



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

ORLENE HAWKS
DIRECTOR

March 2, 2022

Rochelle Lyons
Glen Abbey Assisted Living, LLC
3196 Kraft Ave, Suite 200.
Grand Rapids, MI 49512

RE: License #: AH820372250
Glen Abbey Assisted Living
445 North Lotz Road
Canton, MI 49512

Dear Ms. Lyons:

Attached is the Renewal Licensing Study Report for the facility referenced above. The violations cited in the report require the submission of a written corrective action plan. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific dates for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the licensee or licensee designee or home for the aged authorized representative and a date.

Upon receipt of an acceptable corrective action plan, a regular license will be issued. If you fail to submit an acceptable corrective action plan, disciplinary action will result. Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available, and you need to speak to someone immediately, please feel free to contact the local office at (517) 284-9730.

Sincerely,

A handwritten signature in cursive script that reads "Brender Howard".

Brender Howard, Licensing Staff
Bureau of Community and Health Systems
611 W. Ottawa Street, P.O. Box 30664
Lansing, MI 48909
(313) 268-1788
enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
RENEWAL INSPECTION REPORT**

I. IDENTIFYING INFORMATION

License #: AH820372250

Licensee Name: Glen Abbey Assisted Living, LLC

Licensee Address: Suite 200
3196 Kraft Ave.
Grand Rapids, MI 49512

Licensee Telephone #: (616) 464-1564

Authorized Representative: Julie Edwards

Administrator/Licensee Designee: Rochelle Lyons

Name of Facility: Glen Abbey Assisted Living

Facility Address: 445 North Lotz Road
Canton, MI 49512

Facility Telephone #: (734) 981-9224

Original Issuance Date: 07/21/2017

Capacity: 64

Program Type: ALZHEIMERS
AGED

II. METHODS OF INSPECTION

Date of On-site Inspection(s): 2/24/2022

Date of Bureau of Fire Services Inspection if applicable: 6/4/2021

Inspection Type: Interview and Observation Worksheet
 Combination

Date of Exit Conference: 3/02/2022

No. of staff interviewed and/or observed 9
No. of residents interviewed and/or observed 39
No. of others interviewed 3 Role Residents' family members

- Medication pass / simulated pass observed? Yes No If no, explain.
- Medication(s) and medication records(s) reviewed? Yes No If no, explain.
- Resident funds and associated documents reviewed for at least one resident? Yes No If no, explain.
- Meal preparation / service observed? Yes No If no, explain.
- Fire drills reviewed? Yes No If no, explain.
Interviewed staff on policies and procedures.
- Water temperatures checked? Yes No If no, explain.
- Incident report follow-up? Yes IR date/s: 2/23/22 N/A
- Corrective action plan compliance verified? Yes CAP date/s and rule/s: 2021A1019031 6/6/2021 1932 (1), 1922 (5)
- Number of excluded employees followed up? 2 N/A

III. DESCRIPTION OF FINDINGS & CONCLUSIONS

This facility was found to be in non-compliance with the following rules:	
R 325.1972	Solid wastes.
	All garbage and rubbish shall be kept in leakproof, nonabsorbent containers. The containers shall be kept covered with tight-fitting lids and shall be removed from the home daily and from the premises at least weekly.
	The facility did not have lids on three of their garbage cans.
R 325.1976	Kitchen and dietary.
	(6) Food and drink used in the home shall be clean and wholesome and shall be manufactured, handled, stored, prepared, transported, and served so as to be safe for human consumption.
	The refrigerator in the kitchen contained several foods which included chopped garlic, cool whip, mustard and ketchup that did not have an opened date on it.
R 325.1981	(3) Personnel shall be trained to perform assigned tasks in accordance with the disaster plan.
	During the onsite, three staff was interviewed on the policies and procedures of fire safety. Neither of the three staff interviewed did not know what to do with residents in case of fire.

IV. RECOMMENDATION

Contingent upon receipt of an acceptable corrective action plan, renewal of the license is recommended.

Brenden D. Howard

3/2/2022

Date

Licensing Consultant