



GRETCHEN WHITMER  
GOVERNOR

STATE OF MICHIGAN  
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
LANSING

ORLENE HAWKS  
DIRECTOR

November 22, 2021

Beth Mell  
Brookdale Farmington Hills North II  
27900 Drake Road  
Farmington Hills, MI 48331

RE: License #: AH630236929  
Investigation #: 2022A0784011  
Brookdale Farmington Hills North II

Dear Ms. Mell:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

If you desire technical assistance in addressing these issues, please feel free to contact me. In any event, the corrective action plan is due within 15 days.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available, and you need to speak to someone immediately, please contact the local office at (517) 284-9730.

Sincerely,

A handwritten signature in cursive script that reads "Aaron Clum".

Aaron Clum, Licensing Staff  
Bureau of Community and Health Systems  
611 W. Ottawa Street  
P.O. Box 30664  
Lansing, MI 48909  
(517) 230-2778

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
BUREAU OF COMMUNITY AND HEALTH SYSTEMS  
SPECIAL INVESTIGATION REPORT**

**I. IDENTIFYING INFORMATION**

<b>License #:</b>	AH630236929
<b>Investigation #:</b>	2022A0784011
<b>Complaint Receipt Date:</b>	11/01/2021
<b>Investigation Initiation Date:</b>	11/01/2021
<b>Report Due Date:</b>	12/31/2021
<b>Licensee Name:</b>	Brookdale Senior Living Communities, Inc.
<b>Licensee Address:</b>	6737 West Washington St. Suite 2300 Milwaukee, WI 53214
<b>Licensee Telephone #:</b>	(414) 918-5000
<b>Administrator:</b>	Aishani Patel
<b>Authorized Representative:</b>	Beth Mell
<b>Name of Facility:</b>	Brookdale Farmington Hills North II
<b>Facility Address:</b>	27900 Drake Road Farmington Hills, MI 48331
<b>Facility Telephone #:</b>	(248) 489-9362
<b>Original Issuance Date:</b>	09/25/1999
<b>License Status:</b>	REGULAR
<b>Effective Date:</b>	01/07/2021
<b>Expiration Date:</b>	01/06/2022
<b>Capacity:</b>	32
<b>Program Type:</b>	AGED ALZHEIMERS

## II. ALLEGATION(S)

	<b>Violation Established?</b>
Inadequate supervision and protection	No
Additional Findings	Yes

## III. METHODOLOGY

11/01/2021	Special Investigation Intake 2022A0784011
11/01/2021	APS Referral
11/01/2021	Special Investigation Initiated - Letter APS Referral
11/02/2021	Contact - Telephone call made Contact with Investigative Secretary Cheryl Bliss at the Health Care Fraud Division of the Office of Attorney General.
11/02/2021	Contact - Telephone call received Return call from Ms. Bliss regarding A.G. Investigation status
11/02/2021	Contact - Telephone call made Contact attempted with Witness 1. Message left requesting a return call
11/03/2021	Inspection Completed On-site
11/04/2021	Contact - Document Received Investigative documents received from operations specialist Aishani Patel
11/22/2021	Exit Conference – Telephone Conducted with administrator Aishani Patel

### **ALLEGATION:**

**Inadequate supervision and protection**

**INVESTIGATION:**

On 11/1/21, the department received this complaint from Department of Attorney General Health Care Fraud Division. A referral was made to adult protective services (APS).

According to the complaint, Resident A’s room is kept locked, and she is afraid. People are stealing form Resident A. A Resident was observed with what appeared to be vomit on himself and no one was helping him. A male resident climbed on Resident A.

On 11/2/21, I interviewed Cheryl Bliss, investigative secretary at the Office of Attorney General. Ms. Bill stated the no investigation was completed by the Office of Attorney General.

On 11/3/21, I interviewed operations specialist Aishani Patel at the facility. Ms. Patel stated she was familiar with Resident A but was not aware of any issues relate to Resident A feeling unsafe at the facility, having her personal items stolen, somehow being locked in her room or having a male resident encroach on her personal space in any way. Ms. Patel stated she was unaware of any issues related to a resident being discovered covered in vomit without staff assisting. Ms. Patel stated that, as it pertains to Resident A being locked in her room, resident room doors do not lock from the outside so there would be no way to lock a resident in their room.

On 11/13/21, I interviewed sales director Amy Schulz at the facility. Ms. Schulz provided statements consistent with those of Ms. Patel.

On 11/13/21, I interviewed Resident A in her room at the facility. Resident A appeared very relaxed and was pleasant during the interview. Resident A reported she feels safe and well taken care of by staff at the facility. Resident A stated she was not aware of any of her personal items being stolen and does not recall a time when a male resident climbed on her or approached her inappropriately. Resident A stated she has never been forced to stay in her room and was not aware of any way in which staff could lock her door to keep her in her room. During the inspection I observed the door and it appeared consistently with the description provided by Ms. Patel as there was no way to lock Resident A inside her room.

<b>APPLICABLE RULE</b>	
<b>R 325.1921</b>	<b>Governing bodies, administrators, and supervisors.</b>
	<b>(1) The owner, operator, and governing body of a home shall do all of the following:</b> <b>(b) Assure that the home maintains an organized program to provide room and board, protection,</b>

	<b>supervision, assistance, and supervised personal care for its residents.</b>
<b>ANALYSIS:</b>	The complaint alleged inadequate supervision was being provided at the facility as evidenced by Resident A being locked in her room, reporting she is afraid, having her personal items stolen, having a male resident climb on her and an unknown resident being allegedly discovered covered in vomit being provided no assistance by staff. The investigation revealed no evidence to support the allegations.
<b>CONCLUSION:</b>	<b>VIOLATION NOT ESTABLISHED</b>

**ADDITIONAL FINDINGS:**

**INVESTIGATION:**

Review of the departments case management system revealed Diane Krauss as the appointed administrator for the facility.

When interviewed Ms. Patel stated Diane Krauss is no longer the administrator for the facility. Ms. Patel stated Ms. Krauss left her position on 10/26/21. Ms. Patel stated she is currently conducting administrative duties for the facility is currently conducting while administration conducts a search for a new administrator.

On 11/5/21, I received notification from licensing staff Elizabeth Gregory-Weil that on 11/5 Ms. Patel was appointed as the administrator of the facility.

<b>APPLICABLE RULE</b>	
<b>R 325.1913</b>	<b>Licenses and permits; general provisions.</b>
	<b>(2) The applicant or the authorized representative shall give written notice to the department within 5 business days of any changes in information as submitted in the application pursuant to which a license, provisional license, or temporary nonrenewable permit has been issued.</b>

<b>ANALYSIS:</b>	During the investigation it was discovered that while Diane Krauss was still appointed as the administrator until 11/5/21, she left her position on 10/26/21. Based on the findings the facility was no compliant with this rule.
<b>CONCLUSION:</b>	<b>VIOLATION ESTABLISHED</b>

On 11/22/21, I discussed the findings of the investigation with administrator Aishani Patel

#### IV. RECOMMENDATION

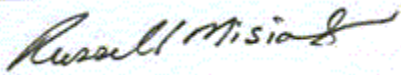
Upon receipt of an acceptable corrective action plan, it is recommended that the status of the license remain unchanged.



\_\_\_\_\_  
 Aaron Clum  
 Licensing Staff

\_\_\_\_\_  
 Date

Approved By:



11/19/21

\_\_\_\_\_  
 Russell B. Misiak  
 Area Manager

\_\_\_\_\_  
 Date