



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

ORLENE HAWKS
DIRECTOR

Nicholas Hargress
Advance Care, Incorporated
P.O. Box 74484
Romulus, MI 48174

August 10, 2021

RE: License #: AS820014640
Investigation #: 2021A0101022
Crystal's Care

Dear Mr. Hargress:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (313) 456-0380.

Sincerely,

Edith Richardson, Licensing Consultant
Bureau of Community and Health Systems
Cadillac Pl. Ste 9-100
3026 W. Grand Blvd
Detroit, MI 48202
(313) 919-1934

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AS820014640
Investigation #:	2021A0101022
Complaint Receipt Date:	06/08/2021
Investigation Initiation Date:	06/09/2021
Report Due Date:	08/07/2021
Licensee Name:	Advance Care, Incorporated
Licensee Address:	P.O. Box 74484 Romulus, MI 48174
Licensee Telephone #:	(248) 738-4986
Administrator:	Nicholas Hargress
Licensee Designee:	Nicholas Hargress
Name of Facility:	Crystal's Care
Facility Address:	19640 Middlebelt New Boston, MI 48174
Facility Telephone #:	(734) 783-2509
Original Issuance Date:	02/07/1992
License Status:	REGULAR
Effective Date:	04/09/2020
Expiration Date:	04/08/2022
Capacity:	6
Program Type:	MENTALLY ILL ALZHEIMERS AGED

II. ALLEGATION(S)

	Violation Established?
Direct care staff (DCS) Scott Beasley assaulted Resident A	Yes

III. METHODOLOGY

06/08/2021	Special Investigation Intake 2021A0101022
06/09/2021	Special Investigation Initiated - Telephone
08/04/2021	Inspection Completed-BCAL Sub. Compliance
08/04/2021	Exit Conference

ALLEGATION: Direct care staff (DCS) Scott Beasley assaulted Resident A

INVESTIGATION: On 08/04/2021 I interviewed the home manager Sarah Street. Ms. Street reiterated the information contained in the incident report she wrote. When Ms. Street arrived at the home on 06/03/2021. Resident A was sitting on the porch talking to the police. Resident A told Ms. Street he was getting a second serving of dinner and DCS Scott Beasley grabbed Resident A's arm and pushed him. Mr. Beasley and Resident A began to fight. Mr. Beasley grabbed a cookie sheet and began hitting Resident A in the head. Resident A ran out of the home. The police arrested Mr. Beasley for hitting Resident A in the head with a cookie sheet.

Resident A was taken to Trenton Beaumont Hospital. Resident A's diagnosis was a sprained ankle. Three days after this incident Resident A moved out of the home.

Ms. Street further stated Mr. Beasley was the only staff on duty when this incident occurred. Ms. Street was surprised this incident happened because Mr. Beasley's had been employed with Advance Care Incorporated for almost 20 years. Mr. Beasley was immediately removed from the scheduled and subsequently terminated. Ms. Street also stated she attended Mr. Beasley's court hearing. Mr. Beasley accepted a plea bargain for physically assaulting Resident A with A cookie sheet.

APPLICABLE RULE	
R 400.14305	Resident protection.
	(3) A resident shall be treated with dignity and his or her personal needs, including protection and safety, shall be attended to at all times in accordance with the provisions of the act.
ANALYSIS:	The licensee did not protect Resident A at all times. Mr. Beasley was arrested, charged and convicted of assaulting Resident A with a cookie sheet.
CONCLUSION:	VIOLATION ESTABLISHED

IV. RECOMMENDATION

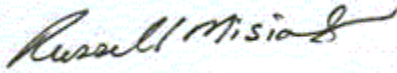
Upon submission of an acceptable corrective action plan, I recommend the status of the license remain unchanged.



Edith Richardson
Licensing Consultant

08/10/2021
Date

Approved By:



8/13/21

Russell Misiak
Area Manager

Date