



GRETCHEN WHITMER  
GOVERNOR

STATE OF MICHIGAN  
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
LANSING

ORLENE HAWKS  
DIRECTOR

February 3, 2022

Scott Brown  
Renaissance Community Homes Inc  
P.O. Box 749  
Adrian, MI 49221

RE: License #: AS470093665  
Investigation #: 2022A0577017  
Golf Club Road Home

Dear Mr. Brown:


Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

If you desire technical assistance in addressing these issues, please feel free to contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (231) 922-5309.

Sincerely,

A handwritten signature in cursive script that reads "Bridget Vermeesch".

Bridget Vermeesch, Licensing Consultant  
Bureau of Community and Health Systems  
1919 Parkland Drive  
Mt. Pleasant, MI 48858-8010  
(989) 948-0561

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
BUREAU OF COMMUNITY AND HEALTH SYSTEMS  
SPECIAL INVESTIGATION REPORT**

**I. IDENTIFYING INFORMATION**

<b>License #:</b>	AS470093665
<b>Investigation #:</b>	2022A0577017
<b>Complaint Receipt Date:</b>	01/07/2022
<b>Investigation Initiation Date:</b>	01/07/2022
<b>Report Due Date:</b>	03/08/2022
<b>Licensee Name:</b>	Renaissance Community Homes Inc
<b>Licensee Address:</b>	Suite C 1548 W. Maume St. Adrian, MI 49221
<b>Licensee Telephone #:</b>	(734) 439-0464
<b>Administrator:</b>	Marie Byrd
<b>Licensee Designee:</b>	Scott Brown
<b>Name of Facility:</b>	Golf Club Road Home
<b>Facility Address:</b>	2367 Golf Club Road Howell, MI 48843
<b>Facility Telephone #:</b>	(517) 545-9921
<b>Original Issuance Date:</b>	09/01/2000
<b>License Status:</b>	REGULAR
<b>Effective Date:</b>	06/19/2020
<b>Expiration Date:</b>	06/18/2022
<b>Capacity:</b>	6
<b>Program Type:</b>	PHYSICALLY HANDICAPPED DEVELOPMENTALLY DISABLED

**II. ALLEGATION(S)**

	<b>Violation Established?</b>
Resident A’s television is missing from the garage where it was being stored.	Yes
Additional Findings	No

**III. METHODOLOGY**

01/07/2022	Special Investigation Intake 2022A0577017
01/07/2022	Special Investigation Initiated – Letter- Email to Elizabeth Simon, Livingston Co ORR-CMH
01/07/2022	Referral - Recipient Rights- Livingston CO CMH.
01/07/2022	Contact - Document Received- Received copy of IR.
01/10/2022	Contact - Telephone call made- Interview with Angela Byard, HM.
01/10/2022	Referral - Law Enforcement- Facility contacted LE.
01/31/2022	Inspection Completed On-site- Interviewed Resident A.
01/31/2022	Inspection Completed-BCAL Sub. Compliance
02/02/2022	Exit Conference with licensee designee Scott Brown.

**ALLEGATION: Resident A’s television is missing from the garage where it was being stored.**

**INVESTIGATION:**

On January 07, 2022, a complaint was received regarding Resident A’s television missing from the facility garage where it was being stored. The complaint reported the television was put in the garage two weeks prior to the complaint after Resident A received a new television. The complaint stated only Golf Club Home employees have access to the garage.

On January 07, 2022, I emailed Elizabeth Simon, Livingston County Community Mental Health, Office of Recipient Rights who reported Resident A does not have a guardian and can make their own decisions. Ms. Simon provided me with a copy of *the AFC*

*Licensing Division-Incident/Accident Report* completed on December 17, 2021, by Angela Byard which documented the following: “incident involved [Resident A] and reported [Resident A] got a new television in her room so we stored her other one in the garage and it is no longer in the garage. The television was last seen last week. Incident was reported to management.”

On January 10, 2022, I interviewed direct care staff member Angela Byard, whose role is home manager (HM), who reported on December 17, 2021 she went into the garage and noticed Resident A’s old television was missing. Ms. Bard reported they were having a manager meeting so she questioned the managers of the whereabouts of the television and no one knew where it was or that it was missing. Ms. Byard reported the television sat in the garage for a couple of weeks but the remote to the television remained in the staff office. Ms. Byard reported she asked direct care staff members if anyone knew where Resident A’s old television was located but none of the staff could report where the television was or when it was last seen in the garage. Ms. Byard reported law enforcement has not been contacted. Ms. Byard reported she does not believe Resident A gave someone permission to take the television. Ms. Byard reported the television was a 32-inch television, about five years old and in working condition. Ms. Byard reported nothing else was missing from the garage.

On January 10, 2022, I interviewed direct care staff member Michael Blandford, home manager who reported the television was put in the garage a few months ago when Resident A received a new television on September 24, 2021. Mr. Blandford reported Resident A’s new television was not installed on her wall until the first week of October 2021 and this would be when the old television was put in the garage. Mr. Blandford reported he cannot remember the last time he saw the television in the garage. Mr. Blandford reported he has contacted law enforcement and they said because Resident A is her own guardian, she will need to file a police report and this information has been provided to Resident A. Mr. Blandford reported he has no idea when the television became missing or who might have taken the television.

