



GRETCHEN WHITMER  
GOVERNOR

STATE OF MICHIGAN  
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
LANSING

ORLENE HAWKS  
DIRECTOR

May 19, 2022

Roxanne Goldammer  
The Country House, LLC  
890 N. 10th St. Ste. 110  
Kalamazoo, MI 49009

RE: License #: AM040291143  
Investigation #: 2022A0360027  
Beacon Home at Ossineke

Dear Ms. Goldammer:

Attached is the Special Investigation Report for the above referenced facility. No substantial violations were found.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (989) 732-8062.

Sincerely,

A handwritten signature in blue ink, appearing to read "Matthew Soderquist".

Matthew Soderquist, Licensing Consultant  
Bureau of Community and Health Systems  
Ste 3  
931 S Otsego Ave  
Gaylord, MI 49735  
(989) 370-8320

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
BUREAU OF COMMUNITY AND HEALTH SYSTEMS  
SPECIAL INVESTIGATION REPORT**

**I. IDENTIFYING INFORMATION**

<b>License #:</b>	AM040291143
<b>Investigation #:</b>	2022A0360027
<b>Complaint Receipt Date:</b>	05/11/2022
<b>Investigation Initiation Date:</b>	05/11/2022
<b>Report Due Date:</b>	06/10/2022
<b>Licensee Name:</b>	The Country House, LLC
<b>Licensee Address:</b>	890 N. 10 <sup>th</sup> St. Ste. 110 Kalamazoo, MI 49009
<b>Licensee Telephone #:</b>	(989) 471-8482
<b>Administrator/Licensee Designee:</b>	Roxanne Goldammer
<b>Name of Facility:</b>	Beacon Home at Ossineke
<b>Facility Address:</b>	10685 Spruce Rd Ossineke, MI 49766
<b>Facility Telephone #:</b>	(989) 471-1192
<b>Original Issuance Date:</b>	12/17/2009
<b>License Status:</b>	REGULAR
<b>Effective Date:</b>	06/12/2020
<b>Expiration Date:</b>	06/11/2022
<b>Capacity:</b>	12
<b>Program Type:</b>	PHYSICALLY HANDICAPPED DEVELOPMENTALLY DISABLED MENTALLY ILL, AGED

**II. ALLEGATION(S)**

	<b>Violation Established?</b>
Staff Chloe Brothers was talking about sexually explicit personal issues with Resident A.	No

**III. METHODOLOGY**

05/11/2022	Special Investigation Intake 2022A0360027
05/11/2022	Special Investigation Initiated - Face to Face Ruth Hewitt, ORR
05/11/2022	Inspection Completed On-site Resident A
05/11/2022	Contact - Telephone call made DCS Chloe Brothers
05/16/2022	Contact Face to Face Ruth Hewitt ORR, DCS Chloe Brothers
05/19/2022	Contact - Document Received Roxanne Goldammer, licensee designee
05/19/2022	Contact - Telephone call made Mike Centala, Resident A's guardian
05/19/2022	Exit Conference With Roxanne Goldammer, licensee designee

**ALLEGATION: Staff Chloe Brothers was talking about sexually explicit personal issues with Resident A.**

**INVESTIGATION:** On 5/11/2022 I was assigned a complaint from the LARA online complaint system.

On 5/11/2022 I met Ruth Hewitt from Northeast Michigan Community Mental Health (NEMCMH). Ms. Hewitt stated she received a complaint that direct care staff Chloe Brothers had discussed personal sexual information with Resident A on the back porch of the AFC home on 4/27/2022. Ms. Hewitt and I called Ms. Brothers and Ms. Brothers did not answer the phone. I left a message for Ms. Brothers to return my call.

On 5/11/2022 I conducted a joint onsite inspection at the facility with recipient rights officer Ruth Hewitt. The home manager Sarah Patterson stated direct care staff Chloe Brothers was currently on a 3-day suspension for no call no show to work. She stated she did not know any information about Ms. Brothers talking about personal sexual information with Resident A. She stated Resident A is on a behavioral treatment plan for sexualized behaviors and has a history of “grooming” direct care staff.

