telephone #:	(248) 454-1773
Original Issuance Date:	09/26/2011
License Status:	REGULAR
Effective Date:	03/13/2022
Expiration Date:	03/12/2024
Capacity:	6
Program Type:	MENTALLY ILL AGED

II. ALLEGATION(S)

	Violation Established?
Tracey is mentally and verbally abusive towards the residents. Tracy takes Resident E's phone. Tracy tells Resident E to call his mother and tell his mother "to go fuck herself." Tracy wants Resident E to be disrespectful to his family. Tracy tells Resident D, that her husband "ain't shit," her husband does not love her, her family does not need her and does not care about her.	No
Two male staff physically put their hands on Resident E and "jacked him up."	No
Tracy tells other residents not to help Resident B when she is walking outside and to let her fall. Tracy lets her walk into the wall.	Yes
Tracy makes the residents pay for rides.	Yes
If a resident comes in after the kitchen is closed and was not with the other residents when she took them to get fast food, she does not allow the other resident to eat.	No

III. METHODOLOGY

07/29/2022	Special Investigation Intake 2022A0611034
08/02/2022	Special Investigation Initiated - Letter I received an email from the Adult Protective Service worker, Tiffany Pitts. Ms. Pitts stated she plans to substantiate her investigation.
08/02/2022	APS Referral The assigned Adult Protective Services (APS) worker is Tiffany Pitts.
08/02/2022	Inspection Completed On-site I made an unannounced onsite. There was no one home. I contacted the licensee designee, Tracy Coleman. Ms. Coleman stated she is currently in Southfield with a resident and the remaining residents were at different places. An onsite was scheduled with Ms. Coleman for the next morning.

08/03/2022	Contact - Face to Face I completed an onsite. I interviewed Resident E, Resident D, Resident B, Resident W, Resident L, and Ms. Coleman. I reviewed the residents assessment plans, resident care agreements, and menus.
08/09/2022	Contact - Telephone call made I made a telephone call to Resident D and Resident B's guardian, Michael Fraleigh. The allegations were discussed.
08/10/2022	Contact - Telephone call made I attempted to contact Resident E's mother however; there was an automated message stating the subscriber is not available.
08/10/2022	Contact - Telephone call made I made a telephone call to Resident T. The allegations were discussed.
08/10/2022	Contact - Telephone call made I attempted to contact Shedrick Lee however; there was no answer and his mailbox was full.
08/10/2022	Contact - Telephone call made I made a telephone call to Ocie Johnson. The allegations were discussed.
08/10/2022	Contact - Telephone call made I made a telephone call to Shedrick Lee. The allegations were discussed.
08/10/2022	Exit Conference I completed an exit conference with the licensee designee, Tracy Coleman via telephone.

ALLEGATION:

Tracey is mentally and verbally abusive towards the residents. Tracy takes Resident E's phone. Tracy tells Resident E to call his mother and tell his mother "to go fuck herself." Tracy wants Resident E to be disrespectful to his family. Tracy tells Resident D, that her husband "ain't shit," her husband does not love her, her family does not need her and does not care about her.

INVESTIGATION:

On 07/29/22, I received an intake regarding the abovementioned allegations. The specific allegations are: Tracy Coleman is the group home manager. Tracy is mentally and verbally abusive to the residents. Tracy has a preference for white people. Tracy takes Resident E's phone. Tracy tells Resident E to call his mother and tell his mother "to go fuck herself." Tracy wants Resident E to be disrespectful to his family. Two male staff physically put their hands on Resident E and "jacked him up." There are no further details. It is unknown if he was injured. Tracy tells another resident, Resident D, that her husband "ain't shit," her husband does not love her, her family does not need her and does not care about her. Tracy tells other residents not to help one resident named Resident B when she is walking outside and to let her fall. Tracy lets her walk into the wall. Tracy makes the residents eat their food and they cannot throw away food. They have to eat even if they do not like it, or they are full. The portions are not appropriate, and she piles on their plates. Tracy makes residents pay for rides. Tracy has taken residents to get fast food. If a resident comes in after the kitchen is closed and was not with the other residents when she took them to get fast food, she does not allow the other resident to eat.

