



GRETCHEN WHITMER  
GOVERNOR

STATE OF MICHIGAN  
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
LANSING

ORLENE HAWKS  
DIRECTOR

June 30, 2021

Kimberlee Waddell  
Resilient Life Care, LLC  
17187 N. Laurel Park Dr. Ste 160  
Livonia, MI 48152

RE: Application #: AS630407909  
**Resilient - Southbrook**  
**29915 Southbrook**  
**Farmington Hills, MI 48334**

Dear Ms. Waddell:

Attached is the Original Licensing Study Report for the above referenced facility. The study has determined substantial compliance with applicable licensing statutes and administrative rules. Therefore, a temporary license with a maximum capacity of 6 is issued.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available, and you need to speak to someone immediately, please contact the local office at (248) 975-5053.

Sincerely,

A handwritten signature in blue ink, appearing to read "K. Lewis".

Kenyatta Lewis, Licensing Consultant  
Bureau of Community and Health Systems  
4th Floor, Suite 4B  
51111 Woodward Avenue  
Pontiac, MI 48342  
(248) 296-2078

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
BUREAU OF COMMUNITY AND HEALTH SYSTEMS  
LICENSING STUDY REPORT**

**I. IDENTIFYING INFORMATION**

<b>License #:</b>	AS630407909
<b>Licensee Name:</b>	Resilient Life Care, LLC
<b>Licensee Address:</b>	17187 N. Laurel Park Dr. Ste 160 Livonia, MI 48152
<b>Licensee Telephone #:</b>	(734) 646-1603
<b>Licensee Designee:</b>	Kimberlee Waddell
<b>Administrator</b>	Michael Nanzer
<b>Name of Facility:</b>	Resilient – Southbrook
<b>Facility Address:</b>	29915 Southbrook Farmington Hills, MI 48334
<b>Facility Telephone #:</b>	(734) 646-1603
<b>Application Date:</b>	04/02/2021
<b>Capacity:</b>	6
<b>Program Type:</b>	PHYSICALLY HANDICAPPED TRAUMATICALLY BRAIN INJURED

## II. METHODOLOGY

04/02/2021	On-Line Application Incomplete Letter Sent 1326, RI0 for Kimberlee, AFC100 for Michael
04/02/2021	On-Line Enrollment
04/05/2021	Contact - Document Sent 1326, RI030, AFC100
06/02/2021	Application Complete/On-site Needed
06/02/2021	Inspection Completed On-site
06/02/2021	Inspection Completed-BCAL Full Compliance

## III. DESCRIPTION OF FINDINGS & CONCLUSIONS

The Resilient - Southbrook adult foster care home is located in a residential area in Farmington Hills, MI The home is a single-story ranch structure with a full basement and attached garage. The first floor of the home consists of a living room, dining room, kitchen, three bathrooms and six bedrooms. The facility is fully wheelchair accessible at both entrances and throughout the first floor.

The furnace and hot water heater are located in the basement with a 1<sup>3</sup>/<sub>4</sub>-inch solid core door equipped with an automatic self-closing device and positive latching hardware located at the top of stairs. The facility is equipped with interconnected, hardwire smoke detection system, with battery backup, which was installed by a licensed electrician and is fully operational.

The facility is served by both public water and sewage systems.

Resident bedrooms were measured during the on-site inspection and have the following dimensions:

Bedroom #	Total Square Footage	Total Resident Beds
1	152	1
2	126	1
3	144	1
4	144	1
5	144	1
6	140	1

**Total capacity: 6**

The living, dining, and sitting room areas measure a total of 732 square feet of living space. This exceeds the minimum of 35 square feet per resident requirement.

Based on the above information, it is concluded that this facility can accommodate **six (6)** residents. It is the licensee's responsibility not to exceed the facility's licensed capacity.

### **A. Program Description**

Admission and discharge policies, program statement, refund policy, personnel policies, and standard procedures for the facility were reviewed and accepted as written. The applicant intends to provide 24-hour supervision, protection, and personal care to six (6) male or female ambulatory adults whose diagnosis is physically handicapped or traumatically brain injured (TBI), in the least restrictive environment possible. The program will include social interaction skills, personal hygiene, personal adjustment skills, and public safety skills. A personal behavior support plan will be designed and implemented for each resident's rehabilitative, social, behavioral, and developmental needs.

If required, behavioral intervention and crisis intervention programs will be developed as identified in the assessment plan. These programs shall be implemented only by trained staff, and only with the prior approval of the resident, guardian, and the responsible agency.

The licensee will provide all transportation for program and medical needs. The facility will make provision for a variety of leisure and recreational equipment. It is the intent of this facility to utilize local community resources including public schools and libraries, local museums, shopping centers, and local parks.

