



STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

GRETCHEN WHITMER
GOVERNOR

ORLENE HAWKS
DIRECTOR

September 15, 2021

Kevin Kalinowski
Beacon Specialized Living Services, Inc.
Suite 110
890 N. 10th St.
Kalamazoo, MI 49009

RE: License #:	AS700297560
Investigation #:	2021A0356036
	Beacon Home at Trolley Center

Dear Mr. Kalinowski:

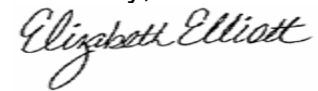
Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

If you desire technical assistance in addressing these issues, please contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action.

Please review the enclosed documentation for accuracy and contact me with any questions. If I am not available and you need to speak to someone immediately, please contact the local office at (616) 356-0100.

Sincerely,

A handwritten signature in cursive script that reads "Elizabeth Elliott".

Elizabeth Elliott, Licensing Consultant
Bureau of Community and Health Systems
Unit 13, 7th Floor
350 Ottawa, N.W.
Grand Rapids, MI 49503
(616) 901-0585

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AS700297560
Investigation #:	2021A0356036
Complaint Receipt Date:	07/26/2021
Investigation Initiation Date:	07/26/2021
Report Due Date:	09/24/2021
Licensee Name:	Beacon Specialized Living Services, Inc.
Licensee Address:	Suite 110, 890 N. 10th St. Kalamazoo, MI 49009
Licensee Telephone #:	(269) 427-8400
Administrator:	Kevin Kalinowski
Licensee Designee:	Kevin Kalinowski
Name of Facility:	Beacon Home at Trolley Center
Facility Address:	320 64th Ave. North, Coopersville, MI 49404
Facility Telephone #:	(616) 384-3141
Original Issuance Date:	02/25/2009
License Status:	REGULAR
Effective Date:	08/25/2019
Expiration Date:	08/24/2021
Capacity:	4
Program Type:	PHYSICALLY HANDICAPPED, MENTALLY ILL, DEVELOPMENTALLY DISABLED, AGED, TRAUMATICALLY BRAIN INJURED

II. ALLEGATION(S)

	Violation Established?
Resident A was involved in a roll over vehicle accident while on an outing with staff Joeyshaw John as the driver.	Yes

III. METHODOLOGY

07/26/2021	Special Investigation Intake 2021A0356036
07/26/2021	Special Investigation Initiated - Telephone Felisha Battice, home manager.
07/26/2021	Contact - Document Received Incident Report (IR).
07/28/2021	Contact - Document Sent Briana Fowler, ORR Ottawa County.
07/29/2021	Contact - Telephone call received Felisha Battice and Suzy Hunter, Program Manager.
07/29/2021	Contact - Telephone call received Requested facility documents.
08/16/2021	Contact - Document Received Facility documents re: MVA
08/26/2021	Contact-Document Received Police Report
08/27/2021	Contact - Document Received Facility documents re: MVA
08/27/2021	Contact - Telephone call made Interview, Joeyshaw John.
09/14/2021	APS Referral-Denied for investigation
09/14/2021	Exit conference-Licensee Designee, Kevin Kalinowski.

ALLEGATION: Resident A was involved in a roll over vehicle accident while on an outing with Staff Joeyshaw John as the driver.

INVESTIGATION: On 07/26/2021, I received and Incident Report (IR) on this date written by home manager Felisha Battice on 07/24/2021 and signed by Licensee Designee, Kevin Kalinowski. The IR documented the following information; *'Date of Incident, 07/24/2021 5:35p.m., staff involved, Joeyshaw John. (Resident A) was out on a sensory ride with staff when the vehicle was involved in an accident while driving. The vehicle did flip over and went into a ditch. (Resident A) was transported by EMS to the Emergency Room at Zeeland Hospital to be checked out for injury. (Resident A) was discharged back to the home with bruising on her shoulder and chest that appeared to be from the seatbelt. Staff that was driving called 911 and checked on (Resident A) who was in the back seat. EMS arrived and transported (Resident A) to the Emergency Room. Police were also at the accident location and completed a report of the incident. (Resident A) received imaging testing of her chest, pelvis and spine and was given Tylenol and Klonopin while in the Emergency Room with instructions to take over the counter medications as needed and apply basic first aid to her bruises and discharged back to the home. Staff continued to monitor (Resident A) while in the home. All staff will continue to get medical attention when needed and follow all discharge instructions given and schedule any follow up needs with her Primary Care Provider. Beacon leadership team will review the police report when it becomes available to us and will take any appropriate actions needed based on accident report findings.'*