On January 14, 2022 Elizabeth Simon, Livingston County Community Mental Health (LCCMH), Office of Recipient Rights (ORR) and I interviewed the following direct care staff (DCS) by telephone and the following information was reported:

- Direct care staff member Davontay Ross reported he knew Resident A purchased a new television before Thanksgiving and the older television was taken to the garage. Mr. Ross reported he last saw the older television in garage, possibly in October, but has not seen it since then. Mr. Ross reported he has no idea what happened to the television and reported he did not take the television.
- Direct care staff member Ostiva Poulit reported Resident A’s old television was put in the garage a couple of months ago but stated, “honestly I do not know the last time I saw the television.” Ms. Poulit reported there has been no talk or rumors amongst the staff about the television. Ms. Poulit, report she did not take the television.

- Direct care staff member Desirae Smith reported the last time she saw Resident A's old television was in October and the television was in the garage. Ms. Smith reported Devion Nelson, DCS cleaned the residents bedroom and brought a bunch of their personal belongings to the garage which pushed stuff up against the walls in the garage. Ms. Smith reported the garage is packed full of things, including a van being parked in the garage. Ms. Smith reported the television might be in the garage and just covered up with other items. Ms. Smith reported she was in the garage after Thanksgiving getting Christmas decorations and did not notice television was there but was not really looking for it. Ms. Smith reported she has not heard any rumors about who took the television, does not think Resident A would give the television away and denied taking the television.
- Direct care staff member Katie Martin reported she is not convinced the television is missing and stated, "that garage is packed from wall to wall with stuff and now there is a van that gets parked in there." Ms. Martin reported the garage is packed with supplies, residents' belongings and an old van that belongs to another facility. Ms. Martin reported she has not heard any staff talk about taking the television and stated, "we have a great group of staff and I do not believe anyone would take it." Ms. Martin denied taking the television.
- Direct care staff member Carlos Boone reported he only works one or two days a month at the facility. Mr. Boone reported he knew Resident A got a new television because he saw the box while at the facility, possibly in November. Mr. Boone reported he did not even know what happened with the old television. Mr. Boone denied taking the television.
- Direct care staff member Judy Quaderer stated, "I just assumed it was there, not sure of the last time I saw the television." Ms. Quaderer reported she did not know anything about the television missing and denied taking the television.
- Direct care staff member Michelle Schwartz reported she noticed Resident A got a new television but did not think about what had happened to the old television. Ms. Schwartz reported she never even saw a television in the garage. Ms. Schwartz denied taking the television.
- Direct care staff member Dina Knott reported she knew nothing about the television missing and was just told about it. Ms. Knott reported she did not take the television and stated, "I did not even know the television was in the garage."
- Direct care staff member Roy Oakley reported he does not know anything about a missing television, has not heard anything about who possibly took the television and denied that he took the television.

On January 28, 2022, I conducted an unannounced onsite investigation at the facility. I interviewed Resident A who reported she had a television that was about 27 or 32 inches big and it sat on her bookcase until she purchased a bigger television that could be hung on her bedroom wall. Resident A reported when she got her new television in October 2020, her old television was taken the garage to be stored. Resident A reported she did not know her television was missing until direct care staff member/home manager Angela Byard notified Resident A of the television no longer

being the garage. Resident A reported no one asked Resident A if they could have and Resident A did not give anyone permission to take the television. Resident A reported she was asked by direct care staff member/home manager Mr. Blanford if Resident A wanted to contact the police and Resident A declined to do so.

During my onsite investigation, I observed the garage and did not see a television. I spoke with direct care staff member/home manager Angela Byrd and they have cleaned the garage and rearranged items but did not find the television.

<b>APPLICABLE RULE</b>	
<b>R 400.14315</b>	<b>Handling of resident funds and valuables.</b>
	<b>(2) The care of any resident funds and valuables that have been accepted by a licensee for safekeeping shall be treated by the licensee as a trust obligation.</b>
<b>ANALYSIS:</b>	Based on the information gathered during the investigation it has been found Resident A's television which was being stored in the facility garage was discovered missing from the garage. It is unknown where it is or how it went missing. Consequently, Resident A's valuables were not kept safe by the licensee. and is missing from the facility.
<b>CONCLUSION:</b>	<b>VIOLATION ESTABLISHED</b>

**IV. RECOMMENDATION:**

Once an acceptable corrective action plan has been received, it is recommended that that the current status of the license remains unchanged.

*Bridget Vermeesch*

02/02/2022

\_\_\_\_\_  
Bridget Vermeesch  
Licensing Consultant

\_\_\_\_\_  
Date

Approved By:

*Dawn Timm*

02/03/2022

\_\_\_\_\_  
Dawn N. Timm  
Area Manager

\_\_\_\_\_  
Date