### **C. Applicant and Administrator Qualifications**

The applicant is Resilient Life Care, LLC, which is a "Domestic Limited Liability Company", was established in Kentucky, on 11/13/2017. The applicant submitted a financial statement and established an annual budget projecting expenses and income to demonstrate the financial capability to operate this adult foster care facility.

The Board of Directors of Resilient Life Care, LLC has submitted documentation appointing Kimberlee Waddell as Licensee Designee for this facility and Michael Nanzer as the Administrator of the facility.

A licensing record clearance request was completed with no lein convictions recorded for the Ms. Waddell or Mr. Nanzer. Both Ms. Waddell and Mr. Nanzer submitted a medical clearance request with statements from a physician documenting their good health and current TB-tine negative results.

Ms. Waddell and Mr. Nanzer have provided documentation to satisfy the qualifications and training requirements identified in the administrative group home rules.

Ms. Waddell has been the licensee designee for 35 adult foster care facilities and Compliance and Regulatory Affairs Director at Rainbow Rehabilitation Centers since 1995. Ms. Waddell earned a Bachelor of Science from Eastern Michigan University and maintains certifications as a brain injury specialist, behavior management instructor, CPR and First Aid instructor, as well as handle with care trainer.

Mr. Nanzer has been the vice president and chief executive officer at Rainbow Rehabilitation Centers since 2016. Mr. Nanzer earned a Doctor of Physical Therapy from the University of Michigan and maintains credentials as a Fellow of the American College of Healthcare Executives as well as membership in the American Congress of Rehabilitative Medicine as a stroke, spinal cord, and brain injury specialist.

The staffing pattern for the original license of this 6 -bed facility is adequate and includes a minimum of 1 staff – to 6 residents per shift. All staff shall be awake during sleeping hours.

The applicant acknowledges an understanding of the training and qualification requirements for direct care staff prior to each person working in the facility in that capacity or being considered as part of the staff 1 to 4 resident ratio.

The applicant acknowledged an understanding of the responsibility to assess the good moral character of employees and contractors who have regular, ongoing, “direct access” to residents or the resident information or both. The licensing consultant provided technical assistance on the process for obtaining criminal record checks utilizing the Michigan Long Term Care Partnership website ([www.miltcpartnership.org](http://www.miltcpartnership.org)), L-1 Identity Solutions™ (formerly Identix ®), and the related documents required to be maintained in each employee record to demonstrate compliance.

The applicant acknowledges an understanding of the administrative rules regarding medication procedures and that only those direct care staff that have received medication training and have been determined competent by the licensee, can administer medication to residents. In addition, the applicant has indicated that resident medication will be stored in a locked cabinet and that daily medication logs will be maintained on each resident receiving medication.

The applicant acknowledges their responsibility to obtain all required documentation and signatures that are to be completed prior to each direct care staff or volunteer working with residents. In addition, the applicant acknowledges their responsibility to maintain a current employee record on file in the home for the licensee, administrator, and direct care staff or volunteer and the retention schedule for all of the documents contained within each employee’s file.

The applicant acknowledges an understanding of the administrative rules regarding informing each resident of their resident rights and providing them with a copy of those rights. The applicant indicated that it is their intent to achieve and maintain compliance with these requirements.

The applicant acknowledges an understanding of the administrative rules regarding the written and verbal reporting of incidents and accidents and the responsibility to conduct an immediate investigation of the cause. The applicant has indicated their intention to achieve and maintain compliance with the reporting and investigation of each incident and accident involving a resident, employee, and/or visitor.

The applicant acknowledges an understanding of the administrative rules regarding the handling of resident funds and valuables and intends to comply.

The applicant acknowledges their responsibility to obtain all of the required forms and signatures that are to be completed prior to, or at the time of each resident's admission to the home as well as the required forms and signatures to be completed for each resident on an annual basis. In addition, the applicant acknowledges their responsibility to maintain a current resident record on file in the home for each resident and the retention schedule for all of the documents contained within each resident's file.

The applicant acknowledges their responsibility to provide a written discharge notice to the appropriate parties when a 30-day or less than 30-day discharge is requested.

#### **D. Rule/Statutory Violations**

The applicant was in compliance with the licensing act and applicable administrative rules at the time of licensure.

#### **IV. RECOMMENDATION**

I recommend issuance of a temporary license to this AFC adult small group home (capacity 1-6).

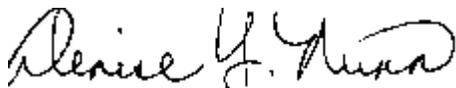


06/29/2021

Kenyatta Lewis  
Licensing Consultant

Date

Approved By:



06/30/2021

Denise Y. Nunn  
Area Manager

Date