On 08/02/22, I made an unannounced onsite. There was no one home. I contacted the licensee designee, Tracy Coleman. Ms. Coleman stated she is currently in Southfield with a resident and the remaining residents were at different places. Ms. Coleman stated Resident L was at her transitional home located at 36 Sanderson Ave. Ms. Coleman's transitional home is within walking distance from the AFC group home. Ms. Coleman stated three people live at her transitional home and; there are no staff members at this home with Resident L. I explained to Ms. Coleman that Resident L cannot be left at another residence unsupervised. Ms. Coleman stated she was not aware that the residents had to be supervised outside of the home. Ms. Coleman stated there is a lady at the transitional home that will tell her if something happens at the home. An onsite was scheduled with Ms. Coleman for the next morning.

On 08/03/22, I completed another onsite. I interviewed Resident E, Resident D, Resident B, Resident W, Resident L, and Ms. Coleman. I reviewed the residents assessment plans, resident care agreements, and menus.

On 08/03/22, I interviewed Resident E. Resident E has lived at the AFC group home for six years. Resident E stated he is his own guardian. Regarding the allegations, Resident E stated he enjoys living at the AFC group home. Resident E stated there wasn't anything he didn't like about living at the AFC group home. Resident E stated no staff member has said anything mean or verbally abusive towards him. Ms. Coleman is pretty nice and has never said anything mean to him. Resident E has never seen Ms. Coleman say anything mean to any of the residents. Resident E stated he stays in his bedroom and keeps to himself. Resident E stated there is no conflict in the home. Resident E denied Ms. Coleman telling him to call his mom and tell her to "F herself". Resident E stated he willingly calls his mother on his cell phone. Resident E denied Ms.

Coleman saying anything disrespectful about his family. Resident E stated Ms. Coleman is very respectful. Resident E stated he has never seen Ms. Coleman be mean or say bad things to Resident D. Resident E denied hearing Ms. Coleman say anything bad regarding Resident D's husband or family. Resident E stated that is none of his business. Resident E has not observed Ms. Coleman use profanity.

On 08/03/22, I interviewed Resident D. Resident D has lived at the AFC group home for about eight years. Regarding the allegations, Resident D stated she likes living at the AFC group home. Resident D feels safe at the AFC group home. Resident D would like to move in with her family. Resident D denied anyone at the AFC group home being mean to her or saying mean things to her. Resident D denied Ms. Coleman being mean to her or mistreating her. Ms. Coleman does not use profanity. Resident D is married. Ms. Coleman has not said anything bad about Resident D's husband. Ms. Coleman has never said Resident D's husband is no good or anything similar to that, or that he doesn't love her, or that her family doesn't care about her.

On 08/03/22, I interviewed Resident B. Resident B has lived at the AFC group home for three years. Regarding the allegations, Resident B stated it is not bad living at the AFC group home. There is nothing she does not like about living at the AFC group home. Ms. Coleman is a nice lady and she has helped her with personal problems. Ms. Coleman is never mean to Resident B. Ms. Coleman does not use profanity nor does she say mean things to the other residents. Resident B has never seen Ms. Coleman disrespect Resident E's family or talk about Resident D's family.

On 08/03/22, I interviewed Resident W. Resident W has lived at the AFC group home for eight years. Regarding the allegations, Resident W stated he likes living at the AFC group home. There is nothing Resident W does not like about living at the AFC group home. Ms. Coleman treats the residents good. Resident W has never seen Ms. Coleman be mean or say mean things to the residents. Ms. Coleman is not verbally abusive towards Resident W or the other residents. Ms. Coleman does not use profanity towards the residents. Resident W has overheard Ms. Coleman use profanity on the phone when she is talking to her friends. Resident W has never seen Ms. Coleman say anything mean about Resident E's mom or disrespectful about his family. Resident W denied hearing Ms. Coleman say anything bad about Resident D's husband or family.

On 08/03/22, I interviewed Resident L. Resident L has lived at the AFC group home for 10 years. Regarding the allegations, Resident L stated he likes living at the AFC group home as it is one of the best group homes. Ms. Coleman treats Resident L nice. Ms. Coleman is not mean to him nor does she say mean things to him. Ms. Coleman is never mean to Resident E nor does she say mean things about his mom or family. Ms. Coleman does not say mean things about Resident D's husband or her family.

