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GOVERNOR

## STATE OF MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS LANSING

ORLENE HAWKS DIRECTOR

September 27, 2021

Donzell Dawkins Premier Care Assisted Living, LLC 1109 16th Street BAY CITY, MI 48708

> RE: License #: AS650380904 Investigation #: 2021A0360034

> > Premier Care Assisted Living 6 LLC

Dear Mr. Dawkins:

Attached is the Special Investigation Report for the above referenced facility. No substantial violations were found.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (989) 732-8062.

Sincerely,

Matthew Soderquist, Licensing Consultant Bureau of Community and Health Systems

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931 S Otsego Ave Gaylord, MI 49735

(989) 370-8320

enclosure

# MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS BUREAU OF COMMUNITY AND HEALTH SYSTEMS SPECIAL INVESTIGATION REPORT

#### I. IDENTIFYING INFORMATION

License #:	AS650380904
	00044000004
Investigation #:	2021A0360034
Complaint Receipt Date:	08/30/2021
	99,99,292
Investigation Initiation Date:	08/30/2021
	20/02/2021
Report Due Date:	09/29/2021
Licensee Name:	Premier Care Assisted Living, LLC
	Tremer care / testered Living, 220
Licensee Address:	1109 16th Street
	BAY CITY, MI 48708
Licensee Telephone #:	(989) 295-7641
Licensee relephone #.	(909) 290-7041
Administrator:	Donzell Dawkins
Licensee Designee:	Donzell Dawkins
Name of Facility:	Premier Care Assisted Living 6 LLC
Name of Facility.	1 Territor Gare Assisted Living 6 LLG
Facility Address:	5205 M33
	Alger, MI 48610
Facility Talanhana #:	(090) 205 7641
Facility Telephone #:	(989) 295-7641
Original Issuance Date:	12/21/2016
License Status:	REGULAR
Effective Date:	12/20/2019
Lifective Date.	12/20/2019
Expiration Date:	12/19/2021
Capacity:	6
Program Type:	PHYSICALLY HANDICAPPED
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	MENTALLY ILL, AGED

### II. ALLEGATION(S)

Violation Established?

Staff Renee Beldin hit Resident A.	No

#### III. METHODOLOGY

08/30/2021	Special Investigation Intake 2021A0360034
08/30/2021	Special Investigation Initiated - Letter Scott Beltz APS
08/30/2021	APS Referral
08/31/2021	Inspection Completed On-site Resident A
09/14/2021	Inspection Completed On-site Home manager Ericka Allen
09/21/2021	Contact - Document Received APS Scott Beltz
09/23/2021	Contact - Telephone call made Guardian 1-A
09/23/2021	Contact - Telephone call made DCS Renee Beldin
09/27/2021	Contact - Document Received APS Scott Beltz
09/27/2021	Exit Conference With Licensee Donzell Dawkins

### ALLEGATION: Staff Renee Beldin hit Resident A.

**INVESTIGATION:** On 8/30/2021 I was assigned a complaint from the LARA online complain system.

On 8/30/2021 I contacted Adult Protective Services (APS) worker Scott Beltz. Mr. Beltz stated he has already gone to the home and interviewed Resident A. He stated Resident A and direct care staff Renee Beldin have had a couple of arguments over the past couple of weeks which triggered a discharge notice for Resident A and a mental health evaluation at the hospital prior to this complaint.

On 8/31/2021 I conducted an unannounced onsite inspection at the facility. Resident A stated last Thursday night while she was doing laundry direct care staff Renee Beldin hit her in the back of the head with her hand. She denied that Ms. Beldin had never hit her prior to this incident. She stated no one else witnessed Ms. Beldin hit her. She stated she was in the hallway doing laundry when Ms. Beldin hit her. She stated she went to her room and noticed a little bit of blood come out of her nose. Resident A stated Ms. Beldin is no longer working in her home.

