



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

ORLENE HAWKS
DIRECTOR

March 16, 2022

Stephanie Siefert
Regency Assisted Living LLC
30700 Telegraph Road Suit
Bingham Farms, MI 48025

RE: License #: AL290408542
Investigation #: 2022A1029024
Regency Assisted Living

Dear Ms. Siefert:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan was required. On February 18, 2022, you submitted an acceptable written corrective action plan.

It is expected that the corrective action plan be implemented within the specified time frames as outlined in the approved plan.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (231) 922-5309.

Sincerely,

Jennifer Browning

Jennifer Browning, Licensing Consultant
Bureau of Community and Health Systems
Browningj1@michigan.gov - (989) 444-9614

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
 BUREAU OF COMMUNITY AND HEALTH SYSTEMS
 SPECIAL INVESTIGATION REPORT
 THIS REPORT CONTAINS QUOTED PROFANITY**

I. IDENTIFYING INFORMATION

License #:	AL290408542
Investigation #:	2022A1029024
Complaint Receipt Date:	01/25/2022
Investigation Initiation Date:	01/25/2022
Report Due Date:	03/26/2022
Licensee Name:	Regency Assisted Living LLC
Licensee Address:	30700 Telegraph Road, Bingham Farms, MI 48025
Licensee Telephone #:	(313) 549-7708
Administrator:	Stephanie Siefert
Licensee Designee:	Stephanie Siefert
Name of Facility:	Regency Assisted Living
Facility Address:	211 West Wallace St, Ashley, MI 48806
Facility Telephone #:	(989) 847-2188
Original Issuance Date:	08/01/2021
License Status:	TEMPORARY
Effective Date:	08/01/2021
Expiration Date:	01/31/2022
Capacity:	16
Program Type:	DEVELOPMENTALLY DISABLED MENTALLY ILL

ALLEGATION(S)

	Violation Established?
Direct care staff member, Angela Blankenbaker has been selling and providing medication and marijuana that was not prescribed to Resident A.	Yes
Regency Assisted Living billed Guardian B1 for board and care without informing her of the cost of care.	No
There are safety hazards present at Regency Assisted Living due to the maintenance concerns and facility conditions.	Yes
Additional findings	Yes

II. METHODOLOGY

01/25/2022	Special Investigation Intake 2022A1029024
01/25/2022	Contact - Telephone call received from Bridget Vermeesch, AFC Licensing consultant
01/25/2022	Contact - Telephone call made to complainant
01/25/2022	Contact - Telephone call made to Cassidy Myers administrator Regency
01/25/2022	Special Investigation Initiated – Telephone Return call from Cassidy Myers, administrator Regency Assisted Living.
01/25/2022	Contact - Document Sent to Brooke Seaman APS
01/25/2022	Contact - Telephone call received Email from Brooke Seaman
01/25/2022	Contact - Telephone call received from Lindsey Rackov Ramsey
01/28/2022	Contact - Document Received New concerns regarding maintenance
02/01/2022	Contact - Telephone call made to Guardian B1
02/01/2022	Contact - Telephone call received – voice mail from Cassidy Myers
02/01/2022	Contact - Telephone call received from Kerrie Opal, CMH
02/01/2022	Contact - Face to Face with Resident A and B, Stephanie Seifert, Howard Wherry (maintenance)

02/01/2022	Contact - Telephone call made to Detective Larry Litwiller from Gratiot County Sheriff's Department
02/01/2022	Contact - Telephone call made direct care staff member, Ms. Blankenbaker
02/11/2022	Contact - Telephone call made Detective Larry Litwiller from the Gratiot County Sheriff and spoke with Detective Willingham
02/11/2022	Contact - Document Received from Jody Marsh from Livingston County Community Mental Health (CMH)
02/11/2022	Contact - Telephone call made Stephanie Seifert, Regency Assisted Living
02/11/2022	Contact - Telephone call made to Lindsey Rackov-Ramsey Livingston CMH
02/11/2022	Exit Conference with Stephanie Siefert

ALLEGATION:

Direct care staff member, Angela Blankenbaker has been selling and providing medication and marijuana that was not prescribed to Resident A.