On 08/03/22, I interviewed the licensee designee, Tracy Coleman. Regarding the allegations, Ms. Coleman denied being mentally or verbally abusive towards the residents. Ms. Coleman stated she does not have a preference for White residents. Ms. Coleman denied ever taking Resident E's cell phone. Ms. Coleman explained she and

Resident E agreed to leave his cell phone at the AFC group home when he goes to work because he was fired from his job for being on his cell phone. Resident E agreed to leave his cell phone at the AFC group home when Ms. Coleman helped him get his job back. Ms. Coleman has never told Resident E to call his mom and tell her to “F herself”. Resident E uses profanity towards his mother and Ms. Coleman tells him he shouldn’t talk to his mom like that. Resident E attends anger management counseling through Easter Seals. Ms. Coleman has never told Resident D her husband “ain’t S” or her family doesn’t care about her or need her. Ms. Coleman encourages Resident D to visit her family. Resident D’s husband does not come to the AFC group home anymore because he drinks alcohol.

On 08/09/22, I made a telephone call to Resident D and Resident B’s guardian, Michael Fraleigh. Regarding the allegations, Mr. Fraleigh stated he visits and/or speaks to Resident D and Resident B three times a year. Resident D and Resident B have never reported that Ms. Coleman is verbally abusive. Resident D and Resident B have not mentioned Ms. Coleman using profanity towards any of the residents in the AFC group home. Mr. Fraleigh stated Resident D’s husband would like guardianship of Resident D however; they have an abusive history. Whenever Resident D returns from a visit with her husband she is quite and upset. Mr. Fraleigh stated he does not have any concerns regarding Resident D or Resident B’s safety at the AFC group home. Mr. Fraleigh denies any concerns of abuse or neglect at the AFC group home. Mr. Fraleigh stated Ms. Coleman appears to keep an eye on the residents. Mr. Fraleigh stated both Resident D and Resident B have said they are happy at the AFC group home.

On 08/10/22, I made a telephone call to Resident T. Resident T has lived at the AFC group home for two years. Regarding the allegations, Resident T stated he does not have any problems at the AFC group home. Resident T stated Ms. Coleman is verbally abusive to him and the other residents if they do something wrong. Ms. Coleman will lose her temper and scream at the residents. Resident T also stated Ms. Coleman will chew you out. It was difficult for Resident T to provide an example of the things Ms. Coleman will say when she becomes verbally abusive however; he said that when Resident E does something wrong, she will tell him he cannot do his laundry at the AFC group home and he has to go to the laundry mat.

Resident T stated Ms. Coleman will use profanity towards him but, it does not happen often. The last time Ms. Coleman used profanity towards Resident T was a couple of years ago. Resident T stated he does not want to cross Ms. Coleman because she will get mean and nasty. Ms. Coleman will take Resident E’s cell phone because he gets out of hand with calling people outside of the home. Resident T could not provide further details about this. Ms. Coleman does not take Resident T’s cell phone. Resident T has never heard Ms. Coleman say anything mean or disrespectful about Resident E’s mother or family. Resident T has never heard Ms. Coleman say anything mean about Resident D’s husband or her family.

On 08/10/22, Ocie Johnson denied Ms. Coleman being verbally abusive or disrespectful towards any of the residents. Ms. Coleman does not use profanity towards or around

the residents. Mr. Johnson does not know if Ms. Coleman has ever taken Resident E's cell phone.

On 08/10/22, Shedrick Lee denied witnessing Ms. Coleman being verbally abusive towards the residents. Ms. Coleman treats the residents really nice as she bought steaks for the residents to eat. Mr. Lee is not aware of Ms. Coleman being disrespectful towards the residents family members or using profanity towards the residents.

