



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

ORLENE HAWKS
DIRECTOR

August 25, 2021

Andre Lately
ASPGM LLC
41830 Carousel
Novi, MI 48377

RE: License # : AS820385859
Investigation #: 2021A0119027
All Love Home

Dear Mr. Lately:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan was required. On August 23, 2021, you submitted an acceptable written corrective action plan. It is expected that the corrective action plan be implemented within the specified time frames as outlined in the approved plan.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (313) 456-0380.

Sincerely,

A handwritten signature in cursive script that reads "Shatonla Daniel".

Shatonla Daniel, Licensing Consultant
Bureau of Community and Health Systems
Cadillac Pl. Ste 9-100
3026 W. Grand Blvd
Detroit, MI 48202
(313) 919-3003

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**
This report contains quoted profanity.

I. IDENTIFYING INFORMATION

License #:	AS820385859
Investigation #:	2021A0119027
Complaint Receipt Date:	06/22/2021
Investigation Initiation Date:	06/24/2021
Report Due Date:	08/21/2021
Licensee Name:	ASPGM LLC
Licensee Address:	41830 Carousel, Novi, MI 48377
Licensee Telephone #:	(313) 633-6645
Administrator:	Andre Lately
Licensee Designee:	Andre Lately
Name of Facility:	All Love Home
Facility Address:	28529 Parkwood Street, Inkster, MI 48141
Facility Telephone #:	(734) 855-6841
Original Issuance Date:	07/12/2017
License Status:	REGULAR
Effective Date:	07/12/2020
Expiration Date:	07/11/2022
Capacity:	6
Program Type:	PHYSICALLY HANDICAPPED DEVELOPMENTALLY DISABLED MENTALLY ILL

II. ALLEGATION(S)

	Violation Established?
Resident A was verbally threatened by staff Ardria Solomon.	Yes

III. METHODOLOGY

06/22/2021	Special Investigation Intake 2021A0119027
06/22/2021	APS referral- made Adult Protective Services complaint
06/24/2021	Special Investigation Initiated - On Site Staff-Latoria Thomas, Staff- Danielle Jones and Residents B-C, Resident D refused to be interviewed. Resident A was in the bathroom
06/24/2021	Contact - Telephone call made Resident A, Left Message no answer
06/24/2021	Inspection Onsite Sub non-compliance
08/17/2021	Contact - Telephone call made Staff- Ardria Solomon, Licensee Designee- Andre Lately
08/17/2021	Contact- Telephone call made Staff- Terrance Fennel, Left message
08/17/2021	Resident A's Guardian Dameon Watkins, Faith Connections, left message
08/17/2021	Exit Conference Licensee Designee- Andre Lately
08/17/2021	Corrective Action Requested
08/18/2021	Contact- Document Received Retraining and employee discipline record of Staff- Ms. Solomon
08/18/2021	Corrective Action Received
08/23/2021	Corrective Action Approved
08/23/2021	Contact- Telephone call made to Terrance Fennel

08/23/2021	Exit Conference License Designee- Andre Lately
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ALLEGATION: Resident A was verbally threatened by staff Ardria Solomon.

INVESTIGATION: On 06/23/2021, I completed an onsite inspection and interviewed staff Latoria Thomas, Danielle Jones and Residents B & C regarding the above allegation. It should be noted Resident D refused to be interviewed and Resident A was in the bathroom during the onsite inspection.

Ms. Thomas denied the allegation. She stated Resident A is very verbally abusive towards staff. She stated Resident A does not like being told what to do, given any type of direction, or have limits or boundaries established by staff. Ms. Thomas stated Resident A is usually sleeping during the daytime shift. Ms. Thomas stated Resident A's language is very disrespectful all of the time. She denied observing any staff talk to Resident A in a threatening manner.

Ms. Jones stated Resident A was calling Ms. Solomon a bitch, threatening to slap her, and continued to call her a black bitch. Ms. Jones stated Resident A continued for the entire shift threatening Ms. Solomon. Ms. Jones stated Ms. Solomon did not threaten Resident A but told him that if he slapped her, he would not be slapping anyone else. Ms. Jones stated this is Resident A's typical behavior. She stated Resident A is verbally abusive and he needs to be constantly redirected by staff. Ms. Jones stated Resident A taunts staff. Ms. Jones stated staff is supposed to redirect Resident A into another area of the home in order for him to calm himself. Ms. Jones stated Ms. Solomon is not aggressive towards residents.

