



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

ORLENE HAWKS
DIRECTOR

February 9, 2022

Nicholas Burnett
Flatrock Manor, Inc.
2360 Stonebridge Drive
Flint, MI 48532

RE: License #: AM440388517
Investigation #: 2022A0871018
Elba North

Dear Mr. Burnett:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

If you desire technical assistance in addressing these issues, please feel free to contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available, and you need to speak to someone immediately, please contact the local office at (989) 732-8062.

Sincerely,



Kathryn A. Huber, Licensing Consultant
Bureau of Community and Health Systems
411 Genesee
P.O. Box 5070
Saginaw, MI 48605
(989) 293-3234

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AM440388517
Investigation #:	2022A0871018
Complaint Receipt Date:	12/14/2021
Investigation Initiation Date:	12/17/2021
Report Due Date:	02/12/2022
Licensee Name:	Flatrock Manor, Inc.
Licensee Address:	7012 River Road Flushing, MI 48433
Licensee Telephone #:	(810) 964-1430
Administrator:	Morgan Yarkowsky
Licensee Designee:	Nicholas Burnett
Name of Facility:	Elba North
Facility Address:	300 N. Elba Rd. Lapeer, MI 48446
Facility Telephone #:	(810) 877-6932
Original Issuance Date:	09/05/2017
License Status:	REGULAR
Effective Date:	03/05/2020
Expiration Date:	03/04/2022
Capacity:	12
Program Type:	DEVELOPMENTALLY DISABLED MENTALLY ILL

II. ALLEGATION(S)

	Violation Established?
Resident A's belongings continue to go missing from his room. This has been an ongoing issue for several months.	Yes

III. METHODOLOGY

12/14/2021	Special Investigation Intake 2022A0871018
12/17/2021	Special Investigation Initiated - On Site Interviewed Home Manager Asjia Blanton
02/07/2022	Inspection Completed On-site Interviewed Manager Asjia Blanton
02/08/2022	Contact - Telephone call made Telephone call to Resident A's Guardian A1
02/08/2022	Contact - Document Received Received list of Resident A's missing belongings
02/08/2022	Contact - Document Received Received list from facility indicating Resident A's inventory
02/09/2022	Exit Conference Telephone exit conference with Licensee Nicholas Burnett
02/09/2022	Inspection Completed-BCAL Sub. Compliance

ALLEGATION:

Resident A's belongings continue to go missing from his room. This has been an ongoing issue for several months.

INVESTIGATION:

On December 17, 2021, I conducted an unannounced onsite investigation and interviewed Home Manager Asjia Blanton. Manager Blanton indicated that when she took over the home manager position in August 2021, it was an issue then. Manager Blanton indicated “unfortunately, things have gone missing.” Manager Blanton said that sometimes Resident A will take his belongings home with him and they do not come back with him. She also stated they are still looking for some of his shirts and pants. Manager Blanton reported they are currently coming up with a plan so his belongings will not be missing.

On December 17, 2021, I observed Resident A as he is severely cognitively impaired and unable to be interviewed. He was clean and appeared to be getting appropriate care.

On February 7, 2021, I conducted an unannounced onsite investigation and asked Manager Blanton about the ottoman and Resident A’s red plaid jacket. Manager Blanton said the ottoman has been gone for months and she thinks the red plaid jacket was lost at school. Manager Blanton said Resident A’s guardian has provided a list of his belongings that are missing and that Flatrock is in the process of replacing them.

On February 8, 2021, I telephoned Resident A’s Guardian A1. Guardian A1 said that a list of Resident A’s belongings that are missing was given to the facility last Thursday. I asked Guardian A1 about the ottoman and she said it was old and figures it broke and was thrown out. She was not concerned about the ottoman. Guardian A1 said Resident A does break things and sometimes his room “is like a destruction zone.”

Guardian A1 said that Resident A’s Ultra Sonic Electric Toothbrush and an electric shaver is missing. Guardian A1 reported that Resident A does allow other residents into his room and let them use his things. Guardian A1 reported that she gave Resident A an iPhone that only plays music. She said one day when she visited Resident A, the iPhone was missing. It was eventually found in another resident’s room. Guardian A1 said that Manager Blanton is “trying to get a handle on it” and said she is the “best home manager they have had.” Guardian A1 indicated Manager Blanton sends pictures of Resident A’s room to her daily and she appreciates that.

Guardian A1 provided me the list that was provided to Flatrock of Resident A’s missing belongings. It indicated:

- 1) Ultrasonic Toothbrush \$69.99
- 2) Norelco Three Head Shaver \$60.00
- 3) 5 Fleece blankets
- 4) Three comforters

- 5) Two sided full/queen Fleece Blanket \$50.00
- 6) Six sweatshirts
- 7) Ten pairs of jeans
- 8) Ten pair of sweatpants
- 9) Ten pair of shorts
- 10) Ten long-sleeve t-shirts
- 11) Two bathing suites
- 12) 25 short-sleeve t-shirts

She also indicated that she would like to see the Red and Black Buffalo Check coat and said maybe it was lost at school.

On February 8, 2022, Manager Blanton emailed me a copy of Resident A's inventory that was received by the facility on December 11, 2021. It indicated the following:

Christmas tree, rocking chair speaker, bouncy ball, desk table, toys, table stand, chair, Christmas lights, tv, puzzles, VCR tapes. It also indicates shirts (14), pants (12), socks (15), underwear (14), shoes (6) jackets (3), shorts (5), vest (1) coats (3).

On February 9, 2022, I conducted an exit telephone conference with Licensee Nicholas Burnett. I advised Licensee Burnett the facility did not safeguard Resident A's valuables and this is a rule violation.

APPLICABLE RULE	
R 400.14315	Handling of resident funds and valuables.
	(4) A listing of all valuables that are accepted by the licensee for safekeeping shall be maintained. The listing of valuables shall include a written description of the items, the date received by the licensee, and the date returned to the resident or his or her designated representative. The listing of valuables shall be signed at the time of receipt by the licensee and the resident or his or her designated representative. Upon return of the valuables to the resident or his or her designated representative, the listing shall be signed by the resident or his or her designated representative and the licensee.

ANALYSIS:	Home Manager Asjia Blanton said Resident A's belongings have come up missing. Guardian A1 said Resident A's belongings are missing and has provided a list of belongings to be replaced. There is evidence to confirm violation of this rule
CONCLUSION:	VIOLATION ESTABLISHED

IV. RECOMMENDATION

Upon receipt of an acceptable corrective action plan, I recommend the status of this adult foster care medium group home remain unchanged (capacity 1-6).

Kathryn A. Huber

02/09/2022

Kathryn A. Huber
Licensing Consultant

Date

Approved By:

Mary E. Holton

02/09/2022

Mary E Holton
Area Manager

Date