INVESTIGATION:

On January 25, 2022, a complaint was received via the BCHS online complaints system that Resident A was given prescription medication that was not prescribed to her by direct care staff member Angela Blankenbaker. Ms. Blankenbaker was selling the prescription medications Norco, morphine, and oxycodone, along with marijuana to the resident. There were also concerns that on New Year's Eve she brought alcohol to the facility for the residents.

On February 1, 2022, I interviewed Guardian B1. Guardian B1 stated she was not aware of any direct care staff members bringing any drugs and/or alcohol into the facility or selling to any of the residents. Guardian B1 stated Resident B does not use drugs or alcohol so she is not a resident they would have targeted to give alcohol. She was not aware of any of the residents purchasing any medications from a direct care staff member.

On February 1, 2022, I interviewed Detective Larry Litwiller from Gratiot County Sheriff's Department. He had a preliminary report typed and forwarded this for review. I informed Detective Litwiller about the text messages between Resident A and Ms.

Blankenbaker. Former administrator Cassidy Myers sent this consultant text messages of conversations given to her from Resident A describing the transactions of possible drug sales between Resident A and Ms. Blankenbaker.

I also received these messages from Ms. Myers that include the following statements between Ms. Blankenbaker and Resident A.

“[Resident A]: “Hey can I get my tablet back I really didn’t want to loan it out. I’m sorry I just hate loaning stuff out”

“Tomorrow?”

“Hey can you gimme a whole perc for \$20.00”

Ms. Blankenbaker: “I will see what I can do I’m trying to find the one I lost in my car if I find it I might be able to do”

January 18, 2:47 am

“[Resident A] – “Hey I forgot to tell you I called my payee today and she’s sending me \$2500 and I was wondering a couple things... well 1 if you would bring me another one of those that you gave me tonight?? And 2 if you would be willing to sell your laser hair removal?”

January 18, 2022, 2:59 a.m. Ms. Blankenbaker responded “Yes and Yes”

The next message from Resident A started with “what’s your price” and the message cut off so the rest could not be read.

January 18, 2022 at 3:00 p.m. Resident A wrote: “Okay sweet hey if you could you bring me a couple more of those I’ll give you an extra \$250 on top of what I’m already paying you. You don’t have to bring them all at once, but that way you can have more money for shopping too. I was gonna get all you guys gifts to at least the cool stuff ‘cause I already planned on taking you shopping. But I also wanna get you some things. What do you think?”

January 19, 2022 at 6:27 p.m. Resident A wrote: “hey I was wondering if you had an extra one of those and could bring it over real quick. I’m fiending my ass off.”

Former administrator Cassidy Myers shared a text message Angela Blankenbaker sent to her after she confronted her about the messages Resident A shared with her. The message from Ms. Blankenbaker stated, “Can’t tell you exactly what night it was. We were sitting outside in my car smoking a cigarette and she asked if she could have one and I said yes. I thought she was asking for a cigarette and when I realized what she was asking for she had it in her mouth. It was a 357 caffeine pill. I didn’t think nothing of it because she’d been buying them. She’d been drinking coffee. I’d rather get in trouble for something I did than something I didn’t do. If you would like, you can call me and I will talk to you about it. Now that I’m not with him. And to be totally honest, I didn’t think it was any different than somebody buying a beer. I’m giving it to them. This is my passion and when I love I thought it not being ever to do it again. It’s killing me.”

On February 1, 2022, I interviewed direct care staff member Angela Blankenbaker who stated she had 357 caffeine pills which she bought over the counter and Resident A asked her for them. Ms. Blankenbaker stated she gave Resident A one the first time and two the second time around January 18, 2022. Ms. Blankenbaker was buying them at the store all the time so she did not think it was a problem Resident A had them. Ms. Blankenbaker stated she gave those to Resident A but she did not purchase them from her. She stated she was told Resident A tested positive Adderall and methamphetamines.