Resident B and C deny hearing or observing any staff including Ms. Solomon verbally threaten Resident A or any other residents. Residents B and C stated Resident A likes to be verbally abusive towards staff.

On 08/17/2021, I telephoned Licensee Designee Andre Lately and staff Ardria Solomon regarding the above allegation. Mr. Lately stated from his understanding, Ms. Solomon's response was not as professional as it should have been but not threatening in nature. He stated Resident A was continually verbally abusive towards Ms. Solomon. He stated because Ms. Solomon was not professional towards Resident A she was suspended and retrained to ensure she interacts in a professional manner with all residents. Mr. Lately stated he was on the telephone during the verbal exchange between Resident A and Ms. Solomon.

Ms. Solomon stated Resident A told her, he was going to smack her and acknowledged that she responded by stating, "I told (Resident A) if you smack me; you won't smack anyone else." Ms. Solomon denied threatening to hurt Resident A or smack him. She stated Resident A had been verbally threatening her throughout her shift. She stated this is his typical behavior.

On 08/18/2021, I received a copy of the formal disciplinary action given to Ms. Solomon and her re-training in properly following resident's behavior plans, individual plans of service, crisis plan and how to handle/react to challenging behaviors on 06/20/2021.

On 08/23/2021, I telephoned and interviewed staff Terrance Fennell regarding the above allegation. Mr. Fennel stated he was on shift at the time of the incident and heard the exchange between Resident A and Ms. Solomon. Mr. Fennel stated Resident A was calling Ms. Solomon very inappropriate names and being very threatening towards her. Mr. Fennel stated Ms. Solomon responded to Resident A's threats by saying, "if you put your hands on me, I'll break your arm." He stated after Ms. Solomon made that statement, Resident A calmed himself down and walked into his room.

APPLICABLE RULE	
R 400.14308	Resident behavior interventions prohibitions.
	<p>(2) A licensee, direct care staff, the administrator, members of the household, volunteers who are under the direction of the licensee, employees, or any person who lives in the home shall not do any of the following:</p> <ul style="list-style-type: none"> (d) Confine a resident in an area, such as a room, where egress is prevented, in a closet, or in a bed, box, or chair or restrict a resident in a similar manner. (e) Withhold food, water, clothing, rest, or toilet use. (f) Subject a resident to any of the following: <ul style="list-style-type: none"> (i) Mental or emotional cruelty. (ii) Verbal abuse. (iii) Derogatory remarks about the resident or members of his or her family. (iv) Threats.
ANALYSIS:	<p>Staff Terrance Fennel stated Ms. Solomon responded to Resident A's threats by saying, "if you put your hands on me, I'll break your arm.</p> <p>Staff Ardria Solomon stated Resident A told her, he was going to smack her, and she responded by telling him "if you smack me, you won't smack anyone else."</p> <p>Resident B and C both denied hearing Ms. Solomon threaten Resident A but stated Resident A threatened staff.</p> <p>Licensee Designee/ Administrator Andre Lately stated that because Ms. Solomon was not professional towards Resident A, she was suspended and retrained to ensure she interacts in a</p>

	<p>professional manner with all residents. He stated he was on the telephone during the verbal exchange between Resident A and Ms. Solomon.</p> <p>On 08/18/2021, I received the formal disciplinary action given to Ms. Solomon and her re-training in order to properly following resident's behavior plans, individual plans of service, crisis plan and how to handle/ react to challenging behaviors on 06/20/2021.</p> <p>It is determined through this investigation that Ms. Solomon's acknowledged statement to Resident A ("if you smack me, you won't smack anyone else"), was threatening in nature and prohibited in the above-referenced licensing rule.</p>
CONCLUSION:	VIOLATION ESTABLISHED

IV. RECOMMENDATION

An acceptable corrective action plan has been accepted therefore, I recommend the status of the license remains the same.

Shatonla Daniel

08/24/2021

Shatonla Daniel
Licensing Consultant

Date

Approved By:

Jerry Hendrick

08/25/2021

Jerry Hendrick
Area Manager

Date