



GRETCHEN WHITMER  
GOVERNOR

STATE OF MICHIGAN  
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
LANSING

ORLENE HAWKS  
DIRECTOR

October 15, 2021

Rena Kiehler  
Innovative Housing Dev Corp  
3051 Commerce Drive, Suite 5  
Fort Gratiot, MI 48059

RE: License #: AS740012988  
Investigation #: 2021A0604014  
Lincoln House

Dear Ms. Kiehler:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

If you desire technical assistance in addressing these issues, please feel free to contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (248) 975-5053.

Sincerely,

A handwritten signature in cursive script that reads "Kristine Cilluffo".

Kristine Cilluffo, Licensing Consultant  
Bureau of Community and Health Systems  
4th Floor, Suite 4B  
51111 Woodward Avenue  
Pontiac, MI 48342  
(248) 285-1703

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
BUREAU OF COMMUNITY AND HEALTH SYSTEMS  
SPECIAL INVESTIGATION REPORT**

**I. IDENTIFYING INFORMATION**

<b>License #:</b>	AS740012988
<b>Investigation #:</b>	2021A0604014
<b>Complaint Receipt Date:</b>	07/23/2021
<b>Investigation Initiation Date:</b>	07/23/2021
<b>Report Due Date:</b>	09/21/2021
<b>Licensee Name:</b>	Innovative Housing Dev Corp
<b>Licensee Address:</b>	Suite 5 3051 Commerce Drive Fort Gratiot, MI 48059
<b>Licensee Telephone #:</b>	(810) 385-4463
<b>Administrator:</b>	Melinda Wiegand
<b>Licensee Designee:</b>	Renae Kiehler
<b>Name of Facility:</b>	Lincoln House
<b>Facility Address:</b>	1104 Lincoln Port Huron, MI 48060
<b>Facility Telephone #:</b>	(810) 984-2707
<b>Original Issuance Date:</b>	09/04/1980
<b>License Status:</b>	REGULAR
<b>Effective Date:</b>	09/18/2019
<b>Expiration Date:</b>	09/17/2021
<b>Capacity:</b>	6
<b>Program Type:</b>	DEVELOPMENTALLY DISABLED MENTALLY ILL

## II. ALLEGATION(S)

	<b>Violation Established?</b>
Staff, Greg Turner, was verbally abusive to Resident A and yelled in his face.	Yes

## III. METHODOLOGY

07/23/2021	Special Investigation Intake 2021A0604014
07/23/2021	Special Investigation Initiated - Letter Received complaint on 07/22/2021. Email to St. Clair County Community Mental Health (CMH) Recipient Rights Advisor, Marissa George.
07/26/2021	Contact - Document Received Email from Marissa George
07/27/2021	Contact - Document Sent Email to Administrator, Mindy Wiegand
07/28/2021	Contact - Document Received Email from Mindy Wiegand
07/29/2021	APS Referral Referral made to Adult Protective Services (APS)
07/29/2021	Contact - Document Received Email from Marissa George
07/30/2021	Inspection Completed On-site Completed unannounced onsite investigation. Interviewed Home Manager, Kate Snuggs
07/30/2021	Contact - Document Sent Email to Mindy Wiegand
07/30/2021	Contact - Document Sent Email to Marissa George
08/02/2021	Contact - Document Received Email from CMH Recipient Rights Advisor, Marissa George
08/02/2021	Contact - Document Received Email from Mindy Wiegand

08/02/2021	Contact - Document Received Email from Mindy Wiegand. Received a copy of Greg Turner's training record
08/03/2021	Contact - Document Sent Email to and from CMH, Marissa George
08/03/2021	Contact - Document Sent Email to and from Mindy Wiegand. Received copy of Greg Turner's termination letter.
08/10/2021	Contact - Telephone call made Left message for Staff, Greg Turner
09/21/2021	Contact- Document Sent Email to APS Worker, Marnie DeBell. Referral was denied for investigation.
09/21/2021	Exit Conference Completed exit conference with Renae Kiehler and Mindy Wiegand by email.

**ALLEGATION:**

**Staff, Greg Turner, was verbally abusive to Resident A and yelled in his face.**

**INVESTIGATION:**

I received a complaint regarding Lincoln House on 07/22/2021. I was informed that on 07/14/2021, the Office of Recipient Rights received a complaint that on 06/12/2021 at approximately 5:00 p.m., Staff member, Greg Turner, was talking to a housemate and asked housemate, "You don't want to turn out like these two dummies?", referring to Resident A and Resident B. Resident A got up and said, "Fuck this shit" and proceeded to walk outside when Greg Turner got in his face yelling at him and telling Resident A he was going to call Resident A's Mom. Resident A told Greg, "Get out of my face before I punch you". Greg told Resident A, "Do it then". Resident A left Lincoln House and called the police and returned to Lincoln House after he calmed down.

