



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

ORLENE HAWKS
DIRECTOR

June 22, 2022

Carl Schuler
Suthern Adult Care, LLC
617 Riverview Ct.
Gladwin, MI 48624

RE: License #: AL650308159
Investigation #: 2022A0360025
The Horizon Senior Living III

Dear Mr. Schuler:

Attached is the Special Investigation Report for the above referenced facility. No substantial violations were found.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (989) 732-8062.

Sincerely,

A handwritten signature in blue ink, appearing to read "Matthew Soderquist".

Matthew Soderquist, Licensing Consultant
Bureau of Community and Health Systems
Ste 3
931 S Otsego Ave
Gaylord, MI 49735
(989) 370-8320

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AL650308159
Investigation #:	2022A0360025
Complaint Receipt Date:	05/06/2022
Investigation Initiation Date:	05/09/2022
Report Due Date:	07/05/2022
Licensee Name:	Suthern Adult Care, LLC
Licensee Address:	617 Riverview Ct. Gladwin, MI 48624
Licensee Telephone #:	(989) 343-9404
Administrator:	Paula Cassidy
Licensee Designee:	Carl Schuler
Name of Facility:	The Horizon Senior Living III
Facility Address:	613 Progress St. West Branch, MI 48661
Facility Telephone #:	(989) 343-9404
Original Issuance Date:	02/11/2011
License Status:	REGULAR
Effective Date:	09/16/2021
Expiration Date:	09/15/2023
Capacity:	20
Program Type:	AGED

II. ALLEGATION(S)

	Violation Established?
Resident A's colostomy is not being properly cleaned and cared for.	No
Staff provide Resident A with salty foods that Resident A should not consume.	No
Resident A has a hole in her bed.	No

III. METHODOLOGY

05/06/2022	Special Investigation Intake 2022A0360025
05/09/2022	Special Investigation Initiated - Telephone APS worker Val Sciotti
05/10/2022	Inspection Completed On-site home manager Amanda Sexton, Resident A
05/17/2022	Contact - Telephone call made APS Val Sciotti
06/17/2022	Contact - Telephone call made Relative 1-A
06/22/2022	Exit Conference With Administrator Paula Cassiday

ALLEGATION: Resident A's colostomy is not being properly cleaned and cared for.

INVESTIGATION: On 5/06/2022 I was assigned a complaint from the LARA online complaint system.

On 5/09/2022 I contacted adult protective services worker Val Sciotti. Ms. Sciotti stated she was assigned an Adult Protective Services (APS) investigation. She stated she conducted a face-to-face interview with Resident A and does not have any concerns. She stated there is no concern that the facility is not properly cleaning Resident A's colostomy. She stated she will not be substantiating the APS complaint.

On 5/10/2022 I conducted an unannounced onsite inspection at the facility. The home manager Amanda Sexton stated Resident A has Heartland Homecare that comes to the facility and provides care for Resident A. She stated they order all Resident A's colostomy supplies. She stated her staff assist as needed and they

help keep her colostomy clean. She stated Resident A was hospitalized on 1/16/2022 and was diagnosed with a small tear in her bowels which is why she had the colostomy. She stated Resident A has been told by her physician that she could have the colostomy removed but Resident A has chosen not to at this time.

While at the facility on 5/10/2022 I interviewed Resident A. Resident A stated she has no concerns with the staff cleaning and assisting with her colostomy.

On 6/17/2022 I contacted Relative 1-A who is Resident A's durable power of attorney. Relative 1-A stated the staff go out of their way to assist Resident A. He stated if he thought there were any issues, he would have her moved. He stated she is in the best place possible.

APPLICABLE RULE	
R 400.15305	Resident protection.
	(3) A resident shall be treated with dignity and his or her personal needs, including protection and safety, shall be attended to at all times in accordance with the provisions of the act.
ANALYSIS:	<p>The complaint alleged Resident A's colostomy is not being properly cleaned and cared for.</p> <p>The home manager stated Resident A's colostomy is cleaned and cared for on a regular basis.</p> <p>Resident A stated the staff clean the colostomy and assist her as needed.</p> <p>Relative 1-A stated the staff go out of their way to assist Resident A.</p> <p>The APS worker stated she has no concerns.</p> <p>There is not a preponderance of evidence that Resident A's personal needs are not being attended to at all times.</p>
CONCLUSION:	VIOLATION NOT ESTABLISHED

ALLEGATION: Staff provide Resident A with salty foods that Resident A should not consume.

