



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

ORLENE HAWKS
DIRECTOR

November 8, 2021

Sherri Turner
Adult Learning Systems-Lower Michigan
Suite F
8170 Jackson Road
Ann Arbor, MI 48103

RE: License #: AS630082923
Investigation #: 2021A0605051
Jamestowne CLF

Dear Ms. Turner:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

If you desire technical assistance in addressing these issues, please feel free to contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (248) 975-5053.

Sincerely,

A handwritten signature in dark ink that reads "Frodet Dawisha". The signature is written in a cursive style with a clear, legible font.

Frodet Dawisha, Licensing Consultant
Bureau of Community and Health Systems
4th Floor, Suite 4B
51111 Woodward Avenue
Pontiac, MI 48342
(248) 303-6348

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT
THIS REPORT MAY CONTAIN PROFANITY**

I. IDENTIFYING INFORMATION

License #:	AS630082923
Investigation #:	2021A0605051
Complaint Receipt Date:	09/15/2021
Investigation Initiation Date:	09/15/2021
Report Due Date:	11/14/2021
Licensee Name:	Adult Learning Systems-Lower Michigan
Licensee Address:	Suite F 8170 Jackson Road Ann Arbor, MI 48103
Licensee Telephone #:	(734) 755-4049
Administrator:	Tracie Shier
Licensee Designee:	Sherri Turner
Name of Facility:	Jamestowne CLF
Facility Address:	24243 Jamestown Novi, MI 48375
Facility Telephone #:	(734) 408-0112
Original Issuance Date:	02/22/1999
License Status:	REGULAR
Effective Date:	06/11/2021
Expiration Date:	06/10/2023
Capacity:	6
Program Type:	MENTALLY ILL

II. ALLEGATION(S)

	Violation Established?
The week of 9/6/2021, Resident A was assaulted by direct care staff (DCS) Dimitrios Merehouyias at Jamestowne. Incident was not reported to the resident's guardian.	Yes

III. METHODOLOGY

09/15/2021	Special Investigation Intake 2021A0605051
09/15/2021	Special Investigation Initiated - Telephone I left a voice mail message for assigned Adult Protective Services (APS) worker, Ra'Shawnda Robertson regarding these allegations.
09/15/2021	APS referral Adult Protective Services (APS) made referral.
09/15/2021	Contact - Document Sent I forwarded the complaint via email to Oakland County Office of Recipient Rights (ORR) Dawn Krull who emailed back stating Resident A does not receive services through Oakland Community Housing Network (OCHN).
09/16/2021	Inspection Completed On-site I conducted an unannounced on-site investigation. I interviewed Residents A, B, C, D, E, and F. I also interviewed the administrative supervisor Kelly Stackhouse and the program manager Melody Ray. I was provided copies of the incident reports regarding Resident A.
09/20/2021	Contact - Telephone call made I left a voice mail message for direct care staff (DCS) Dimitrios Merehouyias and DCS Larry Hulum regarding the allegations.
10/07/2021	Contact - Telephone call made I left another message for DCS Dimitrios Merehouyias and DCS Larry Hulum.
11/03/2021	Contact - Document Sent I emailed APS worker Ra'Shawnda Robertson regarding if she interviewed DCS Dimitrios Merehouyias. Ms. Robertson emailed

	back stating she too has not been successful in reaching Mr. Merehouyias regarding these allegations.
11/04/2021	Exit Conference I left a voice mail message for licensee designee Sherri Turner requesting a return call to discuss my findings.

ALLEGATION:

The week of 9/6/2021, Resident A was assaulted by direct care staff (DCS) Dimitrios Merehouyias at Jamestowne. Incident was not reported to resident's guardian.

INVESTIGATION:

On 09/15/2021, intake #181994 was referred by Adult Protective Services (APS) who was also investigating these allegations.

On 09/16/2021, I conducted an unannounced on-site investigation. I interviewed Resident A, Resident B, Resident C, Resident D, and Resident E. I also interviewed the Administrative Supervisor Kelly Stackhouse and the Program Manager Melody Ray. I reviewed the incident report (IR) dated 09/05/2021, completed by DCS Dimitrios Merehouyias and the statement written by Resident A regarding the incident.

On 09/16/2021, Resident A was interviewed regarding he allegations. Resident A stated she was getting ice cream from the freezer after dinner on 09/05/2021, when DCS Dimitrios Merehouyias told her, "You do not need ice cream," and then "pushed me like that." Resident A demonstrated with her hand how Mr. Merehouyias pushed her. She stretched out her arm and stated, "like this." She stated she was standing near the refrigerator, and he took his hand and put it on her arm and shoved her. Resident A stated, "I almost fell." Resident A then told Mr. Merehouyias, "I'm going to call the home manager Kelly Stackhouse," and he said, "I don't give a 'fuck' about that." Resident A stated she did not get her ice cream, ate her dinner, and then went to bed. Resident A told her family what happened, but not her legal guardian. Resident A stated all the residents were present in the kitchen as it was dinner time. She stated she did not feel safe with Mr. Merehouyias after that incident but reported that Mr. Merehouyias has not work at Jamestowne since the incident. Resident A stated she did not have any injuries.

