



GRETCHEN WHITMER  
GOVERNOR

STATE OF MICHIGAN  
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
LANSING

ORLENE HAWKS  
DIRECTOR

April 26, 2022

Lynn Geresy  
Affinity Health Management LLC  
PO Box 438  
Oshtemo, MI 49077

RE: License #: AS800237410  
Investigation #: 2022A1031005  
Affinity - Woodhenge

Dear Mr. Geresy:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

If you desire technical assistance in addressing these issues, please feel free to contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (616) 356-0183.

Sincerely,

A handwritten signature in blue ink that reads "KDuda".

Kristy Duda, Licensing Consultant  
Bureau of Community and Health Systems  
350 Ottawa, N.W.  
Grand Rapids, MI 49503

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
BUREAU OF COMMUNITY AND HEALTH SYSTEMS  
SPECIAL INVESTIGATION REPORT**

**I. IDENTIFYING INFORMATION**

<b>License #:</b>	AS800237410
<b>Investigation #:</b>	2022A1031005
<b>Complaint Receipt Date:</b>	03/23/2022
<b>Investigation Initiation Date:</b>	03/23/2022
<b>Report Due Date:</b>	05/22/2022
<b>Licensee Name:</b>	Affinity Health Management LLC
<b>Licensee Address:</b>	48288 22nd St Mattawan, MI 49071
<b>Licensee Telephone #:</b>	(269) 544-1292
<b>Administrator:</b>	Lynn Geresy
<b>Licensee Designee:</b>	Lynn Geresy
<b>Name of Facility:</b>	Affinity - Woodhenge
<b>Facility Address:</b>	48288 22nd Street Mattawan, MI 49071
<b>Facility Telephone #:</b>	(269) 668-2143
<b>Original Issuance Date:</b>	06/01/2001
<b>License Status:</b>	REGULAR
<b>Effective Date:</b>	08/15/2020
<b>Expiration Date:</b>	08/14/2022
<b>Capacity:</b>	6
<b>Program Type:</b>	PHYSICALLY HANDICAPPED DEVELOPMENTALLY DISABLED MENTALLY ILL AGED TRAUMATICALLY BRAIN INJURED

## II. ALLEGATION(S)

	<b>Violation Established?</b>
<ul style="list-style-type: none"> <li>• Staff are verbally abusive towards residents.</li> <li>• Staff are throwing away resident's personal belongings.</li> <li>• Staff are not allowing residents access to the bathroom.</li> </ul>	Yes
Staff altered medication sheets.	No
Additional Findings	No

## III. METHODOLOGY

03/23/2022	Special Investigation Intake 2022A1031005
03/23/2022	Special Investigation Initiated - Email sent to complainant.
03/23/2022	Contact - Telephone interview held with ORR officer Candice Kinzler.
03/30/2022	Inspection Completed On-site
03/30/2022	Contact - Face to Face - Interviews held with DCW Lysandra Townsell and Residents A, B, C and D.
03/30/2022	Contact - Telephone interview held with DCW Ashley Ledlow and Deborah Hact.
04/05/2022	Contact - Telephone interview held with licensee Lynn Geresy and manager Cathy Gray.
04/05/2022	Contact - Voicemail left with DCW Lonnie Yancer.
04/08/2022	Contact - Email sent to licensee requesting documentation.
04/08/2022	Contact - Voicemail left with DCW Lonnie Yancer.
04/13/2022	Contact - Documents received via email from licensee.
04/14/2022	Contact - Voicemail left with DCW Lonnie Yancer.
04/15/2022	Contact - Telephone interview held with DCW Lonnie Yancer.

04/15/2022	Contact – Telephone call made to ORR Candice Kinzler.
04/15/2022	Exit conference held with licensee Eric Geresy via telephone.

**ALLEGATION:**

- **Staff are verbally abusive towards residents.**
- **Staff are throwing away resident's personal belongings.**
- **Staff are not allowing residents access to the bathroom.**

**INVESTIGATION:**

On 3/23/22, I interviewed recipient rights officer Candice Kinzler via telephone. Ms. Kinzler reported she interviewed the residents in the home regarding the allegations. Ms. Kinzler reported the interviews she completed were consistent in reporting DCW Lonnie Yancer does not treat the residents nicely, he will curse at them, and tell them to go their bedroom. Ms. Kinzler reported there were reports of Mr. Yancer taking residents belongings and not giving it back to them. Ms. Kinzler reported there were concerns regarding Mr. Yancer keeping one of the two bathrooms in the home locked and not allowing residents access.