On 07/29/2021, I interviewed home manager, Felisha Battice and program director, Suzy Hunter via telephone. Ms. Battice and Ms. Hunter confirmed the information documented on the IR is correct. Ms. Battice and Ms. Hunter stated Ms. John was on an outing with Resident A and as she was driving down the road, and came upon some construction where there were cones on the road. Ms. Battice and Ms. Hunter stated Ms. John stated she reported that she felt as though she got too close to the construction cones, overcorrected, accelerated, went off the road on the same side of the road she was driving on and flipped the facility van over into the ditch. Ms. Battice stated both Ms. John and Resident A were taken to the ER and checked out for any injuries, and both Ms. John and Resident A sustained bruising from the seatbelts but no other injuries were sustained.

On 07/29/2021, Resident A was not interviewed. Resident A is unable to provide pertinent information related to this complaint due to cognitive deficits.

On 08/16/2021, I received and reviewed a Driver Record Service Report for Rhode Island for Ms. John. The document was issued on 09/10/2020 and expires on 10/06/2021. This document was prepared for Beacon Specialized Living Services to show that Ms. John has a valid/active operator class driver's license for employment with Beacon. The document shows Ms. John's driving record history as *'clear.'*

On 08/26/2021, I received and reviewed a State of Michigan Traffic Crash Report written by Deputy Ryan Huizenga and dated 07/24/2021. The report documents the following information, *'Veh1 N/B 68th Ave. in construction zone. Cones in middle of road, uneven lanes due to repaving. Driver drifted onto lip of center lane,*

overcorrected, lost control, ran off road to right into ditch, overturned. Vehicle came to rest on its roof.' The police report documented this as '*careless/negligent.*'

On 08/27/2021, I received and reviewed Spectrum Health after visit summary paperwork for Resident A dated 07/24/2021. The document shows Resident A was seen for a motor vehicle crash as a restrained passenger and imaging of Resident A's chest, pelvis and spine/cervical was completed prior to discharge back to the facility.

On 08/27/2021, I received and reviewed a maintenance record for the Toyota Sienna van that showed on 07/09/2021 it was serviced at a Valvoline Instant Oil Change station for an oil change, new windshield wipers and a coolant flush.

On 08/27/2021, I received and reviewed the vehicle inspection log dated 07/01/2021 for the month of June 2021. The daily and weekly inspections include checking oil level, windshield washer fluid, engine coolant, a check of all lights on the vehicle, any signs of leakage, body damage and brake fluid level checks. The daily and weekly inspections for this vehicle are marked as completed.

On 08/27/2021, I interviewed Ms. John via telephone. Ms. John stated she took Resident A on a "sensory ride" in the facility van on 68th Ave. between Coopersville and Allendale. There was work being done on the road and the lanes were uneven. Ms. John stated she "felt the vehicle drifting toward the center" of the road and "overcorrected" and lost control of the vehicle. Ms. John stated she went into the ditch on the same side of the road, she did not cross traffic in the van. Ms. John stated she was not speeding. The facility vehicles beep when the driver is going too fast, nor did she break too hard. Ms. John stated she was not texting or on her phone. Ms. John stated she does not know what happened or why she began to "drift." Ms. John stated she was ticketed for careless driving and did not think she should have been ticketed. Ms. John stated she tried to fight the ticket but was told that once she lost control of the vehicle, it is an automatic ticket for careless driving.

On 09/14/2021, I conducted an Exit Conference with Licensee Designee, Kevin Kalinowski via telephone. Mr. Kalinowski stated an acceptable corrective action plan will be submitted.

APPLICABLE RULE	
R 400.14305	Resident protection.
	(3) A resident shall be treated with dignity and his or her personal needs, including protection and safety, shall be attended to at all times in accordance with the provisions of the act.

ANALYSIS:	Based on investigative findings, there is a preponderance of evidence to show that Resident A's protection and safety was not attended to on 07/24/2021 when staff Joeyshaw John had a rollover accident with Resident A in the vehicle. Ms. John was ticketed for careless/negligent driving and therefore, a violation of this applicable rule is established.
CONCLUSION:	VIOLATION ESTABLISHED

IV. RECOMMENDATION

Upon receipt of an acceptable corrective action plan, I recommend the status of the license remain unchanged.



09/15/2021

Elizabeth Elliott
Licensing Consultant

Date

Approved By:



09/15/2021

Jerry Hendrick
Area Manager

Date