

GRETCHEN WHITMER GOVERNOR STATE OF MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS LANSING

ORLENE HAWKS DIRECTOR

March 23, 2022

Bianca Wilson Umbrellex Behavioral Health Services, LLC Suite 255 13854 Lakeside Circle Sterling Heights, MI 48313

RE: Application #: AS780411877 Umbrellex 5 320 N. Saginaw St Owosso, MI 48867

Dear Ms. Wilson:

Attached is the Original Licensing Study Report for the above referenced facility. The study has determined substantial compliance with applicable licensing statutes and administrative rules. Therefore, a temporary license with a maximum capacity of 6 is issued. A temporary Special Certification for MI and DD is also in effect as of 3/24/22.

Please review the enclosed documentation for accuracy and contact me with any questions. If I am not available and you need to speak to someone immediately, please contact the local office at (517) 284-9730.

Sincerely,

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Candace Coburn, Licensing Consultant Bureau of Community and Health Systems Unit 13, 7th Floor 350 Ottawa, N.W. Grand Rapids, MI 49503

enclosure

#### MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS BUREAU OF COMMUNITY AND HEALTH SYSTEMS LICENSING STUDY REPORT

## **IDENTIFYING INFORMATION**

License #:	AS780411877	
Licensee Name:	Umbrellex Behavioral Health Services, LLC	
Licensee Address:	Suite 255 13854 Lakeside Circle Sterling Heights, MI 48313	
Licensee Telephone #:	(586) 765-4342	
Administrator/Licensee Designee:	Bianca Wilson	
Name of Facility:	Umbrellex 5	
Facility Address:	320 N. Saginaw St Owosso, MI 48867	
Facility Telephone #:	(586) 765-4342	
Application Date:	03/01/2022	
Capacity:	6	
Program Type:	DEVELOPMENTALLY DISABLED MENTALLY ILL	

# METHODOLOGY

03/01/2022	On-Line Enrollment
03/10/2022	Application Incomplete Letter Sent
03/15/2022	SC-Application Received - Original
03/17/2022	Application Complete/On-site Needed
03/18/2022	Inspection Completed-BCAL Sub. Compliance
03/23/2022	Corrective Action Plan Approved
03/23/2022	Inspection Completed-BCAL Full Compliance

## **DESCRIPTION OF FINDINGS & CONCLUSIONS**

## **Physical Description of Facility**

Umbrellex 5 is a four-bedroom 2 story style home located in the City of Owosso. The city of Owosso has approximately 15,900 residents and has many parks, community activities such as festivals, farmers market, and holiday events in the downtown area. Owosso also has many shops, restaurants, and a small community theater within a few blocks of the home. The home is located on a suburban street approximately two blocks north of downtown area of Owosso. There is a private parking area behind the home that can accommodate staff cars. There is also parking along the street in front of the home for visitors. Walking to the main entrance to the home, there is a walkway that leads to four steps to access the front door. This is the primary means of entering the home and egress. The home is not wheelchair accessible. There are two bedrooms off the living area of the home. The living area is combined with the dining area with the kitchen a separate room at the back of the home. There are two full bathrooms in the home, one on each floor of the home. The home uses the city water and city sewage systems.

The furnace and hot water heater are run by natural gas. Both a furnace and a water heater are located in the basement. There is an additional furnace for the top floor that is contained in it's own ventilated room. A 1 3/4-inch solid wood core door with an automatic self-closing device and positive latching hardware is located at the base of the basement stairs and on the room for the heating unit upstairs. The furnace is new and water heater was inspected to be in good working order. The washer and dryer are contained in a portion of the kitchen area. The facility is equipped with an

interconnected, hardwired smoke detection system with battery back-up which was installed by a licensed electrician. The smoke detectors are located kitchen, the living room, and the four bedrooms.

Resident bedrooms were measured during the on-site inspection and have the following dimensions:

Bedroom #	Room Dimensions	Total Square Footage	Total Resident Beds
1	12 x 11.02	132.24	1 or 2
2	14 x 13	182	1 or 2
3 (2 <sup>nd</sup> fl)	13.08 x 11.03	144.27	1 or 2
4 (2 <sup>nd</sup> fl)	13.10 x 11.11	145.54	1 or 2
Living	15 x 13	195	NA
Dining	13x 9	127	NA

The indoor living and dining areas measure a total of 322 square feet of living space. This meets/exceeds the minimum of 35 square feet per occupant requirement.

Based on the above information, this facility can accommodate six residents. It is the licensee's responsibility not to exceed the facility's licensed capacity of six total residents in any room configuration.

## B. Program Description

The applicant intends to provide 24-hour supervision, protection, and personal care to six male and/or female residents who are mentally ill and/or developmentally disabled. The program will include social interaction, training to develop personal hygiene, personal adjustment, public safety, and independent living skills. There will be the opportunity for involvement in educational or day programs or employment if applicable. The home is going to provide transportation for the residents to access community and medical appointments. The applicant intends to accept referrals from Michigan Community Mental Health Authorities and will have a special certification for this purpose.

If needed by residents, behavior interventions and specialized interventions will be identified in the assessment plans. These interventions shall be implemented only by staff trained in the intervention techniques.

In addition to the above program elements, it is the intent of the applicant to utilize local community resources for recreational activities as well as educational activities These resources provide an environment to enhance resident quality of life.