On 3/23/22, I interviewed direct care worker (DCW) Lasandra Townsell in the home. Ms. Townsell reported she has not witnessed any staff members treating the residents poorly. Ms. Townsell reported there is one staff working each shift. Ms. Townsell reported she has contact with her coworkers briefly at shift change. Ms. Townsell reported the residents have expressed to her that they do not like how Mr. Yancer talks to them. Ms. Townsell reported residents have reported missing items but she has not witnessed any items being taken or thrown away. Ms. Townsell reported she has heard that Mr. Yancer locks the bathroom door during his shift but she has not witnessed this.

On 3/23/22, I interviewed Resident A in the home. Resident A reported he feels that he is being treated fairly by staff. Resident A reported Mr. Yancer can “get a little strict”. Resident A reported he had a dry erase board that went missing and “Cathy” bought him a new one. Resident A identified “Cathy” as a manager. Resident A reported he thinks he gets what he needs and discontinued the conversation.

On 3/23/22, I interviewed Resident B in the home. Resident B reported all the staff are nice aside from “Lonnie”. Resident B reported he has observed Mr. Yancer “yank water” out of Resident C ‘s hands, tell him to go to his room, and to “shut the fuck up”. Resident B reported Mr. Yancer will act differently around the residents when someone visits the home or “a car pulls into the driveway”. Resident B reported Mr. Yancer will get upset and say “calm down” when the residents express something that bothers them. Resident B reported he has not witnessed any staff throwing away personal items. Resident B reported Mr. Yancer locks the bathroom in the

hallway when he is working. Resident B reported they will have to wait to go to the bathroom if the second bathroom is occupied. Resident B reported other staff leave the bathroom unlocked when they are working.

On 3/28/22, I interviewed Resident C in the home. Resident C reported most of the staff treat him nicely aside from "Lonnie". Resident C reported Mr. Yancer will yell at him "to speak English" when he has difficulty hearing him. Resident C reported Mr. Yancer will curse at him and tell him to go to his room. Resident C reported Mr. Yancer will take water out of his hands when he is drinking and he does not understand why Mr. Yancer does this. Resident C reported the bathroom door in the hallway is always locked when Mr. Yancer is working and they can only use the bathroom located in the kitchen. Resident C reported he has not had any items that were missing. Resident C reported he tries to stay away from Mr. Yancer when he is working and will watch TV.

On 3/28/22, I interviewed Resident D in the home. Resident D reported he does not have any "problems" with staff because he helps around the house. Resident D reported some of the other people that live in the home have "a problem with Lonnie" but did not provide any examples. Resident D reported the bathroom is locked when Mr. Yancer is working but other staff do not lock the door. Resident D reported he has not had any personal items missing. Resident D reported he likes living in the home and did not have any concerns.

On 3/30/22, I interviewed DCW Ashely Ledlow via telephone. Ms. Ledlow reported she has witnessed Mr. Yancer talk to the residents poorly as he will yell and curse at them. Ms. Ledlow reported she heard Mr. Yancer tell the residents to "go to their fucking bedroom" when she was walking into the home during shift change. Ms. Ledlow reported the residents have expressed concerns to her about the way Mr. Yancer treats them. Ms. Ledlow reported she has expressed her concerns to management. Ms. Ledlow reported she has heard that Mr. Yancer throws away the residents' personal items if they have more than one of the same item. Ms. Ledlow reported she has not witnessed this occur. Ms. Ledlow reported she has observed the hallway bathroom to be locked following shifts Mr. Yancer works. Ms. Ledlow reported residents ask her to talk with Mr. Yancer about leaving the bathroom door unlocked. Ms. Ledlow reported this does not occur with other staff in the home.

On 3/30/22, I interviewed DCW Deborah Hact via telephone. Ms. Hact reported the residents have reported to her they do not like how Mr. Yancer treats them. Ms. Hact reported she has not witnessed Mr. Yancer treating the residents poorly as they do not work the same shift. Ms. Hact reported she has expressed the residents concerns to management. Ms. Hact reported she has heard that Mr. Yancer has thrown away personal items, but she has not witnessed this. Ms. Hact reported the residents have reported to her that Mr. Yancer locks one of the bathrooms when he is working. Ms. Hact reported she has not observed the door to be locked after shift changes.

On 4/5/22, I interviewed licensee Lynn Geresy via telephone. Mr. Geresy reported a resident expressed concerns regarding how Mr. Yancer treats them. Mr. Geresy reported there have not been any reports regarding personal items being disposed of. Mr. Geresy reported the general manager “Cathy” has spoken to Mr. Yancer about the reports received from residents. Mr. Geresy reported Mr. Yancer has been employed at the home for ten years. Mr. Geresy reported there have not been any previous concerns reported regarding Mr. Yancer’s behavior. Mr. Geresy reported he has not heard any recent reports regarding Mr. Yancer locking the bathroom door. Mr. Geresy reported the bathroom should be accessible to the residents. Mr. Geresy reported he has not witnessed any staff treating the residents poorly when he has visited the home.

