



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

ORLENE HAWKS
DIRECTOR

August 20, 2021

Elena Lopez
Nothing But Us Care
Suite 212
31700 W 13 Mile Rd
Farmington Hills, MI 48334

RE: License #: AS630401982
Nothing But Us Care
5887 N Course Place
West Bloomfield, MI 48323

Dear Ms. Lopez:

Attached is the Renewal Licensing Study Report for the facility referenced above. You have submitted an acceptable written corrective action plan addressing the violations cited in the report. To verify your implementation and compliance with this corrective action plan:

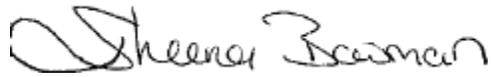
- You are to submit documentation of compliance.
- An on-site inspection will be conducted.

A six-month provisional license is recommended. If you do not contest the issuance of a provisional license, you must indicate so in writing; this may be included in your corrective action plan or in a separate document.

If you contest the issuance of a provisional license, you must notify this office in writing and an administrative hearing will be scheduled. Even if you contest the issuance of a provisional license, you must still submit an acceptable corrective action plan within 15 days.

Please contact me with any questions. In the event that I am not available and you need to speak to someone immediately, you may contact the local office at (248) 975-5053.

Sincerely,

A handwritten signature in black ink that reads "Sheena Bowman". The signature is written in a cursive style with a large, looping initial "S".

Sheena Bowman, Licensing Consultant
Bureau of Community and Health Systems
4th Floor, Suite 4B
51111 Woodward Avenue
Pontiac, MI 48342

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
RENEWAL INSPECTION REPORT**

I. IDENTIFYING INFORMATION

License #:	AS630401982
Licensee Name:	Nothing But Us Care
Licensee Address:	Suite 212 31700 W 13 Mile Rd Farmington Hills, MI 48334
Licensee Telephone #:	(833) 705-2273
Licensee/Licensee Designee:	Elena Lopez
Administrator:	Elena Lopez
Name of Facility:	Nothing But Us Care
Facility Address:	5887 N Course Place West Bloomfield, MI 48323
Facility Telephone #:	(248) 667-2164
Original Issuance Date:	08/21/2020
Capacity:	6
Program Type:	PHYSICALLY HANDICAPPED AGED

III. DESCRIPTION OF FINDINGS & CONCLUSIONS

The facility is in non-compliance with the following applicable rules and statutes.

R 400.14316 Resident records.

- (1) A licensee shall complete, and maintain in the home, a separate record for each resident and shall provide record information as required by the department. A resident record shall include, at a minimum, all of the following information:
- (a) Identifying information, including, at a minimum, all of the following:
 - (ii) Social security number, date of birth, case number, and marital status.
 - (vii) Medical insurance.
 - (viii) Funeral provisions and preferences.
 - (b) Date of admission.

Resident A's identification record was missing her date of birth. Resident B's identification record was missing her social security number, medical insurance information, burial provisions, and the wrong admission date was documented. A discharge date was listed for Resident B even though she has not been discharged from the AFC group home.

R 400.14301 Resident admission criteria; resident assessment plan; emergency admission; resident care agreement; physician's instructions; health care appraisal.

- (6) At the time of a resident's admission, a licensee shall complete a written resident care agreement. A resident care agreement is the document which is established between the resident or the resident's designated representative, the responsible agency, if applicable, and the licensee and which specifies the responsibilities of each party.

The resident care agreement for Resident A was completed late. Resident A was admitted on 5/31/21 and the resident care agreement was completed on 6/1/21.

R 400.14301 Resident admission criteria; resident assessment plan; emergency admission; resident care agreement; physician's instructions; health care appraisal.