APPLICABLE RULE	
R 400.14308	Resident behavior interventions prohibitions.
	(2) A licensee, direct care staff, the administrator, members of the household, volunteers who are under the direction of the licensee, employees, or any person who lives in the home shall not do any of the following: (f) Subject a resident to any of the following: (i) Mental or emotional cruelty. (ii) Verbal abuse.
ANALYSIS:	Based on the information gathered, there is not enough sufficient evidence to support Ms. Coleman has been verbally abusive and/or subjected the residents to emotional cruelty. Although Resident T stated Ms. Coleman is verbally abusive and she has used profanity towards him, the majority of the residents did not report any concerns and denied this allegation.
CONCLUSION:	VIOLATION NOT ESTABLISHED

ALLEGATION:

Two male staff physically put their hands on Resident E and "jacked him up."

INVESTIGATION:

On 08/03/22, Resident E stated Ms. Coleman and Mr. Lee are the only staff members. Mr. Lee is pretty cool. Mr. Lee has never put his hands on Resident E or been aggressive towards him. Resident E stated Mr. Lee has never hurt him in any type of way. Resident E denied Mr. Lee ever getting mad at him or yelling at him or the other residents. Resident E has never seen Mr. Lee hit or grab any of the other residents in the home.

On 08/03/22, Resident D stated the male staff in the AFC group home are Mr. Lee and Ocie Johnson. Resident D has never seen any male staff hit any of the residents. The male staff have never grabbed or hit Resident E.

On 08/03/22, Resident B stated Ocie is the only staff member and he only works every so often. Resident B has never seen Ocie hit or grab Resident E.

On 08/03/22, Resident W stated he has never seen Ocie hit or grab Resident E.

On 08/03/22, Ms. Coleman stated she does not have any male staff at the AFC group home. Ms. Coleman stated Shedrick Lee will come to the AFC group home to cook for the residents sometimes. Ocie Johnson Jr. sometimes volunteers at the AFC group home. Ms. Coleman completed a background check for Mr. Johnson and all of the required employee paperwork. Ms. Coleman stated Mr. Lee and Mr. Johnson have never put their hands on Resident E or jacked him up. Ms. Coleman has never had anyone be physical with the residents at the AFC group home.

On 08/09/22, I made a telephone call to Resident D and Resident B's guardian, Mr. Fraleigh stated it has not been reported to him that any male staff has been physically aggressive towards any residents in the AFC group home.

On 08/10/22, Resident T stated Shed works at the AFC group home and Ocie volunteers. Resident T likes Ocie and Shed. Ocie and Shed have never hit or be mean to any of the residents in the home. Ocie and Shed get along with all the residents in the home.

On 08/10/22, I made a telephone call to Ocie Johnson. Regarding the allegations, Mr. Johnson stated he volunteers at the AFC group home 3-4 times a week. Mr. Johnson stated sometimes Ms. Coleman will pay him but he would not say how often. Mr. Johnson became agitated and started answering no to every question even before I finished the question. Mr. Johnson stated he does not know who Shed is nor is there any other male staff at the AFC group home. Mr. Johnson stated he gets along with the residents at the AFC group home. Mr. Johnson denied any physical altercation with any of the residents.

On 08/10/22, I made a telephone call to Shedrick Lee. Regarding the allegations, Mr. Lee stated he has never worked at the AFC group home. Mr. Lee goes to the AFC group home periodically to cook for the residents. The last time Mr. Lee went to the AFC group home was for the fourth of July. Mr. Lee denied having any conflict or physical altercation with any of the residents. Mr. Lee does not know if there are any male staff at the AFC group home.

APPLICABLE RULE	
R 400.14308	Resident behavior interventions prohibitions.
	(2) A licensee, direct care staff, the administrator, members of the household, volunteers who are under the direction of the licensee, employees, or any person who lives in the home shall not do any of the following:

	(b) Use any form of physical force other than physical restraint as defined in these rules.
ANALYSIS:	Based on the information above, there is not sufficient information to confirm that any staff member has physically assaulted Resident E or any resident in the home. Resident E stated Mr. Lee is the only staff member at the AFC group home. Resident E denied Mr. Lee putting his hands on him or being aggressive towards him.
CONCLUSION:	VIOLATION NOT ESTABLISHED

ALLEGATION:

Tracy tells other residents not to help one resident named Resident B when she is walking outside and to let her fall. Tracy lets her walk into the wall.

