



GRETCHEN WHITMER  
GOVERNOR

STATE OF MICHIGAN  
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
LANSING

ORLENE HAWKS  
DIRECTOR

June 8, 2022

Karen Harris  
Integrated Living, Inc.  
43133 Schoenherr Road  
Sterling Heights, MI 48313

RE: License #: AS500243286  
Investigation #: 2022A0617015  
Kelly Rd. AFC Home

Dear Mrs. Harris:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- Indicate how continuing compliance will be maintained once compliance is achieved.
- Be signed and dated.

If you desire technical assistance in addressing these issues, please feel free to contact me. In any event, the corrective action plan is due within 15 days.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (248) 975-5053.

Sincerely,

A handwritten signature in black ink, appearing to be 'EJ', written in a cursive style.

Eric Johnson, Licensing Consultant  
Bureau of Community and Health Systems  
Cadillac Place, Ste 9-100  
Detroit, MI 48202

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
BUREAU OF COMMUNITY AND HEALTH SYSTEMS  
SPECIAL INVESTIGATION REPORT**

**I. IDENTIFYING INFORMATION**

<b>License #:</b>	AS500243286
<b>Investigation #:</b>	2022A0617015
<b>Complaint Receipt Date:</b>	04/13/2022
<b>Investigation Initiation Date:</b>	04/14/2022
<b>Report Due Date:</b>	06/12/2022
<b>Licensee Name:</b>	Integrated Living, Inc.
<b>Licensee Address:</b>	43133 Schoenherr Road Sterling Heights, MI 48313
<b>Licensee Telephone #:</b>	(586) 731-9800
<b>Administrator:</b>	Karen Harris
<b>Licensee Designee:</b>	Karen Harris
<b>Name of Facility:</b>	Kelly Rd. AFC Home
<b>Facility Address:</b>	Suite # 400 35932 Kelly Road Clinton Township, MI 48035
<b>Facility Telephone #:</b>	(586) 790-8110
<b>Original Issuance Date:</b>	04/04/2002
<b>License Status:</b>	REGULAR
<b>Effective Date:</b>	10/04/2021
<b>Expiration Date:</b>	10/03/2023
<b>Capacity:</b>	6
<b>Program Type:</b>	PHYSICALLY HANDICAPPED DEVELOPMENTALLY DISABLED

**II. ALLEGATION(S)**

	<b>Violation Established?</b>
<b>Resident A was taken to the urgent care for 'rash type' wound that was found to be a chemical burn. It was reported that Raidina Crockett bathed Resident A with bleach due to her private area smelling so bad.</b>	Yes

**III. METHODOLOGY**

04/13/2022	Special Investigation Intake 2022A0617015
04/13/2022	APS Referral Adult Protective Services (APS) referral received - Assigned worker is Emily Poley
04/14/2022	Special Investigation Initiated - Face to Face Unannounced Onsite investigation completed.
04/16/2022	Contact - Document Sent Email sent to Ms. Harris
04/18/2022	Contact - Document Received I received and reviewed the following documents regarding Resident A: Incident Report dated 04/04/22, Assessment plan, Medical Records for appointments on 04/04, 04/06, 04/13 and staff schedules for April 2022.
04/20/2022	Contact - Telephone call made TC made to Dr. Tihomir Mihaylov office.
04/26/2022	Contact - Document Received Email rec from Ms. Poley
04/28/2022	Contact - Document Sent Email sent to Ms. Poley
06/06/2022	Contact - Document Sent Email sent to Ms. Poley
06/06/2022	Contact - Telephone call made TC made to Dr. Tihomir Mihaylov office.

06/06/2022	Contact - Telephone call made I conducted a phone interview with Ms. Raidina Crockett.
06/06/2022	Exit Conference I held an exit conference with licensee designee Karen Harris informing her the findings of the investigation.

**ALLEGATION:**

**Resident A was taken to the urgent care for 'rash type' wound that was found to be a chemical burn. It was reported that Raidina Crockett bathed Resident A with bleach due to her private area smelling so bad.**

**INVESTIGATION:**

On 04/13/22, I received a complaint regarding the Kelly Road AFC. The complaint indicated that Resident A had a rash type wound on her torso area. Resident A was taken to urgent care, and it was determined that the wound was a chemical burn. It was reported that Raidina Crockett bathed Joann with bleach due to her private area smelling so bad.

On 04/14/22, I conducted an unannounced onsite investigation of the facility. During the onsite investigation I interviewed Resident A, staff Shirley Murphy and Jeronda Cole. Resident A is diagnosed with moderate intellectual disabilities. Resident A was unable to disclose how the injury happened. I observed several large bruises/burns on the right side of Resident A's hip and torso.

According to staff Ms. Cole, Resident A has a rash on her right side. The rash was discovered on Sunday 04/03/22 by the midnight staff Radina Crockett. Ms. Cole stated that she is unaware how the rash got there.

