



GRETCHEN WHITMER  
GOVERNOR

STATE OF MICHIGAN  
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
LANSING

ORLENE HAWKS  
DIRECTOR

March 23, 2022

Roxanne Goldammer  
Beacon Specialized Living Services, Inc.  
Suite 110  
890 N. 10th St.  
Kalamazoo, MI 49009

RE: License #: AS370405093  
Investigation #: 2022A0577024  
Beacon Home At Mt Pleasant

Dear Ms. Goldammer:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

If you desire technical assistance in addressing these issues, please feel free to contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (231) 922-5309.

Sincerely,

*Bridget Vermeesch*

Bridget Vermeesch, Licensing Consultant  
Bureau of Community and Health Systems  
1919 Parkland Drive  
Mt. Pleasant, MI 48858-8010  
(989) 948-0561

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
BUREAU OF COMMUNITY AND HEALTH SYSTEMS  
SPECIAL INVESTIGATION REPORT**

**I. IDENTIFYING INFORMATION**

<b>License #:</b>	AS370405093
<b>Investigation #:</b>	2022A0577024
<b>Complaint Receipt Date:</b>	02/10/2022
<b>Investigation Initiation Date:</b>	02/10/2022
<b>Report Due Date:</b>	04/11/2022
<b>Licensee Name:</b>	Beacon Specialized Living Services, Inc.
<b>Licensee Address:</b>	Suite 110 890 N. 10th St. Kalamazoo, MI 49009
<b>Licensee Telephone #:</b>	(269) 427-8400
<b>Administrator:</b>	Emily Fairris
<b>Licensee Designee:</b>	Roxanne Goldammer
<b>Name of Facility:</b>	Beacon Home At Mt Pleasant
<b>Facility Address:</b>	4659 S Leaton Rd Mt Pleasant, MI 48858
<b>Facility Telephone #:</b>	(269) 427-8400
<b>Original Issuance Date:</b>	11/16/2020
<b>License Status:</b>	REGULAR
<b>Effective Date:</b>	05/16/2021
<b>Expiration Date:</b>	05/15/2023
<b>Capacity:</b>	6
<b>Program Type:</b>	DEVELOPMENTALLY DISABLED MENTALLY ILL

## II. ALLEGATION(S)

	<b>Violation Established?</b>
Direct care staff member Brandon Martin hit Resident A in the face and arm with a shoe and threw markers and crayons at Resident A. It was also reported Mr. Martin hit Resident B on the head.	Yes

## III. METHODOLOGY

02/10/2022	Special Investigation Intake 2022A0577024
02/10/2022	Special Investigation Initiated - Telephone Emily Fairris, Regional Manager.
02/10/2022	Contact - Telephone call made Katie Hohner, CMHCM-ORR.
02/10/2022	Referral - Recipient Rights
02/10/2022	APS Referral
02/16/2022	Contact - Telephone call made- Message left with Brandon Martin, DCS requesting an interview.
02/16/2022	Contact - Telephone call received- James Helwig, Isabella Co APS.
02/23/2022	Contact - Telephone call made- Interviews with staff.
02/23/2022	Inspection Completed On-site- Interviewed and observed residents.
02/23/2022	Inspection Completed-BCAL Sub. Compliance
02/23/2022	Exit Conference conducted with Roxanne Goldammer and Emily Fairris.

**ALLEGATION: Direct care staff member Brandon Martin hit Resident A in the face and arm with a shoe and threw markers and crayons at Resident A. It was also reported Mr. Martin hit Resident B on the head.**

## INVESTIGATION:

On February 10, 2022, a complaint was received reporting that on February 05, 2022 direct care staff member Brandon Martin hit Resident A in the face with a shoe and threw markers at Resident A. The complaint also alleged Mr. Martin punched Resident B in the back of the head for urinating on the floor.

On February 09, 2022 the department received two *AFC Licensing Division-Incident/Accident Reports* which documented the following information:

- 02/05/2022-Date of incident at 10:02pm; Persons involved Kevin Miley, Quentaisia Edwards, Autumn Wicks, and [Resident A]; Completed by staff Kelly Halstead reporting: "Upon arriving on shift I asked how the prior shift went and heard Brandon speaking about throwing markers. When staff left [Resident A] came out of his bedroom and told staff that Brandon hit him in the "kisser" face and was throwing markers at him. He was complaining of face and arm pain. I went into his bedroom and saw a bruise/shoe print on the left side of his face. Quentaisia said earlier in the day she heard Resident A screaming "help me" and was calling out for his mom. Quentaisia said she was afraid so she sent Kevin, who was the DMA to investigate. Kevin stated to us that he witnessed Brandon throwing markers at Resident A because Resident A threw the phone at Brandon. When we asked Kevin if he made Brandon stop throwing markers, he replied no but stayed in the room to avoid an escalating incident. Resident A appeared terrified all throughout the night and kept repeating to Autumn and myself that he was in pain and afraid. Resident A would not take a PRN for pain management. Resident A woke up several times a night saying he had nightmares about Brandon hitting him."
- 02/05/2022-Date of incident at 9:44pm; Persons involved Kevin Miley, Quentaisia Edwards, Kelly Halstead, and [Resident A]; Completed by staff Autumn Wickes reported: "When I arrived for my shift, I asked for the rundown on the day's events. Brandon was sitting at the dining room table. He said "well, [Resident A] threw the phone at me, so I sat in his room and threw markers and crayons at him." [Resident A] was hiding in his room when staff arrived and did not come out until Brandon left. Shortly after day shift left, Quentaisia, who was a 1:1 for another resident until 11pm, told Kelly and me that she was unsure if she should tell us, but that earlier in the evening she had heard [Resident A] calling for help in his room. She knew Brandon was in there with him, and sent the DMA of the shift, Kevin Miley down to the room to intervene. She said that [Resident A] sounded absolutely terrified. At this point, [Resident A] emerged from his room and informed us, repeatedly without variation, that Brandon had hit him "in his kisser" with a shoe/sneaker. In the lighting of his room, they had found an actual shoe print on the left side of his face. I had to charge the van phone before I was able to take a photo of his face, at which point the print had faded but the black eye and swelling on his face remained. In the morning, Kevin Miley came in for a shift and Kelly and I asked him what happened. Kevin said that he had heard [Resident A] call for help and went to investigate. He said that Brandon was sitting in the doorway throwing crayons at [Resident A] on his bed, where

[Resident A] was sitting. I asked him if he made Brandon stop. He said no, but he remained there for another ten minutes or so to make sure things didn't "escalate." When I returned for my shift Sunday evening, I was informed by another staff, Gage Lynch, of another incident involving Brandon. He informed me that Brandon had punched Resident B in the back of the head for urinating in his room. I was not able to determine when this event occurred.

On February 10, 2022 I spoke with Katie Hohner, Office of Recipient Rights (ORR) with Community Mental Health Central Michigan (CMHCM) who reported she received a complaint on February 07, 2022 reporting during shift change on February 05, 2022 direct care staff member Brandon Martin admitted to other direct care staff members that he threw markers and crayons at Resident A. Ms. Hohner reported Complainant stated Resident A came out of his bedroom and said, "Brandon threw a sneaker at me, right in the kisser." Ms. Hohner reported Complainant documented not being present when the incidents occurred. Ms. Hohner reported Complainant stated a shoe print, some swelling, and the start of a black eye were visible on Resident A's face. Ms. Hohner from ORR-CMHCM reported she received a picture of Resident A's face and provided me with a copy of the photo. The photo received showed Resident A's left cheek being red and the redness is in an oval shape covering the whole cheek. The photo also showed some blue coloring right below Resident A's eye, but it is unclear to this consultant if it is bruising or normal blue coloring often located under eye. Ms. Hohner reported she completed her investigation, interviewed all parties involved and will be citing Brandon Martin for throwing crayons and markers at Resident A.

On February 16, 2022 I spoke with James Helwig, Isabella County Adult Protective Service Specialist, who reported he made face-to-face contact today with Resident A and direct care staff members. Mr. Helwig reported Resident A explained to Mr. Helwig how Resident A threw a phone at direct care staff members Brandon Martin and Mr. Martin threw a shoe at Resident A. Mr. Helwig stated Resident A described how the shoe, "it hit me right in the kisser." Mr. Helwig reported Resident A stated Mr. Martin also threw crayons and markers at Resident A. Mr. Helwig reported he also interviewed direct care staff members who requested to remain anonymous. Mr. Helwig reported these various direct care staff told Mr. Helwig they heard Resident A yelling, "please stop" so the direct care staff went to check on Resident A and found Mr. Martin throwing crayons and markers at Resident A.

On February 23, 2022 I interviewed Kevin Miley who reported having worked with Bradon Martin, DCS on February 05, 2022. Mr. Miley reported Mr. Martin went into Resident A's bedroom to assist Resident A with calling his mom. Mr. Miley reported hearing Resident A yell, 'Help police! He's beating me!', so he went to the Resident A's bedroom. Mr. Miley reported that he observed Resident A was laying on his bed, while Mr. Martin was sitting on the Resident A's bedroom floor with his back against the wall and was tossing crayons/markers at Resident A. Mr. Miley reported asking Mr. Martin what was going on and Mr. Martin stated, "[Resident A] made me mad, [Resident A] threw the phone at me." Mr. Miley reported Mr. Martin said to Resident A, 'how do you like things being thrown at you?' Mr. Miley reported asking Mr. Martin to stop four or five

times but this did not stop Mr. Martin's behavior. Mr. Miley also stated he asked Resident A if he was okay. Mr. Miley reported remaining in Resident A's bedroom until Mr. Martin left the bedroom. Mr. Miley reported noticing a red mark on Resident A's face but was not sure of the cause of the mark, stating, "it could be from [Resident A] lying down." Mr. Miley reported not being aware of Mr. Martin hitting Resident B on the head.