INVESTIGATION:

On 08/03/22, Resident E stated Resident B can walk on her own. Resident E has observed Resident B walk into the outer part of the front porch. Resident B did not hurt herself. Resident B regained her balance and walked inside the house. This incident occurred in 2019. Resident E does not remember which staff member was present during that incident. Resident E has never heard Ms. Coleman say not to help Resident B or let her walk into a wall.

Resident E stated all the residents started to go to the home on Sanderson Street in July 2020 and they still go over there now. The residents will be at the home on Sanderson Street from 6:30am to 6:30pm. The residents initially started going over to this home due to COVID-19 as their workshop shutdown and there was no staff at the AFC group home. There are no staff members at the home on Sanderson Street. While the residents are at the home on Sanderson Street, Ms. Coleman would be at her personal home. In 2020, Ms. Coleman would drop off and pick up the residents from the Sanderson home but now the residents walk there and back. Resident E stated the residents go over to the Sanderson home now because there is no staff at the AFC group home as Ms. Coleman is either at her home or going grocery shopping for the AFC group home or doing a customer's hair.

On 08/03/22, Resident D stated Resident B use to have trouble walking. Resident D has never heard that Ms. Coleman let Resident B walk into a wall or do not help her.

On 08/03/22, During the interview, Resident B stated sometimes she has trouble walking. Resident B looks up at the sky and spaces out sometimes. Resident B does not know why she does that. Resident B stated sometimes she will fall. Ms. Coleman has told the other residents not to help her or hold her hand while she is walking into the street, as she will pull them in the street with her therefore; Ms. Coleman is trying to protect the other residents from getting hurt. Ms. Coleman has said if Resident B wants to go into the street let it be. Ms. Coleman has not told the other residents to let her walk into a wall. Resident B denies walking into a wall.

On 08/03/22, Resident W stated he has never heard Ms. Coleman say not to help Resident B or let her walk into a wall. Resident W stated the residents go over to the home on Sanderson Street because there are other people at that home. A staff member named Gwen lives at that home and she works at the AFC group home. Resident W stated Gwen watches them while they are at the home on Sanderson Street. Resident W stated the residents go over to the home on Sanderson Street every day from the morning until the evening.

On 08/03/22, Resident L stated he has never heard Ms. Coleman say don't help Resident B or let her walk into a wall. Resident L stated the residents go to the home on Sanderson Street almost every day for a few hours. Resident L stated Gwen lives at that home and she works at the AFC group home. Ms. Coleman is not present with the residents when they are at the home on Sanderson Street. Resident L stated the residents go to the home on Sanderson Street so that they can get out of the house.

On 08/03/22, Ms. Coleman stated Resident B does not have trouble walking. Resident B hallucinates and she hears voices. When Resident B hears voices, she stares into the sky and starts walking into the street. Ms. Coleman stated Resident B is better now as she chooses not to walk off into the street. Resident B is prescribed medications. Ms. Coleman stated she has told the other residents that if they are holding Resident B's hand and she starts to walk into the street to let her hand go to protect themselves. Ms. Coleman has never said to let her fall or walk into a wall. Resident B has never walked into a wall.

Ms. Coleman stated when the residents leave the home they sign in and out. Ms. Coleman stated all of the residents assessment plans indicate they can go into the community unsupervised. Ms. Coleman stated the residents go to the home on Sanderson Street every day. Ms. Coleman will either drop them off or they will walk. The residents will stay at the home on Sanderson Street for about five hours. During this time, Ms. Coleman is running errands. Ms. Coleman stated the residents go to the home on Sanderson Street because they do not want to go back to their workshop because they are afraid of COVID-19. Gwendolyn Reed is one out of three occupants at the home on Sanderson Street. Ms. Reed is not a staff member at the AFC group home. However, Ms. Coleman stated she will soon make Ms. Reed her live-in staff at the AFC group home.

On 08/03/22, I reviewed the assessment plans for all six residents. According to the assessment plans, each resident is able to move independently in the community.

On 08/09/22, Mr. Fraleigh stated he is not aware of Resident B wandering off into the street. Mr. Fraleigh has never observed Resident B looking off into space and walking into the street.

