



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

ORLENE HAWKS
DIRECTOR

April 19, 2022

Eric Simcox
Landings of Genesee Valley
4444 W. Court Street
Flint, MI 48532

RE: License #: AH250236841
Investigation #: 2022A0585033
Landings of Genesee Valley

Dear Mr. Simcox:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (517) 284-9730.

Sincerely,

Brender Howard, Licensing Staff
Bureau of Community and Health Systems
611 W. Ottawa Street
P.O. Box 30664
Lansing, MI 48909
(313) 268-1788

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AH250236841
Investigation #:	2022A0585033
Complaint Receipt Date:	02/14/2022
Investigation Initiation Date:	02/15/2022
Report Due Date:	04/16/2022
Licensee Name:	Flint Michigan Retirement Housing LLC
Licensee Address:	14005 Outlook Street Overland Park, KS 66223
Licensee Telephone #:	(240) 595-6064
Administrator:	Pauline Bednarick
Authorized Representative:	Eric Simcox
Name of Facility:	Landings of Genesee Valley
Facility Address:	4444 W. Court Street Flint, MI 48532
Facility Telephone #:	(810) 720-5184
Original Issuance Date:	02/01/2001
License Status:	REGULAR
Effective Date:	03/07/2022
Expiration Date:	03/06/2023
Capacity:	114
Program Type:	AGED ALZHEIMERS

II. ALLEGATION(S)

	Violation Established?
Residents are not provided adequate meals daily.	Yes
Facility dining room floor is not clean.	No
Additional Findings	Yes

The complainant identified some concerns that were not related to home for the aged licensing rules and statutes. Therefore, only specific items pertaining to homes for the aged provisions of care were considered for investigation. The following items were those that could be considered under the scope of licensing.

III. METHODOLOGY

02/14/2022	Special Investigation Intake 2022A0585033
02/15/2022	Special Investigation Initiated - Telephone Interviewed the complainant regarding the allegations.
02/15/2022	APS Referral Emailed referral to Adult Protective Services (APS).
03/02/2022	Inspection Completed On-site Completed with observation, interview and record review.
04/19/2022	Exit conference Conducted with authorized representative Eric Simcox by telephone.

ALLEGATION:

Residents are not provided adequate meals daily.

INVESTIGATION:

On 2/13/2022, the department received the allegations from a complainant via the BCHS Online Complaint website.

On 2/15/2022, a referral was made to Adult Protective Services (APS).

On 2/15/2022, I interviewed complainant by telephone. She stated that Resident A is not being provided inadequate meals daily. She stated that the facility alleges that the meals are being served is a result of the cook quitting. She stated that the meals were inadequate prior to the cook quitting. She stated that Resident's A diabetic diet is not being followed. The complainant stated that the family had to provide dinner as facility repeatedly provided soup only.

On 3/2/2022, I completed an onsite. I interviewed the administrator Pauline Bednarick at the facility. She stated that all residents are given three meals a day. She stated that alternative items are available for residents if they don't like what is being served. She stated that they had a kitchen manager, but his last day was 2/9/2022. She stated that he was not going by the menu. She stated that they did alter the menu after the kitchen manager was let go, but residents were served their three meals a day. Ms. Bednarick shared copies of the menu served to residents.

On 3/2/2022, I interviewed director of nursing Daisy Dodds. She stated that soup and salad were served because the facility had a change in cooks. She stated that residents always get three meals a day. She stated that Resident A's blood sugar is checked once a week.

Resident A's service plan read; he is a diabetic. The plan read in the section identified as *Nutrition/Meals*, special diet as regular/diabetic.

I observed Resident A in the common area. He was not able to be interviewed due to him being sleep at that time.

A review of the menus for the past three months, revealed that starting 02/2/2022 through 2/12/2022 the original menu items were marked off and substituted. The menus noted that a large amounts of pasta, including rice was served during that time but there was nothing to indicate an alternative food item.

APPLICABLE RULE	
R 325.1951	Nutritional need of residents.
	A home shall meet the food and nutritional needs of a resident in accordance with the recommended daily dietary allowances of the food and nutrition board of the national research council of the national academy of sciences, adjusted for age, gender, and activity, or other national authority acceptable to the department, except as ordered by a licensed health care professional.

ANALYSIS:	The facility did not provide food that was consistent to their menu. Resident A was a diabetic who was on a regular diabetic diet, however it did not specify what is to be served and what not to be served. The facility did not provide a meal that would meet the dietary or nutrition needs of the resident.
CONCLUSION:	VIOLATION ESTABLISHED

ALLEGATION:

Facility dining room floor is not clean.

INVESTIGATION:

The complainant stated that the dining room not clean and the floors of the dining room is sticky.

On 3/2/2022, I interviewed care aide Tammy Lawson at the facility. She stated that the floors are mopped and cleaned after every meal.

On 3/2/2022, I interviewed housekeeper Arcino Page at the facility. He stated that he cleans the floors every day. He stated that he mopped the dining room after every meal.

During the onsite, I observed the dining room, and it was found to be freshly mopped. The floor was not sticky at that time.

APPLICABLE RULE	
R 325.1962	Exteriors.
	(2) The premises shall be maintained in a safe and sanitary condition and in a manner consistent with the public health and welfare.
ANALYSIS:	The floors in the dining room were clean, therefore, this claim could not be substantiated.
CONCLUSION:	VIOLATION NOT ESTABLISHED

ADDITIONAL FINDINGS

INVESTIGATION:

The complainant stated that they have not received a menu in months. She stated that they don't post it and they have no way of knowing what is being served until they sit down to eat.

A review of the menu did not show therapeutic or special diets for the current week. The menu did not show an alternative food for residents.

APPLICABLE RULE	
R 325.1953	Menus.
	(1) A home shall prepare and post the menu for regular and therapeutic or special diets for the current week. Changes shall be written on the planned menu to show the menu as actually served.
ANALYSIS:	The facility did not post the menu for therapeutic or special diets for the current week. Therefore, the facility did not comply with this rule.
CONCLUSION:	VIOLATION ESTABLISHED

On 4/19/2022, I conducted an exit conference with licensee authorized representative Eric Simcox by telephone.

IV. RECOMMENDATION

Contingent upon receipt of an acceptable corrective action plan, I recommend the status of the license remains unchanged.

Brender d. Howard

04/19/2022

Brender Howard
Licensing Staff

Date

Approved By:

Andrea L. Moore

04/18/2022

Andrea L. Moore, Manager
Long-Term-Care State Licensing Section

Date