On 4/5/22, I interviewed the general manager Cathy Gray via telephone. Ms. Gray reported she has not witnessed any staff treating the residents poorly. Ms. Gray reported she has received complaints from the residents stating they did not like how Mr. Yancer talks to them and Mr. Yancer does not like them. Ms. Gray reported she has addressed these concerns with Mr. Yancer. Ms. Gray reported Resident A’s whiteboard was located in the office and she is not sure why it was in there. Ms. Gray reported she heard about Mr. Yancer locking the bathroom during his shifts. Ms. Gray reported she addressed this with Mr. Yancer and he reported he does not lock the bathroom door. Ms. Gray reported Mr. Yancer has been written up previously for not completing basic job duties. Ms. Gray reported Mr. Yancer has not been disciplined for treating residents poorly.

On 4/15/22, I interviewed DCW Lonnie Yancer via telephone. Mr. Yancer reported he has not witnessed any staff treating the residents poorly. Mr. Yancer reported he treats the residents well and considers himself to have a “brotherhood” relationship with them since he is the only male staff. Mr. Yancer reported he gets along well with the residents and staff. Mr. Yancer reported he does not know why these allegations were made. Mr. Yancer reported he does keep the hallway bathroom locked during his shift. Mr. Yancer reported he will unlock the bathroom if residents need to use it. Mr. Yancer reported he was trained by previous staff to keep the bathroom locked but was not provided with a reason why this occurs. Mr. Yancer reported he has not taken any personal items from the residents and discarded of them. Mr. Yancer reported he has not witnessed any other staff discard the residents’ personal items.

<b>APPLICABLE RULE</b>	
<b>R 400.14305</b>	<b>Resident protection.</b>
	<b>(3) A resident shall be treated with dignity and his or her personal needs, including protection and safety, shall be attended to at all times in accordance with the provisions of the act.</b>

<b>ANALYSIS:</b>	Interviews completed with staff and residents determined residents are not being treated with dignity. Residents reported they feel they are being treated poorly as Mr. Yancer will curse at them and tell them to go to their bedrooms. Residents and staff reported one bathroom in the home is consistently locked when Mr. Yancer is working and the residents do not have direct access when needed. There was no evidence found to suggest residents' personal belonging are being taken and discarded.
<b>CONCLUSION:</b>	<b>VIOLATION ESTABLISHED</b>

**ALLEGATION:**

**Staff altered medication sheets.**

**INVESTIGATION:**

Ms. Kinzler reported she received concerns regarding medication sheets being altered by staff for Resident E. Ms. Kinzler reported she reviewed the medication sheets and did not see any evidence that they were altered.

Ms. Townsell reported she has not noticed any issues regarding the medication sheets.

Ms. Ledlow reported a sheet in the medication book was replaced for Resident E. Ms. Ledlow reported the sheet looked different than usual but contained the appropriate medications.

Ms. Hact reported she heard a page in the medication book was swapped. Ms. Hact reported she did not observe this occur and did not notice any concerns regarding the medication book.

Mr. Geresy reported there have been no reported concerns or issues regarding the medication sheets. Mr. Geresy reported they receive one hard copy of the medication sheets from the pharmacy. Mr. Geresy reported the pages could not be swapped as they are not provided with another set of the original medication sheets.

Ms. Gray reported she has not received any reports or concerns regarding the medication sheets.

On 4/13/21, I reviewed the medication sheets for Resident E. There was not any indication that the medication sheets had been swapped or altered.

Mr. Yancer reported he has not noticed any issues with medication sheets.

<b>APPLICABLE RULE</b>	
<b>R 400.14310</b>	<b>Resident health care.</b>
	<b>(1) A licensee, with a resident's cooperation, shall follow the instructions and recommendations of a resident's physician or other health care professional with regard to such items as any of the following:</b> <b>(a) Medications.</b>
<b>ANALYSIS:</b>	There was not any evidence found to support that medication sheets for Resident E have been altered. Medication sheets were reviewed and appear to be completed appropriately.
<b>CONCLUSION:</b>	<b>VIOLATION NOT ESTABLISHED</b>

On 4/15/22, I completed an exit conference with licensee Mr. Geresy via telephone.

#### **IV. RECOMMENDATION**

Contingent upon receipt of an acceptable corrective action plan, I recommend no change in the license status.

4/22/22

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Kristy Duda  
Licensing Consultant

Date

Approved By:

4/22/22

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Russell B. Misiak  
Area Manager

Date