Ms. Blankenbaker stated Resident A sent her a text message in the middle of the night one time asking her for Percocet and Ms. Myers informed her about it the next day before she realized she responded back to Resident A. Ms. Blankenbaker said she did not realize it was Resident A she was texting her back. She denied she had access to Percocet or other drugs other than having a medical card for marijuana. When asked further about the text message, Ms. Blakenbaker stated she was text messaging her friend about a marijuana joint and she said she had one on her floorboard and she was trying to find it. She claimed she thought the message from Resident A was her friend, however, when I reviewed these messages it was clear there were messages that would have shown before this message. Ms. Blankenbaker also said it was the middle of the night when she messaged but the date stamp was at 9:24 p.m.

Ms. Blankenbaker said if she was going to be in trouble for anything that happened, it would be better to be in trouble for the caffeine pills than anything because she did give her but she did not give her Percocet. Ms. Blankenbaker stated she did not want to get in trouble regarding the pills. She denied she brought alcohol into the facility. She said she brought in snacks and sparkling grape juice for New Year's Eve. She was able to spend \$100.00 petty facility cash to buy snacks and party supplies to provide a New Year's Eve party for the residents.

On February 1, 2022, I interviewed Resident A at Regency Assisted Living. Before asking any questions, Resident A stated Ms. Blankenbaker was giving her narcotics. Resident A stated Ms. Blankenbaker is fired now but her husband still works there. Resident A stated he was not aware of this issue and he has never given her any medication. Resident A stated Ms. Blankenbaker gave her narcotics, morphine, Percocet, and marijuana. Resident A stated while on an outing Ms. Blankenbaker asked her if she wanted a Norco pill which Resident A accepted it, crushed it up in a pill grinder and took the pill. Resident A stated she thinks Ms. Blankenbaker was trying to get her addicted because she kept giving her more of the narcotics. According to Resident A, after Resident A was "hooked on drugs," Ms. Blankenbaker charged her \$15.00 for half a pill and then \$20.00 for marijuana. Resident A stated she was starting to get sick without the narcotics and she was trying to see how long she could go without it. Resident A stated she turned her in after this. She said this all started around October 2021/ November 2021 and the pills started late December 2021/early January 2022.

Resident A stated Ms. Myers also called law enforcement and adult protective services after she reported this complaint. Resident A stated she is no longer having withdrawals and she is feeling better now that she has been off the narcotics for a while.

During the interview, I reviewed pictures of Adderall using a google image search to show Resident A and to determine which narcotic medications Resident A thought she was sold. She stated there was one given to her with a square with an "M" on it which matches the Adderall 15 mg picture online. Resident A stated she thought the "M" stood for Morphine. Resident A stated she thought the first few drugs Ms. Blankenbaker gave or sold her were Norco, Morphine 15 mg, and then later they changed to Percocet. Resident A stated Ms. Blankenbaker bought some caffeine pills for her and brought them to the AFC facility. Resident A described being given two packets with three caffeine pills in each packet. Resident A stated she does not normally buy caffeine pills at the store but Ms. Blankenbaker told her that they worked like a stimulant and told her to try them. Resident A stated Ms. Blankenbaker has not reached out to her since she was suspended.

On February 1, 2022 I interviewed Stephanie Seifert. Ms. Seifert returned to work at Regency Assisted Living on January 31, 2022 as the licensee designee and administrator. She worked there in the past for many years. She was not there for this alleged incident with Resident A and Ms. Blankenbaker but she knows that Ms. Blankenbaker wants to return to work. Ms. Seifert stated she did not have plans for her to return to work after this investigation.

