



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

ORLENE HAWKS
DIRECTOR

January 26, 2022

Patricia Beaune
Hidden Creek AFC, Inc.
3275 Causeway Dr.
Brighton, MI 48114

RE: License #: AM470295474
Investigation #: 2022A1030005
Hidden Creek AFC

Dear Ms. Beaune:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

A six-month provisional license is recommended. If you do not contest the issuance of a provisional license, you must indicate so in writing; this may be included in your corrective action plan or in a separate document. If you contest the issuance of a provisional license, you must notify this office in writing and an administrative hearing will be scheduled. Even if you contest the issuance of a provisional license, you must still submit an acceptable corrective action plan.

If you desire technical assistance in addressing these issues, please feel free to contact me. In any event, the corrective action plan is due within 15 days.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (517) 284-9730.

Sincerely,

A handwritten signature in black ink that reads "Nile Khabeiry, LMSW". The signature is written in a cursive style.

Nile Khabeiry, Licensing Consultant
Bureau of Community and Health Systems
611 W. Ottawa Street
P.O. Box 30664
Lansing, MI 48909

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AM470295474
Investigation #:	2022A1030005
Complaint Receipt Date:	10/26/2021
Investigation Initiation Date:	10/27/2021
Report Due Date:	11/25/2021
Licensee Name:	Hidden Creek AFC, Inc.
Licensee Address:	3275 Causeway Dr. Brighton, MI 48114
Licensee Telephone #:	(810) 229-9474
Administrator:	Rita Zumbrunnen
Licensee Designee:	Patricia Beaune
Name of Facility:	Hidden Creek AFC
Facility Address:	2848 Hartland Rd. Hartland, MI 48353
Facility Telephone #:	(810) 632-7670
Original Issuance Date:	02/16/2012
License Status:	REGULAR
Effective Date:	08/18/2020
Expiration Date:	08/17/2022
Capacity:	12
Program Type:	AGED

II. ALLEGATION(S)

	Violation Established?
Hidden Creek AFC was found to be in substantial non-compliance with Bureau of Fire Services fire safety administrative rules.	Yes
Hidden Creek AFC is not practicing quarterly emergency evacuations.	Yes
Hidden Creek AFC had combustible materials near the hot water heater.	Yes
Hidden Creek AFC prevented egress by using child-proof doorknob covers.	Yes
Hidden Creek AFC prevented egress by blocking the North and East egress doors.	Yes
Additional Findings	Yes

III. METHODOLOGY

10/26/2021	Special Investigation Intake 2022A1030005
10/27/2021	Special Investigation Initiated - Telephone Phone call with LARA consultant
10/27/2021	Documents Received- Received and reviewed from the Bureau of Fire Services
11/03/2021	Documents Received – Received and reviewed fire drill logs.
11/3/2021	Contact – Face to face with licensee designee, Patricia Beaune
11/3/2021	Contact – Face to face with AFC owner, Rita Zumbrunnen
11/3/2021	Contact – Documents received and reviewed
11/03/2021	Inspection Completed On-site
11/03/2021	Inspection Completed-BCAL Sub. Non-Compliance
	Exit Conference – Exit conference by phone

ALLEGATION:

- **Hidden Creek AFC was found to be in substantial non-compliance with Bureau of Fire Services fire safety administrative rules.**
- **Hidden Creek AFC is not practicing quarterly emergency evacuations.**

INVESTIGATION:

On 10/27/2021, I received and reviewed a *Bureau of Fire Services Inspection Report*, authored by BFS Inspector, Don Collick dated 10/26/2021 which included five photographs from the inspection. The photographs corresponded with the violations cited in the inspection report. The Bureau of Fire Services Inspector found the facility to be in substantial non-compliance with fire safety rules and documented, in part, the following rule violations:

- “ 1. North exit obstructed with chairs
2. Non-surge protected multiplug adapter in well/electrical room.
3. Well/Electrical room has standing water in front of the breaker box, All EXIT doors have child proof door handle locks on them.
4. Fire drills log were not available for review.”

On 11/3/2021, I conducted an on-site investigation at Hidden Creek AFC located at 2848 Hartland Road Hartland, MI. 48353. It was noted that the facility was neat and clean, and the residents were elderly with most sleeping in the living room. I observed the fire drill logs and noted no fire drills conducted during April 2021, May 2021, June 2021 July 2021, August 2021 and September 2021 during daytime, evening, or sleeping hours as required. This timeframe constituted the second and third quarters of 2021. I spoke with licensee designee Patricia Beaune and Administrator/AFC property owner Rita Zumbunnen who acknowledged the fire drills have not been completed during daytime, evening or sleeping hours quarterly as required, however offered no reason as to why the drills were not completed.

