



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

ORLENE HAWKS
DIRECTOR

December 21, 2021

Roxanne Goldammer
The Country House, LLC
110
890 N. 10th St.
Kalamazoo, MI 49009

RE: License #: AM040291143
Investigation #: 2022A0360008
Beacon Home at Ossineke

Dear Ms. Goldammer:

Attached is the Special Investigation Report for the above referenced facility. No substantial violations were found.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (989) 732-8062.

Sincerely,

A handwritten signature in blue ink, appearing to read "Matthew Soderquist".

Matthew Soderquist, Licensing Consultant
Bureau of Community and Health Systems
Ste 3
931 S Otsego Ave
Gaylord, MI 49735
(989) 370-8320

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT
THIS REPORT CONTAINS QUOTED PROFANITY AND SEXUALLY EXPLICIT
LANGUAGE**

I. IDENTIFYING INFORMATION

License #:	AM040291143
Investigation #:	2022A0360008
Complaint Receipt Date:	12/02/2021
Investigation Initiation Date:	12/02/2021
Report Due Date:	01/01/2022
Licensee Name:	The Country House, LLC
Licensee Address:	890 N. 10th St. 110 Kalamazoo, MI 49009
Licensee Telephone #:	(989) 471-8482
Administrator/Licensee Desig.	Roxanne Goldammer
Name of Facility:	Beacon Home at Ossineke
Facility Address:	10685 Spruce Rd Ossineke, MI 49766
Facility Telephone #:	(989) 471-1192
Original Issuance Date:	12/17/2009
License Status:	REGULAR
Effective Date:	06/12/2020
Expiration Date:	06/11/2022
Capacity:	12
Program Type:	PHYSICALLY HANDICAPPED DEVELOPMENTALLY DISABLED MENTALLY ILL, AGED

II. ALLEGATION(S)

	Violation Established?
Repeated assaults, disturbances, 911 abuse and other events have occurred at Beacon Home in Ossineke through the end of November and early December 2021. This has resulted in many Police and EMS responses to the facility.	No

III. METHODOLOGY

12/02/2021	Special Investigation Intake 2022A0360008
12/02/2021	Special Investigation Initiated - Letter recipient rights
12/02/2021	Referral - Recipient Rights
12/08/2021	Inspection Completed On-site DCS Kaleb Obaub, Resident B, C, D, E.
12/10/2021	Contact - Telephone call made licensee designee Roxanne Goldammer
12/15/2021	Contact - Document Received licensee designee Roxanne Goldammer
12/21/2021	Exit Conference with Roxanne Goldammer

ALLEGATION: Repeated assaults, disturbances, 911 abuse and other events have occurred at Beacon Home of Ossineke through end of November and early December 2021. This has resulted in many Police and EMS responses to the facility.

INVESTIGATION: On 12/02/2021 I was assigned a complaint from the LARA online complaint system.

On 12/02/2021 I contacted Ruth Hewitt from Northeast Michigan Community Mental Health. Ms. Hewitt agreed to meet at the home on 12/08/2021.

On 12/02/2021 I received two incident reports dated 11/24/2021 one stated (Resident A) attacked (Resident B) for calling him names. (Resident D) held back the staff member that was trying to prevent the assault causing Resident B's nose to

be bloodied. The second incident report dated 11/24/2021 stated the police called the home stating they petitioned for hospitalization of (Resident A) and the hospital complied with the request. I also received an incident report dated 11/25/2021 which stated while on the way to go transport Resident A back to the facility, staff Kelly Evans, called and reported the hospital told her that they let Resident A leave the hospital. The police were contacted, and Resident A was located at a local restaurant and brought back to the home.

On 12/03/2021 I received an incident report dated 11/27/2021 which stated (Resident C) got into a fight with another resident over a dispute with lighters. Residents were redirected away from each other.

On 12/04/2021 I received an incident report dated 12/01/2021 which stated Resident A started yelling at Resident C, threatening to "beat his ass" and calling him a stupid "nigger". Resident A kicked the couch that Resident C was on, causing him to slide across the room almost hitting into the entertainment center. Staff were able to redirect residents and de-escalate the situation. I received another incident report dated 12/01/2021 which stated Resident A was at the medication room getting his medications when he started screaming at Resident E. He started threatening to hit Resident E calling them a "bitch" and "lets fight". Resident A swung and struck staff, Sarah Patterson, and Resident E. Resident A then stated, "I'm racist and I don't like that nigger". The incident report noted that direct care staff Sarah Patterson got in the middle of the residents and attempted de-escalation techniques taking most of the punch. I received another incident report dated 12/01/2021 which stated direct care staff prompted Resident B for his 4 p.m. medications and he was not very responsive, and he had a blank stare. They contacted 911 and counted Resident B's breathes which were normal until EMT's arrived. I received another incident report dated 12/02/2021 which stated Resident A called 911 stating Resident B had sexually assaulted him. He demanded dispatch send police officers out to the home so he could press charges. The police responded to the home and Resident A was arrested and has not returned to the home.

