

GRETCHEN WHITMER
GOVERNOR

# STATE OF MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS LANSING

ORLENE HAWKS DIRECTOR

April 11, 2022

Phebe Holston Moore Non-Profit Housing Corp 5900 Executive Dr. Lansing, MI 48911

RE: License #: AL330007013

Moore Living Connections 2 1409 Georgetown Blvd Lansing, MI 48911

#### Dear Ms. Holston:

Attached is the Renewal Licensing Study Report for the facility referenced above. The violations cited in the report require the submission of a written corrective action plan. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific dates for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the licensee or licensee designee or home for the aged authorized representative and a date.

Upon receipt of an acceptable corrective plan, a regular license will be issued. If you fail to submit an acceptable corrective action plan, disciplinary action will result.

Please contact me with any questions. In the event that I am not available and you need to speak to someone immediately, you may contact the local office at (517) 284-9730.

Sincerely,

Julie Elkins, Licensing Consultant

Bureau of Community and Health Systems

611 W. Ottawa Street

P.O. Box 30664

Julia Ellins

Lansing, MI 48909

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# MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS BUREAU OF COMMUNITY AND HEALTH SYSTEMS RENEWAL INSPECTION REPORT

#### I. IDENTIFYING INFORMATION

**License #:** AL330007013

**Licensee Name:** Moore Non-Profit Housing Corp

**Licensee Address:** 5900 Executive Dr.

Lansing, MI 48911

**Licensee Telephone #:** (517) 894-9324

Licensee Designee: Phebe Holston

Administrator: Phebe Holston

Name of Facility: Moore Living Connections 2

Facility Address: 1409 Georgetown Blvd

Lansing, MI 48911

**Facility Telephone #:** (517) 887-6964

Original Issuance Date: 03/06/1980

Capacity: 16

Program Type: DEVELOPMENTALLY DISABLED

# **II. METHODS OF INSPECTION**

Dat	Date of On-site Inspections: 04/0		
Date of Bureau of Fire Services Inspection if applicable:			03/10/2022
Date of Environmental/Health Inspection if applicable: N/A			N/A
Inspection Type:		☐ Interview and Observatio☐ Combination	n ⊠ Worksheet □ Full Fire Safety
No. of staff interviewed and/or observed 2 No. of residents interviewed and/or observed 9 No. of others interviewed 1 Role: licensee designee/admin			
•	Medication pass / simu	ulated pass observed? Yes 🛭	☑ No ☐ If no, explain.
•	Medication(s) and medication record(s) reviewed? Yes $\boxtimes$ No $\square$ If no, explain.		
•	Resident funds and associated documents reviewed for at least one resident? Yes $\boxtimes$ No $\square$ If no, explain. Meal preparation / service observed? Yes $\boxtimes$ No $\square$ If no, explain.		
•	Fire drills reviewed? Yes ⊠ No □ If no, explain.		
•	Fire safety equipment and practices observed? Yes $oximes$ No $oximes$ If no, explain.		
•	E-scores reviewed? (Special Certification Only) Yes ⊠ No ☐ N/A ☐ If no, explain.  Water temperatures checked? Yes ⊠ No ☐ If no, explain.		
•	Incident report follow-u	ıp? Yes ☐ No ☐ If no, exp	lain.
•	CAP 6/10/2020, 403 (1	compliance verified? Yes ⊠ I) and 803 (3) N/A ☐ mployees followed-up?	CAP date/s and rule/s: N/A ⊠
	Variances? Yes ☐ (n	lease explain). No. □ N/A ⊠	

#### III. DESCRIPTION OF FINDINGS & CONCLUSIONS

This facility was found to be in non-compliance with the following rules:

## R 400.15204 Direct care staff; qualifications and training.

- (3) A licensee or administrator shall provide in-service training or make training available through other sources to direct care staff. Direct care staff shall be competent before performing assigned tasks, which shall include being competent in all of the following areas:
  - (b) First Aid
- (c) Cardiopulmonary resuscitation

DCW Camille Rivers employee record did not contain evidence that she is competent in first aid and Cardiopulmonary resuscitation.

#### R 400.15205

Health of a licensee, direct care staff, administrator, other employees, those volunteers under the direction of the licensee, and members of the household.

(4) A licensee shall provide the department with written evidence that he or she and the administrator have been tested for communicable tuberculosis and that if the disease is present, appropriate precautions shall be taken. The results of subsequent testing shall be verified every 3 years thereafter.

DCW Camille Rivers employee record did not contain evidence that she has been tested for communicable tuberculosis every 3 years.

#### R 400.15301

Resident admission criteria; resident assessment plan; emergency admission; resident care agreement; physician's instructions; health care appraisal.

(10) At the time of the resident's admission to the home, a licensee shall require that the resident or the resident's designated representative provide a written health care appraisal that is completed within the 90-day period before the resident's admission to the home. A written health care appraisal shall be completed at least annually. If a written health care appraisal is not available at the time of an emergency admission, a licensee shall require that the appraisal

be obtained not later than 30 days after admission. A department health care appraisal form shall be used unless prior authorization for a substitute form has been granted, in writing, by the department.

At the time of inspection, Resident B's record did not contain a Health Care Appraisal that was completed within the 90-day period before the resident's admission to the home or not later than 30 days after admission.

#### R 400.15301

Resident admission criteria; resident assessment plan; emergency admission; resident care agreement; physician's instructions; health care appraisal.

(4) At the time of admission, and at least annually, a written assessment plan shall be completed with the resident or the resident's designated representative, the responsible agency, if applicable, and the licensee. A licensee shall maintain a copy of the resident's written assessment plan on file in the home.

At the time of inspection, Resident A's record did not contain a resident care agreement that was updated annually.

At the time of inspection, Resident B's record did not contain a resident care agreement that was completed at the time of admission.

### R 400.15315 Handling of resident funds and valuables.

(12) Charges against the resident's account shall not exceed the agreed price for the services rendered and goods furnished or made available by the home to the resident.

At the time of inspection Resident A's record was reviewed and compared to the Resident Care Agreement and the Funds II form which documented that the charges against the resident's accounts exceeded the agreed price for service.

# R 400.15315 Handling of resident funds and valuables.

(3) A licensee shall have a resident's funds and valuables transaction form completed and on file for each resident. A department form shall be used unless prior authorization for a substitute form has been granted, in writing, by the department.

At the time of the inspection, Resident B's record did not contain a Funds II form for 2021 and Resident C's record did not contain a Funds II form for 2020.

R 400.15316 Resident records.

(1)(g) Weight record.

At the time of the inspection weight records for Resident A, Resident B, Resident C, Resident D and Resident E were not maintained.

R 400.15318 Emergency preparedness; evacuation plan; emergency transportation.

(5) A licensee shall practice emergency and evacuation procedures during daytime, evening, and sleeping hours at least once per quarter. A record of the practices shall be maintained and be available for department review.

The third quarter 2020 fire drills contained documentation that only one fire drill was completed.

R 400.15401 Environmental health.

(2) Hot and cold running water that is under pressure shall be provided. A licensee shall maintain the hot water temperature for a resident's use at a range of 105 degrees Fahrenheit to 120 degrees Fahrenheit at the faucet.

The water at the facility exceeded 120 degrees Fahrenheit at the faucet.

#### IV. RECOMMENDATION

Julie Ellers

Contingent upon receipt of an acceptable corrective action plan, renewal of the license is recommended.

04/11/2022

Date

Licensing Consultant