APPLICABLE RULE	
MCL 400.720	Certificate of approval from bureau of fire services and department; compliance; denial or certification with limitations; hearing.
	(1) The department shall not issue a temporary, provisional, or regular license to an adult foster care facility with a capacity of more than 6 adults until the facility receives a certificate of approval from the bureau of fire services created in section 1b of the fire prevention code, 1941 PA 207, MCL 29.1b, after compliance with fire safety standards prescribed in rules promulgated by the bureau of fire services pursuant to section 10(2).

ANALYSIS:	According to the <i>Bureau of Fire Services Inspection Report</i> , authored by BFS Inspector, Don Collick and dated 10/26/2021, this facility received a disapproval rating. The <i>Fire Services Inspection Report</i> stated the north exit of the facility was blocked with chairs, an unapproved multi-plug adapter was being used in well/electric room, standing water was observed in the well/electric room, all exit doors had child proof door handles on them and no records of required fire drills were documented and available for review.
CONCLUSION:	VIOLATION ESTABLISHED

APPLICABLE RULE	
R 400.14318	Emergency preparedness; evacuation plan; emergency transportation.
	(5) A licensee shall practice emergency and evacuation procedures during daytime, evening, and sleeping hours at least once per quarter. A record of the practices shall be maintained and be available for department review.
ANALYSIS:	Based on my investigation which included my personal observations of the facility, review of the <i>Bureau of Fire Services Inspection Report</i> dated 10/26/2021 and a review of the facility's fire drill logs this violation will be established. During my review of the Hidden Creek AFC's fire drill logs for 2021 the facility did not complete any fire drills during daytime, evening or sleeping hours during the second and third quarters of 2021.
CONCLUSION:	VIOLATION ESTABLISHED

ALLEGATION:

Hidden Creek AFC had combustible materials near the hot water heater.

INVESTIGATION:

On 10/27/2021, I received and reviewed a *Bureau of Fire Services Inspection Report* (BFS) authored by BFS Inspector, Don Collick dated 10/26/2021 including corresponding photographs of the violation found in the electrical room. The BFS inspection found substantial non-compliance while inspecting the electrical room and documented a "non-surge protected multi-plug adapter in the well/electrical room."

On 11/3/2021 I conducted an on-site investigation and toured the facility. While inspecting the electrical room that contains the hot water heater, I noted a non-surge protected multi-plug adapter above the hot water heater along with an extension cord

lying across a hot water pipe. The extension cord observed lying across the hot water pipe was identical to the photograph received in the BFS Inspection Report. This photograph was taken during the inspection conducted on 10/26/2021 so no action had been taken to correct this hazard. Hidden Creek Administrator/AFC property owner Rita Zumbrunnen indicated she is working with a contractor to repair all electrical room violations.

APPLICABLE RULE	
R 400.14512	Electrical service.
	Rule 512 (1) The electrical service of a home shall be maintained in a safe condition.
ANALYSIS:	Based on my investigation which includes my personal observations of the facility and review of the Bureau of Fire Services report dated 10/26/2021 this violation will be established. During my on-site investigation of Hidden Creek AFC, I inspected the electrical room which houses the facility's hot water heater and noted an electrical outlet above the hot water heater with a non-surge protected multi-plug adapter. This adapter also had several cords plugged in to it one of which was an extension cord observed extending from the adapter and lying across a hot water pipe which created an additional electrical/combustion risk.
CONCLUSION:	VIOLATION ESTABLISHED

ALLEGATION:

Hidden Creek AFC prevented egress by using child proof doorknob covers.

INVESTIGATION:

On 10/27/2021, I received and reviewed a *Bureaus of Fire Services Inspection Report*, authored by BFS Inspector, Don Collick, including photographs dated 10/26/2021. One of the photographs clearly showed the use of childproof door handle locks on exit doors used by residents. The inspection report indicated the use of "child-proof door handle locks on all EXIT doors" and documented the licensee designee was advised to remove them "immediately."

On 11/3/2031, I conducted an on-site inspection and noted all three egress doors used by residents had childproof door handle covers as indicated in the Bureau of Fire Services inspection report and were identical to the pictures taken on 10/26/2021 by BFS Inspector Don Collick. These same childproof door handle locking cover mechanisms remained in place from 10/26/2021. When questioned about the childproof door handle lock covers, Administrator/AFC property owner Rita Zumbrunnen indicated she was more concerned about a resident eloping from the facility so the childproof door handle covers were not removed despite the BFS Inspector ordering

those to be removed immediately. It should be noted that during the on-site inspection none of the residents were observed moving about the facility and instead were sleeping or sitting in the living room.