INVESTIGATION: On 5/09/2022 I contacted adult protective services worker Val Sciotti. Ms. Sciotti stated Resident A is being provided a no salt diet, but her family

keeps bringing her salty foods that she is eating on her own. She stated she will not be substantiating the APS complaint.

On 5/10/2022 I conducted an unannounced onsite inspection at the facility. The home manager Amanda Sexton stated Resident A is provided a no salt diet. She provided a copy of Resident A's written assessment plan which documented Resident A is on a no salt diet. She stated that Resident A's family brings in chips and snacks that she keeps in her bedroom. She stated they suggest Resident A avoid those types of foods, but she can choose to eat them on her own.

While at the facility on 5/10/2022 I interviewed Resident A. Resident A stated she is provided a no salt diet by the facility. She stated her family brings in snacks for her room that she eats. I observed several bags of chips and other snacks. She stated she tries not to eat too much of them but likes to snack on them occasionally.

On 6/17/2022 I contacted Relative 1-A who is Resident A's durable power of attorney. Relative 1-A stated the staff go out of their way to assist Resident A. He stated they provide her with a no salt diet, but she eats snacks on her own that family brings in.

APPLICABLE RULE	
R 400.15313	Resident nutrition.
	(3) Special diets shall be prescribed only by a physician. A resident who has been prescribed a special diet shall be provided such a diet.
ANALYSIS:	<p>The complaint alleged staff provides Resident A with salty foods that she should not have.</p> <p>Resident A's written assessment plan documents that she is on a no salt diet.</p> <p>The home manager Amanda Sexton stated she is provided a no salt diet, but her family brings in salty snacks that she keeps in her room.</p> <p>Resident A stated the facility provides her a no salt diet, but she has salty snacks she keeps in her room.</p> <p>Resident A's DPOA, Relative 1-A stated the facility provides her a no salt diet, but family members bring in salty snacks she keeps in her room.</p> <p>There is not a preponderance of evidence that the facility is not providing Resident A with a no salt diet.</p>

CONCLUSION:	VIOLATION NOT ESTABLISHED
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ALLEGATION: Resident A has a hole in her bed.

INVESTIGATION: On 5/09/2022 I contacted adult protective services worker Val Sciotti. Ms. Sciotti stated she inspected Resident A's bed and there were no holes in the mattress. She stated she will not be substantiating the APS complaint.

On 5/10/2022 I conducted an unannounced onsite inspection at the facility. The home manager Amanda Sexton stated Resident A wants an air bed however her insurance will not cover it for her. She stated her current mattress does not have any holes in it.

While at the facility on 5/10/2022 I interviewed Resident A. Resident A stated her bed does not have any holes in it. I inspected the mattress and there were no holes in the bed.

On 6/17/2022 I contacted Relative 1-A who is Resident A's durable power of attorney. Relative 1-A stated there are no concerns with her bed.

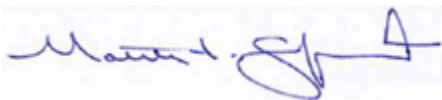
APPLICABLE RULE	
R 400.15410	Bedroom furnishings.
	(5) A licensee shall provide a resident with a bed that is not less than 36 inches wide and not less than 72 inches long. The foundation shall be clean, in good condition, and provide adequate support. The mattress shall be clean, comfortable, in good condition, well protected, and not less than 5 inches thick or 4 inches thick if made of synthetic materials. The use of a water bed is not prohibited by this rule.
ANALYSIS:	<p>The complaint alleged Resident A has a hole in her bed.</p> <p>The home manager stated Resident A wants an air bed but there is an insurance billing issue. She denied there is a hole in the bed.</p> <p>Resident A denied there is a hole in the bed.</p> <p>APS inspected the bed and did not find any issues. I inspected the bed on 5/10/2022 and there were no holes in the bed.</p> <p>There is not a preponderance of evidence that the mattress was not in good condition.</p>

CONCLUSION:	VIOLATION NOT ESTABLISHED
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On 06/22/2022 I conducted an exit conference with the administrator Paula Cassidy. Ms. Cassidy concurred with the findings of the investigation.

IV. RECOMMENDATION

I recommend no change in the status of the license.

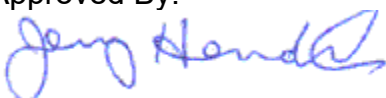


06/22/2022

Matthew Soderquist
Licensing Consultant

Date

Approved By:



06/22/2022

Jerry Hendrick
Area Manager

Date