## C. Applicant and Responsible Person Qualifications

The applicant, Umbrellex Behavioral Health Services, L.L.C., is a "Domestic Limited Liability Company formed on March 12, 2018. Umbrellex Behavior Health Services

(UBHS) states it is "an organization that seeks to improve the quality of life of individuals and families by serving their mental health, addictions, special education and community support needs with integrity and compassion." Stakeholders within this organization have over six years of experience in the mental health industry. UBHS' Philosophy of Care and Person-Centered Planning is, "UBHS is dedicated to meeting the behavioral health needs of its community, region and beyond by providing easily accessible programs. The treatment philosophy is rooted in a person-centered planning model that provides individualized support through evidence-based practices. We are dedicated to approach crisis, trauma and developmental disabilities with life planning services that incorporate an individual's personal communication mechanisms and assist them to outline their needs, wishes and goals. Our framework and methods include the following person-centered planning process:

- 1. We focus on an individual's life goals, interests, desires, choices, strengths, and abilities as the foundation of the person-centered planning process.
- 2. We identify outcomes based on the individual's life goals, interests, strengths, abilities, and desired choices.
- 3. We establish plans for the individual to achieve identified outcomes.
- 4. We determine the services and supports that the individual needs to work toward or achieve outcomes including, but not limited to, services and supports available through the Community Mental Health System.
- 5. After the person-centered planning process, UBHS utilizes a collaborative approach with clinical mental health entities to ensure that an individual's person-centered planning goals are addressed."

Umbrellex Behavior Health Services, L.L.C. submitted a financial statement and established an annual budget projecting expenses and income to demonstrate the financial capability to operate this adult foster care facility. The members of Umbrellex Behavioral Health Services, L.L.C. have submitted documentation appointing Bianca Wilson as licensee designee for this facility and the administrator of the facility.

Criminal history background checks of the applicant and administrator were completed, and they were determined to be eligible and of good moral character to provide licensed adult foster care. The applicant and administrator submitted statements from a physician documenting their good health and current negative tuberculosis test results.

The applicant and administrator have provided documentation to satisfy the qualifications and training requirements identified in the group home administrative rules. Umbrellex Behavioral Health Services, L.L.C. has been in business as home help contractual services for residents receiving mental health living supports for seven years. The licensee designee Bianca Wilson has a master's degree in Social Work with a concentration in Cognitive Behavior Therapy, Licensed Clinical Social Worker, and Certified Trauma Practitioner-Clinical. Ms. Wilson also has completed mental health certified required training for Adult Foster Care group homes. Ms. Wilson has experience working with behaviors, crisis intervention, emotional support, patient care planning and assessment for adults since 2014.

The applicant acknowledged that the staff to resident ratio may need to be adjusted in order to provide the level of supervision or personal care required by the residents due to changes in their behavioral, physical, or medical needs. The applicant has indicated that direct care staff will be awake during sleeping hours.

The applicant acknowledged an understanding of the qualifications, suitability, and training requirements for direct care staff prior to each person working in the facility in that capacity or being considered as part of the staff to resident ratio.

The applicant acknowledged an understanding of the responsibility to assess the good moral character of employees. The applicant acknowledged the requirement for obtaining criminal record checks of employees and contractors who have regular, ongoing "direct access" to residents or resident information or both utilizing the Michigan Long Term Care Partnership website (www.miltcpartnership.org) and the related documents required to demonstrate compliance.

The applicant acknowledged an understanding of the administrative rules regarding medication procedures and assured that only those direct care staff that have received medication training and have been determined competent by the licensee designee will administer medication to residents. In addition, the applicant has indicated that resident medication will be stored in a locked cabinet and that daily medication logs will be maintained on each resident receiving medication.

The applicant acknowledged the responsibility to obtain all required good moral character, medical, and training documentation and signatures that are to be completed prior to each direct care staff or volunteer working directly with residents. In addition, the applicant acknowledged the responsibility to maintain all required documentation in each employee's record for each licensee or licensee designee, administrator, and direct care staff or volunteer and follow the retention schedule for those documents contained within each employee's record.

The applicant acknowledged an understanding of the administrative rules regarding the admission criteria and procedural requirements for accepting a resident into the adult foster care home. The applicant acknowledged the responsibility to obtain the required written assessment plan, resident care agreement, and health care appraisal forms and signatures that are to be completed prior to, or at the time of, each resident's admission to the home as well as updating and completing those forms and obtaining new signatures for each resident on an annual basis.

The applicant acknowledged the responsibility to maintain a current resident record on file in the home for each resident and follow the retention schedule for all the documents that are required to be maintained within each resident's file.

The applicant acknowledged an understanding of the administrative rules regarding the handling of resident funds and valuables and intends to comply. The applicant acknowledged that a separate *Resident Funds Part II BCAL-2319* form will be created

for each resident in order to document the date and amount of the adult foster care service fee paid each month and all of the residents' personal money transactions that have been agreed to be managed by the applicant.

The applicant acknowledged an understanding of the administrative rules requiring that each resident be informed of their resident rights and provided with a copy of those rights. The applicant indicated the intent to respect and safeguard these resident rights.

The applicant acknowledged an understanding of the administrative rules regarding the requirements for written and verbal reporting of incidents and accidents and the responsibility to conduct an immediate investigation of the cause.

The applicant acknowledged the responsibility to provide a written discharge notice to the appropriate parties when a 30-day or less than 30-day discharge is requested.

The applicant acknowledged that residents with mobility impairments may only reside on the main floor of the facility.

#### **D. Rule/Statutory Violations**

Compliance with the licensing act and administrative rules related to the physical plant has been determined. Compliance with administrative rules related to guality of care will be assessed during the temporary license period. At the time of the reinspection, the facility was in substantial compliance with licensing rules.

#### RECOMMENDATION

I recommend issuance of a six-month temporary license to this adult foster care small group home with a capacity of 6 (six) residents.

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3/23/2022

Candace Coburn Licensing Consultant Date

Approved By:

Russell Misial

3/23/2022

Russell B. Misiak Area Manager

Date