(10) At the time of the resident's admission to the home, a licensee shall require that the resident or the resident's designated representative provide a written health care appraisal that is completed within the 90-day period before the resident's admission to the home. A written health care appraisal shall be completed at least annually. If a written health care appraisal is not available at the time of an emergency admission, a licensee shall require that the appraisal be obtained not later than 30 days after admission. A department health care appraisal form shall be used unless prior authorization for a substitute form has been granted, in writing, by the department.

It is unknown when Resident A's obtained her health appraisal as the health appraisal is not dated.

R 400.14310 Resident health care.

(3) A licensee shall record the weight of a resident upon admission and monthly thereafter. Weight records shall be kept on file for 2 years.

Resident B's weight at admission was taken. However, the date was not documented.

R 400.14205 Health of a licensee, direct care staff, administrator, other employees, those volunteers under the direction of the licensee, and members of the household.

(3) A licensee shall maintain, in the home, and make available for department review, a statement that is signed by a licensed physician or his or her designee attesting to the knowledge of the physical health of direct care staff, other employees, and members of the household. The statement shall be obtained within 30 days of an individual's employment, assumption of duties, or occupancy in the home.

An initial physical was not provided for staff member, Viktoria Sadauskas.

R 400.14312 Resident medications.

(4) When a licensee, administrator, or direct care staff member supervises the taking of medication by a resident, he or she shall comply with all of the following provisions:

(a) Be trained in the proper handling and administration of medication.

A medication simulation was completed with staff member, Viktoria Sadauskas. Ms. Sadauskas was not able to properly demonstrate how to administer medications to residents as she did not know the 5 rights for administering medications.

R 400.14312 Resident medications.

(4) When a licensee, administrator, or direct care staff member supervises the taking of medication by a resident, he or she shall comply with all of the following provisions:

(b) Complete an individual medication log that contains all of the following information:

(i) The medication.

(ii) The dosage.

(iii) Label instructions for use.

(iv) Time to be administered.

(v) The initials of the person who administers the medication, which shall be entered at the time the medication is given.

(vi) A resident's refusal to accept prescribed medication or procedures.

Resident A and Resident B are not getting their medications as prescribed based on the MAR having several missing initials for the month of July and August 2021.

According to Resident A's MAR for the month of June, she was not administered her medications on 06/29/21. Resident A is prescribed Adavan .5ML every four hours as needed. However, Adavan is written twice on Resident A's MAR. On one MAR, Adavan is listed to be given at 12:00am, 4:00am, and 2:00am. On a separate MAR, Adavan is listed to be given at 8:00am, 12:00pm, 4:00pm, and 8:00pm.

According to Resident B's MAR for the month of July and August, there are several medications that do not have the complete instructions written on the MAR per the label on the prescription bottle.

Resident B has Omeprazole 20 mg listed twice on her MAR; which is an error. According to Resident B's MAR, she is prescribed Ondansetron 4mg. However, the licensee designee or the staff was not aware of this medication nor was this medication located in the AFC group home during the onsite.

R 400.14312 Resident medications.

(4) When a licensee, administrator, or direct care staff member supervises the taking of medication by a resident, he or she shall comply with all of the following provisions:

(c) Record the reason for each administration of medication that is prescribed on an as needed basis.

According to the MAR for Resident A and Resident B, there are no records of the reasons why PRN's were administered for the month of July and August 2021.

R 400.14312 Resident medications.

(4) When a licensee, administrator, or direct care staff member supervises the taking of medication by a resident, he or she shall comply with all of the following provisions:

(e) Not adjust or modify a resident's prescription medication without instructions from a physician or a pharmacist who has knowledge of the medical needs of the resident. A licensee shall record, in writing, any instructions regarding a resident's prescription medication.

According to Resident B's MAR, she is prescribed Iron twice a day, Acetaminophen every 2-4 hours, Mirtazapine, Vitamin C, and a Multivitamin. However, the bottles for the aforementioned medications do not indicate the frequency as to how many times these medications should be administered as there is no prescription label on the bottles. The licensee designee, Elena Lopez, stated she was verbally instructed by a nurse as to how often to administer Resident B's Iron, Acetaminophen, Mirtazapine, Vitamin C, and Multivitamin. Elena Lopez did not receive these instructions in writing.

