



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

ORLENE HAWKS
DIRECTOR

May 24, 2022

Lucijana Tomic
Care Cardinal Cascade
6117 Charlevoix Woods Ct.
Grand Rapids, MI 49546-8505

RE: Application #: AH410410352
Care Cardinal Cascade
6117 Charlevoix Woods Ct.
Grand Rapids, MI 49546-8505

Dear Ms. Tomic:

Attached is the Original Licensing Study Report for the above referenced facility. The study has determined substantial compliance with applicable licensing statutes and administrative rules. Therefore, a temporary license with a maximum capacity of 77 is issued.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available, and you need to speak to someone immediately, please contact the local office at (517) 284-9730.

Sincerely,

A handwritten signature in black ink, appearing to read "Andrea Krausmann".

Andrea Krausmann, Licensing Staff
Bureau of Community and Health Systems
611 W. Ottawa Street
P.O. Box 30664
Lansing, MI 48909
(586) 256-1632

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
LICENSING STUDY REPORT**

I. IDENTIFYING INFORMATION

License #:	AH410410352
Applicant Name:	CSM Cascade, LLC
Applicant Address:	1435 Coit Ave. NE Grand Rapids, MI 49505
Applicant Telephone #:	(616) 308-6915
Authorized Representative:	Lucijana Tomic
Name of Facility:	Care Cardinal Cascade
Facility Address:	6117 Charlevoix Woods Ct. Grand Rapids, MI 49546-8505
Facility Telephone #:	(616) 954-2366
Application Date:	09/21/2021
Capacity:	77
Program Type:	AGED ALZHEIMERS

II. METHODOLOGY

09/21/2021	Enrollment
09/21/2021	Application Incomplete Letter Sent Submit fingerprint results for Authorized Representative
09/23/2021	Application Incomplete Letter Sent Requested policies and procedures.
09/30/2021	Contact - Document Received Fingerprint results for Authorized Representative
09/30/2021	File Transferred To Field Office Via SharePoint
01/10/2022	Contact – Document Received Various documents from authorized representative Lucijana Tomic
01/28/2022	Document review sent to L. Tomic
02/03/2022	Contact – Document Received Revised application received changing facility name from Emerald Meadows to Care Cardinal Cascade
02/08/2022	Contact – Document Received Various documents from L. Tomic
03/24/2022	Technical assistance – provided to L. Tomic Pertaining to increase in capacity
03/28/2022	Technical assistance – provided to L. Tomic re: disaster plan. Also discussed other documentation still needed.
03/30/2022	Inspection completed on-site – I met with authorized representative Lucijana Tomic on-site. Significant holes in drywall behind laundry dryers; Chemicals stored in non-vented room; No exhaust ventilation functioning in janitor closets, hair salon and community bathroom & spa; Multiple bedside assistive devices in use including slide between mattress and bed rails with no policy, no physician's order, no methodology in service plans and no instructions/staff training; "Quiet Room" for resident activity is full of boxes and wheelchair type scale and no furniture for residents to relax in this room; No evidence of ice machine sanitization (at least one ice machine is accessible to residents); Kitchen lavatory for handwashing did not have wrist, knee or foot control; Large garbage can next to

food prep area was not covered resulting in splashes on food prep area/knives stored in the open.

03/31/2022 Referral - Office of Fire Safety
Notified BFS Supervisor Larry DeWachter of possible Bureau of Fire Services (BFS) violations

04/01/2022 Contact - Document Received
BFS supervisor Randy Lankford emailed BFS inspector Phillip Sheer to conduct annual BFS inspection of this facility next week and investigate my findings.

04/04/2022 Inspection Completed-Fire Safety: C
Temporary approval until 7/15/22 by BFS inspector Randy Lankford, as a Renewal BFS inspection report for AH410343036 at the same location.

04/11/2022 Contact - Document Sent
Forwarded document review of 3/30/22 to L. Tomic again - asking when I would receive the revised documentation and photos of corrections in physical plant issues.

04/12/2022 Technical Assistance
TA provided to L. Tomic upon request re: documentation revisions needed.

04/12/2022 Contact - Document Received
Photos of faucet handles replaced in kitchen, garbage can with lid replaced in kitchen, 2017 version of resident rights and responsibilities posted, cleaning products moved to janitor closet with exhaust vent.