In addition, I reviewed a *Licensing Study Report Renewal Inspection Report*(LSR) dated 7/7/2020 authored by LARA AFC Licensing Consultant, Julie Elkins. The *LSR Renewal Inspection Report* cited Hidden Creek AFC for using childproof doorknob covers. A Corrective Action Plan dated 8/14/2020, which corresponded to the LSR dated 7/7/2020 and signed by licensee designee, Patricia Beaune acknowledged the use of child-proof doorknob handle covers “preventing egress by confused residents” was a violation and documented licensee designee Patricia Beaune will “monitor to be sure covers will not be used again.” A letter authored by Administrator/AFC owner; Rita Zumbrunnen indicated “we removed all the child-proof door-knob covers” on the day of the renewal inspection.

APPLICABLE RULE	
R 400.14507	Means of egress generally.
	(5) A door that forms a part of a required means of egress shall be not less than 30 inches wide and shall be equipped with positive-latching, non-locking-against-egress hardware.
ANALYSIS:	Based on my investigation which included my personal observations of the facility, review of the <i>Bureau of Fire Services</i> report, including photographs, dated 10/26/2021 and review of a corrective action plan dated 8/14/2020 this violation will be established. During my on-site investigation on 11/3/2021, I observed child-proof doorknob covers on all three egress doors despite agreeing to ensure they will not be used again as cited in a corrective action plan signed by licensee designee, Patricia Beaune on 8/14/2020. In addition, Hidden Creek AFC was instructed to remove the doorknob covers on 10/26/2021 during a fire safety inspection and they were still in place eight days later.
CONCLUSION:	REPEAT VIOLATION ESTABLISHED. [SEE LSR DATED 7/7/2020 AND CAP DATED 8/14/2020].

ALLEGATION:

Hidden Creek AFC prevented egress by blocking the North and East egress doors.

INVESTIGATION:

On 10/27/2021, I received and reviewed a *Bureau of Fire Services* (BFS) inspection report including photographs dated 10/26/2021. The BFS inspection reported indicated

the North exit was “obstructed by chairs” at the time of the BFS inspection. One of the photographs documented three wooden chairs and a walker obstructing the North exit/egress door.

On 11/3/2021, I conducted an on-site investigation and noted the North and East egress doors in the rear of the facility where obstructed. The North egress/exit door specified in the BFS inspection report was obstructed by the same three wooden chairs and a walker while the East egress door at the rear of the home was obstructed by a wheelchair.

APPLICABLE RULE	
R 400.14507	Means of egress generally.
	(2) A means of egress shall be arranged and maintained to provide free and unobstructed egress from all parts of a small group home.
ANALYSIS:	Based on my investigation which includes my personal observations of the facility, review of the Bureau of Fire Services report, including photographs, dated 10/26/2021 this violation will be established. During my on-site investigation on 11/3/2021 I observed obstructions in front of the North and East egress doors at Hidden Creek AFC.
CONCLUSION:	VIOLATION ESTABLISHED

ADDITIONAL FINDINGS:

INVESTIGATION:

During my on-site investigation on 11/3/2021, I noted the facility did not have an evacuation plan posted in any of the common areas. I spoke with licensee designee Patricia Beaune and Administrator/AFC Property Owner Rita Zumbrunnen about the evacuation plan and was informed the facility did not have one available to review. I was informed that the facility “used to” have them posted but for some reason no plan was posted the day of the investigation.

APPLICABLE RULE	
R 400.14318	Emergency preparedness; evacuation plan; emergency transportation.
	(2) An evacuation plan shall, at a minimum, include a floor plan that specifies the locations of evacuation routes and the exiting route to be followed in case of fire.

ANALYSIS:	Based on my investigation which includes my personal observations of the facility this violation will be established. While touring Hidden Creek AFC I noted there were no emergency evacuation plans posted in the facility.
CONCLUSION:	VIOLATION ESTABLISHED

INVESTIGATION:

During my on-site investigation on 11/3/2021, I noted a telephone in the kitchen however there was not a list of emergency numbers posted in a conspicuous area near the phone.

APPLICABLE RULE	
R 400.14318	Emergency preparedness; evacuation plan; emergency transportation.
	(3) A telephone shall be available and accessible in a home. Emergency telephone numbers shall, at a minimum, include fire, police, and medical emergency services and shall be conspicuously posted immediately adjacent to telephones.
ANALYSIS:	Based on my investigation which includes my personal observations of the facility this violation will be established. While touring the facility I noted there was not a list of emergency numbers posted by the telephone in the kitchen.
CONCLUSION:	VIOLATION ESTABLISHED

IV. RECOMMENDATION

Contingent upon receipt of an acceptable corrective action plan, I recommend modification of the license to provisional status due to the physical plant violations.

Nile Khabeiry, LMSW

12/29/2021

Nile Khabeiry
Licensing Consultant

Date

Approved By:

Dawn Timm

01/24/2022

Dawn N. Timm
Area Manager

Date