According to Ms. Murphy, when she arrived at the facility on Monday 04/04/22 at 6 am for her shift, staff Raidina Crockett showed Ms. Murphy and the home manager Ms. Whitney the rash on Resident A. When Ms. Whitney saw the rash, she immediately transported Resident A to urgent care. The urgent care doctor diagnosed Resident A with a diaper rash. Ms. Murphy took Resident A to her primary care physician on 04/06 and 04/13 for follow ups. Ms. Murphy stated that Resident A was supposed to be showered on Sunday 04/03/22 but she is unsure if she was or not.

On 4/18/22, I received and reviewed the following documents regarding Resident A: Incident Report dated 04/04/22, Assessment plan, Medical Records for appointments on 04/04, 04/06, 04/13 and staff schedules for April 2022. According to the documents, Resident A is diagnosed with moderate intellectual disabilities, anxiety state, pulmonary disease with acute exacerbation, pure hypercholesterolemia, rhinitis due to pollen, Vitamin D deficiency and wheelchair dependent. According to the Urgent Care records, Resident A was seen on 04/04/22 and was diagnosed with a diaper rash. According to

the doctor notes from Resident A's primary care physician, Resident A was diagnosed with a chemical burn. According to the staff schedule, Raidina Crockett worked on 04/03/22 from 6 am until 6 am on 04/04/22.

On 06/06/22, I conducted a phone interview with Ms. Raidina Crockett. According to Ms. Crockett, she got Resident A out of bed around 1:30PM in the afternoon on 04/03/22 to clean her bed. Ms. Crockett wiped the bed down with bleach wipes well. According to Ms. Crockett, she wiped the bedrails with bleach wipes and she believes Resident A came in contact with the wet bedrails. Once she was finished, she placed Resident A back into the bed. Ms. Crockett believes that the bed must have still been wet with bleach when she put Resident A back in bed. Around 5PM, Resident A was discovered to have marks. Ms. Crockett denied bathing Resident A and stated that Resident A did not receive a shower on 04/03/22.

On 6/6/22, I interviewed Adult Protective Services worker Emily Poley. According to Ms. Poley, the APS investigation is now closed but it was substantiated for neglect and or abuse.

On 06/06/22, I interviewed Resident A's primary care physician Dr. Tihomir Mihaylov office regarding her injuries. According to the nurse at Dr. Mihavlov's office, Resident A was diagnosed with a chemical burn from bleach.

On 6/6/22, I held an exit conference with licensee designee Karen Harris informing her the findings of the investigation. Ms. Harris stated that she was expecting this outcome for the investigation, and she has already terminated Ms. Crockett from the facility. Ms. Harris stated that Ms. Crockett gave her the same response when questioned on the incident with Resident A. Ms. Harris did not find that answer acceptable and therefore terminated her employment.

<b>APPLICABLE RULE</b>	
<b>R 400.14303</b>	<b>Resident care; licensee responsibilities.</b>
	<b>(2) A licensee shall provide supervision, protection, and personal care as defined in the act and as specified in the resident's written assessment plan.</b>
<b>ANALYSIS:</b>	Based on the information gathered through my interviews and documentation reviews, the licensee failed to protect and properly care for Resident A. According to the Urgent Care records, Resident A was seen on 04/04/22 and was diagnosed with a diaper rash. According to the doctor notes from Resident A's primary care physician, Resident A was diagnosed with a chemical burn. According to Ms. Crockett, she wiped Resident A's bed down with bleach wipes well. Once she was finished, she placed Resident A back into the bed. Ms. Crockett believes

	that the bedrails must have still been wet with bleach when she put Resident A back in bed.
<b>CONCLUSION:</b>	<b>VIOLATION ESTABLISHED</b>

<b>APPLICABLE RULE</b>	
<b>R 400.14305</b>	<b>Resident protection.</b>
	<b>(3) A resident shall be treated with dignity and his or her personal needs, including protection and safety, shall be attended to at all times in accordance with the provisions of the act.</b>
<b>ANALYSIS:</b>	Based on the information gathered through my interviews and documentation reviews, the licensee failed to protect and properly care for Resident A. According to the Urgent Care records, Resident A was seen on 04/04/22 and was diagnosed with a diaper rash. According to the doctor notes from Resident A's primary care physician, Resident A was diagnosed with a chemical burn. According to Ms. Crockett, she wiped Resident A's bed down with bleach wipes well. Once she was finished, she placed Resident A back into the bed. Ms. Crockett believes that the bedrails must have still been wet with bleach when she put Resident A back in bed.
<b>CONCLUSION:</b>	<b>VIOLATION ESTABLISHED</b>

#### IV. RECOMMENDATION

Contingent upon the receipt of an acceptable corrective action plan, I recommend no change to the status of the license.

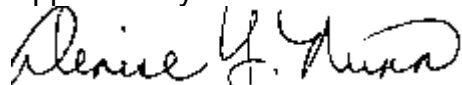


06/06/22

Eric Johnson  
Licensing Consultant

Date

Approved By:



06/08/2022

Denise Y. Nunn  
Area Manager

Date