



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

ORLENE HAWKS
DIRECTOR

January 20, 2022

Suzanne Lange
5065 S. Schwass Road
Scottville, MI 49454

RE: License #: AS530311141
Investigation #: 2022A0230015
Country Care AFC

Dear Suzanne Lange:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan was required. On January 19, 2022, you submitted an acceptable written corrective action plan.

It is expected that the corrective action plan be implemented within the specified time frames as outlined in the approved plan. Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (231) 922-5309.

Sincerely,

A handwritten signature in blue ink that reads "Rhonda Richards".

Rhonda Richards, Licensing Consultant
Bureau of Community and Health Systems
Suite 11
701 S. Elmwood
Traverse City, MI 49684
(231) 342-4942

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AS530311141
Investigation #:	2022A0230015
Complaint Receipt Date:	01/06/2022
Investigation Initiation Date:	01/06/2022
Report Due Date:	03/07/2022
Licensee Name:	Suzanne Lange
Licensee Address:	5065 S. Schwass Road, Scottville, MI 49454
Licensee Telephone #:	(231) 233-0050
Administrator:	Suzanne Lange
Licensee Designee:	Suzanne Lange
Name of Facility:	Country Care AFC
Facility Address:	5065 S. Schwass Road, Scottville, MI 49454
Facility Telephone #:	(231) 233-0050
Original Issuance Date:	08/09/2011
License Status:	REGULAR
Effective Date:	02/09/2020
Expiration Date:	02/08/2022
Capacity:	6
Program Type:	DEVELOPMENTALLY DISABLED MENTALLY ILL

II. ALLEGATION(S)

	Violation Established?
Resident A is not allowed access to his cigarettes.	Yes

III. METHODOLOGY

01/06/2022	Special Investigation Intake 2022A0230015
01/06/2022	Special Investigation Initiated - Telephone Resident A's guardian Steve Meyers
01/06/2022	Contact - Telephone call made Suzie Lange-Licensee
01/06/2022	Contact - Telephone call made staff member Chris Cutler
01/10/2022	Inspection Completed On-site Interview with Resident A and staff member Chris Cutler
01/19/2022	Exit Conference With Licensee Suzie Lange

ALLEGATION: Resident A is not allowed access to his cigarettes.

INVESTIGATION: On 01/06/2022, I spoke with staff member Chris Cutler regarding the above allegation. He reported that Resident A was limited to five cigarettes per day according to his guardian due to multiple issues regarding excessive lighters in his room and chain smoking.

On 01/06/2022, I spoke with Resident A's guardian Steve Meyers and inquired about the restrictions. He stated that it was not true that he restricted Resident A's use of cigarettes. He explained that Resident A is a heavy smoker and the licensee and staff members have reported many issues regarding his behavior and smoking. He could not remember exactly but he may have agreed with the licensee when presented with the idea of limiting his cigarettes. He reported however this was not directed to the licensee in writing through his assessment plan.

On 01/06/2022, I spoke with Licensee Suzie Lange who acknowledged she had restricted Resident A's cigarette use to five cigarettes per day. She stated his cigarettes were kept in the office and given out at intervals throughout the day. Her reason was that Resident A would frequently go out to the designated smoking area

and chain smoke. On at least one occasion he caught the container of cigarette butts on fire. Additionally, staff found 20 lighters in his room and Ms. Lange was concerned about the possibility of Resident A starting a fire. Ms. Lange also stated when she took Resident A to the doctor, and he complained of his shoulders and chest aching his doctor advised that he quit smoking or cut back due to health concerns. Ms. Lange acknowledged that she did not have the restriction on cigarettes written in Resident A's assessment plan and signed by Mr. Meyers. She stated when she reported concerns about Resident A's smoking to Mr. Meyers along with her proposal of the cigarette restriction, he told her to "Do whatever you have to do".

On 01/10/2022, I conducted an unannounced on-site investigation at the facility and interviewed Resident A and staff member Chris Cutler. Resident A stated he was only allowed to have five cigarettes per day, but he did not know why.

Mr. Cutler provided me with Resident A's file for review. Nothing was noted in his assessment plan or elsewhere in the file regarding a restriction of Resident A's cigarettes. Mr. Cutler stated Resident A's cigarettes are kept in the staff office and five cigarettes are given to Resident A throughout the day.

On 01/19/2022, I conducted an exit conference with Licensee Suzie Lange and reviewed the findings of the investigation. She stated she understood that in order to limit Resident A's cigarettes she must have this clearly written in his assessment plan and approved and signed by his guardian. Ms. Lange provided a corrective action plan indicating that she would complete a new assessment plan and have it signed by Resident A's guardian.

APPLICABLE RULE	
R 400.14304	Resident rights; licensee responsibilities.
	<p>(1) Upon a resident's admission to the home, a licensee shall inform a resident or the resident's designated representative of, explain to the resident or the resident's designated representative, and provide to the resident or the resident's designated representative, a copy of all of the following resident rights:</p> <p style="padding-left: 40px;">(j) The right of reasonable access to and use of his or her personal clothing and belongings.</p> <p>(2) A licensee shall respect and safeguard the residents rights specified in subrule (1) of this rule.</p>

ANALYSIS:	Resident A did not have reasonable access to his cigarettes which belong to him.
CONCLUSION:	VIOLATION ESTABLISHED

IV. RECOMMENDATION

An acceptable plan of correction has been received. I recommend the status of this license remain unchanged.

Rhonda Richards

01/19/2022

Rhonda Richards
Licensing Consultant

Date

Approved By:

Jerry Hendrick

01/20/2022

Jerry Hendrick
Area Manager

Date