



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

ORLENE HAWKS
DIRECTOR

August 1, 2022

Joshua Cheff
Pearl Manor AFC, LLC
3017 Fenton Rd.
Flint, MI 48507

RE: License #: AL250388975
Investigation #: 2022A0580042
Pearl Manor

Dear Mr. Cheff:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- Indicate how continuing compliance will be maintained once compliance is achieved.
- Be signed and dated.

If you desire technical assistance in addressing these issues, please feel free to contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (517) 284-9700.

Sincerely,

A handwritten signature in cursive script that reads "Sabrina McGowan". The signature is written in black ink and is positioned above the typed name and address.

Sabrina McGowan, Licensing Consultant
Bureau of Community and Health Systems
611 W. Ottawa Street
P.O. Box 30664
Lansing, MI 48909
(810) 835-1019

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AL250388975
Investigation #:	2022A0580042
Complaint Receipt Date:	06/09/2022
Investigation Initiation Date:	06/14/2022
Report Due Date:	08/08/2022
Licensee Name:	Pearl Manor AFC, LLC
Licensee Address:	3164 Flushing Road Flint, MI 48504
Licensee Telephone #:	(810) 441-8415
Administrator:	Joshua Cheff
Licensee Designee:	Joshua Cheff
Name of Facility:	Pearl Manor
Facility Address:	3164 Flushing Rd. Flint, MI 48504
Facility Telephone #:	(810) 820-6260
Original Issuance Date:	08/16/2019
License Status:	REGULAR
Effective Date:	02/16/2022
Expiration Date:	02/15/2024
Capacity:	20
Program Type:	PHYSICALLY HANDICAPPED DEVELOPMENTALLY DISABLED MENTALLY ILL

	AGED TRAUMATICALLY BRAIN INJURED ALZHEIMERS
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II. ALLEGATION(S)

	Violation Established?
Residents eat processed foods out of boxes and are not served nutritious meals.	Yes
The building is very dirty. There is feces all over the facility. Clothes are covered in feces and left lying on the floors. Bathrooms are covered in urine.	No

III. METHODOLOGY

06/09/2022	Special Investigation Intake 2022A0580042
06/12/2022	Contact - Face to Face An interview was conducted with Resident B.
06/14/2022	Special Investigation Initiated - On Site An unannounced onsite inspection was conducted at Pearl Manor.
06/14/2022	Contact - Face to Face Contact was made with the manager, Mr. Jeff Farnsworth.
06/14/2022	Contact - Face to Face An interview was conducted with Resident A.
06/14/2022	Contact - Telephone call received I spoke with the licensee, Mr. Joshua Cheff regarding the allegations. Documents were requested.
07/27/2022	Inspection Completed On-site I conducted an unannounced follow-up onsite inspection.
07/29/2022	Contact - Telephone call made A call was made to Mr. Eric Sims, Hope Network assigned case manager for Resident A.
07/29/2022	Contact - Telephone call made A call was made to Mr. Nick Smith, Taylor Life Center assigned case manager for Resident B

07/29/2022	Contact - Telephone call made A call was made to Public Guardian, Ms. Cheryl Warner of Michigan Family Services.
08/01/2022	APS Referral I made a referral to Adult Protective Services sharing the allegations.
08/01/2022	Exit Conference An exit conference was held with the licensee designee, Mr. Joshua Cheff.

ALLEGATION:

Residents eat processed foods out of boxes and are not served nutritious meals.

INVESTIGATION:

On 06/09/2022, I received a complaint via BCAL Online complaints.

On 06/14/2022, I conducted an unannounced onsite inspection at Pearl Manor. Direct staff, Ms. Shy Bradley indicated that the residents do not have access to the kitchen. She indicated that the residents typically ask for what they need and still will go to the kitchen to retrieve it.

Home manager Mr. Jeff Farnsworth indicated that they keep cases of water in the kitchen for residents when they ask.

The food supply was observed. There was ample food located in the kitchen, both perishable and non-perishable items located in the kitchen. An ample amount of frozen food was observed for resident consumption was observed.

On 06/14/2022, I spoke with Mr. Joshua Cheff, Licensee designee, who indicated that the kitchen is locked. Residents do not have access to the kitchen. Copies of the menus were requested.

Menus were reviewed for the week of 04/11/2022-05/15/2022. Meals for the day on Monday 5/19/2022, consisted of 1 serving from the milk, yogurt, cheese group ,3 servings of vegetables from the vegetable group, 4 servings of meat from the meat poultry, dry beans, eggs, and nuts group, 1 servings of fruit and 3 servings from the bread, cereal, rice, and pasta group. On Tuesday 05/20, the meals served provided 1 serving from the milk, yogurt, and cheese group, 5 servings of vegetables from the vegetable group, 3 servings from the meat poultry, dry beans, eggs, and nuts group, 1 servings of fruit and 2 servings from the bread, cereal, rice, and pasta group. On Wednesday 5/21/2022, the meals provided no servings from the milk, yogurt, cheese

group, 3 servings from the vegetable group, 3 servings from the meat poultry, dry beans, 1 serving of fruit and 4 servings from the bread, cereal, rice, and pasta group.

