



GRETCHEN WHITMER  
GOVERNOR

STATE OF MICHIGAN  
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
LANSING

ORLENE HAWKS  
DIRECTOR

October 21, 2021

Princess Kennedy  
Redeemed American Homes Inc.  
28545 Ford Road  
Garden City, MI 48135

RE: License #: AS820376720  
Investigation #: 2021A0101031  
Franfin Home

Dear Ms. Kennedy:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

If you desire technical assistance in addressing these issues, please feel free to contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available, and you need to speak to someone immediately, please contact the local office at (313) 456-0380.

Sincerely,

A handwritten signature in blue ink, appearing to read "Edith Richardson".

Edith Richardson, Licensing Consultant  
Bureau of Community and Health Systems  
Cadillac Pl. Ste 9-100  
3026 W. Grand Blvd  
Detroit, MI 48202  
(313) 919-1934

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
BUREAU OF COMMUNITY AND HEALTH SYSTEMS  
SPECIAL INVESTIGATION REPORT**

**I. IDENTIFYING INFORMATION**

<b>License #:</b>	AS820376720
<b>Investigation #:</b>	2021A0101031
<b>Complaint Receipt Date:</b>	09/10/2021
<b>Investigation Initiation Date:</b>	09/14/2021
<b>Report Due Date:</b>	11/09/2021
<b>Licensee Name:</b>	Redeemed American Homes Inc.
<b>Licensee Address:</b>	2006 S. Wayne Rd. Westland, MI 48186
<b>Licensee Telephone #:</b>	(313) 522-9587
<b>Administrator:</b>	Princess Kennedy
<b>Licensee Designee:</b>	Princess Kennedy
<b>Name of Facility:</b>	Franfin Home
<b>Facility Address:</b>	6201 Edmund Street Romulus, MI 48174
<b>Facility Telephone #:</b>	(313) 522-9587
<b>Original Issuance Date:</b>	01/25/2016
<b>License Status:</b>	REGULAR
<b>Effective Date:</b>	07/25/2020
<b>Expiration Date:</b>	07/24/2022
<b>Capacity:</b>	6
<b>Program Type:</b>	DEVELOPMENTALLY DISABLED MENTALLY ILL PHYSICALLY HANDICAPPED

## II. ALLEGATION(S)

	<b>Violation Established?</b>
Roach infestation.	Yes

## III. METHODOLOGY

09/10/2021	Special Investigation Intake 2021A0101031
09/14/2021	Special Investigation Initiated - Telephone Princess Kennedy, Licensee designee
09/28/2021	Contact - Document Received pest control receipts & contract for services
10/14/2021	Contact – Telephone call made Great Lakes Pest Control

### **ALLEGATION: Roach infestation.**

**INVESTIGATION:** On 09/14/2021, I interviewed the licensee designee, Princess Kennedy. Ms. Kennedy stated the home has a roach infestation. Since Ms. Kennedy is out of the country, she informed me her designated person is, Crystal Epps. On 09/28/2021, Ms. Epps forwarded me a receipt indicating she purchased retail chemicals from Great Lakes Pest Control on 07/30/2021, to treat the home for roaches. She and another staff applied the chemicals. Since their attempt to rid the home of roaches was unsuccessful, it was recommended they enter into a residential contract with Great Lakes Pest Control. On 09/18/2021, Ms. Epps signed a residential contract with Great Lakes Pest Control. The initial treatment occurred on 09/18/2021, and additional treatments will occur monthly thereafter. The initial technician comment was “well prepared.”

I spoke with a representative at Great Lakes Pest Control on 10/14/2021. The Franfin Home is scheduled to have monthly treatments to eradicate the roach infestation. For a pest free environment, the home must cooperate with the following recommendation, prevent pest entry, reduce harborage, reduce food source and sanitation conditions (a clean environment).

<b>APPLICABLE RULE</b>	
<b>R 400.14401</b>	<b>Environmental health.</b>
	<b>(5) An insect, rodent, or pest control program shall be maintained as necessary and shall be carried out in a manner that continually protects the health of residents.</b>
<b>ANALYSIS:</b>	A pest control program was not being maintained as necessary.
<b>CONCLUSION:</b>	<b>VIOLATION ESTABLISHED</b>

#### **IV. RECOMMENDATION**

Contingent upon submission of an acceptable corrective action plan I recommend the status of the license remains unchanged.



Edith Richardson  
Licensing Consultant

10/14/2021  
Date

Approved By:



10/21/2021

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Ardra Hunter  
Area Manager

Date