On 08/10/22, Resident T stated Resident B stares into the sky. Resident T does not know if Resident B has ever walked into the street. The last time Resident B has stared into the sky was last year. Resident T stated he smokes cigarettes outside of the AFC group home and when he is finished smoking, Ms. Coleman will make him stand outside for 15 minutes because she does not like the smell of cigarettes.

APPLICABLE RULE	
R 400.14305	Resident protection.
	(3) A resident shall be treated with dignity and his or her personal needs, including protection and safety, shall be attended to at all times in accordance with the provisions of the act.
ANALYSIS:	Based on my investigation and the information gathered, Ms. Coleman is not ensuring Resident B's safety and protection at all times. Ms. Coleman stated when Resident B hears voices, she stares into the sky and starts walking into the street. Ms. Coleman has told the other residents that if they are holding Resident B's hand and she starts to walk into the street to let her hand go to protect themselves. Resident B stated Ms. Coleman has told the other residents not to help her or hold her hand while she is walking into the street, as she will pull them in the street with her therefore, Ms. Coleman is trying to protect the other residents from getting hurt. Ms. Coleman has said if Resident B wants to go into the street let it be.
CONCLUSION:	VIOLATION ESTABLISHED

ALLEGATION:

Tracy makes the residents pay for rides.

INVESTIGATION:

On 08/03/22, Resident E stated Ms. Coleman does not make the residents pay for gas money but, they will offer her gas money and she will take it. Some residents have given Ms. Coleman 10 dollars. Resident E stated he has given Ms. Coleman 50 dollars in 2021 for gas money and appreciation for what she does for them. Resident E stated

the residents do not give Ms. Coleman gas money that often but, only when they want her to take them somewhere. Ms. Coleman will also give the residents rides for free sometimes. Ms. Coleman is loyal to the residents and the residents are faithful to her.

On 08/03/22, Resident D stated if she wants to go somewhere Ms. Coleman will ask her for gas money. Resident D will give Ms. Coleman 10 dollars for gas money once a month. Ms. Coleman will take Resident D to different places like Burger King. Resident D stated sometimes Ms. Coleman will pay for their food at Burger King and sometimes the residents will pay for their own food.

On 08/03/22, Resident B stated she gives Ms. Coleman gas money once a month between 5 to 10 dollars. Ms. Coleman does not make Resident B or the other residents pay for gas money but, it is nice for them to contribute. Resident B stated she receives \$45 for allowance and one time Ms. Coleman took gas money out of her allowance without permission. Resident B stated this happened two months ago but she did not say anything to Ms. Coleman about it. Resident B stated Ms. Coleman never took money out of her allowance again.

On 08/03/22, Resident L stated Ms. Coleman does not make the residents pay for rides or give her gas money.

On 08/03/22, Ms. Coleman stated in June 2022 she asked the residents for gas money. Ms. Coleman stated this was the only time she asked the residents for gas money. Ms. Coleman stated Resident B gave her 50 cents and the other residents gave about 10 dollars.

On 08/03/22, I reviewed the resident care agreements. According to the resident care agreements for all residents with the exception of Resident T, transportation will be provided by other means described as public transportation. The resident care agreements do not indicate an agreement to provide any transportation services for the basic fee charged. The resident care agreements do not indicate that transportation services will be provided at an extra cost. Resident T's resident care agreement indicates that he has his own car.

On 08/09/22, Mr. Fraleigh stated he is not aware of Ms. Coleman taking gas money from the residents and/or taking gas money out of Resident B's allowance.

On 08/10/22, Resident T stated Ms. Coleman does not make the residents give her gas money however, the residents can voluntarily give her gas money.