On February 11, 2022, I contacted Detective Larry Litwiller from the Gratiot County Sheriff Department. Detective Larry Litwiller stated he completed his report regarding the incident and turned it over to the MAGNET narcotics team, Detective Willingham last week. I reviewed the police report. I spoke to Detective Willingham from the narcotics team and he has not been able to interview Ms. Blankenbaker yet. He was informed that she will not be returning to work at Regency Assisted Living.

On February 11, 2022, I contacted administrator Stephanie Seifert, Regency Assisted Living who stated she has no intention of bringing Ms. Blankenbaker back to work yet. Ms. Seifert stated Resident A has not mentioned any of this investigation or additional information to her. Ms. Seifert stated Resident A did receive a substantial amount of money in the fall of around \$2400.00 from the stimulus payments. Ms. Seifert stated Ms. Blankenbaker continues to deny selling any narcotic medications to any residents. Ms. Seifert stated Resident A does not have any drug use in her history in regard to methamphetamine.

On February 11, 2022, I reviewed the Incident / Accident Report from Community Mental Health authored by her case worker Lindsey Rackov-Ramsey on January 24, 2022. In this report, Ms. Rackov-Ramsey called Resident A after hearing a concern that she was using the money to buy pills online. Ms. Rackov-Ramsey documented Resident A reported she had been purchasing pills and marijuana from Ms. Blankenbaker. Ms. Rackov-Ramsey stated none of the medications she was allegedly

given from Ms. Blankenbaker were prescribed to her. This incident report also described the same incident regarding her being in the car with her cousin in the car and her getting marijuana from her. She stated that's he started selling her pills in December 2021. Resident A reported to her that she was sneaking in medications to the facility each day to either give or sell her. Resident A reported snorting these pills daily. Resident A stated she had done this in Ms. Blankenbaker's car, her resident room, the walk in fridge, and the restroom at the facility. According to this report, Ms. Blankenbaker told Resident A to keep it on the "down low and no tell anyone."

On February 17, 2022, I received a call from Detective Willingham from the narcotics unit. He had not interviewed Resident A or Ms. Blankenbaker at that time. He was asked about the drug test results and he stated that she would not test for methamphetamine unless she was using methamphetamine and had a way to get this since it is an illegal narcotic. He stated the Adderall would have made her test positive for the Amphetamine if she was using Adderall. Detective Willingham stated that Percocet and Adderall are both orange pills and she could have easily confused the two of these.

APPLICABLE RULE	
R 400.15305	Resident protection.
	(1) A resident shall be assured privacy and protection from moral, social, and financial exploitation.
ANALYSIS:	Resident A was not protective from moral, social, or financial exploitation. Ms. Blankenbaker admitted to giving caffeine pills to Resident A while she was employed as a direct care staff member. Although Resident A alleged being sold narcotic medication and marijuana from direct care staff member Angela Blankenbaker, there was not enough information or evidence to confirm this part of the allegation. As stated, Ms. Blankenbaker gave Resident A caffeine pills and borrowed personal items from Resident A.
CONCLUSION:	VIOLATION ESTABLISHED

ALLEGATION:

Regency Assisted Living billed Guardian B1 for board and care without informing her of the cost of care.

INVESTIGATION:

On January 25, 2022, I received an email from Kerrie Opal from Livingston County Community Mental Health - Community Treatment (ACT) Program. She stated Resident B is being asked to pay back room and board charges from the time that Regency Assisted Living took over their license on August 1, 2021. Ms. Opal stated the guardian

did not fill out a new *Resident Care Agreement* when the new license took over so the family was unsure there was going to be a bill for room and board.