On 07/22/2021, CMH Recipient Rights Advisor, Marissa George sent email stating that the Office of Recipient Rights investigated, and substantiated, this allegation as a violation of (Resident A and Resident B's) right to receive mental health services free of Abuse: Class III (7223). On 07/26/2021, Ms. George sent email stating that Greg Tuner was not terminated. He worked the morning shift the following day, 06/13/2021, under the supervision of the Senior Program Technician and another staff member. He was

then transferred to the group home next door, Liberty Home, on 06/14/2021. The agency must take remedial action due to complaint being substantiated.

On 07/28/2021, Administrator Mindy Wiegand, reported by email that Resident A continues to elope and only comes back to take his medication. He states he is staying at his girlfriends. Ms. Wiegand was unsure if he would be present at the home to be interviewed.

On 07/30/2021, I completed an unannounced onsite investigation. I interviewed Home Manager, Kate Snuggs. Ms. Snuggs stated that she was not present during altercation between Mr. Turner and Resident A. She stated that she received text from Staff, Mikaela Fox, stating that Mr. Turner told her not to fill out incident reports. She stated that Ms. Fox reported the verbal altercation to her, and the police came to the home. Ms. Snuggs stated that Mr. Turner was sent home for the rest of his shift. The next day an extra staff was brought in to supervise him during his shift. Mr. Turner has since been transferred to the Liberty Home next door. Ms. Snuggs stated that Mr. Turner is disrespectful to her and other staff. He has poor boundaries such as discussing conspiracy theories with residents. He scared some residents into not getting vaccine. He also told residents that people would be able to hear voices if there was not fluoride in the water. She stated that there was another incident where a resident went to him to apologize for something and he replied, "I'm good on that, keep walking". Ms. Snuggs stated that Mr. Turner is confrontational, argumentative and does not think he does anything wrong. He has also been inappropriate by flirting with her and other staff. He has worked at the home since 12/16/2019. Resident A and Resident B were not present at the home to be interviewed. Ms. Snuggs stated that Resident A has eloped and is staying with his girlfriend. Resident B has moved back home to her mother's house. She moved out on 07/23/2021.

On 08/02/2021, I received a copy of Greg Turner's training transcript from Mindy Wiegand by email. Mr. Turner completed direct care staff training. His trainings included Direct Care Staff Role, Recipient Rights and Dealing with Challenging Behaviors.

On 08/03/2021, I received email from Mindy Wiegand with termination letter for Greg Turner dated 08/02/2021. Mr. Turner will no longer be working for Innovative Housing.

On 08/10/2021, I attempted to interview Staff, Greg Turner by phone. I left a message requesting return call. Mr. Turner did not return call to be interviewed.

On 09/21/2021, Marine DeBell, APS Worker, stated that the APS complaint was denied and not assigned for investigation.

On 09/21/2021, I completed an exit conference with Licensee Designee, Renae Kiehler and Administrator, Mindy Wiegand by email. I informed them of the violations found and that a copy of the special investigation report would be mailed once approved. I also informed them that a corrective action plan would be requested.

<b>APPLICABLE RULE</b>	
<b>R 400.14308</b>	<b>Resident behavior interventions prohibitions.</b>
	<b>(2) A licensee, direct care staff, the administrator, members of the household, volunteers who are under the direction of the licensee, employees, or any person who lives in the home shall not do any of the following:</b> <b>(i) Mental or emotional cruelty.</b> <b>(ii) Verbal abuse.</b> <b>(iii) Derogatory remarks about the resident or members of his or her family.</b> <b>(iv) Threats.</b>
<b>ANALYSIS:</b>	Staff reported that on 06/12/2021, Greg Tuner and Resident A got into a verbal altercation resulting in the police being called to the home. The altercation began when Mr. Turner referred to Resident A and Resident B as “dummies”. According to the Home Manager, Kate Snuggs, Mr. Tuner has been inappropriate with residents and other staff in the past. The Office of Recipient Rights substantiated complaint and asked for remedial action to be taken. Mr. Turner was terminated on 08/02/2021.
<b>CONCLUSION:</b>	<b>VIOLATION ESTABLISHED (BUT CORRECTED)</b>

<b>APPLICABLE RULE</b>	
<b>R 400.14305</b>	<b>Resident protection.</b>
	<b>(3) A resident shall be treated with dignity and his or her personal needs, including protection and safety, shall be attended to at all times in accordance with the provisions of the act.</b>
<b>ANALYSIS:</b>	Resident A and Resident B were not treated with dignity and respect at the Lincoln Home. Mr. Turner got into a verbal altercation with Resident A after referring to Resident A and Resident B as “dummies”.
<b>CONCLUSION:</b>	<b>VIOLATION ESTABLISHED</b>

**IV. RECOMMENDATION**

Contingent upon receipt of an acceptable corrective action plan, I recommend no change in license status.



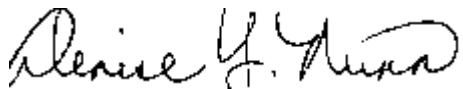
09/21/2021

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Kristine Cilluffo  
Licensing Consultant

Date

Approved By:



10/15/2021

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Denise Y. Nunn  
Area Manager

Date