04/13/2022 Contact - Document Received
Videos from L. Tomic showing the exhaust fans working in the hair salon, shower room and housekeeping janitor closet room.

04/15/2022 Contact - Document Sent
Training curriculum returned to L. Tomic - omitted some trainings i.e. Disaster plan, safety & fire prevention.

04/15/2022 Contact - Document Sent
Email listing the final items needed from L. Tomic AR to complete licensure -

04/19/2022 Contact - Document Sent
Returned disaster plan to L. Tomic for revisions.

04/19/2022	Contact - Document Received Revised admission contract – approved.
05/09/2022	Contact - Document Received Revised disaster plan and training curriculum – approved.
05/09/2022	Inspection Completed-Fire Safety: A Re-check annual for current licensee AH410343036 at this same location by Philip Scheer BFS inspector. May use this BFS report for this new license.
05/09/2022	Contact - Document Received BCAL1606 changing administrator from Kathryn Kirshner to Bridget Lutzke
05/16 and 05/18/2022	Contact – Document Sent Reminding L. Tomic of remaining documentation needed
05/19/2022	Contact - Document Received Documentation/information received from L. Tomic including email indicating all bedside assistive devices have been removed from residents’ beds.
05/20/2022	Contact - Document Received Facility policy that bedside assistive are permitted was received from L. Tomic

III. DESCRIPTION OF FINDINGS & CONCLUSIONS

A. Physical Description of Facility

Care Cardinal Cascade is located directly behind a shopping plaza at 6117 Charlevoix Woods Ct, Grand Rapids, an urban area in southeast Kent County. It is a single-story structure slab on grade with the main entrance leading into the assisted living area of the building. The facility has been continually licensed as a home for the aged since 12/1/2000. A bill of sale dated 12/1/2021 was submitted to the department, which changed ownership of the operation and necessitated application for a new license.

The facility’s main entrance leads into the assisted living area designed for residents that require staff assistance with activities of daily living. This area includes the lobby, administrative offices, the main kitchen, dining room, hair salon, library, staff break room, activity area, and laundry room, in addition to 32 residential units.

On 8/19/2019, ten of these 32 assisted living units were approved for double occupancy for a previous licensee, by the Department of Licensing and Regulatory Affairs Health

Facilities Engineering Section (HFES), along with a documented 1827 square feet of day/dining/activity space. It should be noted, the complete size of various activity rooms had to be reduced in calculation by HFES, due to limited window sizes. However, the recorded day/dining/activity space is sufficient to meet compliance for an increased capacity of 60 assisted living residents. Therefore, the applicant for this license has requested an increase in capacity. The applicant requested 28 of the 32 assisted living units be approved for double occupancy and four rooms will be single occupancy, for a total capacity of 60 beds in this area. Rooms 139, 141, 165, and 167 will be single occupancy. The remaining 28 rooms will be double occupancy.

Two separate hallways of the assisted living area lead into two entrances into the facility's "V" shaped hallway memory care area. It is a secured unit designed for individuals who have been diagnosed with Alzheimer's disease or a related condition. For resident safety, main exit doors in the memory care area are secured with delayed egress bars/numbered keypads that can be opened with staff assistance. All facility doors automatically unlock at the initiation of the fire suppression system. Windows in the memory care area are hand-crank casement style. The hand-crank has been removed to keep the windows closed for resident safety. The applicant also implemented a policy of no bedside assistive devices permitted in the facility for resident safety.

The memory care unit has its own dining room, a tub room, and lounge area. According to authorized representative Lucijana Tomic, maintenance office room 159 has been converted to common activity space known as "The Quiet Room". It is designed for individuals in need of quiet and less stimulation. It is a calming space for relaxation, away from the other common areas where residents usually congregate. The conversion of this 186 square foot room space resulted in an increase of the 380 square feet day/dining/activity space documented by HFES in 2019, for a current total of 566 square feet. This increase in day/dining/activity space can now accommodate an increase in resident capacity in the memory care unit.

There are 13 resident rooms in memory care, with a request for four rooms to be double occupancy, for a total capacity of 17 beds: Rooms 143, 144, 161 and 166 will be double occupancy, and the remaining nine rooms will be single occupancy.

