



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

ORLENE HAWKS
DIRECTOR

March 9, 2022

Arteria Young
Infinity Care LLC
P.O. Box 40658
Redford, MI 48240

RE: License #: AS820370300
Investigation #: 2022A0778015
Dunning House

Dear Ms. Young:

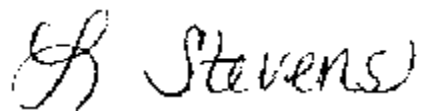
Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- Indicate how continuing compliance will be maintained once compliance is achieved.
- Be signed and dated.

If you desire technical assistance in addressing these issues, please feel free to contact me. In any event, the corrective action plan is due within 15 days.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (313) 456-0380.

Sincerely,

A handwritten signature in black ink that reads "LaKeitha Stevens". The signature is written in a cursive, flowing style.

LaKeitha Stevens, Licensing Consultant
Bureau of Community and Health Systems
Cadillac Pl. Ste 9-100
3026 W. Grand Blvd
Detroit, MI 48202
(313) 949-3055

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AS820370300
Investigation #:	2022A0778015
Complaint Receipt Date:	02/28/2022
Investigation Initiation Date:	02/28/2022
Report Due Date:	04/29/2022
Licensee Name:	Infinity Care LLC
Licensee Address:	14175 Garfield Redford, MI 48239
Licensee Telephone #:	(313) 516-7947
Administrator:	Arteria Young
Licensee Designee:	Arteria Young
Name of Facility:	Dunning House
Facility Address:	26110 Dunning Inkster, MI 48141
Facility Telephone #:	(313) 562-0337
Original Issuance Date:	07/02/2015
License Status:	REGULAR
Effective Date:	07/02/2020
Expiration Date:	07/01/2022
Capacity:	5
Program Type	PHYSICALLY HANDICAPPED DEVELOPMENTALLY DISABLED MENTALLY ILL

II. ALLEGATION(S)

	Violation Established?
Resident bedroom window is broken. There is a board over the window, and it is not functional. The room is cold and dark. It is unknown when the window was broken. The facility has been asked multiple times to provide estimates to replace bedroom window with non-breakable glass but have not provided the estimates.	Yes

III. METHODOLOGY

02/28/2022	Special Investigation Intake 2022A0778015
02/28/2022	Special Investigation Initiated - Telephone Telephone call made to the complainant
02/28/2022	Contact - Telephone call made Telephone call made to licensee designee, Arteria Young
02/28/2022	APS Referral APS referral received
03/02/2022	Referral - Recipient Rights ORR referral sent
03/02/2022	Exit Conference Telephone exit conference with Arteria Young; Licensee designee

ALLEGATION: Resident bedroom window is broken. There is a board over the window, and it is not functional. The room is cold and dark. It is unknown when the window was broken. The facility has been asked multiple times to provide estimates to replace bedroom window with non-breakable glass but have not provided the estimates

INVESTIGATION: On 02/28/2022, I completed a telephone interview with the complainant. According to the complainant. Resident A's bedroom window is broken and its unknown how long it has been broken. The complainant stated Resident A has extreme behaviors and as a result, an emergency case conference was held to discuss his safety. The recommendation from the case conference was for Resident A to receive a waiver to provide the home with a non-breakable window for his bedroom. To obtain the waiver, Ms. Young, the licensee designee, was asked to submit 3 written estimates from 3 separate companies. Ms. Young provided one estimate October 27, 2021 and has failed to provide the remaining 2 estimates.

On 02/28/2022, I completed a telephone interview with Ms. Young. Ms. Young stated Resident A's window is currently broken and has been for a couple of weeks. She stated a new frame had to be ordered for the window before it could be replaced. I asked Ms. Young about the case conference concerning Resident A and the recommendation of obtaining 3 written estimates to provide Resident A with a non-breakable window and to ensure his continued safety. Ms. Young stated she was aware of the recommendation. She stated she submitted 1 estimate and delegated staff to obtain the remaining and they failed to obtain them. Ms. Young indicated the estimates have not been obtained and she failed to follow-up with the case manager. Ms. Young stated she will obtain the needed estimates and repair Resident A's window.

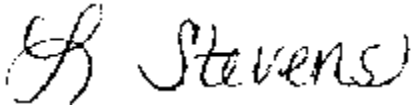
On 03/02/2022, I completed a telephone exit conference with Ms. Young. She was informed this complaint will be substantiated due to lack of follow-up resulting from Resident A's emergency case conference. Ms. Young indicated she is aware follow-up was needed to obtain the waiver/voucher to for a non-breakable window for Resident A. Ms. Young stated she understood the substantiation of this complaint. In addition, she stated the window is now repaired with a standard window and provided me with a picture of the repair. She stated she has called agencies and is working on obtaining the required quotes to become complaint with the recommendation made at the case conference.

APPLICABLE RULE	
R 400.14305	Resident protection.
	(3) A resident shall be treated with dignity and his or her personal needs, including protection and safety, shall be attended to at all times in accordance with the provisions of the act.

ANALYSIS:	<p>Resident A had a broken window in his bedroom. Per Ms. Young, the window had been broken for a couple of weeks. Resident A has extreme behaviors and has been approved for a non-breakable window pending the submission of 3 quotes. Ms. Young has failed to submit the required documentation. One quote was provided October 2021, to date, the remaining 2 have not been provided.</p> <p>Resident A was not treated with dignity and his or her personal needs, including protection and safety, was not attended to at all times in accordance with the provisions of the act. Ms. Young failed to adhere to the recommendation agreed upon from Resident A's emergency case conference.</p>
CONCLUSION:	VIOLATION ESTABLISHED

IV. RECOMMENDATION

Contingent upon submission of an acceptable corrective action plan, I recommend the status of the license remain unchanged.



03/09/2022

LaKeitha Stevens
Licensing Consultant

Date

Approved By:



03/09/2022

Ardra Hunter
Area Manager

Date