On 09/16/2021, Resident B was interviewed regarding the allegations. Resident B stated that DCS Dimitrios Merehouyias is no longer staff here. He stated this is because, "Mr. Merehouyias was cussing at Resident A because he (Mr. Merehouyias) was angry at Resident A." Resident B stated he does not know why Mr. Merehouyias was angry. He stated Mr. Merehouyias was "yelling and made rude remarks," to Resident A. Resident B denied seeing Mr. Merehouyias "push or shove," Resident A.

Resident B stated that Mr. Merehouyias is “argumentative,” with other staff but has not witnessed Mr. Merehouyias put his hands on any resident here.

On 09/16/2021, Resident C was interviewed regarding the allegations. Resident C is blind and stated he heard Mr. Merehouyias “yelling,” at Resident A. He stated Resident A wanted ice cream after dinner and Mr. Merehouyias, “cussed at her.” Resident C stated this was the first time Resident C heard Mr. Merehouyias yell or cuss at anyone. Resident C stated that Mr. Merehouyias no longer works at Jamestowne.

On 09/16/2021, I interviewed Resident D regarding the allegations. Resident D said, “I was present, but I did not hear or see anything.” Resident D stated she does not have any information to provide regarding Resident A or Mr. Merehouyias.

On 09/16/2021, Resident E was interviewed regarding the allegations. Resident E also stated he was present, but he did not see or hear anything. Resident E stated he does not have anything to add.

On 09/16/2021, I interviewed the Administrative Supervisor Kelly Stackhouse regarding the allegations. Ms. Stackhouse has been working for the corporation for 13 years. Ms. Stackhouse stated she arrived at work on 09/06/2021 and read the incident report (IR) that DCS Dimitrios Merehouyias wrote. She stated the IR stated that Resident A hit Mr. Merehouyias, but Ms. Stackhouse was told by DCS, Larry Hullum that Mr. Hullum overheard Resident A on the phone telling someone that “Mr. Merehouyias pushed me.” Ms. Stackhouse asked Resident A what happened. Resident A told Ms. Stackhouse that “Mr. Merehouyias put his arm out, pushed me and I almost fell.” Ms. Stackhouse stated she then filed an IR and had Resident A write a statement of what occurred. Ms. Stackhouse then submitted both the IR and the statement to Office of Recipient Rights (ORR). Ms. Stackhouse stated, “I believe Resident A as her story was consistent throughout her reporting to everyone.” Ms. Stackhouse stated that Mr. Merehouyias was suspended for five days unpaid and then transferred to another home, but Mr. Merehouyias then quit. Ms. Stackhouse has not received any complaints from any other resident or staff regarding Mr. Merehouyias.

On 09/16/2021, I interviewed the Program Manager Melody Ray regarding the allegations. Ms. Ray has been working for this corporation since 2000. She was informed by Ms. Stackhouse what happened and forwarded her the IR and the statement to review. Ms. Ray talked to Resident A who stated she wanted ice cream after dinner. Mr. Merehouyias told Resident A, “you can’t have it,” and then Resident A told Ms. Ray, “He pushed me, and I almost fell.” Resident A also told Ms. Ray that Mr. Merehouyias “yelled at me and got in my face.” Ms. Ray stated Resident A was consistent in reporting what happened to everyone who asked Resident A what happened. Ms. Ray stated she received an email from licensee designee Sherri Turner advising Ms. Ray that Mr. Merehouyias will be suspended for five days without pay. Ms. Ray stated Mr. Merehouyias then sent Ms. Ray a text message stating, “I quit.” Ms. Ray stated before Mr. Merehouyias quit, he called Resident A and apologized to Resident A. Ms. Ray stated this is not like Mr. Merehouyias as she has never received any

complaints from residents or other staff about him. Ms. Ray provided me with a copy of the IR written by DCS Dimitrios Merehouyias and Resident A's statement.

On 09/16/2021, I reviewed the IR dated 09/05/2021 written by DCS Dimitrios Merehouyias on 09/05/2021 at 5:52PM. "After dinner Resident A immediately attempted to get ice cream. Staff told her to wait till snack time, but Resident A said, "I don't care," then swung and hit staff Dimitrios in back. Staff redirected Resident A verbally and moved in front of fridge, told her she had just eaten, and stood in front of fridge, told her to wait till snack. Ice cream was not serviced, staff informed Resident A that police would be called if she acted violently again." The IR was never sent to adult foster care licensing. I reviewed the statement written by Resident A that stated she wanted ice cream after dinner, DCS Mr. Merehouyias said, "No," "put his hands on me," and "told me he will call 911."