On February 1, 2022, I interviewed Guardian B1. She has been her guardian since 2018 when Resident B needed a guardian to be placed into Regency Assisted Living. Resident B has lived there on two separate occasions. Guardian B1 stated Resident B was hospitalized three separate times and the last time she was on Clozaril, she went back to Regency Assisted Living in September 2021. Guardian B1 stated both she and Resident B both signed the *Resident Care Agreement* and she signed that she agreed to pay the basic fee of \$907.00 per month. Guardian B1 stated she was not told that she needed to worry about it because that is Community Mental Health (CMH) payments. She was told from Ms. Myers recently that she owed \$907.00 per month since September. This is the first time someone said anything and it's been five months since she has not paid the rent. Guardian B1 stated Resident B does not have access to her funds and she is not the payee, only the guardian. Guardian B1 stated she understands the balance needs to be paid but stated this amount would be hard for most people to pay at once. Guardian B1 stated it would work best for the payment to come from Resident B's disability check. Guardian B1 stated when she signed the *Resident Care Agreement* no one explained it to them or talked to her about how the room and board would be billed or that they were responsible for the payments. Guardian B1 assumed Community Mental Health would pay the room and board.

After the call, Guardian B1 sent me a *Resident Care Agreement* which I reviewed. Guardian B1 signed and dated this document on September 8, 2021 agreeing to pay the amount of \$907.50 and the facility name listed on the *Resident Care Agreement* was Wallace Street AFC which was the name prior to it changing to Regency Assisted Living.

On February 1, 2022, I interviewed Stephanie Seifert at Regency Assisted Living. She stated she was unaware if the resident's family or guardians received a statement regarding money that was due, however, she does know there are resident accounts that have not been paid at this time including Resident B.

I reviewed this Resident B's resident record at Regency Assisted Living. The previous reviewed *Resident Care Agreement* was located in her file but she did not have a *Resident Funds Part II* document in her resident record showing her room and board payments.

On February 1, 2002, I interviewed Resident B. She had not been a part of the meeting and was unsure about the resident funds. She stated did not remember signing a Resident Care Agreement. She said she has a bill of \$5000 and she is still paying rent for a trailer that she no longer resides in. Resident B stated she thought CMH paid her monthly rent payment as they did in the past. Resident B stated she probably did sign something but she did not know what she was agreeing to and that her guardian also signed it.

On February 1, 2022, I received a call from case manager, Kerrie Opal who stated that she has another guardian who also received a notice from Regency Assisted Living that they owed money to the facility. Ms. Opal was informed that the facility is not required to send a bill and if they signed the *Resident Care Agreement* then they are responsible for paying the room and board amount to the facility.

On February 11, 2022, I spoke with administrator, Ms. Seifert who stated she was not present at the time Resident B was admitted to the facility and signed the *Resident Care Agreement*. Ms. Seifert stated she figured out that the former administrator Ms. Rodriguez was using the old forms with the old license number and name on it that was prewritten and did not change the name first before having the resident and guardian sign the form. Ms. Seifert stated Guardian B1 stated CMH that she was going to cover the bill and Ms. Seifert affirmed she was told the same from CMH. Ms. Seifert stated CMH covered Resident B's room and board bill in the past so she understands Guardian B1's assumption/confusion about this issue. Regardless, Ms. Seifert stated Resident B and Guardian B1 do owe back pay and the facility is working with them to come up with a plan for payment. She is sending an invoice for February so it is clear what she owes.

APPLICABLE RULE	
R 400.15301	Resident admission criteria; resident assessment plan; emergency admission; resident care agreement; physician's instructions; health care appraisal.
	(6) At the time of a resident's admission, a licensee shall complete a written resident care agreement. A resident care agreement is the document which is established between the resident or the resident's designated representative, the responsible agency, if applicable, and the licensee and which specifies the responsibilities of each party. A resident care agreement shall include all of the following: (b) A description of services to be provided and the fee for the service.
ANALYSIS:	Resident B and Guardian B1 signed the Resident Care Agreement stated agreement to pay the monthly room and board fee at the time Resident B was admitted to the facility. Although Guardian B1 was confused about who was ultimately responsible for payment, this is not the responsibility of the facility. Ms. Seifert is working with the family and billing department at Regency Assisted Living to determine how to move forward with the back payment.
CONCLUSION:	VIOLATION NOT ESTABLISHED

