



GRETCHEN WHITMER  
GOVERNOR

STATE OF MICHIGAN  
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
LANSING

ORLENE HAWKS  
DIRECTOR

March 17, 2022

Larry Anderson  
Overlook Home Inc.  
12755 Overlook NE  
Greenville, MI 48838

RE: License #: AM410070879  
Investigation #: 2022A0583017  
Overlook Home

Dear Mr. Anderson:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

If you desire technical assistance in addressing these issues, please contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (616) 356-0183.

Sincerely,



Toya Zylstra, Licensing Consultant  
Bureau of Community and Health Systems  
Unit 13, 7th Floor  
350 Ottawa, N.W.  
Grand Rapids, MI 49503  
(616) 333-9702

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
BUREAU OF COMMUNITY AND HEALTH SYSTEMS  
SPECIAL INVESTIGATION REPORT**

**I. IDENTIFYING INFORMATION**

<b>License #:</b>	AM410070879
<b>Investigation #:</b>	2022A0583017
<b>Complaint Receipt Date:</b>	03/16/2022
<b>Investigation Initiation Date:</b>	03/17/2022
<b>Report Due Date:</b>	04/15/2022
<b>Licensee Name:</b>	Overlook Home Inc.
<b>Licensee Address:</b>	12755 Overlook NE Greenville, MI 48838
<b>Licensee Telephone #:</b>	(616) 691-7258
<b>Administrator:</b>	Larry Anderson, Designee
<b>Licensee Designee:</b>	Larry Anderson, Designee
<b>Name of Facility:</b>	Overlook Home
<b>Facility Address:</b>	12700 Overlook Drive Greenville, MI 48838
<b>Facility Telephone #:</b>	(616) 691-7258
<b>Original Issuance Date:</b>	03/01/1996
<b>License Status:</b>	REGULAR
<b>Effective Date:</b>	12/15/2020
<b>Expiration Date:</b>	12/14/2022
<b>Capacity:</b>	12
<b>Program Type:</b>	MENTALLY ILL AGED

**II. ALLEGATION(S)**

	<b>Violation Established?</b>
Portable heating units are utilized at the facility.	Yes

**III. METHODOLOGY**

03/16/2022	Special Investigation Intake 2022A0583017
03/17/2022	Inspection Completed On-site Licensee Designee Larry Anderson, Resident A
03/17/2022	Special Investigation Initiated - On Site Licensee Designee Larry Anderson, Resident A
03/17/2022	Exit Conference Licensee Designee Larry Anderson

**ALLEGATION: Portable heating units are utilized at the facility.**

**INVESTIGATION:** On 03/16/2022 I received and reviewed the Overlook Home (Lic. AM410070879) Bureau of Fire Services Fire Inspection Report authored by Fire Marshall Mauricio Barrera. The document indicates Fire Marshall Mauricio Barrera completed an annual fire inspection at the facility on 03/03/2022 and observed “portable heaters found in dining room and living room”.

On 03/17/2022 I completed an unannounced onsite inspection at the facility and privately interviewed Licensee Designee Larry Anderson and Resident A. While onsite I did not observe any portable heating units.

Licensee Designee Larry Anderson stated “a previous” fire inspector informed Mr. Anderson that portable heating units were permissible inside the facility only if the portable heating device contained an automatic tip-over kill switch. Mr. Anderson stated he purchased two portable heating devices that contained an automatic tip-over kill switch and utilized the devices in the facility’s dining and living room areas. Mr. Anderson stated he utilized the two portable heating devices third shift while residents slept. Mr. Anderson stated Fire Marshall Mauricio Barrera completed an annual fire inspection at the facility on 03/03/2022 and observed the two portable heating devices. Mr. Anderson stated Fire Marshall Mauricio Barrera informed Mr. Anderson that the use of any portable heating unit inside the facility was not permitted. Mr. Anderson stated he removed the two portable heating devices and will no longer use any portable heating devices inside the facility.

Resident A stated two portable heating devices were utilized inside the facility but have since been removed.

On 03/17/2022 I completed an Exit Conference with Licensee Larry Anderson while onsite. Mr. Anderson stated he agreed with the Special Investigation findings. Mr. Anderson stated he removed the portable heating devices and will no longer utilize them in the future.

<b>APPLICABLE RULE</b>	
<b>R 400.14510</b>	<b>Heating equipment generally.</b>
	<b>(5) Portable heating units shall not be permitted.</b>
<b>ANALYSIS:</b>	<p>Fire Marshall Mauricio Barrera completed an annual fire inspection at the facility on 03/03/2022 and observed “portable heaters found in dining room and living room”.</p> <p>Licensee Designee Larry Anderson stated he purchased two portable heating devices that contained an automatic tip-over kill switch and utilized the devices in the facility’s dining and living room areas.</p> <p>A preponderance of evidence was discovered during the special investigation which supports violation of the applicable rule.</p>
<b>CONCLUSION:</b>	<b>VIOLATION ESTABLISHED</b>

**IV. RECOMMENDATION**

Upon receipt of an acceptable Corrective Action Plan, I recommend the license remain unchanged.



03/17/2022

\_\_\_\_\_  
Toya Zylstra  
Licensing Consultant

\_\_\_\_\_  
Date

Approved By:



03/17/2022

\_\_\_\_\_  
Jerry Hendrick  
Area Manager

\_\_\_\_\_  
Date