On 06/14/2022, Resident A stated that the food is good. He indicated that he ate toast eggs and fruit for breakfast, tuna fish/ sandwiches and chips for lunch. Dinner had not yet been served.

Resident B stated that the food is good. He identified as having a sandwich and chips for lunch.

On 07/27/2022, I conducted an unannounced follow-up onsite inspection. The menu observed indicated that on this day for breakfast, French toast, sausage, and fruit were crossed out and substituted for cereal, pizza, French fries, and a veggie was served for lunch and hamburger, French fries and veggie is scheduled for dinner. No fruit option was offered. The menu for the following day 07/28/2022 offers Oatmeal w/fruit for breakfast, grilled cheese, tomato soup and a veggie for lunch, pizza, salad, and a veggie for dinner.

On 07/29/2022, I spoke with Mr. Eric Simms of Hope Network, assigned case manager for Resident A. He indicated that Resident A has not complained about the food.

On 07/29/2022, I spoke with Mr. Nick Smith of Taylor Life Center, assigned case manager for Resident B. He indicated that Resident A has complained about the food in the facility being cold when it is served. Mr. Smith indicated that it is his understanding that the residents' meals are prepared in the kitchen all at once, then taken to them in the dining room. Resident B has indicated that once his food gets to him it is cold.

On 07/29/2022, I spoke with Ms. Cheryl Warner of Michigan Family Services, assigned Public Guardian for Resident A. She indicated that Resident A has not complained to her about the food.

APPLICABLE RULE	
R 400.15313	Resident nutrition.
	(2) Meals shall meet the nutritional allowances recommended pursuant to the provisions of "Appendix I: Recommended Dietary Allowances, Revised 1980" contained in the publication entitled "Basic Nutrition Facts: A Nutrition Reference," Michigan Department of Public Health publication no. H-808, 1/89. This publication may be obtained at cost from The Division of Research and Development, Michigan Department of Public Health, P.O. Box 30195, Lansing, Michigan 48909.

ANALYSIS:	Based on menus reviewed, interviews with the licensee designee, direct staff, residents, case manager, and guardian(s), there is evidence to substantiate the allegation that meals being served are not meeting the daily nutritional allowances.
CONCLUSION:	VIOLATION ESTABLISHED

ALLEGATION:

The building is very dirty. There is feces all over the facility. Clothes are covered in feces and left lying on the floors. Bathrooms are covered in urine.

INVESTIGATION:

On 06/14/2022, while onsite, contact was made with direct staff, Ms. Shy Bradley, who was currently in the process of moping the entry hallway. She stated that some of their resident miss the toilet when using it. She stated that she cleans the bathrooms at least 3 times a day. An observation of the 3 resident bathrooms were made. No urine or feces was observed. Ms. Bradley indicated that she had 1 more hallway and bathroom to mop. She also assists residents with cleaning their rooms and laundry.

The facility was observed as being cleaned in some areas while Ms. Bradley was still in the process of cleaning some areas. There was no feces observed throughout the facility.

On 06/14/2022, an observation of Resident A's room was made while being interviewed. There was some clothes and other items strewn about. There was no feces observed on clothes or within the room.

An observation of Resident B's room was made while being interviewed. Resident A has a roommate. There was no feces observed on clothes or within the room.

On 07/27/2022, at the unannounced follow up onsite inspection, direct staff, Ms. Elizabeth Brooks was found doing laundry. The facility was again observed as being clean. No feces was observed.

On 07/29/2022, Mr. Eric Simms of Hope Network, indicated that Resident A has not complained about the cleanliness of the facility. He has no complaints of his own.

On 07/29/2022, Mr. Nick Smith of Taylor Life Center, indicated that Resident B has not complained about the cleanliness of the facility. He has no complaints of his own.

On 07/29/2022, Ms. Cheryl Warner of Michigan Family Services, indicated Resident A has not complained about the cleanliness of the facility. She has several residents in the licensees' facilities and has no complaints of her own.

On 08/01/2022, I made a referral to Adult Protective Services sharing the allegations.

APPLICABLE RULE	
R 400.15403	Maintenance of premises.
	(1) A home shall be constructed, arranged, and maintained to provide adequately for the health, safety, and well-being of occupants.
ANALYSIS:	Based on interviews with the direct staff, residents, case manager, and guardian(s), and my observation of the facility, other than what was indicated in the complaint, there is no evidence to substantiate the allegation that the building is very dirty, there is feces all over the facility, clothes are covered in feces and left lying on the floors and bathrooms are covered in urine.
CONCLUSION:	VIOLATION NOT ESTABLISHED

On 08/01/2022, I conducted an exit conference with the licensee designee, Mr. Joshua Cheff, and shared with him the findings of this investigation.

IV. RECOMMENDATION

Upon the receipt of an approved corrective action plan, no changes to the status of the license is recommended.

Sabrina McGowan

August 1, 2022

Sabrina McGowan
Licensing Consultant

Date

Approved By:

Mary Holton

August 1, 2022

Mary E. Holton
Area Manager

Date