Each resident room has an attached bathroom with sink, toilet and shower. Resident rooms also have individualized heat/AC thermostat.

The facility will provide a bed and bedside table along with towels, washcloths, and bedding to all residents, although residents are encouraged to bring their own furniture and personal belongings for their own comfort.

Emergency pull cords are present in all resident bedrooms and bathrooms, and emergency pendants are available to residents, to summon assistance from staff. Once activated the emergency alert system notifies staff via pagers, as to which resident is calling for assistance, and informs the staff of the pendant's location.

The home is equipped with video monitoring cameras in lobby, hallways, communal areas, and the exterior of the building. Staff utilize walkie-talkies, desktop phones, and i-phones to communicate with one another.

The facility has one exterior courtyard that is completely surrounded by the building. Assisted living area residents have access to this courtyard. Another attached exterior courtyard is gated by an approximately six-foot-tall decorative fence, and it is accessible to residents in the memory care unit.

The facility is equipped with a whole home fire suppression system. Residents of a home for the aged are expected to “shelter-in-place” in case of fire. If smoke and/or fire are present within the residents’ immediate area, then those residents move to the adjacent unaffected smoke compartment/safe area of refuge. Residents evacuate the building if/when determined necessary by the fire department. This facility has municipal water and sewer.

According to a 3/21/2022 letter from Lori Duthler of West Michigan Generator company, the facility is equipped with an emergency generator that is capable to provide no less than four hours of service and providing enough power for lighting at all entrances/exits, to operate equipment to maintain fire detection alarm and extinguishing system, telephone switchboards, heating plant controls, and other critical mechanical equipment essential to the safety and welfare of the residents, personnel, and visitors.

On 5/9/2022, the Dept. of LARA Bureau of Fire Services (BFS) state fire inspector Philip Scheer issued fire safety certification approval of the home.

On 3/30/2022, I conducted an on-site inspection of the building with licensee authorized representative Lucijana Tomic. A number of items were to be addressed and since that time, Ms. Tomic submitted photographs, videos, and documentation to confirm compliance with those items.

B. Program Description

Care Cardinal Cascade is operated by CSM Cascade LLC. A business entity search of the State of Michigan Department of Licensing and Regulatory Affairs revealed CSM Cascade LLC is a domestic limited liability company, organized and filed on 8/27/2021, along with an assumed name of Care Cardinal Cascade filed on 1/13/2022.

As a licensed home for the aged, CSM Cascade LLC proposes to provide room, board, and supervised personal care to individuals aged 55 and older in the facility known as Care Cardinal Cascade. The facility also represents to the public the provision of services to individuals with Alzheimer’s disease or related conditions. Initial and ongoing training will be provided to all staff including specialized training for those working in the memory care area.

CSM Cascade LLC has entered an agreement with Cardinal Senior Management LLC, to manage the facility on their behalf.

Care Cardinal Cascade is a smoke-free facility. Designated smoking areas are available to residents/staff/visitors outside the building.

On 2/08/2022, CSM Cascade LLC's authorized representative Lucijana Tomic submitted a letter attesting Care Cardinal Cascade will not hold resident funds nor refundable deposits. Therefore, no surety bond is necessary.

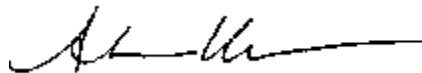
On 2/08/2022, CSM Cascade LLC's authorized representative Lucijana Tomic submitted a letter attesting Care Cardinal Cascade will not serve food to non-residents i.e. resident family members, staff, visitors, etc. Therefore, no food establishment license is required.

C. Rule/Statutory Violations

The study has determined substantial compliance with Public Health Code Act 368 of 1978, as amended, and the administrative rule requirements related to a licensed home for the aged.

IV. RECOMMENDATION

It is recommended that a temporary 6-month home for the aged license/permit for this facility be issued. The terms of the license will enable the licensee to operate a home for the aged with a total capacity of 77 licensed beds [60 in Assisted Living and 17 in Memory Care] with programs for aged and Alzheimer's disease or related condition care.



05/20/2022

Andrea Krausmann
Licensing Staff

Date

Approved By:



05/24/2022

Andrea L. Moore, Manager
Long-Term-Care State Licensing Section

Date