While at the facility on 5/11/2022 Ms. Hewitt and I interviewed Resident A. Resident A stated that he and direct care staff Chloe Brothers were both on the back porch of the home on 4/27/2022 at about 8:00 p.m. He stated Ms. Brothers confided in him that she and her boyfriend were having trouble at home and that she hadn’t had sex with him for a couple of months. Resident A stated that Ms. Brothers then described that she used her sex toys more than her boyfriend. He stated she also told him that she was not currently on her period. He stated Ms. Brothers’ boyfriend was named Chris. Resident A stated he told Ms. Brothers that it was none of his business and that he walked away. He stated there were no other residents or staff around that heard the conversation.

On 5/16/2022 I interviewed direct care staff Chloe Brothers jointly with recipient rights officer Ruth Hewitt at NEMCMH. Ms. Brothers stated that she has been working at the home since the beginning of April 2022. She stated that Resident A has been very intimidating to her, blocking her in the hallways, doorways and once locking her out of the home. She stated he has threatened to rip her earrings out so he could see the color of her blood. She denied talking with Resident A about any personal sexual information. She stated Resident A has not brought up any sexual discussions with her. She stated she was discussing breaking up with her boyfriend with another staff person but did not discuss this with any of the residents. Ms. Brothers stated she was familiar with Resident A’s behavioral treatment plan and understood that he has boundary issues when it comes to sexualized behaviors with staff.

On 5/16/2022 I discussed the interview with Ms. Hewitt who stated she would not be substantiating her recipient rights complaints.

On 5/19/2022 I received a copy of Resident A’s behavioral treatment plan. The treatment plan indicated that Resident A has ongoing problems including inappropriate sexual acting out behaviors toward staff and peers, bullying and intimidating staff and peers including foul language towards them as part of the intimidating process. Resident A’s treatment plan outlined that “his history indicates that he may interpret any physical contact as approval and thus he may feel embolden to move further. Related to the “grooming” identified by staff, [Resident A] may attempt to discern what staff will tolerate and then move beyond this.”

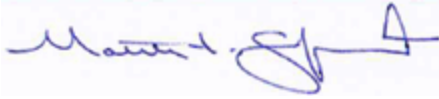
On 5/19/2022 I contacted Resident A's guardian. Guardian 1-A stated he knows that Resident A has a history of grooming younger direct care staff in the home. He did not have any concerns regarding the investigation.

<b>APPLICABLE RULE</b>	
<b>R 400.14305</b>	<b>Resident protection.</b>
	<b>(3) A resident shall be treated with dignity and his or her personal needs, including protection and safety, shall be attended to at all times in accordance with the provisions of the act.</b>
<b>ANALYSIS:</b>	<p>The complaint alleged direct care staff Chloe Brothers was talking about sexually explicit personal issues with Resident A.</p> <p>Resident A stated on 4/27/22 Ms. Brothers was discussing personal sexual information with him on the back porch. He stated no one else was around or heard the conversation.</p> <p>Ms. Brothers denied having any sexual conversation with Resident A.</p> <p>Resident A's behavioral treatment plan indicates that he has a history of threatening and intimidating behavior towards staff. He also has a history of "grooming" behavior towards staff and will push sexual boundaries with them.</p> <p>Rights officer Ruth Hewitt stated she would not be substantiating her recipient rights investigation.</p> <p>There is not a preponderance of evidence to indicate that staff ailed to treat Resident A with dignity and that his personal needs were not attended to at all times.</p>
<b>CONCLUSION:</b>	<b>VIOLATION NOT ESTABLISHED</b>

On 05/19/2022 I conducted an exit conference with the licensee designee Roxanne Goldammer. Ms. Goldammer concurred with the findings of the investigation.

**IV. RECOMMENDATION**

I recommend no change in the status of the license.



05/19//2022

---

Matthew Soderquist  
Licensing Consultant

Date

Approved By:



05/19/2022

---

Jerry Hendrick  
Area Manager

Date