APPLICABLE RULE	
R 400.14315	Handling of resident funds and valuables.
	(10) A licensee, administrator, direct care staff, other employees, volunteers under the direction of the licensee, and members of their families shall not accept, take, or borrow money or valuables from a resident, even with the consent of the resident.
ANALYSIS:	On 08/03/22, Ms. Coleman admitted to asking the residents for gas money during the month of June 2022. Resident D and Resident B stated they give Ms. Coleman gas money once a month. Resident B stated Ms. Coleman took gas money out of her allowance without permission two months ago.
CONCLUSION:	VIOLATION ESTABLISHED

APPLICABLE RULE	
R 400.14301	Resident admission criteria; resident assessment plan; emergency admission; resident care agreement; physician's instructions; health care appraisal.
	(6) At the time of a resident's admission, a licensee shall complete a written resident care agreement. A resident care agreement is the document which is established between the resident or the resident's designated representative, the responsible agency, if applicable, and the licensee and which specifies the responsibilities of each party. A resident care agreement shall include all of the following: (d) A description of the transportation services that are provided for the basic fee that is charged and the transportation services that are provided at an extra cost.
ANALYSIS:	According to the resident care agreements for all six residents with the exception of Resident T, transportation will be provided by other means described as public transportation. The resident care agreements do not indicate an agreement to provide any transportation services for the basic fee charged. The resident care agreements do not indicate that transportation services will be provided at an extra cost. Resident T's resident care agreement indicates that he has his own car. On 08/03/22, Ms. Coleman admitted to asking the residents for gas money during the month of June 2022. Therefore, Ms. Coleman is not adhering to the resident care agreements for her residents by accepting gas money for transportation services.

CONCLUSION:	VIOLATION ESTABLISHED

ALLEGATION:

If a resident comes in after the kitchen is closed and was not with the other residents when Tracy Coleman takes them to get fast food, Tracy Coleman does not allow the other resident to eat.

INVESTIGATION:

On 08/03/22, Resident E stated he eats seven meals a day. Ms. Coleman or staff member, Shed Lee does the cooking in the AFC group home. Resident E and Resident T ate breakfast at a diner this morning. Resident T has his own car. Ms. Coleman does not make the residents eat if they don't want to. Resident E stated they can throw away food if they don't like it. Ms. Coleman does not pile food onto the residents plates and make them eat it. The kitchen is never closed. Resident E stated the residents can get food in the home but they can't make a mess. Ms. Coleman will take all the residents to get fast food together. Resident E stated no matter what time it is the residents can get food and eat what they want as long as they keep the kitchen and table clean. Ms. Coleman packs snacks for Resident E and Resident T when they go to work.

On 08/03/22, Resident D stated she eats three times a day. Ms. Coleman does not put too much food on their plates or make them eat. Resident D stated if they do not finish their food, they will save it for the next day. Ms. Coleman said if the residents wanted to throw the food away they can. Ms. Coleman does not make Resident D eat or forces her to eat when she is full. The kitchen closes around 8:30pm. Resident D stated if someone comes in late from work after the kitchen is closed, they can still get something to eat. Resident E and Resident T are the only two residents with jobs. Resident D stated all of the residents eat three times a day.

On 08/03/22, Resident B stated Ms. Coleman does not pile food on Resident B's plate nor does she make her eat when she is full. Ms. Coleman will not fix Resident B a plate if she is not hungry. Resident B stated she has to eat at a certain time. Resident B stated the residents cannot go into the kitchen freely. Resident B is offered three meals a day but she usually chooses not to eat breakfast. Resident B stated if she throws food away Ms. Coleman will get mad and cuss her out. Resident B explained that when Ms. Coleman will cuss her out, she would say if you didn't want the food why didn't you tell her. Resident B stated Ms. Coleman does not use cuss words.

On 08/03/22, Resident W stated he eats three or more meals a day. Ms. Coleman does not pile food on his plate nor does she make him eat when he is not hungry or full. Resident W stated if he is full, he will save his food for the next day. Resident W stated the residents give Ms. Coleman gas money however, they do not have to contribute if they don't want too. Ms. Coleman will take the residents to the store or to Burger King.

The kitchen closes around 9:00pm. Resident W stated if you are hungry after dinner you can eat as there are snacks available all the time.

On 08/03/22, Resident L stated he eats three meals a day. Ms. Coleman does not pile food on his plate nor does she make him eat when he is not hungry or full. Resident L stated he thinks he can throw food away but he always eats his food. The kitchen does not close. Resident L stated he gets enough food to eat each day. Ms. Coleman takes all the residents at the same time to get fast food.