On 09/20/2021 and 10/07/2021, I left messages for both DCS Dimitrios Merehouyias and Larry Hullum, but did not receive any return calls.

On 11/03/2021, I emailed APS worker Ra'Shawnda Robertson asking if she was successful in interviewing DCS Dimitrios Merehouyias. APS emailed back stating she too made several attempts but was unsuccessful in speaking with Mr. Merehouyias regarding the allegations.

On 11/04/2021, I left a voice mail message for licensee designee Sherri Turner requesting her a return call to conduct the exit conference with my findings.

APPLICABLE RULE	
R 400.14307	Resident behavior interventions generally.
	(2) Interventions to address unacceptable behavior shall be specified in the written assessment plan and employed in accordance with that plan. Interventions to address unacceptable behavior shall also ensure that the safety, welfare, and rights of the resident are adequately protected. If a specialized intervention is needed to address the unique programmatic needs of a resident, the specialized intervention shall be developed in consultation with, or obtained from, professionals who are licensed or certified in that scope of practice.
ANALYSIS:	Based on my investigation and information gathered, DCS Dimitrios Merehouyias did not utilize acceptable interventions in addressing Resident A's behavior. Mr. Merehouyias yelled, cursed, and pushed Resident A when she wanted ice cream immediately after dinner. I interviewed Resident A who was consistent in her story of what happened. Resident A stated Mr.

	Merehouyias yelled and cursed at her when she wanted ice cream. Mr. Merehouyias then pushed her causing her to almost fall. I interviewed Resident B and Resident C who confirmed that they heard Mr. Merehouyias yell and make rude remarks to Resident A when she wanted ice cream. Mr. Merehouyias is no longer employed with this corporation.
CONCLUSION:	VIOLATION ESTABLISHED

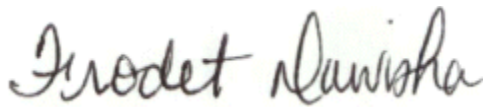
APPLICABLE RULE	
R 400.14308	Resident behavior interventions prohibitions.
	(2) A licensee, direct care staff, the administrator, members of the household, volunteers who are under the direction of the licensee, employees, or any person who lives in the home shall not do any of the following: (b) Use any form of physical force other than physical restraint as defined in these rules.
ANALYSIS:	Based on my investigation and information gathered, DCS Dimitrios Merehouyias used physical force when Mr. Merehouyias pushed Resident A. Resident A reported she wanted ice cream after dinner and Mr. Merehouyias told her she cannot have ice cream and then pushed her.
CONCLUSION:	VIOLATION ESTABLISHED

APPLICABLE RULE	
R 400.14308	Resident behavior interventions prohibitions.
	(2) A licensee, direct care staff, the administrator, members of the household, volunteers who are under the direction of the licensee, employees, or any person who lives in the home shall not do any of the following: (f) Subject a resident to any of the following: (i) Mental or emotional cruelty. (ii) Verbal abuse.
ANALYSIS:	Based on my investigation DCS Dimitrios Merehouyias was verbally abusive towards Resident A. Mr. Merehouyias yelled and cursed at Resident A when she wanted ice cream immediately after dinner.
CONCLUSION:	VIOLATION ESTABLISHED

APPLICABLE RULE	
R 400.14311	Investigation and reporting of incidents, accidents, illnesses, absences, and death.
	(1) A licensee shall make a reasonable attempt to contact the resident's designated representative and responsible agency by telephone and shall follow the attempt with a written report to the resident's designated representative, responsible agency, and the adult foster care licensing division within 48 hours of any of the following: (c) Incidents that involve any of the following: (iii) Attempts at self-inflicted harm or harm to others.
ANALYSIS:	Based on my investigation and review of adult foster care (AFC) licensing records, incident report dated 09/05/2021, completed by DCS Dimitrios Merehouyias was not submitted within 48 hours to AFC.
CONCLUSION:	VIOLATION ESTABLISHED

IV. RECOMMENDATION

Contingent upon receiving an acceptable corrective action plan, I recommend no modifications to the status of the license.

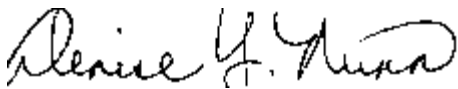


11/08/2021

Frodet Dawisha
Licensing Consultant

Date

Approved By:



11/08/2021

Denise Y. Nunn
Area Manager

Date