

GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS LANSING

ORLENE HAWKS DIRECTOR

January 13, 2022

Nakia Woods Iyana's A.F.C. INC. 1117 Adams Saginaw, MI 48602

> RE: License #: AS730398654 Investigation #: 2022A0572009 Iyana's A.F.C. INC.

Dear Ms. Woods:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

If you desire technical assistance in addressing these issues, please feel free to contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (906) 226-4171.

Sincerely,

Anthony Humphrey, Licensing Consultant Bureau of Community and Health Systems 411 Genesee P.O. Box 5070 Saginaw, MI 48605

AthonyHumphae

(810) 280-7718

enclosure

MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS BUREAU OF COMMUNITY AND HEALTH SYSTEMS SPECIAL INVESTIGATION REPORT

I. IDENTIFYING INFORMATION

License #:	AS730398654
Investigation #:	2022A0572009
Complaint Receipt Date:	11/22/2021
Investigation Initiation Date:	11/24/2021
Report Due Date:	01/21/2022
Licensee Name:	Iyana's A.F.C. INC.
Licensee Address:	1117 Adams
	Saginaw, MI 48602
Licensee Telephone #:	(989) 332-4130
Administrator:	Nakia Woods
Licensee Designee:	Nakia Woods
Name of Facility:	Iyana's A.F.C. INC.
Facility Address:	1117 Adams
	Saginaw, MI 48602
Facility Telephone #:	(989) 980-7899
Original Issuance Date:	08/13/2020
	DECULAR.
License Status :	REGULAR
Effective Date:	00/40/0004
Effective Date:	02/13/2021
Expiration Date:	02/12/2023
Canacity	6
Capacity:	0
Program Type:	PHYSICALLY HANDICAPPED
i rogiain rype.	DEVELOPMENTALLY DISABLED
	MENTALLY ILL
	AGED
	TRAUMATICALLY BRAIN INJURED
	ALZHEIMERS

II. ALLEGATION(S)

Violation Established?

Resident A reported that someone at the AFC home stole money off his Bridge card.	Yes

III. METHODOLOGY

11/22/2021	Special Investigation Intake 2022A0572009
11/24/2021	Special Investigation Initiated - On Site
12/06/2021	APS Referral
12/16/2021	Contact - Face to Face Resident A
01/10/2022	Contact - Telephone call made Licensee, Nakia Woods.
01/10/2022	Contact - Telephone call made Ex-Staff, Evelyn Hanserd.
01/10/2022	Inspection Completed-BCAL Sub. Compliance
01/10/2022	Exit Conference Licensee, Nakia Woods.
01/13/2022	Contact - Document Received Resident Funds Part I & II

ALLEGATION:

Resident A reported that someone at the AFC home stole money off his Bridge card.

INVESTIGATION:

On 11/22/2021, the local licensing office received a complaint for investigation. APS made the complaint and referred to licensing.

On 11/24/2021, an unannounced visit was made at Iyana's AFC located in Saginaw, County Michigan. Resident A was not available for an interview.

On 12/16/2021, an unannounced visit was made at Iyana's AFC Home. Interviewed was Resident A.

On 12/16/2021, I interviewed Resident A regarding an allegation that someone at the AFC home stole money off his Bridge card. Resident A informed that this was true and the person used to work at the facility. He informed that she wrote his card number on a piece of paper and used his information. He did not remember her name. Resident A informed that he is pressing charges. The Licensee, Ms. Nakia Woods is now aware of it and said that the ex-employee will pay him back, but he does not believe this, so he is now seeking restitution. He believes that \$400 to \$500 that was taken off of his card. He found out when he had someone purchase something for him at the store and when he looked at the receipt, his balance was smaller than expected. After investigating, it showed that the transactions were coming from places that he's never been.

On 01/10/2022, I interviewed Licensee, Nakia Woods regarding an allegation that someone at the AFC home stole money off Resident A's Bridge card. She informed that Resident A gave a worker his Bridge Card information so she can get something for him at the store, but she used it for personal use. She was terminated and they are working with the prosecutor's office. The ex-employee's name is Evelynn Hanserd and she admitted to everything.

On 01/10/2022, I interviewed Ms. Evelyn Hanserd regarding an allegation that she stole money off Resident A's Bridge card. She informed that Resident A told her that since she had been working so hard for him and not getting paid like she should, that she could use his Bridge Card for herself. The Licensee, Ms. Nakia Woods was not aware of their arrangement. She said that she assumed that someone else was also using the Bridge Card and there was not enough on the card for the other person. She denied stealing money off of his Bridge Card because Resident A said that she could use it.

On 01/13/2022, I received the Resident Funds Part I & II forms for Resident A. Resident A is responsible for his own funds and for payment of room, board, and care. Resident A signs the Resident Funds Part II form every month when the facility receives payment for Room, board, and care.

APPLICABLE RULE	
R 400.14315	Handling of resident funds and valuables.
	(10) A licensee, administrator, direct care staff, other employees, volunteers under the direction of the licensee, and members of their families shall not accept, take, or borrow money or valuables from a resident, even with the consent of the resident.
ANALYSIS:	Resident A informed that ex-staff, Ms. Hanserd took money off of his Bridge Card for personal use. The Licensee, Nakia Woods indicated that Resident A gave the former employee his Bridge Card information to get him some things from the store, but she used it for personal use. Ms. Hanserd informed that she had an agreement with Resident A that the Licensee was not aware of, for her to use the Bridge Card for personal use.
CONCLUSION:	VIOLATION ESTABLISHED

On 01/10/2022, an Exit Conference was held with Licensee, Nakia Woods regarding the findings of the investigation.

IV. RECOMMENDATION

I recommend that no changes be made to the licensing status of this small adult foster care group home, pending the receipt of an acceptable corrective action plan (Capacity 1-6).

Anthony Humphrey Date Licensing Consultant

Approved By:

01/13/2022

Mary E Holton Date
Area Manager