



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

ORLENE HAWKS
DIRECTOR

July 20, 2022

Ryan Boutell
Fessenden Adult Foster Care, LLC
4904 Onsikamme St.
Montague, MI 49437

RE: License #: AM640361441
Investigation #: 2022A0340041
Fessenden Adult Foster Care

Dear Mr. Boutell:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

If you desire technical assistance in addressing these issues, please contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (616) 356-0183.

Sincerely,



Rebecca Piccard, Licensing Consultant
Bureau of Community and Health Systems
Unit 13, 7th Floor
350 Ottawa, N.W.
Grand Rapids, MI 49503
(616) 446-5764

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AM640361441
Investigation #:	2022A0340041
Complaint Receipt Date:	07/11/2022
Investigation Initiation Date:	07/11/2022
Report Due Date:	09/09/2022
Licensee Name:	Fessenden Adult Foster Care, LLC
Licensee Address:	4904 Onsikamme St., Montague, MI 49437
Licensee Telephone #:	(123) 167-0947
Administrator:	Ryan Boutell
Licensee Designee:	Ryan Boutell
Name of Facility:	Fessenden Adult Foster Care
Facility Address:	412 Hart Street, Hart, MI 49420
Facility Telephone #:	(231) 670-9475
Original Issuance Date:	08/01/2014
License Status:	REGULAR
Effective Date:	02/01/2021
Expiration Date:	01/31/2023
Capacity:	12
Program Type:	DEVELOPMENTALLY DISABLED MENTALLY ILL AGED

II. ALLEGATION(S)

	Violation Established?
The medication cabinet was left open and medications were sitting on top of the cabinet.	Yes

III. METHODOLOGY

07/11/2022	Special Investigation Intake 2022A0340041
07/11/2022	APS Referral
07/11/2022	Special Investigation Initiated - Telephone PACE
07/13/2022	Inspection Completed On-site
07/13/2022	Contact - Telephone call made Kassandra Counterman
07/20/2022	Exit Conference Licensee Ryan Boutell

ALLEGATION: The medication cabinet was left open and medications were sitting on top of the cabinet.

INVESTIGATION: On July 11, 2022, I received a complaint from a concerned citizen who had been to the home and had witnessed the medicine cabinet left open and medications sitting out, on top of the cabinet. No staff were in the kitchen area where this was observed.

On July 11, 2022, I contacted PACE Social Worker Kara Catalano. She confirmed that she has heard concerns that the medicine cabinet was unlocked and medications were left sitting on top. It had been reported to her that it was witnessed within the past two weeks. The person visiting the home had sent her pictures which she forwarded to me. I viewed the picture. It does show the medication cabinet open and medications sitting on top. It does not show the room and whether or not anyone else was around.

On July 13, 2022, I conducted an unannounced home inspection. Upon entry to the home I was able to view the medication cabinet and I did observe many prescription bottles sitting on top of the cabinet. Staff Mia Counterman was present. I inquired as to why the bottles were sitting up there. She stated they are extra and they were

sitting there being stored until they were needed. I informed her that all medication needs to be kept locked up. I assisted her in moving all the bottles from the top of the cabinet to the drawers that were locked.

On July 13, 2022, I contacted Kassandra Counterman, home supervisor. I informed her of what I found and that medications cannot be left out, unlocked. She stated she will make sure everything is locked.

APPLICABLE RULE	
R 400.14312	Resident medications.
	(1) Prescription medication, including dietary supplements, or individual special medical procedures shall be given, taken, or applied only as prescribed by a licensed physician or dentist. Prescription medication shall be kept in the original pharmacy-supplied container, which shall be labeled for the specified resident in accordance with the requirements of Act No. 368 of the Public Acts of 1978, as amended, being {333.1101 et seq. of the Michigan Compiled Laws, kept with the equipment to administer it in a locked cabinet or drawer, and refrigerated if required.
ANALYSIS:	<p>The allegation was made that the medication cabinet was left unlocked and prescription medications were left sitting out on top of the cabinet.</p> <p>During an unannounced inspection I observed medications sitting on top of the medication cabinet. The cabinet itself was locked at the time.</p> <p>Staff Mia Counterman said they were extra. I assisted her in moving the bottles to inside the locked cabinet.</p>
CONCLUSION:	VIOLATION ESTABLISHED

On July 20, 2022, I conducted an exit conference with Licensee Ryan Boutell. I explained the allegations and what I had found at the home. He agreed to send a Corrective Action Plan and had no further questions.

IV. RECOMMENDATION

Upon receiving an acceptable Corrective Action Plan, I recommend no change to the current license status.

Rebecca Piccard

July 20, 2022

Rebecca Piccard
Licensing Consultant

Date

Approved By:

Jerry Hendrick

July 20, 2022

Jerry Hendrick
Area Manager

Date