



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

ORLENE HAWKS
DIRECTOR

August 26, 2021

Paula Ott
Central State Community Services, Inc.
Suite 201
2603 W Wackerly Rd
Midland, MI 48640

RE: License #: AS250385494
Investigation #: 2021A0779033
Wilson Road Home

Dear Ms. Ott:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

If you desire technical assistance in addressing these issues, please feel free to contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (906) 226-4171.

Sincerely,

A handwritten signature in cursive script that reads "Christopher A. Holvey".

Christopher Holvey, Licensing Consultant
Bureau of Community and Health Systems
611 W. Ottawa Street
P.O. Box 30664
Lansing, MI 48909
(517) 899-5659

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT
THIS REPORT CONTAIN QUOTED PROFANITY**

I. IDENTIFYING INFORMATION

License #:	AS250385494
Investigation #:	
Complaint Receipt Date:	07/12/2021
Investigation Initiation Date:	07/13/2021
Report Due Date:	09/10/2021
Licensee Name:	Central State Community Services, Inc.
Licensee Address:	Suite 201 2603 W Wackerly Rd., Midland, MI 48640
Licensee Telephone #:	(989) 631-6691
Administrator:	Regina Williams
Licensee Designee:	Paula Ott
Name of Facility:	Wilson Road Home
Facility Address:	6359 W Wilson, Clio, MI 48420-8420
Facility Telephone #:	(810) 687-0202
Original Issuance Date:	05/02/2017
License Status:	REGULAR
Effective Date:	11/02/2019
Expiration Date:	11/01/2021
Capacity:	6
Program Type:	PHYSICALLY HANDICAPPED DEVELOPMENTALLY DISABLED MENTALLY ILL

II. ALLEGATION(S)

	Violation Established?
On 7/10/2021, staff Larik Gaskins approached Resident A and verbally threatened him with physical harm.	Yes
On or around 7/10/21, Staff Sharhonda Williams yelled and swore at Resident B while at Subway.	No

III. METHODOLOGY

07/12/2021	Special Investigation Intake 2021A0779033
07/12/2021	APS Referral Complaint was referred to AFC licensing by APS centralized intake
07/13/2021	Special Investigation Initiated - Telephone
07/13/2021	Contact - Telephone call made Phone interview conducted with staff person, Larik Gaskin.
07/14/2021	Contact - Telephone call made Spoke to program manager, Jamilla Cheatom.
07/15/2021	Inspection Completed On-site Interviews were conducted with 3 residents, 2 staff persons.
07/15/2021	Contact - Face to Face Interview conducted with administrator, Regina Wheaton.
08/02/2021	Contact - Document Received Received ORR summary report via e-mail.
08/26/2021	Exit Conference Conducted with administrator, Regina Wheaton.

ALLEGATION:

- On 7/10/2021, staff Larik Gaskins approached Resident A and verbally threatened him with physical harm.
- On or around 7/10/21, Staff Sharhonda Williams yelled and swore at Resident B while at Subway.

INVESTIGATION:

On 7/13/21, a phone conversation took place with recipient rights officer, Matt Potts, who confirmed that he is investigating the same allegations regarding Resident A. He stated that he had already spoken to Resident A, who told him that staff person, Larik Gaskins, said to him "I will beat your mother fucking ass" and also called him a "crybaby" and a "little boy". Mr. Potts reported that he had spoken to two other residents and staff person, Alana Moton, who all confirmed that they heard Ms. Gaskins threaten Resident A. Mr. Potts stated that when he interviewed Ms. Gaskins, she admitted to calling Resident A "cry baby" and "little boy" and threatening him, but she would not admit to any specific language used when making the threats.

On 7/13/21, a phone interview was conducted with staff person, Larik Gaskins, who stated that she had been having a problem with Resident A all week long and that the conflict started when Resident A called her cooking "nasty". She stated that she then heard from other residents that Resident A was telling them that he was going to "put his hands on her" and/or mess with her car. Ms. Gaskins denied threatening to beat Resident A's ass but did admit that she said to him "If you touch me or my things, there is going to be a problem." Ms. Gaskins also admitted to telling Resident A "to shut his ass up" and calling him a "cry baby" and "little boy". She stated that she did not touch Resident A physically in any way.

On 7/14/21, a phone interview took place with program manager, Jamilla Cheatom. She stated that she was aware of the allegations regarding Resident A, but not about Resident B and staff person, Sharhonda Williams. Ms. Cheatom stated that this type of thing happens with Resident B every time they get a new home manager at this home. She reported that Resident B does not do well with change, it takes him a while to get used to a new home manager, and that he tends to make false allegations until that time comes. Ms. Cheatom stated that there were several residents who went to Subway with Resident B and Ms. Williams and none of them said anything about Ms. Williams cussing at Resident B or about them having any conflict.