On 12/08/2021 I conducted an unannounced onsite inspection at the facility with recipient rights officer Ruth Hewitt. We interviewed the assistant home manager Kaleb Obaub. Mr. Obaub stated Resident A was admitted to the home on 11/23/2021. He stated Resident A immediately started numerous arguments and fights with direct care staff. He stated Resident A was extremely demanding and threatening. He stated the police were called to the home multiple times throughout the week and Resident A was sent to jail and the hospital several times only to be released the same day or the next day. He stated that Resident A was eventually arrested on 12/02/2021 and is currently in jail. He stated there is a no contact order between him and Resident B. He stated Resident A will not be returning to the home. Mr. Obaub provided me with Resident A's referral packet. The referral packet documented that Resident A is diagnosed with schizoaffective disorder. It was also documented that he has a history of assaultive behavior and is currently on probation and a court order for mental health treatment. He has a history of being

verbally sexually inappropriate with female consumers which is why it was requested that he go to an all-male home. He was at Beacon home Lakeview prior to his referral to Beacon home of Ossineke.

While at the home on 12/08/2021 I interviewed Resident B. Resident B stated he and Resident A got along just fine when Resident A was admitted. He stated that Resident A was a good guy and gave him some clothes and cigarettes but then “turned evil.” He stated Resident A got upset and started arguments with him and several other residents. He stated Resident A tried to assault other residents and staff. He stated the police were called and came to the home several times throughout the week. He stated Resident A was in and out of jail. He stated that Resident A eventually kicked his bedroom door and broke his speakers and radio after getting into an argument with each other. He stated Resident A accused him of sexual assault because when they were arguing Resident A told him “Go rape your mother,” So Resident B told Resident A, “Go rape your daughter” and then Resident A tried to attack him and that’s when he kicked his door and broke his speakers. He stated it was all verbal arguments. He stated the police arrested Resident A and he has not returned to the home.

I then interviewed Resident C. Resident C stated Resident A was racist and barged into his room and punched him, so he punched him back. He stated another time Resident A came out into the living room and kicked the couch. He stated that since Resident A was arrested the home is a lot calmer and all the residents are getting along with each other. I then attempted an interview with Resident D. Resident D stated, “he doesn’t rat on his friends,” and declined to be interviewed. I then interviewed Resident E. Resident E stated the residents sometimes argue with each other, but he keeps to himself and tells them to stop arguing.

On 12/10/2021 I contacted the licensee designee Roxanne Goldammer. Ms. Goldammer stated she would put together a timeline from Resident A’s admission to the home to his discharge.

On 12/15/2021 I received an email from Ms. Goldammer. Resident A was admitted to the home on 11/23/2021 from the Oceana County Jail. Resident A was picked up by the police on 11/23/2021 due to threatening behavior. Resident A came back to the home on 11/24/2021 and then was arrested again and taken to the hospital for evaluation. On 11/25/2021 he returned to the home. On 11/30/2021 he was again assessed at the home by the Michigan State Police due to arguments with other residents. On 12/2/2021 he was again arrested for attempting to assault Resident B and a “no contact order” was put into place.

On 12/20/2021 I contacted the licensee designee Roxanne Goldammer. Ms. Goldammer stated Resident A will not be returning to the home. She stated he will not be readmitted to the home if he is discharged from the jail. She stated he was referred to Beacon Home of Ossineke because it is an all-male home. She stated he was previously at Beacon Home Lakeview. While at Beacon Home Lakeview he was

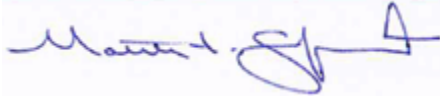
arrested and sent to jail in Oceana County. He was referred to Beacon Home of Ossineke in September 2021 however his admission was delayed due to limited staffing at the home. She stated Resident A was then released from Oceana County jail and bounced around a couple of relatives homes before being sent back to Oceana County jail. She stated Oceana County Sheriff's Department transported Resident A to Beacon Home of Ossineke on 11/23/2021 when he was admitted. She stated they will carefully screen future admissions with similar needs and behaviors to ensure the resident is a good fit for the home and the staff can meet their needs.

APPLICABLE RULE	
R 400.14305	Resident protection.
	(3) A resident shall be treated with dignity and his or her personal needs, including protection and safety, shall be attended to at all times in accordance with the provisions of the act.
ANALYSIS:	<p>The complaint alleged repeated assaults, disturbances, 911 abuse and other events have occurred at Beacon Home of Ossineke through the end of November and early December 2021. This has resulted in many Police and EMS responses to the facility.</p> <p>Resident A was admitted to the home on 11/23/2021 from the Oceana County Jail. Resident A was transported by the Oceana County Sheriff's Department. Resident A immediately started with threatening behavior towards staff. Resident A was arrested and hospitalized multiple times between 11/23/2021 until he was finally jailed on 12/02/2021 due to threats and assaultive behavior towards staff and residents. Resident A will not be returning to the home due to a "no contact order" between Resident A and Resident B.</p> <p>During many of the incidents direct care staff attempted redirection and de-escalation. They contacted 911 and EMS for assistance when needed.</p> <p>There is not a preponderance of evidence to indicate residents were not treated with dignity and that their personal needs including protection and safety, were not attended to at all times.</p>
CONCLUSION:	VIOLATION NOT ESTABLISHED

On 12/21/2021 I conducted an exit conference with licensee designee Roxanne Goldammer. Ms. Goldammer concurred with the findings of the investigation.

IV. RECOMMENDATION

I recommend no change in the status of the license.



12/21/2021

Matthew Soderquist
Licensing Consultant

Date

Approved By:



12/21/2021

Jerry Hendrick
Area Manager

Date