APPLICABLE RULE	
R 400.15315	Handling of resident funds and valuables
	3) A licensee shall have a resident's funds and valuables transaction form completed and on file for each resident. A department form shall be used unless prior authorization for a substitute form has been granted, in writing, by the department.
ANALYSIS:	During the on-site inspection, I reviewed Resident B's resident record and found there was no documentation of her room and board payments. Licensee designee Stefanie Siefert was unaware if one was filled out previously and did not have a Resident Funds Part II for Resident B.
CONCLUSION:	VIOLATION ESTABLISHED

ALLEGATION:

There are safety hazards present at Regency Assisted Living due to the maintenance concerns and facility conditions.

INVESTIGATION:

On January 28, 2022, I received a complaint via a denied adult protective services referral from Centralized Intake regarding maintenance concerns at Regency Assisted Living. There were concerns there were handrails falling off the wall, tile flooring was cracked, boards with rusty nails outside in the patio area, and there were wires which are hanging down and residents could harm themselves on. There were also concerns about the couches in the living room being ripped and having exposed springs where the residents were sitting.

On February 1, 2022, I interviewed direct care staff member, Ms. Blankenbaker. She said that it was a cement floor and there was no tile coming up. She was not aware of any handrails in the facility falling off the walls or being loose. She has never noticed anything outside regarding boards falling down because it's a cement block building. As far as she knows it's all intact. There are no live wires in the hallway that someone could touch or be damaged by. She feels that complaints were made because of Ms. Myers trying to put cameras in the common areas to avoid people making false accusations.

On February 1, 2022, I interviewed administrator, Stephanie Seifert at Regency Assisted Living. She stated the maintenance is all completed by Howard Wherry and he has a list of projects that he is working on. She has not noticed any safety concerns the last 24 hours that she was at the facility. As far as she knows none of the wires are live wires. The wires have been here since 2003 and the wires have been there for the phone, fax, and internet. She has never observed any of the residents try to hurt themselves with it. The laundry room is a concrete floor and the paint is chipping off and they are scraping the floor and they are going to repaint the floor. This is a high traffic

area and it's coming off now. Mr. Wherry is in the process of scraping off the old paint to repaint the area. She said that on January 31, 2022 when she started this position some of the handrails were loose but she had him tighten these. The furniture was old and looked worn when she arrived but she told him to take some of the older chairs out of the facility.

On February 1, 2022, I interviewed Resident B at Regency Assisted Living who stated she has not noticed any maintenance issues lately. She has not observed there to be nails or boards coming off the patio outside. There is wiring around the building but she thinks they are wires for the internet and cable. She has never noticed anyone trying to touch them or cut them. She does not believe they put anyone at risk. They have not had any furniture that is in rough shape. They have had the couches in the television area for about three years and she has not noticed any tears in them. She said that she did not notice anything with the tile flooring that would cause a trip hazard for anyone.

On February 1, 2022, I interviewed maintenance staff member, Howard Wherry. Mr. Wherry is responsible for all maintenance concerns at Regency Assisted Living. Mr. Wherry was able to give this consultant a tour of the facility and pointed out different projects that he has been working on and ones that he has "on his list" that he will be working on in the future. In the courtyard to the side of the building, I noticed there were some wires hanging down off the building near the parking lot. He confirmed they were not live wires but they were attached to an old security system they no longer had. He stated he could cut them down since they were not currently attached to anything. There was also a board that was loose and shifting to the side on the fencing. There were no rusty nails or anything near the board that would have posed a safety concern for anyone. The couches were observed in both sitting areas to be free of any springs or stuffing coming out. All the furniture looked fairly new and in good repair. There are wires in the hallways but they are tucked near the ceiling and wound together. Mr. Wherry explained these are cable lines that are attached to the phone and internet. The only area that had an uneven floor in the building was the laundry room. The laundry room has a cement floor that had been painted over several times in the past period. There were several areas that the paint was chipping off and causing the floor to be different colors. Mr. Wherry scraped down the paint and repainted the cement floor so it is even. On February 17, 2022 Ms. Seifert sent pictures of the wires taken off the end of the building in the courtyard and the board fixed in the courtyard.

