

GRETCHEN WHITMER GOVERNOR

## STATE OF MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS LANSING

ORLENE HAWKS DIRECTOR

September 22, 2021

Roland Higgs
Family Living Center Inc.
Suite 101
132 Franklin Blvd
Pontiac, MI 48341

RE: License #: AS630012295

Winkleman House 2740 Winkleman Waterford Twp., MI 48329

wateriora iwp., iiii 4052.

#### Dear Mr. Higgs:

Attached is the Renewal Licensing Study Report for the facility referenced above. The violations cited in the report require the submission of a written corrective action plan. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific dates for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the licensee or licensee designee or home for the aged authorized representative and a date.

Upon receipt of an acceptable corrective plan, a regular license and special certification will be issued. If you fail to submit an acceptable corrective action plan, disciplinary action will result.

Please contact me with any questions. In the event that I am not available and you need to speak to someone immediately, you may contact the local office at (248) 975-5053.

Sincerely,

DaShawnda Lindsey, Licensing Consultant Bureau of Community and Health Systems

4th Floor, Suite 4B

51111 Woodward Avenue

Pontiac, MI 48342

(248) 505-8036

# MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS BUREAU OF COMMUNITY AND HEALTH SYSTEMS RENEWAL INSPECTION REPORT

#### I. IDENTIFYING INFORMATION

**License #:** AS630012295

**Licensee Name:** Family Living Center Inc.

Licensee Address: Suite 101

132 Franklin Blvd Pontiac, MI 48341

**Licensee Telephone #:** (248) 334-5330

Licensee/Licensee Designee: Roland Higgs

Administrator: Roland Higgs

Name of Facility: Winkleman House

**Facility Address:** 2740 Winkleman

Waterford Twp., MI 48329

**Facility Telephone #:** (248) 674-2488

Original Issuance Date: 04/10/1979

Capacity: 5

Program Type: DEVELOPMENTALLY DISABLED

### II. METHODS OF INSPECTION

Date	e of On-site Inspection(	09/09/2021			
Date	Date of Bureau of Fire Services Inspection if applicable: N/A				
Date of Environmental/Health Inspection if applicable: N/A					
Insp	ection Type:	☐ Interview and Observation☐ Combination			
No. of staff interviewed and/or observed  No. of residents interviewed and/or observed  No. of others interviewed  1 Role: Licensee designee/admin.					
•	Medication pass / simu	ılated pass observed? Yes ⊠	No ☐ If no, explain.		
•	Medication(s) and medication record(s) reviewed? Yes $oximes$ No $oximes$ If no, explain				
•	<ul> <li>Resident funds and associated documents reviewed for at least one resident? Yes ⋈ No ⋈ If no, explain.</li> <li>Meal preparation / service observed? Yes ⋈ No ⋈ If no, explain. The inspection did not occur during a meal time.</li> <li>Fire drills reviewed? Yes ⋈ No ⋈ If no, explain.</li> </ul>				
•	Fire safety equipment	and practices observed? Yes	⊠ No  If no, explain.		
	E-scores reviewed? (Special Certification Only) Yes ⊠ No ☐ N/A ☐ If no, explain.  Water temperatures checked? Yes ⊠ No ☐ If no, explain.				
•	Incident report follow-u	ıp? Yes ⊠ No □ If no, expla	in.		
	Corrective action plan compliance verified? Yes  CAP date/s and rule/s: Renewal 2019- as312(4)(b), as505(1), and as511(2) N/A Number of excluded employees followed-up? N/A				
•	Variances? Yes ☐ (p	lease explain) No 🗆 N/A 🖂			

#### III. DESCRIPTION OF FINDINGS & CONCLUSIONS

This facility was found to be in non-compliance with the following rules: MCL 400.734b Employing or contracting with certain employees providing direct services to residents; prohibitions; criminal history check; exemptions; written consent and identification; conditional employment; use of criminal history record information: disclosure: failure to conduct criminal history check; automated fingerprint identification system database; report to legislature; costs; definitions. (2) Except as otherwise provided in this subsection or subsection (6), an adult foster care facility shall not employ or independently contract with an individual who has direct access to residents until the adult foster care facility or staffing agency has conducted a criminal history check in compliance with this section or has received criminal history record information in compliance with subsections (3) and (11). This subsection and subsection (1) do not apply to an individual who is employed by or under contract to an adult foster care facility before April 1, 2006. On or before April 1, 2011, an individual who is exempt under this subsection and who has not been the subject of a criminal history check conducted in compliance with this section shall provide the department of state police a set of fingerprints and the department of state police shall input those fingerprints into the automated fingerprint identification system database established under subsection (14). An individual who is exempt under this subsection is not limited to working within the adult foster care facility with which he or she is employed by or under independent contract with on April 1, 2006 but may transfer to another adult foster care facility, mental health facility, or covered health facility. If an individual who is exempt under this subsection is subsequently convicted of a crime or offense described under subsection (1)(a) to (g) or found to be the subject of a substantiated finding described under subsection (1)(i) or an order or disposition described under subsection (1)(h), or is found to have been convicted of a relevant crime described under 42 USC 1320a-7(a), he or she is no longer exempt and shall be terminated from employment or denied employment.

	ication that staff Elizabeth Dankwa-Smith and Marceia Bonin- printed under the adult foster care license for Winkleman Home		
R 400.14204	Direct care staff; qualifications and training.		
	(3) A licensee or administrator shall provide in-service training or make training available through other sources to direct care staff. Direct care staff shall be competent before performing assigned tasks, which shall include being competent in all of the following areas:  (b) First aid.  (c) Cardiopulmonary resuscitation.		
There was no verif certification.	ication that Ms. Dankwa-Smith has current first aid and CPr		
R 400.14205	Health of a licensee, direct care staff, administrator, other employees, those volunteers under the direction of the licensee, and members of the household.		
	(3) A licensee shall maintain, in the home, and make available for department review, a statement that is signed by a licensed physician or his or her designee attesting to the knowledge of the physical health of direct care staff, other employees, and members of the household. The statement shall be obtained within 30 days of an individual's employment, assumption of duties, or occupancy in the home.		
There was no verification that a medical clearance was completed for Ms. Bonin-Turner within 30 days of employment.			
R 400.14312	Resident medications.		
	<ul> <li>(4) When a licensee, administrator, or direct care staff member supervises the taking of medication by a resident, he or she shall comply with all of the following provisions: <ul> <li>(b) Complete an individual medication log that contains all of the following information:</li> <li>(i) The medication.</li> <li>(ii) The dosage.</li> <li>(iii) Label instructions for use.</li> <li>(iv) Time to be administered.</li> </ul> </li> </ul>		

- (v) The initials of the person who administers the medication, which shall be entered at the time the medication is given.
- (vi) A resident's refusal to accept prescribed medication or procedures.

Staff did not initial Resident R's medication administration record (MAR) to show that Glycopyrrolate 1mg was administered at 8pm on 09/01/2021, 09/02/2021, 09/07/2021, and 09/08/2021. In addition, staff did not initial the MAR to show administration of Triamcinolone 0.1% cream twice daily. The times of administration of this medication was not documented.

REPEATED VIOLATION ESTABLISHED. Reference LSR 09/12/2019. CAP 10/01/2019.

#### IV. RECOMMENDATION

Contingent upon receipt of an acceptable corrective action plan, renewal of the license and special certification is recommended.

09/22/2021

DaShawnda Lindsey Licensing Consultant

Date