On 9/14/2021 I conducted another unannounced onsite inspection at the home. The home manager Ericka Allen stated Resident A has a history of attacking female staff. She stated she had direct care staff Renee Beldin start working in a different home because of the aggressive behavior and attacks that Resident A was making towards the female staff. She stated Ms. Beldin has no history of being aggressive or hitting residents. She stated that after Ms. Beldin was moved to another home Resident A was bragging about trying to get her fired because she didn't like her. She stated Resident A did not initially report it to her but rather waited until she was picked up for a hair appointment by her sister and reported it to her sister. Ms. Allen stated she talked with Resident A's sister who is her guardian and she reported that her sister has a history of fabricating stories. Ms. Allen stated that a few days prior to the alleged hitting incident Resident A was given a 30-day discharge notice because of her escalating aggressive behaviors towards staff. Ms. Allen provided me with Resident A's individual plan of service. Resident A's IPOS documented that she has a history of feeding into the spiral, believing things that are unreal and being violent.

On 9/23/2021 I contacted Guardian 1-A. Guardian 1-A stated she took Resident A to a hair appointment on 8/27/21 and when she got into the car Resident A told her that direct care staff Renee Beldin had hit her in the head. She stated that Resident A told her that she and Ms. Beldin had "got into it" about Resident A leaving her laundry in the washer and that Resident A spit in Ms. Beldin's face on accident and then Ms. Beldin hit her in the top of her head. She stated Resident A had been taken for a mental health evaluation a couple of days prior to this incident after an argument with staff. She stated she was then provided with a 30-day discharge notice due to her behaviors in the home and being violent with staff. She stated she is moving Resident A today to another home. She stated Resident A has a history of fabricating stories or exaggerating things that happened. She stated she did not see any marks or bruises on Resident A's head. She stated she also had the hairdresser look at her head and they did not see any marks or bruises.

On 9/23/2021 I contacted direct care staff Renee Beldin. Ms. Beldin stated Resident A was doing laundry on 8/26/2021 and another resident needed to use the washer and dryer. She stated Resident A became upset about being asked to take care of her laundry and spit in her face and pushed her to the side. She stated she walked away and did not hit Resident A. She stated after this incident she started working at the home next door because Resident A was being so aggressive to the female staff in the home and had already received a discharge notice.

On 9/27/2021 I contacted APS worker Scott Beltz. Mr. Beltz stated he was not substantiating any abuse or neglect.

APPLICABLE RULE	
R 400.14305	Resident protection.
	(3) A resident shall be treated with dignity and his or her personal needs, including protection and safety, shall be attended to at all times in accordance with the provisions of the act.
ANALYSIS:	Resident A stated while she was doing laundry on 8/26/21 direct care staff Renee Beldin hit her in the head.
	Direct care staff Renee Beldin stated on 8/26/21 while doing laundry Resident A spit in her face and pushed her to the side. Ms. Beldin denied hitting Resident A.
	The home manager Ericka Allen stated Resident A had received a 30-day discharge notice prior to the alleged incident because of several situations in which Resident A has been violent and attacked female staff in the home. Ms. Allen provided Resident A's IPOS which stated Resident A has a history of feeding into the spiral, believing things that are unreal and being violent.
	Guardian 1-A stated she did not observe any marks or bruises on Resident A. She stated Resident A has a history of fabricating stories.
	APS worker Scott Beltz stated he was not substantiating the complaint.
	There is not a preponderance of evidence that Resident A's protection and safety and was not attended to at all times.
CONCLUSION:	VIOLATION NOT ESTABLISHED

On 09/27/2021 I conducted an exit conference with licensee designee Donzell Dawkins. Mr. Dawkins concurred with the findings of the investigation.

#### IV. RECOMMENDATION

I recommend no change in the status of the license.

09/27/2021

Matthew Soderquist Licensing Consultant

Date

Approved By:

09/27/2021

Jerry Hendrick Area Manager

Date