APPLICABLE RULE	
R 400.15403	Maintenance of premises.
	(1) A home shall be constructed, arranged, and maintained to provide adequately for the health, safety, and well-being of occupants.

ANALYSIS:	<p>The home is constructed, arranged, and maintained to provide adequately for the health and safety but the building is an old brick building built in the 1960's and maintenance concerns do arise but they are fixed in a timely manner. Mr. Wherry is the maintenance staff member at Regency Assisted Living and he was able to give a tour of the facility including detailed accounts of projects that he has been working on. During the on-site investigation, the laundry room floor was painted and chipped causing an uneven floor, there was a board hanging down in the courtyard area, and a wire hanging from the side of the building.</p> <p>By February 17, 2022, there were pictures sent from Ms. Seifert showing the laundry room floor had been repainted, the wires were off the outside of the building, and the board was repaired in the courtyard. No further correction active will be needed since this has already been rectified.</p>
CONCLUSION:	VIOLATION ESTABLISHED

ADDITIONAL FINDING:

INVESTIGATION:

Former administrator at Regency Assisted Living, Cassidy Myers, sent text messages of the conversation that was given to her from Resident A and are stated above in the investigative narrative.

On February 1, 2022, I interviewed direct care staff member, Ms. Blankenbaker who stated Resident A was embarrassed about hair on her face and asked Ms. Blankenbaker if she could buy her hair laser removal. Ms. Blankenbaker stated she knew Resident A was her own guardian so she did not see a problem with selling Resident A the laser hair removal. Ms. Blankenbaker stated she sold Resident A the brand new laser hair removal tool for \$250.00 in January 2022.

On February 1, 2022, I interviewed Resident A at Regency Assisted Living. Resident A said there were several incidents when she gave her money during various transactions to direct care staff member, Ms. Blankenbaker. She stated she bought her laser hair removal system from her for \$250.00 because she received money from her guardian and Ms. Blankenbaker stated she wanted to sell it to her. There were also trips to the store where Resident A stated she paid Ms. Blankenbaker \$50.00 for gas money and additional money was exchanged for pills. Resident A stated that she would give Ms. Blankenbaker money at various times. She stated there were several times when she would start to pay her or ask what she would owe and Ms. Blankenbaker would say "what do you think you owe me" or act annoyed if she did not pay her often. She would also make statements to her about how she needed money or was short on money

which Resident A stated made her feel that she needed to give her additional funds. If Ms. Blankenbaker was not happy with the amount she would sigh or roll her eyes at her.

APPLICABLE RULE	
R 400.15315	Handling of resident funds and valuables.
	(10) A licensee, administrator, direct care staff, other employees, volunteers under the direction of the licensee, and members of their families shall not accept, take, or borrow money or valuables from a resident, even with the consent of the resident.
ANALYSIS:	There is evidence that direct care staff member Angela Blackenbaker accepted or borrowed money or valuables from Resident A establishing a violation. This includes multiple times Resident A gave direct care staff member Angela Blankenbaker money, paid extra for outings, purchased items from or for Ms. Blankenbaker or let Ms. Blankenbaker borrow items from Resident A.
CONCLUSION:	VIOLATION ESTABLISHED

III. RECOMMENDATION

An acceptable correction active plan has been received; therefore, I recommend no change in the license status.

Jennifer Browning

2/22/2022

Jennifer Browning
Licensing Consultant

Date

Approved By:

Dawn Timm

03/16/2022

Dawn N. Timm
Area Manager

Date