R 400.14315 Handling of resident funds and valuables.

(3) A licensee shall have a resident's funds and valuables transaction form completed and on file for each resident. A department form shall be used unless prior authorization for a substitute form has been granted, in writing, by the department.

The Funds Part II forms was not completed accurately for Resident A or Resident B as the transactions were documented incorrectly. The licensee designee Elena Lopez did not put the correct amounts in the applicable columns.

R 400.14306 Use of assistive devices.

- (3) Therapeutic supports shall be authorized, in writing, by a licensed physician. The authorization shall state the reason for the therapeutic support and the term of the authorization.

A prescription was not provided for review for Resident B's wheelchair or hospital bed. A chair lift was installed in the stairway for any resident to use. The licensee designee does not have a prescription from a doctor to use a chair lift for any resident.

R 400.14318 Emergency preparedness; evacuation plan; emergency transportation.

- (5) A licensee shall practice emergency and evacuation procedures during daytime, evening, and sleeping hours at least once per quarter. A record of the practices shall be maintained and be available for department review.

A fire drill was not completed during the month of June 2021 when Resident A was admitted into the AFC home. A fire drill was completed on 08/10/21 with Resident B. However; the evacuation time was nine minutes.

R 400.14208 Direct care staff and employee records.

- (1) A licensee shall maintain a record for each employee. The record shall contain all of the following employee information:
 - (e) Verification of experience, education, and training.

Staff member, Viktoria Sadauskas did not have verification of training for medication administration.

R 400.14301 Resident admission criteria; resident assessment plan; emergency admission; resident care agreement; physician's instructions; health care appraisal.

- (2) A licensee shall not accept or retain a resident for care unless and until the licensee has completed a written

assessment of the resident and determined that the resident is suitable pursuant to all of the following provisions:

(b) The kinds of services, skills, and physical accommodations that are required of the home to meet the resident's needs are available in the home.

The AFC group home is not approved to admit residents who are prescribed wheelchairs because the home sits on a hill which prevents the slope of a wheelchair ramp from being less than one foot of rise in 12 feet of run. Resident B was admitted on 07/30/21 and she is prescribed a wheelchair. Resident B is not ambulatory.

R 400.14505 Smoke detection equipment; location; battery replacement; testing, examination, and maintenance; spacing of detectors mounted on ceilings and walls; installation requirements for new construction, conversions and changes of category.

(1) At least 1 single-station, battery-operated smoke detector shall be installed at the following locations:

(b) On each occupied floor, in the basement, and in areas of the home that contain flame- or heat-producing equipment.

A smoke detector is missing from the basement.

R 400.14312 Resident medications.

(7) Prescription medication that is no longer required by a resident shall be properly disposed of after consultation with a physician or a pharmacist.

Resident A's medications were not properly disposed of after she was discharged from the AFC group home. The licensee designee Elena Lopez stated she discarded Resident A's medications by putting them in the trash can.

R 400.14210 Resident register.

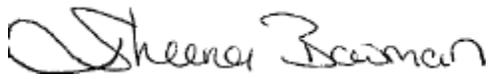
A licensee shall maintain a chronological register of residents who are admitted to the home. The register shall include all of the following information for each resident:

- (a) Date of admission.
- (b) Date of discharge.
- (c) Place and address to which the resident moved, if known.

The licensee designee Elena Lopez has not developed a resident register for the residents that have been admitted and/or discharged from the AFC group home.

IV. RECOMMENDATION

An acceptable corrective action plan was received on 08/12/21, a six-month provisional license is recommended.



Sheena Bowman
Licensing Consultant

08/18/21
Date

Approved by:



Denise Y. Nunn
Area Manager

08/20/2021
Date