



GRETCHEN WHITMER  
GOVERNOR

STATE OF MICHIGAN  
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
LANSING

ORLENE HAWKS  
DIRECTOR

December 21, 2021

Rebecca Lopez  
Residential Opportunities, Inc.  
1100 South Rose Street  
Kalamazoo, MI 49001

RE: License #: AS390243297  
**Meadowcroft**  
**3419 Meadowcroft**  
**Kalamazoo, MI 49004**

Dear Ms. Lopez:

Attached is the Renewal Licensing Study Report for the facility referenced above. You have submitted an acceptable written corrective action plan addressing the violations cited in the report. To verify your implementation and compliance with this corrective action plan:

- You are to submit documentation of compliance.

The study has determined substantial compliance with applicable licensing statutes and administrative rules. Therefore, your license is renewed. It is valid only at your present address and is nontransferable.

Please contact me with any questions. In the event that I am not available and you need to speak to someone immediately, you may contact the local office at (517) 284-9730.

Sincerely,

A handwritten signature in cursive script that reads 'Ondrea Johnson'.

Ondrea Johnson, Licensing Consultant  
Bureau of Community and Health Systems  
427 East Alcott  
Kalamazoo, MI 49001

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
BUREAU OF COMMUNITY AND HEALTH SYSTEMS  
RENEWAL INSPECTION REPORT**

**I. IDENTIFYING INFORMATION**

**License #:** AS390243297

**Licensee Name:** Residential Opportunities, Inc.

**Licensee Address:** 1100 South Rose Street  
Kalamazoo, MI 49001

**Licensee Telephone #:** (269) 343-3731

**Licensee Designee:** Rebecca Lopez

**Administrator:** Jennifer Risselmann

**Name of Facility:** Meadowcroft

**Facility Address:** 3419 Meadowcroft  
Kalamazoo, MI 49004

**Facility Telephone #:** (269) 373-8705

**Original Issuance Date:** 03/20/2002

**Capacity:** 6

**Program Type:** DEVELOPMENTALLY DISABLED



### III. DESCRIPTION OF FINDINGS & CONCLUSIONS

The facility is in non-compliance with the following applicable rules and statutes:

**R 400.14204                      Direct care staff; qualifications and training.**

- (3) A licensee or administrator shall provide in-service training or make training available through other sources to direct care staff. Direct care staff shall be competent before performing assigned tasks, which shall include being competent in all of the following areas:
- (a) Reporting requirements.
  - (d) Personal care, supervision, and protection.
  - (f) Safety and fire prevention.

FINDINGS: Direct care staff missing documentation to verify training was completed

**R 400.14208                      Direct care staff and employee records.**

- (1)A licensee shall maintain a record for each employee. The record shall contain all of the following employee information:
- (f) Verification of reference checks.

FINDINGS: Direct care staff missing documentation to verify that reference checks were completed.

A corrective action plan was requested and approved on 12/21/2021. It is expected that the corrective action plan be implemented within the specified time frames as outlined in the approved plan. A follow-up evaluation may be made to verify compliance. Should the corrections not be implemented in the specified time, it may be necessary to reevaluate the status of your license.

### IV. RECOMMENDATION

An acceptable corrective action plan has been received. Renewal of the license is recommended.



Ondrea Johnson  
Licensing Consultant

12/21/2021  
Date