



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

ORLENE HAWKS
DIRECTOR

September 7, 2021

Jody Josephson
10111 Island Lake Road
Dexter, MI 48130

RE: License #: AF810289274
Investigation #: 2021A0575032
Clara's House

Dear Ms. Josephson:

Attached is the Special Investigation Report for the above referenced facility. No substantial violations were found.

Please review the enclosed documentation for accuracy and contact me with any questions. If I am not available, and you need to speak to someone immediately, please contact the local office at (517) 284-9720.

Sincerely,

A handwritten signature in blue ink that reads "Jeffrey J. Bozsik".

Jeffrey J. Bozsik, Licensing Consultant
Bureau of Community and Health Systems
22 Center Street
Ypsilanti, MI 48198
(734) 417-4277

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AF810289274
Investigation #:	2021A0575032
Complaint Receipt Date:	08/30/2021
Investigation Initiation Date:	08/30/2021
Report Due Date:	09/29/2021
Licensee Name:	Jody Josephson
Licensee Address:	10111 Island Lake Road Dexter, MI 48130
Licensee Telephone #:	(734) 426-3733
Name of Facility:	Clara's House
Facility Address:	10111 Island Lake Rd Dexter, MI 48130
Facility Telephone #:	(734) 426-3733
Original Issuance Date:	08/28/2008
License Status:	REGULAR
Effective Date:	02/28/2021
Expiration Date:	02/27/2023
Capacity:	6
Program Type:	ALZHEIMERS; AGED

II. ALLEGATION(S)

	Violation Established?
The licensee mistreats residents.	No

III. METHODOLOGY

08/30/2021	Special Investigation Intake 2021A0575032
08/30/2021	Special Investigation Initiated - Telephone
08/30/2021	APS Referral received
09/02/2021	Inspection Completed On-site-interviews with Residents A-F and Jody Josephson, licensee.
09/02/2021	Contact-Telephone call made – guardians for Residents A, B, C, D and E.
09/02/2021	Inspection Completed-BCAL Full Compliance
09/02/2021	Exit Conference with Jody Josephson, licensee

ALLEGATION: The licensee mistreats residents.

INVESTIGATION: Since the resident’s guardians requested anonymity, I will not use or list their names in this report.

I interviewed licensee Jody Josephson at the facility. Ms. Josephson denied mistreating any residents. She stated she feels the complaint was made by a former direct care staff she recently let go.

I interviewed all six residents at the facility (Resident A, B, C, D, E and F). Although all six of them have some form of Alzheimer’s and/or dementia, they each stated they were satisfied and treated well.

I interviewed the five guardians who have a resident at this home. Resident F does not have a guardian. All five guardians stated they are satisfied with the treatment and care their family members or wards are receiving.

I conducted an exit conference with Jody Josephson. She agreed with the findings.

APPLICABLE RULE	
R 400.1412	Resident behavior management; prohibitions.
	(1) A licensee shall not mistreat or permit the mistreatment of a resident by responsible persons or other occupants of the home. Mistreatment includes any intentional action or omission which exposes a resident to a serious risk or physical or emotional harm.
ANALYSIS:	No evidence was discovered through this investigation which would support the allegation.
CONCLUSION:	VIOLATION NOT ESTABLISHED

IV. RECOMMENDATION

I recommend no changes in the status of the license.

Jeffrey J. Bozsik
Licensing Consultant

Date: 09/02/2021

Approved By:

Ardra Hunter
Area Manager

Date: 09/07/2021