



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

ORLENE HAWKS
DIRECTOR

October 19, 2021

Kristine Levering
07900 51 1/2 St.
Grand Junction, MI 49056

RE: License #: AM800009712
Investigation #: 2021A1024045
Special Acres

Dear Ms. Levering:

Attached is the Special Investigation Report for the above referenced facility. No substantial violations were found.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (616) 356-0183.

Sincerely,

A handwritten signature in cursive script that reads "Ondrea Johnson".

Ondrea Johnson, Licensing Consultant
Bureau of Community and Health Systems
427 East Alcott
Kalamazoo, MI 49001

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AM800009712
Investigation #:	2021A1024045
Complaint Receipt Date:	08/23/2021
Investigation Initiation Date:	08/27/2021
Report Due Date:	10/22/2021
Licensee Name:	Kristine Levering
Licensee Address:	07900 51 1/2 St. Grand Junction, MI 49056
Licensee Telephone #:	(269) 434-6704
Administrator:	Kristine Levering
Licensee Designee:	Kristine Levering
Name of Facility:	Special Acres
Facility Address:	07900 5150 St Grand Junction, MI 49056
Facility Telephone #:	(269) 434-6704
Original Issuance Date:	02/16/1985
License Status:	REGULAR
Effective Date:	11/23/2020
Expiration Date:	11/22/2022
Capacity:	11
Program Type:	PHYSICALLY HANDICAPPED DEVELOPMENTALLY DISABLED MENTALLY ILL AGED

II. ALLEGATION(S)

	Violation Established?
The residents do not enjoy the food in the home.	No
The home does not have air conditioning and the inside of the home feels like a sauna.	No

III. METHODOLOGY

08/23/2021	Special Investigation Intake 2021A1024045
08/27/2021	Special Investigation Initiated - Face to Face with Residents A, B, C, and D, home manager Jason Levering, licensee designee Kris Levering
08/27/2021	Exit Conference with licensee designee Kris Levering

ALLEGATION:

The residents do not enjoy the food in the home.

INVESTIGATION:

On 8/23/2021, I received this complaint through the Bureau of Community and Health Services online complaint system. This complaint alleged the residents do not enjoy the food in the home.

On 8/27/2021, I conducted an onsite investigation at the facility and interviewed Residents A, B, C, and D who all stated they have no concerns for the food and believe the food is of nutritional value. Residents A, B, C, and D also stated they are offered other options if they do not want what is on the menu for the day, however they typically do not have a problem with what is offered.

I also interviewed home manager Jason Levering who stated he has not had any complaints from any resident regarding the food options that are offered to residents. Ms. Levering stated he shops weekly at Walmart Supermarket Store and every other month he receives grocery orders in bulk delivered to the home from Gordon Food Service Store. Mr. Levering further stated the residents seem to enjoy the food.

I also interviewed licensee designee Kristine Levering who stated that she works directly with the residents in the home and has not heard any complaints made from the residents regarding the food in the home. Ms. Levering stated she has a good

relationship with the residents in the home and believes the residents would communicate with her if they had concerns.

While at the facility I inspected two refrigerators, one deep freezer, and one pantry. I observed the food in the home to be adequate and of nutritional value. I also reviewed facility menus and found the menus to be consistent with food items in the home.

APPLICABLE RULE	
R 400.14313	Resident nutrition.
	(1) A licensee shall provide a minimum of 3 regular, nutritious meals daily. Meals shall be of proper form, consistency, and temperature. Not more than 14 hours shall elapse between the evening and morning meal.
ANALYSIS:	Based on my investigation which included interviews with Residents A, B, C, and D, home manager Jason Levering, licensee designee Kristine Levering and inspection of two refrigerators, one deep freezer, and one pantry there is no evidence to support the allegation the residents do not enjoy the food in the home. Residents A, B, C, and D all stated they have no concerns for the for the food in the home and are offered options if they do not want what is on the menu for the day, however they typically do not have a problem with what is offered. Mr. Levering and Ms. Levering both have heard of no complaints from residents about the food. The residents are provided with nutritious meals.
CONCLUSION:	VIOLATION NOT ESTABLISHED

ALLEGATION:

The home does not have air conditioning and the inside of the home feels like a sauna.

INVESTIGATION:

This complaint also alleged the home does not have air conditioning and the inside of the home feels like a sauna.

On 8/27/2021, I conducted an onsite investigation at the facility and interviewed Residents A, B, C, and D who all stated they have not experienced issues with the temperature in the home and conditions of the home are well maintained. Residents A, B, C, and D also stated they have fans in their rooms and fans are on throughout the home when it is more humid and hot outdoors.

I also interviewed home manager Jason Levering and licensee designee Ms. Kristine Levering who both stated that the home, when warmer outside, is kept cool by the utilization of fans throughout the home. Ms. Levering stated years ago she had the air conditioner removed from the home because the residents complained about being too cold, therefore she installed ceiling fans in each resident bedroom. Mr. Levering and Ms. Levering both stated they have not heard any complaints from any of the residents regarding the home conditions.

While at the facility, I observed a large industrial blower fan operating in the main common area of the home which included the living room and dining room. I also observed ceiling fans throughout the home. I observed the home to be well maintained and the home was at an appropriate temperature.

It is important to note there is no administrative rule which requires an adult foster care facility to have air conditioning in the facility.

APPLICABLE RULE	
R 400.14403	Maintenance of premises.
	(1) A home shall be constructed, arranged, and maintained to provide adequately for the health, safety, and well-being of occupants.
ANALYSIS:	Based on my investigation which included interviews with Residents A, B, C, and D, home manager Jason Levering, licensee designee Kristine Levering there is no evidence to support the allegation the home does not have air conditioning and the inside of the home feels like a sauna. Residents A, B, C, and D all stated they have no concerns with the conditions of the home and have not experienced any issues with the temperature of the home. Mr. and Ms. Levering both stated that the home, when warmer outside, is kept cool by the utilization of fans throughout the home. I observed a large industrial blower fan operating in the main common area of the home which included the living room and dining room. I also observed ceiling fans throughout the home. I observed the home to be well maintained and the home was at an appropriate temperature. The home is maintained to provide adequately for the health, safety and well-being of the residents.
CONCLUSION:	VIOLATION NOT ESTABLISHED

On 8/27/2021, I conducted an exit conference with licensee designee Kristine Levering. I informed Ms. Levering of my findings and allowed her an opportunity to ask questions and make comments.

IV. RECOMMENDATION


I recommend the current license status remain unchanged.



— Ondrea Johnson
Licensing Consultant

10/12/2021
Date

Approved By:



10/19/2021

Dawn N. Timm
Area Manager

Date