On 7/15/21, an on-site inspection was conducted. Interviews were conducted with three residents, two staff persons and administrator, Regina Wheaton.

On 7/15/21, Resident A stated that Ms. Gaskins has threatened to beat him up a few different times. He claims that Ms. Gaskins has said things to him like "I'm going to beat your ass" and "I'm going to fuck you up". Resident A reported that Ms. Gaskins also called him "cry baby" and "little boy". When asked if he went to Subway with the group

and about Resident B and Ms. Williams, Resident A said that he saw Resident B touch Ms. Williams shoulder and that she asked him not to touch her. Resident A stated that Ms. Williams did not yell, cuss or disrespect Resident B in any way.

On 7/15/21, Resident B stated that Ms. Williams got mad at him, started yelling at him and making a scene in Subway. He could not remember or wouldn't say what specifically Ms. Williams allegedly yelled at him. Resident B reported that Ms. Williams would not answer him for the first 3-4 days she started working here. He admits to not liking Ms. Williams.

On 7/15/21, Resident C stated that he was present to witness Ms. Gaskins come into the living room, get into Resident A's face and threaten to "beat his ass." Resident C reported that on another occasion, Ms. Gaskins was in the garage talking stuff about Resident A, calling Resident A names, and saying that she could "beat his ass." When asked if he was at Subway and/or witnessed any conflict between Resident B and Ms. Williams, Resident C confirmed that he was there, but did not witness any conflict. He stated that he does not remember Ms. Williams yelling at anyone or making a scene while at Subway.

On 7/15/21, Staff person, Alana Moton, confirmed that she did witness Ms. Gaskins threaten Resident A. She stated that she was in the bathroom and heard Ms. Gaskins being upset and yelling. Ms. Moton reported that she went into the living room to see what was going on and heard Ms. Gaskins say to Resident A "If you touch me, I am going to beat your ass". Ms. Moton was not present at Subway and knows nothing about the alleged incident between Resident B and Ms. Williams.

On 7/15/21, Home manager, Sharhonda Williams, denied yelling and/or cussing at Resident B, while at Subway or any other time. She stated that, while at Subway, Resident A tapped her on her shoulder and she simply asked him not to touch her and to just call her name if he wants her attention. She stated that she was not upset or disrespectful toward Resident B. Ms. Williams reported that Resident B has been targeting her ever since she started at this home and she is not sure why.

On 8/26/21, Administrator, Regina Wheaton, stated that Resident B has been struggling a little bit after some recent medication changes. She reported that Resident B suffers from bad paranoia and OCD and does not do well with change, especially when it comes to new staff. Ms. Wheaton stated that it takes Resident B a while to get comfortable and to trust new staff and that it is his pattern to falsely accuse new staff of things until he gets comfortable with them.

On 8/2/21, a summary report was received from recipient rights officer, Matt Potts. Mr. Potts states in his report that he obtained enough evidence to substantiate abuse against staff person, Larik Gaskins, due to her threats of violence and degrading comments toward Resident A.

APPLICABLE RULE	
R 400.14308	Resident behavior interventions prohibitions.
	<p>(2) A licensee, direct care staff, the administrator, members of the household, volunteers who are under the direction of the licensee, employees, or any person who lives in the home shall not do any of the following:</p> <ul style="list-style-type: none"> (f) Subject a resident to any of the following: <ul style="list-style-type: none"> (i) Mental or emotional cruelty. (ii) Verbal abuse. (iii) Derogatory remarks about the resident or members of his or her family. (iv) Threats.
ANALYSIS:	<p>There was insufficient evidence found to prove that staff person, Sharhonda Williams, verbally abused Resident B, while at Subway. Ms. Williams denied yelling, cussing and/or making a scene at Subway regarding Resident B or any other resident. Two separate residents stated that they were present at Subway and did not witness Ms. Williams yelling, cussing or having any conflict with Resident B.</p> <p>There was substantial evidence found to prove that staff person, Larik Gaskins, verbally abused and made threats of violence toward Resident A. Although the details regarding the language used by Ms. Gaskins varies from person to person, Resident A, Resident B, and staff person, Alana Morton, all stated that Ms. Gaskins made threats of physical violence toward Resident A and called Resident A derogatory names. Ms. Gaskins denied making the threats but admits to cussing at and calling Resident A derogatory names like “cry baby” and “little boy”.</p>
CONCLUSION:	VIOLATION ESTABLISHED

On 8/26/21, an exit conference was conducted with administrator, Regina Wheaton. She was informed that a corrective action plan is required to address the above cited licensing rule violation.

IV. RECOMMENDATION

Upon receipt of an approved written plan of correction, It is recommended that the status of this home's license remain unchanged,




8/26/2021

Christopher Holvey
Licensing Consultant

Date

Approved By:



8/26/2021

Mary E Holton
Area Manager

Date