



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

ORLENE HAWKS
DIRECTOR

June 15, 2022

Kimberly Rawlings
Beacon Specialized Living Services, Inc.
Suite 110
890 N. 10th St.
Kalamazoo, MI 49009

RE: License #: AS630408237
Investigation #: 2022A0465027
Beacon Home at Wolverine Lake

Dear Ms. Rawlings:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

If you desire technical assistance in addressing these issues, please feel free to contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available, and you need to speak to someone immediately, please contact the local office at (248) 975-5053.

Sincerely,

A handwritten signature in cursive script that reads "Stephanie Gonzalez".

Stephanie Gonzalez, LCSW
Adult Foster Care Licensing Consultant
Bureau of Community and Health Systems
Department of Licensing and Regulatory Affairs
Cadillac Place, Ste 9-100
Detroit, MI 48202
Cell: 248-514-9391
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enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
 BUREAU OF COMMUNITY AND HEALTH SYSTEMS
 SPECIAL INVESTIGATION REPORT
 THIS REPORT CONTAINS QUOTED PROFANITY**

I. IDENTIFYING INFORMATION

License #:	AS630408237
Investigation #:	2022A0465027
Complaint Receipt Date:	04/11/2022
Investigation Initiation Date:	04/11/2022
Report Due Date:	06/10/2022
Licensee Name:	Beacon Specialized Living Services, Inc.
Licensee Address:	Suite 110 - 890 N. 10th St. Kalamazoo, MI 49009
Licensee Telephone #:	(269) 427-8400
Administrator:	Kimberly Rawlings
Licensee Designee:	Kimberly Rawlings
Name of Facility:	Beacon Home at Wolverine Lake
Facility Address:	1615 Glengary Rd Wolverine Lake, MI 48390
Facility Telephone #:	(269) 427-8400
Original Issuance Date:	12/17/2021
License Status:	TEMPORARY
Effective Date:	12/17/2021
Expiration Date:	06/16/2022
Capacity:	6
Program Type:	DEVELOPMENTALLY DISABLED MENTALLY ILL

II. ALLEGATION(S)

	Violation Established?
On 4/5/2022, direct care staff, Oneisha Robinson, verbally threatened Resident A.	Yes

III. METHODOLOGY

04/11/2022	Special Investigation Intake 2022A0465027
04/11/2022	APS Referral Adult Protective Services (APS) referral denied
04/11/2022	Special Investigation Initiated - Letter Email exchange with Complainant
04/26/2022	Inspection Completed On-site I conducted a walkthrough of the facility, reviewed Resident A's record, and interviewed Resident A and direct care staff, Matt Abdilla
05/04/2022	Contact - Telephone call made Attempt to contact ex-direct care staff, Oneisha Robinson, but phone is not in working order. Unable to leave a voice message.
05/20/2022	Contact - Document Received Received facility documents via email
05/23/2022	Contact - Telephone call made Attempted to interview ex-direct care staff, Oneisha Robinson, but phone number is not in service. No alternate numbers available.
06/03/2022	Exit Conference Conducted an exit conference with licensee designee/ administrator, Kimberly Rawlings

ALLEGATION:

On 4/5/2022, direct care staff, Oneisha Robinson, verbally threatened Resident A.

INVESTIGATION:

On 4/11/2022, a complaint was received, alleging that on 4/5/2022, direct care staff Oneisha Robinson verbally threatened Resident A. The complaint stated that on 4/5/2022, Resident A had a verbal altercation with Ms. Robinson. Resident A became very irritated and threatened to hit Ms. Robinson. Ms. Robinsons became belligerent and threatened to “fuck Resident A up.” Home manager, Matthew Abdilla, witnessed the verbal altercation, intervened and was able to de-escalate the situation.

On 4/11/2022, I spoke to Complainant via email exchange. Complainant confirmed that the information contained in the complaint is accurate.

On 4/26/2022, I conducted an onsite investigation at the facility. I reviewed Resident A's record, interviewed Resident A and Resident B, as well as direct care staff, Matt Abdilla.