On 08/03/22, Ms. Coleman stated she does not make the residents eat or tell them they can't throw the food away. Ms. Coleman stated she does not overfeed the residents. The residents are feed three meals a day and they receive snacks. The kitchen is never closed. Ms. Coleman does not deny the residents food, if they ask for food they get it. Ms. Coleman stated when she takes the residents to get fast food, she takes all of them as it is a field trip.

On 08/03/22, I observed the menus. Ms. Coleman had a separate menu for an entire unnamed month for breakfast, lunch, and dinner. The breakfast, lunch, and dinner menus were not dated nor are any specific months listed. It appeared that Ms. Coleman had not updated the menus for years as I could see the year 2012 was covered with white out.

On 08/03/22, Mr. Fraleigh stated he has never been made aware that Ms. Coleman overfeeds the residents or makes them eat when they are full or not hungry. Resident D and Resident B have never reported that Ms. Coleman has refused to feed them or closes the kitchen.

On 08/10/22, Resident T stated Ms. Coleman is a good cook. Ms. Coleman will make the residents eat when they are full. Resident T stated the residents are expected to eat all of their food and not throw any of it away. Ms. Coleman takes the residents to Burger King on Thursday's. Resident T stated if a resident does not go with Ms. Coleman to Burger King, they have to find their own food for that day. Resident T stated two meals are offered every day. The residents only have the option of eating cereal for breakfast. Ms. Coleman does not offer to cook breakfast for the residents. Resident T stated he did not eat breakfast today. The kitchen is closed on Thursday's which is the day Ms. Coleman takes the residents to Burger King.

On 08/10/22, Mr. Johnson stated Ms. Coleman does not refuse to feed the residents. The kitchen is closed after dinner is served. Ms. Coleman provides three meals a day to the residents. Ms. Coleman does not overfeed the residents or make them eat when they are full.

On 08/10/22, Mr. Lee stated Ms. Coleman does not overfeed the residents or make them eat when they are full or not hungry. Mr. Lee stated Ms. Coleman does not close the kitchen as far as he knows.

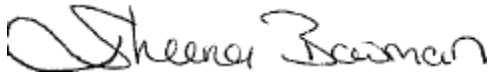
On 08/10/22, I completed an exit conference with the licensee designee, Tracy Coleman. Ms. Coleman was advised on which allegations will be substantiated. Ms. Coleman stated there hasn't been an issue with Resident B walking into the street for about four months as her medication changes appear to be working. Ms. Coleman was informed that a corrective action plan will be required.

APPLICABLE RULE	
R 400.14313	Resident nutrition.
	(1) A licensee shall provide a minimum of 3 regular, nutritious meals daily. Meals shall be of proper form, consistency, and temperature. Not more than 14 hours shall elapse between the evening and morning meal.
ANALYSIS:	On 08/10/22, Resident T stated Ms. Coleman takes the residents to Burger King on Thursday's. Resident T stated if a resident does not go with Ms. Coleman to Burger King, they have to find their own food for that day. The kitchen is closed on Thursday's which is the day Ms. Coleman takes the residents to Burger King. Resident T stated two meals are offered every day. The residents only have the option of eating cereal for breakfast. Ms. Coleman does not offer to cook breakfast for the residents. However, the other residents in the AFC group home did not report any concerns and indicated they are provided with three meals a day.
CONCLUSION:	VIOLATION NOT ESTABLISHED

APPLICABLE RULE	
R 400.14313	Resident nutrition.
	(4) Menus of regular diets shall be written at least 1 week in advance and posted. Any change or substitution shall be noted and considered as part of the original menu.
ANALYSIS:	On 08/03/22, I observed the menus. The menus were not dated and Ms. Coleman had not updated the menus for years as I could see the year 2012 was covered with white out.
CONCLUSION:	VIOLATION ESTABLISHED

IV. RECOMMENDATION

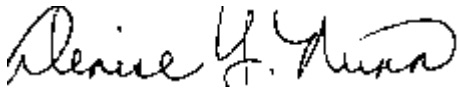
Contingent upon receipt of an acceptable corrective action plan, I recommend no change in the license status.



Sheena Bowman
Licensing Consultant

08/10/22
Date

Approved By:



08/15/2022

Denise Y. Nunn
Area Manager

Date