

GRETCHEN WHITMER GOVERNOR

STATE OF MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS LANSING

ORLENE HAWKS DIRECTOR

August 19, 2022

Angela Tuck Tucks Health Services LLC 7236 Pawnee Trail Rogers Cty, MI 49779

RE: License #: AL710406406

Golden Beach Manor 18955 Us 23 N

Millersburg, MI 49759

Dear Ms. Tuck:

Attached is the Renewal Licensing Study Report for the facility referenced above. You have submitted an acceptable written corrective action plan addressing the violations cited in the report. To verify your implementation and compliance with this corrective action plan:

You are to submit documentation of compliance.

The study has determined substantial compliance with applicable licensing statutes and administrative rules. Therefore, your license and special certification is renewed. It is valid only at your present address and is nontransferable.

Please contact me with any questions. In the event that I am not available and you need to speak to someone immediately, you may contact the local office at (616) 356-0183.

Sincerely,

Matthew Soderquist, Licensing Consultant Bureau of Community and Health Systems

931 S Otsego Ave Ste 3 Gaylord, MI 49735

(989) 370-8320

MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS BUREAU OF COMMUNITY AND HEALTH SYSTEMS RENEWAL INSPECTION REPORT

I. IDENTIFYING INFORMATION

License #: AL710406406

Licensee Name: Tucks Health Services LLC

Licensee Address: 18955 Us 23 N

Millersburg, MI 49759

Licensee Telephone #: (989) 351-8091

Licensee/Licensee Designee: Angela Tuck, Designee

Administrator: Angela Tuck

Name of Facility: Golden Beach Manor

Facility Address: 18955 Us 23 N

Millersburg, MI 49759

Facility Telephone #: (989) 351-8091

Original Issuance Date: 03/01/2022

Capacity: 20

Program Type: DEVELOPMENTALLY DISABLED

MENTALLY ILL

AGED

ALZHEIMERS

Certified Programs: DEVELOPMENTALLY DISABLED

MENTALLY ILL

II. METHODS OF INSPECTION

Date	e of On-site Inspection(s	08/10/2022		
Date	e of Bureau of Fire Serv	02/11/2022		
Date of Health Authority Inspection if applicable:			06/03/2021	
Insp	ection Type:	☐ Interview and Observation☐ Combination		
No. of staff interviewed and/or observed No. of residents interviewed and/or observed No. of others interviewed Role:		3 14		
•	Medication pass / simu	lated pass observed? Yes ⊠	No ☐ If no, explain.	
•	Medication(s) and medication record(s) reviewed? Yes ⊠ No ☐ If no, explain			
•	Resident funds and associated documents reviewed for at least one resident? Yes \boxtimes No \square If no, explain. Meal preparation / service observed? Yes \boxtimes No \square If no, explain.			
•	Fire drills reviewed? Yes ⊠ No □ If no, explain.			
•	Fire safety equipment and practices observed? Yes ⊠ No ☐ If no, explain.			
•	E-scores reviewed? (Special Certification Only) Yes ⊠ No ☐ N/A ☐ If no, explain. Water temperatures checked? Yes ⊠ No ☐ If no, explain.			
•	Incident report follow-up? Yes ⊠ No □ If no, explain.			
•	Corrective action plan compliance verified? Yes CAP date/s and rule/s: N/A Number of excluded employees followed-up? 1 N/A			
•	Variances? Yes ☐ (please explain) No ☐ N/A ☒			
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III. DESCRIPTION OF FINDINGS & CONCLUSIONS

This facility was found to be in non-compliance with the following rules:

R 330.1803 Facility environment; fire safety.

- (6) Evacuation assessments shall be conducted within 30 days after the admission of each new client and at least annually thereafter. The specialized program shall forward a copy of each completed assessment to the responsible agency and retain a copy in the home for inspection. A home that is assessed as having an evacuation difficulty index of "impractical" using appendix f of the life safety code of the national fire protection association shall have a period of 6 month from the date of the finding to either of the following:
- (a) Improve the score to at least the "slow" category.
- (b) Bring the home into compliance with the physical plant standards for "Impractical" homes contained in chapter 21 of the 1985 life safety code of the national fire protection association, which are adopted by reference in these rules and which may be obtained from the Department of Mental Health, Lewis Cass Building, Lansing, MI 48913, at cost, or from the National Fire Protection Association Library, Battermarch Park, P.O. Box 9101, Quincy, Massachusetts 02269-9101, 1-800-344-3555. A prepaid fee may be required by the national fire protection association for a copy of the chapter 21 standards. A price quote for copying of these pages may be obtained from the national fire protection association.

E-scores were not completed within 30 days after the admission of each new client.

R 330.1806 Staffing levels and qualifications.

(2) All staff who work independently and staff who function as lead workers with clients shall have successfully completed a course of training which imparts basic concepts required in providing specialized dependent care and which measures staff comprehension and competencies to deliver each client's individual plan of service as written. Basic training shall address all of the following areas:

- (a) An introduction to community residential services and the role of direct care staff.
- (b) An introduction to the special needs of clients who have developmental disabilities or have been diagnosed as having a mental illness. Training shall be specific to the needs of clients to be served by the home.
- (c) Basic interventions for maintaining and caring for a client's health, for example, personal hygiene, infection control, food preparation, nutrition and special diets, and recognizing signs of illness.
 - (d) Basic first aid and cardiopulmonary resuscitation
- (e) Proper precautions and procedures for administering prescriptive and nonprescriptive medications.
- (f) Preventing, preparing for, and responding to environmental emergencies, for example, power failures, fires, and tornados.
- (g) Protecting and respecting the rights of clients, including providing client orientation with respect to the written policies and procedures of the licensed facility.
- (h) Non-aversive techniques for the prevention and treatment of challenging behavior of clients.

Six direct care staff did not have all their rights training completed.

R 400.15301

Resident admission criteria; resident assessment plan; emergency admission; resident care agreement; physician's instructions; health care appraisal.

(10) At the time of the resident's admission to the home, a licensee shall require that the resident or the resident's designated representative provide a written health care appraisal that is completed within the 90-day period before the resident's admission to the home. A written health care appraisal shall be completed at least annually. If a written health care appraisal is not available at the time of an emergency admission, a licensee shall require that the appraisal be obtained not later than 30 days after admission. A department health care appraisal form shall be used unless prior authorization for a substitute form has been granted, in writing, by the department.

Resident A and Resident B did not have a written health care appraisal completed prior to admission to the facility.

R 400.15313 Resident nutrition.

(4) Menus of regular diets shall be written at least 1 week in advance and posted. Any change or substitution shall be noted and considered as part of the original menu.

Menus were not posted at least 1 week in advance.

R 400.15401 Environmental health.

(2) Hot and cold running water that is under pressure shall be provided. A licensee shall maintain the hot water temperature for a resident's use at a range of 105 degrees Fahrenheit to 120 degrees Fahrenheit at the faucet.

Resident bathroom 3 and 4 both had water temperatures over 120 degrees Fahrenheit.

On 8/19/2022 I conducted an exit conference with the licensee Angie Tuck. A corrective action plan was requested and approved on 08/19/2022. It is expected that the corrective action plan be implemented within the specified time frames as outlined in the approved plan. A follow-up evaluation may be made to verify compliance. Should the corrections not be implemented in the specified time, it may be necessary to reevaluate the status of your license and special certification.

IV. RECOMMENDATION

An acceptable corrective action plan has been received. Renewal of the license is recommended.

A B. Lowell	8/19/2022
Matthew Soderquist	Date
Licensing Consultant	