



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

ORLENE HAWKS
DIRECTOR

June 6, 2022

Rebecca Duncan
CHT Curry House MI Tenant Corp.
450 S. Orange Ave
Orlando, FL 32801

RE: License #: AL830337616
Investigation #: 2022A0870027
Curry House

Dear Ms. Duncan:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

If you desire technical assistance in addressing these issues, please contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (231) 922-5309.

Sincerely,

A handwritten signature in dark ink, appearing to read "Bruce A. Messer". The signature is fluid and cursive, with the first name "Bruce" being the most prominent.

Bruce A. Messer, Licensing Consultant
Bureau of Community and Health Systems
Suite 11
701 S. Elmwood
Traverse City, MI 49684
(231) 342-4939

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AL830337616
Investigation #:	2022A0870027
Complaint Receipt Date:	05/13/2022
Investigation Initiation Date:	05/18/2022
Report Due Date:	07/12/2022
Licensee Name:	CHT Curry House MI Tenant Corp.
Licensee Address:	450 S. Orange Ave Orlando, FL 32801
Licensee Telephone #:	(231) 876-0611
Administrator:	Rebecca Duncan
Licensee Designee:	Rebecca Duncan
Name of Facility:	Curry House
Facility Address:	5858 S. 47 Mile Road Cadillac, MI 49601
Facility Telephone #:	(231) 876-0611
Original Issuance Date:	10/15/2014
License Status:	REGULAR
Effective Date:	04/15/2021
Expiration Date:	04/14/2023
Capacity:	20
Program Type:	AGED

II. ALLEGATION(S)

	Violation Established?
The home is inadequately staffed.	Yes

III. METHODOLOGY

05/13/2022	Special Investigation Intake 2022A0870027
05/15/2022	APS Referral This was referred by the Michigan Department of Health and Human Services, Protective Services Centralized Intake unit.
05/18/2022	Special Investigation Initiated - On Site Interviews conducted with Licensee Designee/Administrator Rebecca Duncan, facility staff and visiting Physician Assistant.
06/03/2022	Inspection Completed-BCAL Sub. Compliance
06/03/2022	Exit Conference Completed with Licensee Designee Rebecca Duncan

ALLEGATION: The home is inadequately staffed.

INVESTIGATION: On May 18, 2022, I conducted an unannounced on-site special investigation at the Curry House Adult Foster Care home. I met with Licensee Designee/Administrator Rebecca Duncan and informed her of the above stated allegation. Ms. Duncan stated the residents of this facility are all “fairly independent”, noting that if a resident’s care needs increase significantly, they are transferred to the other facility on campus, Curry House II. Ms. Duncan stated she feels that the facility does meet all the care needs of its residents and noted that “falls” have not been an issue. She stated the most recent resident fall was on April 21, 2022, with no injury. She further stated that only two of the facility’s 17 current residents require assistance with toileting.

I requested a copy of the facility staff work schedule, which Ms. Duncan provided. Ms. Duncan explained that the established staffing pattern is one staff member per shift, with a “float” staff who “floats” between the two licensed facilities on campus, Curry House, a licensed Adult Foster Care home, and Curry House II, a licensed Home for the Aged. She explained that the “float” staff member carries a pager and will respond to either facility as needed. She confirmed that this facility, Curry House, has a current resident population of 17 residents.

Ms. Duncan stated that Katie Bigelow, a Nurse Practitioner, employed by N-Palliative, provides in-home medical care to most of the facility residents.

On May 18, 2022, I conducted a private interview with staff member Kali Hurlburt. Ms. Hurlburt stated she is the only staff member working in the facility, Curry House AFC, this shift, which began at 7:00 a.m. this morning. She stated that she can call a “float” if needed, but thus far today she has not needed to call the “float” over. Ms. Hurlburt stated the “float” staff is currently at the other facility, Curry House II. She stated that the facility currently has 17 residents in care. Ms. Hurlburt stated she has been able to provide care for these residents without help today but noted that she has heard that some staff members have a hard time meeting the care needs of the residents when they are working alone. She stated that this is the typical staffing pattern, one staff per shift with the “float.”

On May 18, 2022, I conducted a private interview with staff member Laura Lownsbery. Ms. Lownsbery stated she began her shift today at 7:00 a.m. and is the “float” staff working “wherever needed” between the two facilities. She stated this is the first time today that she had been called to Curry House AFC and has spent her shift, up until this point, in the Home for the Aged, Curry House II. Ms. Lownsbery stated the facility “for the most part” is only staffed with one person per shift, with the “float” person available when called. She stated she does not feel this is adequate, noting three staff per shift is what she feels is needed.

On May 18, 2022, I conducted a private interview with Katie Bigelow. Ms. Bigelow stated she is a Nurse Practitioner employed by N-Palliative, a medical service provider who serves many facility residents. She stated she is in the facility three to five days per week. Ms. Bigelow stated she feels the facility staff “do a really good job” and she “has not seen any care issues.” Ms. Bigelow noted that “staffing shortages are an issue all over the area” but the facility staff are meeting the needs of the residents.

A review of the October 15, 2014, Original Licensing Study Report, for Curry House AFC, AL830337616, notes the following: *‘The applicant acknowledged that at no time will this facility rely on “roaming” staff or other staff that are on duty and working at another facility to be considered part of this facilities staff-to-resident ratio or expected to assist in providing supervision, protection, or personal care to the resident population.’*

APPLICABLE RULE	
R 400.15206	Staffing requirements.
	(1) The ratio of direct care staff to residents shall be adequate as determined by the department, to carry out the responsibilities defined in the act and in these rules and shall not be less than 1 direct care staff to 15

	residents during waking hours or less than 1 direct care staff member to 20 residents during normal sleeping hours.
ANALYSIS:	<p>Licensee Designee/Administrator Rebecca Duncan stated the facility was providing care for 17 residents on May 18, 2022. Ms. Duncan, supported by the facility work schedule, noted that the facility has one staff on duty, with a “float” staff member working between two facilities on campus.</p> <p>Staff members Kali Hurlburt and Laura Lownsbery both state that the typical staffing pattern is one staff per shift with a “float” staff working between two facilities. Ms. Hurlburt states the facility has 17 residents in care on this day, May 18, 2022.</p> <p>Nurse Practitioner Katie Bigelow states she feels the care needs of the facility’s residents are being met.</p> <p>The Licensee does have less than a 1 direct care staff to 15 residents during waking hours.</p>
CONCLUSION:	VIOLATION ESTABLISHED

On June 3, 2022, I conducted an exit conference with Licensee Designee Rebecca Duncan. Ms. Duncan stated she understood and will submit a corrective action plan addressing the cited areas of noncompliance. She noted that she had already adjusted the resident to staff ratio to comply with the rule but lower her resident population to 15 residents.

IV. RECOMMENDATION

I recommend, contingent upon the submission of an acceptable corrective action plan, that the status of the license remain unchanged.

June 3, 2022

Bruce A. Messer, Licensing Consultant Date
 Approved By:

June 6, 2022

Jerry Hendrick, Area Manager Date