Resident A's *Face Sheet* stated that he was admitted to the facility on 1/20/2022 and has a legal guardian, Guardian A1. The *Health Care Appraisal* stated that Resident A' medical diagnoses are Hyperlipidemia and Aggression. The *Assessment Plan for AFC Residents* stated that Resident A requires supervision in the community, has a history of aggressive behavior and does not require use of assistive devices. The *Incident/Accident Report*, dated 4/5/2022, indicated the following:

4/5/2022 at 12:30pm; completed by Gerald Bean: Ms. Robinson was preparing food for the residents for lunch. Resident A came into the kitchen and Ms. Robinson asked Resident A what was wrong, and he said he was angry. Resident A then proceeded to tell Ms. Robinson that he was going to hit her. Ms. Robinson proceeded to tell him, “I wish you would, I don't play like that.” Resident A then pushed Ms. Robinson above her chest next to her shoulder. Ms. Robinson then said, “Hit me.” Resident A then punched Ms. Robinson above her chest and told her he was going to mess her up. I got in the middle of it and used CPI to intervene and stop Resident A from punching Ms. Robinson more. Resident A got free from me and swung a punch and hit me in the back. As all this time was going on, Ms. Robinson kept proceeding to tell Resident A that she “was going to kick his ass.” I tried to defer Resident A from the situation, and he was telling me he was going to kill me. I intervened as learned in the CPI training. Home manager called clinical and also spoke with Resident A. I also tried to defer Resident A from the situation by asking him if he wanted to go talk.

I interviewed direct care staff, Matt Abdilla, while onsite at the facility. Mr. Abdilla stated that he has been working at the facility for six months. Mr. Abdilla was working on the day of the incident. Mr. Abdilla stated, "I was working on the day that Ms. Robinson threatened Resident A. I heard Ms. Robinson yelling for me to come help her. I went into the kitchen and observed her yelling and screaming at Resident A. She said she was mad that Resident A threatened to fight her. Ms. Robinson was very upset and was yelling profanities at Resident A. She told Resident A that she was going "to fuck him up." I told Ms. Robinson to calm down but she kept yelling and swearing and she wouldn't calm down. I told Ms. Robinson to leave, and I sent her home. Ms. Robinson's employment was terminated this same day and she no longer works at this facility." Mr. Abdilla acknowledged that he witnessed Ms. Robinson verbally threaten Resident A on 4/2/2022.

I interviewed Resident A, who stated, "I remember the fight with Ms. Robinson. I cursed her out and I got angry at her and I punched her in the face. Ms. Robinson didn't hit me, but she yelled at me and threatened me. But she doesn't work here anymore, and things are good now. No other staff are mean to me." Resident A stated that Ms. Robinson did threaten him on 4/2/2022.

On 5/4/2022 and 5/23/2022, I attempted to contact Ms. Robinsons to interview her via telephone. However, Ms. Robinson's phone number is not in working order and I was unable to interview her as part of this investigation.

On 6/3/2022, I conducted an exit conference with licensee designee/administrator, Kimberly Rawlings. Ms. Rawlings stated that Ms. Robinson's employment was terminated on 4/5/2022 and she no longer is employed by the facility. Ms. Rawlings is in agreement with the findings of this report.

APPLICABLE RULE	
R 400.14308	Resident behavior interventions prohibitions.
	<p>(2) A licensee, direct care staff, the administrator, members of the household, volunteers who are under the direction of the licensee, employees, or any person who lives in the home shall not do any of the following:</p> <p style="padding-left: 40px;">(f) Subject a resident to any of the following:</p> <p style="padding-left: 80px;">(i) Mental or emotional cruelty.</p> <p style="padding-left: 80px;">(ii) Verbal abuse.</p> <p style="padding-left: 80px;">(iii) Derogatory remarks about the resident or members of his or her family.</p> <p style="padding-left: 80px;">(iv) Threats.</p>

ANALYSIS:	<p>According to the <i>Incident/Accident Report</i>, Mr. Abdilla and Resident A, on 4/5/2022, Ms. Robinson became verbally aggressive and threatened to physically assault Resident A. On 4/5/2022, Resident A threatened to fight Ms. Robinson. Ms. Robinson became very upset and yelled profanities at Resident A and told him that she was going “to fuck him up.” Subsequently, Ms. Robinson was immediately sent home from work.</p> <p>Based on the information above, on 4/5/2022, Ms. Robinson verbally threatened Resident A while on duty. Ms. Robinson’s employment was terminated on 4/5/2022 and she no longer works at the facility.</p>
CONCLUSION:	VIOLATION ESTABLISHED

IV. RECOMMENDATION

Upon receipt of an acceptable corrective action plan, I recommend that the status of the license remain unchanged.

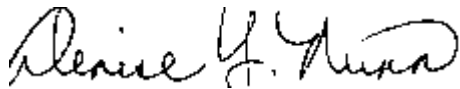


6/9/2022

Stephanie Gonzalez
Licensing Consultant

Date

Approved By:



06/15/2022

Denise Y. Nunn
Area Manager

Date