



STATE OF MICHIGAN  
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
LANSING

GRETCHEN WHITMER  
GOVERNOR

ORLENE HAWKS  
DIRECTOR

June 29, 2022

David Paul  
Hope Network Behavioral Health Services  
PO Box 890  
3075 Orchard Vista Drive  
Grand Rapids, MI 49518-0890

RE: License #:	AM440380703
Investigation #:	2022A0872042
	Harbor Point-Lapeer

Dear Mr. Paul:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

If you desire technical assistance in addressing these issues, please feel free to contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available, and you need to speak to someone immediately, please contact the local office at (517) 284-9700.

Sincerely,

A handwritten signature in black ink that reads "Susan Hutchinson". The signature is written in a cursive, flowing style.

Susan Hutchinson, Licensing Consultant  
Bureau of Community and Health Systems  
611 W. Ottawa Street  
P.O. Box 30664  
Lansing, MI 48909  
(989) 293-5222

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
BUREAU OF COMMUNITY AND HEALTH SYSTEMS  
SPECIAL INVESTIGATION REPORT**

**I. IDENTIFYING INFORMATION**

<b>License #:</b>	AM440380703
<b>Investigation #:</b>	2022A0872042
<b>Complaint Receipt Date:</b>	06/08/2022
<b>Investigation Initiation Date:</b>	06/08/2022
<b>Report Due Date:</b>	08/07/2022
<b>Licensee Name:</b>	Hope Network Behavioral Health Services
<b>Licensee Address:</b>	PO Box 890 3075 Orchard Vista Drive Grand Rapids, MI 49518-0890
<b>Licensee Telephone #:</b>	(161) 643-0795
<b>Administrator:</b>	David Paul
<b>Licensee Designee:</b>	David Paul
<b>Name of Facility:</b>	Harbor Point-Lapeer
<b>Facility Address:</b>	5699 Genesee Road Lapeer, MI 48446
<b>Facility Telephone #:</b>	(810) 969-4561
<b>Original Issuance Date:</b>	04/08/2016
<b>License Status:</b>	REGULAR
<b>Effective Date:</b>	10/08/2020
<b>Expiration Date:</b>	10/07/2022
<b>Capacity:</b>	12
<b>Program Type:</b>	DEVELOPMENTALLY DISABLED MENTALLY ILL

**II. ALLEGATION(S)**

	<b>Violation Established?</b>
Staff Chyna McNeal allowed Resident A to pay for an item at a smoke shop, telling him she would pay him back (approximately \$20.)	Yes

**III. METHODOLOGY**

06/08/2022	Special Investigation Intake 2022A0872042
06/08/2022	Special Investigation Initiated - Letter I made an APS complaint via email
06/08/2022	APS Referral I made an APS complaint
06/09/2022	Contact – Document Received I received an Incident Report regarding Resident A
06/14/2022	Inspection Completed On-site Unannounced
06/29/2022	Contact - Telephone call made I interviewed staff Chyna McNeal
06/29/2022	Exit Conference I conducted an exit conference with the licensee designee, David Paul
06/29/2022	Inspection Completed-BCAL Sub. Compliance

**ALLEGATION: Staff Chyna McNeal allowed Resident A to pay for an item at a smoke shop, telling him she would pay him back (approximately \$20.)**

**INVESTIGATION:** On 6/09/22, I reviewed an Incident/Accident Report (IR) dated 6/02/22 regarding Resident A. According to the report, on 6/02/22 while on an outing, staff Chyna McNeal did not have her ID and she wanted to purchase something from the smoke shop. Resident A offered to pay for the item and Ms. McNeal accepted. The corrective action measures taken were, “(Resident A) reported the incident to staff Cathy. Cathy sent a detailed email to the leadership team. Management reported to

human resources and compliance. The incident was reported to Bay Arenac ORR. Staff member was suspended pending investigation. Staff submitted an Incident Report.”

On 6/14/22, I conducted an unannounced onsite inspection of Harbor Point Lapeer Adult Foster Care facility. I interviewed Resident A.

Resident A said that he has lived at this facility since 2/28/22. He said that on or around 6/02/22, he went on an outing with staff Chyna McNeal. Resident A said that they went to a smoke shop and Ms. McNeal tried to purchase a vape for \$16.21 but since she did not have her physical identification and physical debit card, the smoke shop staff would not sell to her. Resident A said that he offered to pay for her purchase and Ms. McNeal agreed. Ms. McNeal said that after her shift, she would go to the bank and give him \$20. According to Resident A, when Ms. McNeal left the facility after her shift, she did not return. Resident A said that he asked another staff when Ms. McNeal worked again and told this staff that he had bought her vape. According to Resident A, Ms. McNeal came back to the facility the next day and gave him \$20. Resident A told me that he was not trying to get Ms. McNeal in trouble and said that it is “stupid” that I am investigating this as a complaint. Resident A said that this is the only time that he has loaned any staff money or purchased something for them.

On 6/29/22, I interviewed staff Chyna McNeal via telephone. Ms. McNeal confirmed that during an outing with Resident A, she attempted to buy a vape from the smoke shop. She did not have her wallet identification, so the smoke shop denied her purchase. Ms. McNeal said that Resident A approached her and asked her what happened, so she told him. According to Ms. McNeal, she did not ask Resident A to purchase the item for her, but he did. She told him that she would pay him back the next day and she did. Ms. McNeal told me that she was suspended from the facility pending an investigation and said, “I don’t think I work there anymore.”

On 6/29/22, I conducted an exit conference with the licensee designee, David Paul. I discussed the results of my investigation and told him which rule violation I am substantiating. Mr. Paul agreed to complete and submit a corrective action plan upon the receipt of my investigation report.

<b>APPLICABLE RULE</b>	
<b>R 400.14315</b>	<b>Handling of resident funds and valuables.</b>
	<b>(10) A licensee, administrator, direct care staff, other employees, volunteers under the direction of the licensee, and members of their families shall not accept, take, or borrow money or valuables from a resident, even with the consent of the resident.</b>

<b>ANALYSIS:</b>	<p>On 06/02/22, staff Chyna McNeal took Resident A on an outing which included a trip to a smoke shop. Ms. McNeal was denied from making a purchase so Resident A used his own money to purchase the item for him.</p> <p>Resident A said that Ms. McNeal told him she would pay him back when they returned to the facility, but she did not pay him back until the next day.</p> <p>Ms. McNeal said that she told Resident A she would pay him back the next day and she did.</p> <p>I conclude that there is sufficient evidence to substantiate this rule violation at this time.</p>
<b>CONCLUSION:</b>	<b>VIOLATION ESTABLISHED</b>

**IV. RECOMMENDATION**

Upon the receipt of an acceptable corrective action plan, I recommend no change in the license status.

*Susan Hutchinson*

June 29, 2022

Susan Hutchinson Licensing Consultant	Date
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Approved By:

*Mary Holton*

June 29, 2022

Mary E. Holton Area Manager	Date
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