On February 23, 2022, I left a message with DCS Quentiasya Edwards requesting a returned call and received no call back. Ms. Edwards was interviewed on February 07, 2022 by Katie Hohner, CMHCM-ORR and Ms. Edwards reported to Ms. Hohner around 6:00 PM on February 05, 2022 DCS Brandon Martin entered Resident A's bedroom. Ms. Edwards stated hearing some noise and then heard Resident A say, "Please stop. I won't do it again. I'll do whatever you want. Please somebody help." Ms. Edwards stated that it sounded like Resident A was crying. Ms. Edwards said, "I was scared so I asked another staff (Kevin Miley) to go see what was happening." Ms. Edwards reported Kevin Miley stood in the doorway of Resident A's bedroom and Ms. Edwards could hear Resident A say, "He hit me." Ms. Edwards reported yelled down the hallway and said, "you all need to get out of there" and both Mr. Martin and Mr. Miley left Resident A's room. Ms. Edwards reported Resident A had thrown a phone at Mr. Martin so Mr. Martin threw crayons back at Resident A. Ms. Edwards reported Mr. Martin said, "[Resident A]'s bed is full of a shit ton of crayons" and started laughing. Ms. Edwards reported later that night Resident A had reported Mr. Martin had thrown a shoe at him and hit him (Resident A) across the face. Ms. Edwards reported Resident A said his face still hurt. Ms. Edwards reported Resident A "literally had a red mark like a shoe print on his face."

On February 23, 2022, I interviewed DCS Gage Lynch who reported not being present during the incident but heard what happened. Mr. Lynch reported having spoken with Brandon Martin who denied the allegations and then made a comment stating, "I need to change my ways, I have anger issues when dealing with these residents."

On February 23, 2022, I attempted to interview Brandon Martin, DCS face-to-face, but Mr. Martin did not show to the interview. I also left a message for Mr. Martin requesting a call and no call was returned.

On February 23, 2022, I completed an unannounced onsite investigation and interviewed Resident A who reported he was afraid of Brandon Martin but has not seen Mr. Martin in a while. Resident A reported Mr. Martin hit him "in the kisser" with a sneaker. Resident A reported Mr. Martin had thrown markers and crayons while Resident A was laying in his bed. Resident A reported Mr. Martin threw things at Resident A because Resident A threatened to hit Mr. Martin and Resident A threw the phone at Mr. Martin.

<b>APPLICABLE RULE</b>	
<b>R 400.14308</b>	<b>Resident behavior interventions prohibitions.</b>
	<b>(1) A licensee shall not mistreat a resident and shall not permit the administrator, direct care staff, employees, volunteers who re under the direction of the licensee, visitors, or other occupants of the home to mistreat a resident. Mistreatment includes any intentional action or infliction of pain by any means.</b>
<b>ANALYSIS:</b>	<p>Through the investigation it has been found on February 05, 2022 Brandon Martin, direct care staff was observed by Kevin Miley throwing markers and crayons at Resident A. Mr. Miley, DCS and Quentiasya Edwards, DCS did not witness Mr. Martin hitting Resident A with a shoe, but Ms. Edwards did witness Resident A having a large red spot on his face after Resident A reported Mr. Martin hit Resident A with a shoe. Resident A also reported this incident of Mr. Martin hitting Resident A in the face with a shoe and throwing crayons/markers at him to Adult Protective Service and Office of Recipient Rights when interviewed.</p> <p>There was no evidence found to support the allegations of Mr. Martin hitting Resident B on the head.</p> <p>It has been determined by the investigation DCS Brandon Martin mistreated Resident A after he threw markers and crayons at Resident A. Further Kevin Miley and Quentiasya Edwards did not take active steps to assist Resident A to stop Mr. Martin from throwing things at Resident A.</p>
<b>CONCLUSION:</b>	<b>VIOLATION ESTABLISHED</b>



**IV. RECOMMENDATION**

Upon the receipt of an acceptable corrective action plan, it is recommended that the current status of the license remains unchanged.

*Bridget Vermeesch*

02/23/2022

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Bridget Vermeesch  
Licensing Consultant

Date

Approved By:

*Dawn Timm*

03/23/2022

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Dawn N. Timm  
Area Manager

Date